



Operational Plan Activities Report

Quarter Ended: 06/2015

Quarterly Progress Report on Implementation of Corporate and Operational Plans

NOTE:

- % Complete - shows the progress in completing the operational activity
- On Time - indicates on track for completion by finish date
- On Budget - indicates will be completed within the allocated budget

Goal: A new economy

Providing the regional policy, regulatory settings and identity that shape a globally competitive economy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.1 Strong economic leadership, collaboration and identity

Support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report	Jul 2014	Jun 2015	100	Yes	Yes	The Economic Futures Board met in May 2015 and provided ongoing advice on high-value industry taskforce activities and the finalisation of the region's Investment Prospectus 2015 and investment branding. Board members co-hosted a regional launch of the Investment Prospectus with Council in May 2015. Board members also participated in an investment attraction workshop with industry stakeholders in June 2015 to develop forward plans for seven high-value industry and investment plans.	Strategy & Coordination
Implement a new regional investment brand and Regional Investment Prospectus, with a specific focus on the investment potential of the Sunshine Coast Enterprise Corridor	Jul 2014	Jun 2015	100	Yes	Yes	The new regional investment brand - INVEST Sunshine Coast - and the region's Investment Prospectus 2015 were completed and launched to regional stakeholders in May 2015. The regional branding and prospectus has been marketed and promoted to both domestic and international markets with highly positive feedback received from potential investors business recipients.	Strategy & Coordination
Implement the Sunshine Coast Planning Scheme including progression of council nominated investigations and priority amendments to the planning scheme	Jul 2014	Jun 2015	100	Yes	Yes	Work continuing on identified priority planning scheme amendments.	Strategic Planning
Sunshine Coast Planning Scheme - completion of priority amendments and consideration of Maroochydore PRAC and Palmview	Jul 2014	Jun 2015	60	Watch	Yes	Palmview Structure Plan Planning Scheme Amendment currently subject to first State interest review process before going on public display. Progress delayed by change of State Government. Drafting work for Maroochydore Structure Plan Area (Outside of Priority Development Area) Planning Scheme Amendment continuing. Estimated completion date is June 2016.	Strategic Planning

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.2 New capital investment in the region

Complete Environmental Impact Statement to progress expansion of the Sunshine Coast Airport	Jul 2014	Dec 2014	100	Yes	Yes	Completed Q3.	Sunshine Coast Airport
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Determine the financing strategy and model for securing required investment to progress expansion of the Sunshine Coast Airport	Jul 2014	Jun 2015	50	Yes	Yes	Following Council's formal consideration of the Royal Bank of Canada (RBC) funding options report at the 30 March 2015 Special Meeting, RBC was engaged to undertake the next stage of the project which will continue into the next financial year.	Directorate - Corporate Strategy and Delivery
Conduct a market sounding and expression of interest process to determine the investment partner to progress expansion of the Sunshine Coast Airport	Jul 2014	Jun 2015	50	Yes	Yes	Following Council's formal consideration of the Royal Bank of Canada (RBC) funding options report at the 30 March 2015 Special Meeting, this process will continue into the next financial year.	Directorate - Corporate Strategy and Delivery
Implement the governance model for the development of the Maroochy PDA	Jul 2014	Mar 2015	100	Yes	Yes	Following establishment of SunCentral Maroochy Pty Ltd, and appointment of Directors and the CEO of the new company, the first meeting of Council's Shareholder Representative Group was held in June 2015.	Commercial Projects
Determine the financing arrangements for civil works and secure funding to progress the Maroochy PDA	Jul 2014	Jun 2015	100	Yes	Yes	Council endorsed a Head of Agreement at the Ordinary Meeting in June 2015 and the 2015/2016 Budget included an allocation of \$32 million to progress works at the Maroochy PDA site.	Commercial Projects
Determine the sequencing of precincts for release to market for development to progress the Maroochy PDA	Jul 2014	Jun 2015	75	Yes	Yes	Work continued on the sequencing of precincts within the Maroochy PDA and, with the establishment of SunCentral Maroochy Pty Ltd, the sequencing will be refined and presented to Council upon completion.	Commercial Projects
Investigate the development of a smart city framework for the Maroochy PDA area	Jul 2014	Jan 2015	100	Yes	Yes	The Smart City Framework moved from development to implementation with this reflected in the Corporate Plan and the Operational Plan. The framework has been resourced through a number of capital and operational projects, together with funding for a Smart City Coordinator.	Economic Development
Deliver early civil works for the Maroochy PDA area	Jul 2014	Sep 2014	100	Yes	Yes	Completed Q1.	Commercial Projects

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Conduct market sounding and expression of interest for the development of the iconic precinct (including an entertainment, convention and exhibition centre)	Jul 2014	Jun 2015	25	No	Yes	Market sounding and expressions of interest for the development of the iconic precinct will be the subject of a forthcoming Strategic Discussion Forum.	Commercial Projects
Develop and implement a targeted advocacy plan to obtain government commitments to major regional infrastructure priorities	Jul 2014	Jun 2015	100	Yes	Yes	The advocacy plan was updated to reflect current opportunities in advancing Council's "game changer" infrastructure projects, and high level engagement and advocacy was undertaken with potential investors and State and Federal ministers. Major "game changer" infrastructure projects were also brought to the attention of the Queensland Government Ministers as part of providing feedback on the proposed Infrastructure Plan for Queensland and its associated project funding pipeline.	Strategy & Coordination
Undertake feasibility study and seek clarity on Commonwealth approvals to enable further consideration of the Internet Broadband Gateway	Jul 2014	Jun 2015	90	Yes	Yes	The project team continued to progress this initiative, and clarification from the Commonwealth on approvals was obtained. A formal request for the Australian Communication Media Authority (ACMA) will be submitted in the next quarter.	Economic Development
Continue to progress planning, infrastructure delivery solutions and service integration for key development areas at Kawana, Palmview and Caloundra South	Jul 2014	Jun 2015	100	Yes	Yes	On 23 April 2015, council executed an Amendment Agreement with the three Palmview landowners and Unitywater which covers all necessary infrastructure to support this new community of 16,000 people, including roads, water, sewer, sports fields, parks and ecological areas. Caloundra South continue to be negotiated with Stockland and MEDQ to secure future infrastructure for the community.	Major Urban Developments
Finalise planning, scoping and financing arrangements to progress the Brisbane Road carpark at Mooloolaba	Jul 2014	Jun 2015	75	Yes	Yes	Following the progress report presented to a Special Meeting of Council in March 2015, Council will be presented with a project update report at the Ordinary Meeting to be held in July 2015.	Commercial Projects

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
"Progress industry and investment plans for high-value industries: • Health and well-being • Education and research • Tourism, sport and leisure • Clean technologies • Aviation and aerospace • Knowledge industries and professional services • Agribusiness"	Jul 2014	Nov 2014	100	Yes	Yes	Completed Q2. All action plans are being implemented and will be reviewed by the new Taskforces in the first quarter of 2015/16.	Economic Development
Facilitate local business access to specialist advice, information and services	Jul 2014	Jun 2015	100	Yes	Yes	Council serviced 467 local businesses during the quarter and managed or contributed to 13 events with 276 participants in support of the ongoing implementation of the Regional Economic Development Strategy.	Economic Development
Target Council's procurement policies and practices to support local businesses	Jul 2014	Jun 2015	100	Yes	Yes	Council apportions a weighting in procurement evaluations to the contribution made to the local economy by respondents. Contracts are structured to match capabilities of the relevant local industries. Council regularly hosts Doing Business with Council sessions to assist locals with tendering skills and Supplier Forums to inform the market of upcoming projects. For the 2014/15 financial year, local business was awarded contracts worth \$168.7 million, or 71% of available procurement expenditure.	Procurement & Contracts
Continue to implement the Caloundra Aerodrome Master Plan and associated property management and leasing arrangements	Jul 2014	Jun 2015	95	No	Yes	All leases completed and complied. Subleases to be completed and some assignments underway. Expected completion end July 2015.	Property Management

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
Progress land use and infrastructure planning to facilitate delivery of the Oceanside Kawana Health precinct	Jul 2014	Jun 2015	100	Yes	Yes	With the higher order master plans finalised for the Kawana Health Precinct, a number of key developments have progressed including: construction commenced for an 8 storey multi-deck car parking facility (580 spaces), construction of a 24 hour a day - 90 place child care centre on Shire Court, the Village Park within the Health Precinct was completed and opened and construction continued for the Pulse Building and Best Western Hotel located opposite the Sunshine Coast Public University Hospital.	Major Urban Developments
Identify car parking solutions of the Oceanside Kawana Health precinct	Jul 2014	Jun 2015	100	Yes	Yes	Parking solutions for the Health Hub have been adopted. In order to achieve better urban design outcomes and efficiencies in car parking approximately 30% of required onsite spaces will be provided in a centralised/paid facility. All on street car parking will be regulated via metres and time limits.	Major Urban Developments
Provide investment attraction and business support services to support new business establishment and development in the precinct in the Oceanside Kawana Health precinct	Jul 2014	Jun 2015	100	Yes	Yes	Work continued with Stockland and Savills on Oceanside investment attraction activities. Marketing collateral to promote the opportunity was completed during the quarter as was planning for a Health Investment Mission to Melbourne scheduled for July 2015.	Economic Development
Identify appropriate precinct management solutions and services for Oceanside Kawana Health precinct	Jul 2014	Jun 2015	100	Yes	Yes	Ensuring development outcomes are consistent with traffic model assumptions so that critical intersections do not fail. Providing input into the establishment of a Local Area Parking Plan to manage expected parking demands and establish an agreed approach to road openings in the precinct to remove conflicts between public and construction activities.	Major Urban Developments
Monitor Council's investment in The Work Shop (an employment services partnership for the Sunshine Coast University Public Hospital project) and consider future funding arrangements	Jul 2014	Jun 2015	100	Yes	Yes	The Work Shop facilitated 124 placements in this quarter from which 105 locals were employed. The economic impact of these placements is estimated at \$41.5 million (GRP), including \$26 million in additional wages and salaries.	Economic Development

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1.4 Strong local to global connections							
Organise, undertake and report on the outcomes of, international investment, trade and export missions	Jul 2014	Jun 2015	100	Yes	Yes	The second planned mission (Investment) to Hong Kong, Germany and the United Kingdom was undertaken by the Mayor in May. Meetings were conducted with over 65 organisations to outline the economic credentials of the region and the key investment opportunities. Planning is underway for the remaining three trade missions to depart in August and September 2015.	Strategy & Coordination
Promote the region's capabilities, products and services in key markets	Jul 2014	Jun 2015	100	Yes	Yes	The focus this quarter has been to promote the region through the Trade and Invest Queensland network and membership of Austcham in Shanghai and Hong Kong. Planning is underway for a Trade and Investment Queensland Briefing and Tour of the region for November 2015 and for an AUSTRADE tour of the region in July 2015. Opportunities to promote the region have also been undertaken via Council's sponsorship of the 2015 Asia Pacific Cities Summit in July.	Strategy & Coordination
Manage incoming international delegations	Jul 2014	Jun 2015	100	Yes	Yes	Council hosted two Trade and Investment Queensland international delegations from Japan and China, which were focussed on gaining an understanding of the investment and business opportunities available in the Cleantech sector. Plans to host two independent international delegations were postponed by the delegations at their request.	Strategy & Coordination
Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2014	Jun 2015	100	Yes	Yes	Ongoing, regular engagement continued to occur with Trade and Investment Commissioners and Austrade officials in key markets. Austrade and Trade and Investment Commissioners in Japan and Taiwan received briefings and supporting collateral in May 2015, via the Sunshine Coast TradeStart manager. In June 2015, Council commenced planning for the annual visit in October 2015 by the Queensland Trade and Investment Commissioners. The visit will be hosted on the Sunshine Coast for the first time.	Strategy & Coordination

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1.5 A natural, major and regional event destination							
Manage Council's major and regional events sponsorship commitments	Jul 2014	Jun 2015	100	Yes	Yes	Nine major events including the Mooloolaba Mile-Ocean Swim, the Sunshine Coast Pro-surfboard riding, the Aussie AITO-outrigger, the National Outrigger Canoe Marathon Titles, the Australian Motocross Championships, the International Rally of Qld, and the Qld State Club Gymnastics Championships attracted approximately 10,459 visitors/participants from outside the Sunshine Coast region and generated around \$6.4 million in economic activity during the quarter.	Economic Development
Support the activities of the Sunshine Coast Events Board	Jul 2014	Jun 2015	100	Yes	Yes	The Sunshine Coast Events Board and its working groups met on six occasions during the quarter to discuss a number of issues and activities in relation to the major and regional events strategy. This included recommending seven sponsorship funding applications to Council for sponsorship support; the advancement of the Events+ campaign; and developing the alternative event funding initiatives that are supported by Council.	Economic Development
Source and secure new major and regional events	Jul 2014	Jun 2015	100	Yes	Yes	The Events Board considered and recommended to Council seven sponsorship proposals expected to generate approximately \$16.8 million in economic impact to the region, generating a return on investment ratio of 1:36.	Economic Development
Identify options to expand the funding base for the support of major and regional events	Jul 2014	Mar 2015	90	Yes	Yes	Council and the Sunshine Coast Events Board continued to meet with leading businesses during the quarter and will host a number of meetings during the latter half of 2015 to discuss potential sponsorship opportunities.	Economic Development

Goal: A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Manage the Local Disaster Management Committee and provide disaster management services, information and advice	Jul 2014	Jun 2015	100	Yes	Yes	Scheduled Local Disaster Management Group meetings held. Annual joint agency disaster management exercise completed. Disaster management training completed. Disaster coordination activities undertaken for various disaster events.	Directorate - Infrastructure Services
Develop contemporary flood studies and models to support appropriate land use decisions and disaster preparation and response	Jul 2014	Jun 2015	100	Yes	Yes	Ongoing. Mooloolah Study delivered (draft). Maroochy Study progressing.	Transportation & Infrastructure Policy
Manage the acquisition and development of sport and recreation facilities	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. Development of sport and recreation facilities has occurred in line with the endorsed 14/15 Capital Works program. Examples include Caloundra Aquatic Centre filtration works, as well as pool tiling works across Nambour, Coolum and Kawana aquatic centres. Landsborough Tennis courts have been upgraded and a new cricket field delivered at Ballinger Park.	Community Facilities & Planning
Implement prioritised projects from community facility master plans	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. Master Plan implementation is ongoing in line with prioritised short to medium term actions within adopted master plans. Examples of works include completion of terracing and antique car club shed within Nambour Showgrounds, AFL lighting at Palmwoods and a new coaches box delivered at Maroochydore Multisports Complex.	Community Facilities & Planning
Investigate sites and identify options to accommodate difficult-to-locate sport and recreational activities	Jul 2014	Jun 2015	10	No	Yes	Ongoing. Awaiting response from State government regarding proposals for off road facilities. Estimated completion date June 2016	Environment & Sustainability Policy
Implement Council's Regional Flying Fox Management Plan	Jul 2014	Jun 2015	100	Yes	Yes	Meeting held with Brisbane Catholic Education, currently negotiating access to Stella Maris School. Access to Maroochydore State High School approved. Non-lethal dispersal completed at Coolum (Tradewinds Avenue), ongoing Flying-fox surveys continue. Community meeting held for Emerald Woods residents, works to be completed by end of Financial Year.	Environmental Operations

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2.1 Safe and healthy communities							
Develop and implement an animal management plan	Jul 2014	Oct 2014	100	Yes	Yes	Completed Q2. The Domestic Animal (Cats and Dogs) Strategy 2014-2020 was adopted at Council's October 2014 Ordinary Meeting. Actions are now being implemented.	Community Response
Manage the contractual arrangements for public lighting	Jul 2014	Jun 2015	100	Yes	Watch	A Strategic Discussion Forum on the draft Urban Public Lighting Master Plan was held in April 2015. Project delivery moved to Infrastructure Services. Energex confirmed its final position on the transfer negotiation which includes obtaining agreement from the Department of Transport and Main Roads. Consultation with development industry and chambers of commerce was completed in conjunction with the Smart City Framework and internal consultation took place with the Smart City Pilot working group.	Commercial Projects
Profile identified business and industry workforce accommodation needs in the region based on income, location and demographic considerations) to plan for improved access to appropriate housing options	Jul 2014	Jun 2015	95	Yes	Yes	Work has continued on the analysis of preliminary findings to consider strategic options. Estimated completion date is September 2015.	Environment & Sustainability Policy
Investigate opportunities to encourage the provision of more diverse and resource-efficient housing options around existing centres and transport corridors	Jul 2014	Jun 2015	20	Yes	Yes	A case study on housing diversity is under development to inform the next phase of the project. Estimated completion date is June 2016	Environment & Sustainability Policy
Continue to coordinate the work of the Housing Affordability Taskforce and its advice to Council on key housing issues	Jul 2014	Jun 2015	100	Yes	Yes	Housing Affordability Taskforce has not met in this quarter.	Environment & Sustainability Policy

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2.1 Safe and healthy communities

Premier regional sport and recreation precinct - further develop corporate, event and sporting opportunities at the eastern precinct, western precinct Lake Kawana, Kawana aquatic centre and stadium located at Kawana	Jul 2014	Jun 2015	100	Yes	Yes	Sunshine Coast Stadium and Kawana Sports Precinct attracted some significant events over the last 12 months. In addition to the Falcons and Fire home games, a variety of events were held at the Stadium including Northern University Games; Oz Tag Junior & Senior State Cups; Triathlon Pink; Weetbix Kids Tri; Sunshine Coast Home, Caravan and Camping Expo; Color Run; Trans Tasman Gubbi Gubbi Championships; Gatorade Tri; Qld Swimming Championships and the Brisbane School Girls Rowing Association.	Community Facilities & Planning
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2.2 Resilient and engaged communities

Develop and commence implementation of a new regional social strategy	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. The Sunshine Coast Social Strategy 2015 was adopted at Council's June 2015 Ordinary Meeting.	Community Facilities & Planning
Finalise and implement the Sunshine Coast Performance and Community Venues Plan 2014-2029	Jul 2014	Aug 2014	100	Yes	Yes	The Sunshine Coast Performance and Community Venues Plan 2014-2029 was adopted at Council's August 2014 Ordinary Meeting. Actions are now being implemented.	Community Facilities & Planning
Finalise and implement the Sunshine Coast Libraries Plan 2014-2024	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q1. The Sunshine Coast Libraries Plan 2014-2024 was adopted at the August 2014 Ordinary Meeting. Actions are now being implemented. The main focus is to continue to progress works to expand the Coolum and Maleny libraries.	Community Relations
Review the community partnership grants program	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q3. A report on the review of the Community Grants and Community Partnership Funding programs was endorsed at the January 2015 Ordinary Meeting.	Community Relations

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2.3 Culture, heritage and diversity are valued and embraced

Develop and implement a heritage strategy	Jul 2014	Jun 2015	90	No	Yes	A draft Heritage Plan was endorsed for public exhibition and comment in May 2015. A final Heritage Plan is expected to be presented to Council for consideration and adoption in August 2015.	Community Facilities & Planning
Conduct further due diligence assessment for the Nambour heritage tramway	Jul 2014	Nov 2014	100	Yes	Yes	Feasibility Assessment Report tabled at the April 2015 OM - Resulting in funds allocated in 2015/16 for land acquisition, building and other associated capital works (Per Council resolution OM15/52).	Finance
Deliver a revised festive season program and key community participation events including New Year's eve at Mooloolaba, citizenship ceremonies and Australia Day civic events	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q2 and Q3. During Quarter 2, Christmas and New Year celebrations were delivered successfully. Council's New Year's Eve event attracted over 50,000 people. During Quarter 3, the Australian Citizenship and Australia Day ceremonies were delivered. More than 500 local residents officially became Australian citizens.	Community Relations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.4 People and places are connected

Continue to improve community connectivity through use of new digital technologies and online services	Jul 2014	Jun 2015	100	Yes	Yes	Updates to Disaster Hub completed, along with enhancements to online services. New Digital Connect Platform project progressing to revised delivery dates following completion of procurement exercise.	Information Communication Technology Services
Facilitate the delivery of efficient transport systems and connections	Jul 2014	Jun 2015	100	Yes	Yes	The Transport and Infrastructure Policy Branch continues to provide concept transport planning, multi-modal network planning, input to corporate projects, specific studies and advocate with TransLink and DTMR to facilitate the delivery of efficient transport systems and connections. A review of trunk network priorities for roads, active transport, stormwater, public parks and land for community facilities has continued as part of the development of Council's Local Government Infrastructure Plan.	Transportation & Infrastructure Policy

Goal: A strong community

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.4 People and places are connected							
Continue delivery for the pedestrian network and coastal pathways	Jul 2014	Jun 2015	90	Yes	Yes	Carry over. Work continues on upgrading pathway linkages to schools in the Beerwah area. \$400,000.00 has been requested in the 2015/16 budget for path upgrades in Mt Creek area. Queen St Caloundra pathway has been completed. Coastal pathway between Wurtulla and Bokarina under construction, with staged works scheduled to be completed Dec 2015. Commencement of a new pathway section at Bradman Ave opposite Chambers Island access. This activity is ongoing due to the interconnectiveness.	Transport Infrastructure Management
Progress and finalise the Sunshine Coast Light Rail Feasibility Study and undertake community engagement on project elements and potential route options	Jul 2014	Jun 2015	100	Yes	Yes	The outcomes of the consultation on the light rail project and route were presented to Council at the 23 April 2015 Ordinary Meeting. Council recommended a proposed route between Maroochydore and Caloundra that will form the basis of further engineering and costing investigations to be undertaken over the coming year. The outcomes of the community consultation, which indicated 87% of respondents supported Council's investigations into light rail, were released to the public on the 1 July 2015.	Major Urban Developments
Develop and implement a Sunshine Coast Parking Management Plan including the identification and development of key strategic sites for car parking	Jul 2014	Jun 2015	100	Yes	Yes	Continued development of the Parking Management Strategy to comply with direction by Council in June 2016. Work will continue in 2015/16	Transportation & Infrastructure Policy
Finalise and implement local car parking plans	Jul 2014	Jun 2015	100	Yes	Yes	Data survey and analysis is occurring in further localities to assist in writing individual Local Area Parking Plans for consideration in 2016. Work will continue in 2015/16	Transportation & Infrastructure Policy
Progress and deliver widening of Evans Street, Maroochydore	Jul 2014	Jun 2015	35	Yes	Yes	Carry over 15/16. Construction commenced, clearing and demolition activities completed. Major service locations in progress. Estimated completion March 2016.	Project Delivery
Progress and deliver next stages of Brisbane Road upgrade, Mooloolaba	Jul 2014	Jun 2015	50	Yes	Yes	Carry over 15/16. This is a staged project over 2 years. Consultation and design completed. Construction tender advertised. Estimated completion March 2016.	Project Delivery

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.4 People and places are connected							
Progress and deliver Caloundra transport network improvement planning	Jul 2014	Mar 2015	100	Yes	Yes	The Caloundra Transport Network Planning is essentially completed. The outcomes of Department of Transport & Main Roads studies are now required to complete and finalise the work.	Transportation & Infrastructure Policy
Maintain the region's sealed and unsealed roads network and identify proposed upgrades	Jul 2014	Jun 2015	95	No	Yes	Most activities now completed, however carry over into 15/16 a rehabilitation project at Perwillowen Road Nambour consequently programmed for completion Q1 15/16 .	Civil Asset Management

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.1 Healthy and natural ecosystems and protected remnant vegetation

Manage and deliver the environmental land acquisition program	Jul 2014	Jun 2015	100	Yes	Yes	No acquisition for the quarter. Preliminary investigations commenced to progress acquisitions in 2015/16	Environment & Sustainability Policy
Identify biodiversity target areas for future Council investment	Jul 2014	Jun 2015	50	Yes	Yes	Mapping being refined to incorporate the suitable application of available conservation tools. Estimated completion date is December 2015.	Environment & Sustainability Policy
Identify appropriate management tools for the on-going protection of the region's rich biodiversity	Jul 2014	Jun 2015	100	Yes	Yes	The development and delivery of biodiversity conservation programmes is subject to ongoing adaptation relevant to continual improvement of our knowledge base.	Environmental Operations
Finalise the review of the Biodiversity Report (Stage 2) to inform biodiversity conservation and management actions	Jul 2014	Jun 2015	95	Yes	Yes	The Biodiversity Report for the Sunshine Coast Local Government Area has been redrafted and steps being taken to finalise. Estimated completion date is June 2016.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jul 2014	Jun 2015	100	Yes	Yes	Works program being delivered in line with developed works plans for sites and new contractors panel ITT1434 is currently being finalised for implementation in the new Financial Year.	Environmental Operations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.2 Well-managed and maintained open space, waterways and foreshore assets

Implement the Shoreline Erosion Management Plan	Jul 2014	Jun 2015	100	Yes	Yes	Related construction and design works have been completed.	Environmental Operations
Implement the Maroochydore Beach Protection Plan	Jul 2014	Jun 2015	100	Yes	Yes	Completed with preliminary approval for seawall construction has now been finalised.	Environmental Operations
Implement the Bribie Island - Golden Beach Protection Plan	Jul 2014	Jun 2015	100	Yes	Yes	This stage of the program has now been completed. Works included the design of a tidal gauge at Golden Beach, the delivery of a revegetation project at Bribie Island and the submission of a development application for a 40,000 m3 dredge approval. This line item has now been completed.	Environmental Operations

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Maintaining and enhancing the region's natural assets, liveability and environmental credentials

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3.2 Well-managed and maintained open space, waterways and foreshore assets							
Finalise the Constructed Water Bodies asset management plan	Jul 2014	Jun 2015	100	Yes	Yes	Planning study is complete for these assets with implementation to occur in 15/16 financial year.	Environmental Operations
Partner with government, peak organisations and the community to prepare and implement integrated catchment management plans for the Pumicestone Passage and the Maroochy River	Jul 2014	Jun 2015	100	Yes	Yes	Implementation of the Pumicestone Passage and Catchment Action Plan has continued. Television advertisement promoting the importance of the Pumicestone Passage was shown locally. Background investigations to inform the development of a Maroochy Catchment Plan continuing. Ongoing Program. Estimated completion date is June 2017.	Environment & Sustainability Policy
Manage the region's high quality urban and rural open space network	Jul 2014	Jun 2015	100	Yes	Yes	Completed. Delivered services on budget and as per schedules for urban and rural open space network.	Parks and Gardens
Develop a Tree and Native Vegetation Policy to enhance the region's urban forest and implement a street tree planting program	Jul 2014	Jun 2015	92	No	Yes	Carry over 15/16. The draft policy has recently been circulated for public comment (period of 4 weeks). Due to a low number of responses received, it is proposed that the policy will be made available for public comment for a further period, after which it will be re-presented to council. Estimated completion is December 2015.	Parks and Gardens
Dicky Beach memorial - operational work associated with removal and heritage plan for SS Dicky	Jul 2014	Jun 2015	100	Yes	Yes	Range of planning documentation completed for State Government approval of works. Works to be undertaken in 15/16 financial year. Council has now endorsed the longer term management program for the SS Dicky.	Environmental Operations
Minyama de-silting - lump sum efficiency initiative to achieve operational cost savings over two years	Jul 2014	Jun 2015	100	Yes	Yes	Desilting works identified as part of this project have been completed and associated efficiencies have been realised.	Environmental Operations

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.3 A reputation for innovative environmental practices							
Review and implement a range of sustainability programs and incentives to complement Council's vision for the region (for example Living Smart)	Jul 2014	Jun 2015	100	Yes	Yes	* Sustainability programs reviewed. * New partnerships with the Sunshine Coast Business Awards, Sunshine Coast Women in Business Network. * Partnerships proposed with the AIA (Australian Institute of Architects) Sunshine Coast Chapter, local Bunnings stores and Stockland. * Internal partnership supporting two new Awards within the Sunshine Coast Art Prize. * Investigating power bill reduction options.	Environment & Sustainability Policy
Continue to engage, support and grow community partnerships in managing and enhancing the region's natural assets on public and private lands	Jul 2014	Jun 2015	100	Yes	Yes	Community Nature Conservation and Land for Wildlife programs works ongoing. Current program growth is approximately 10% per annum.	Environmental Operations
Strengthen Council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and animals in the region	Jul 2014	Jun 2015	100	Yes	Yes	Outcomes achieved for 14/15 - Met with Biosecurity on Feral Deer and Wild Dog strategies and implementation. Built partnerships with National Parks & Wildlife and Bundaberg City Council in relation to fox control and protection of turtle populations; and QLD Health for mosquito control and poison e.g. 1080 and Strychnine. Running joint inspection program with Biosecurity QLD for Class1 Pests. Offered a variety of services to landholders via training and equipment. Attended many regional meetings.	Community Response
Finalise a design concept for the Mary Cairncross Scenic Reserve Visitor Education Centre where innovative building design promotes sustainability and uses technology to engage the community in environmental research and education	Jul 2014	Jun 2015	100	Yes	Yes	Completed. Further works programmed for 15/16 Financial Year.	Environmental Operations

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Progress the design, place development and management project for Caloundra 4551	Jul 2014	Jun 2015	50	Watch	Yes	Caloundra City Centre Master Plan currently under preparation. Issue identification complete, master planning underway. Engagement with Caloundra CBD Taskforce and other key stakeholders ongoing. Estimated completion date is June 2016.	Strategic Planning
Progress the design, place development and management project for Maleny community precinct	Jul 2014	Jun 2015	85	No	Yes	Parkway Drive and Maleny Trail also under construction. Residential site ready for civil works and Council endorsement for sale. Expected completion end December 2015 in consultation with Project Delivery.	Property Management
Progress the design, place development and management project for Maroochydore (outside the priority development area)	Jul 2015	Jun 2015	100	Yes	Yes	The drafting of the planning scheme amendment that will transition the Maroochydore PRAC Structure Plan into the Local Area Plan in the Planning Scheme is now well progressed. The draft amendments will be presented to council for endorsement to commence the statutory process for amending planning scheme during the next quarter. Consultants have prepared a Maroochydore City diagram that will be used as a communication tool in promoting the PRAC.	Major Urban Developments
Progress the design, place development and management project for Mooloolaba (enquiry by design)	Jul 2014	Jun 2015	45	Yes	Yes	Carry over 15/16. This is a staged project over several years. A draft community consultation feedback report produced. Estimated completion March 2016.	Project Delivery
Progress the design, place development and management project for Nambour heritage precinct	Jul 2014	Jun 2015	90	Yes	Yes	The draft Nambour Activation Plan has been prepared, the next phase is to encourage community feedback on the plan. Phase 2: to be completed in 2015/16. Estimated completion date is September 2015.	Environment & Sustainability Policy
Provide input to, and endeavour to influence, the review of the South East Queensland Regional Plan including advocating for the retention and preservation of the inter-urban break at the adjoining ends of the Moreton Bay and Sunshine Coast local government areas	Jul 2014	Jun 2015	100	Yes	Yes	Continuing to advocate for positions expressed in joint Moreton Bay Regional Council - Sunshine Coast Preliminary Submission and Sunshine Coast only Preliminary Submissions	Strategic Planning

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2014	Jun 2015	81	Yes	Yes	Carry over 15/16 exception of an entry statement on TMR roundabout. Alexandra Headlands 100% complete. Bulcock Street 75% through design phase, now incorporating master drainage upgrading. This project will be ongoing as works are staged over two financial years. Brisbane Road streetscape 95% designed. Construction due to commence August 2015. N.B. 81% score reflects overall progress of the staged program over multiple financial years, not progress within current financial year.	Project Delivery
Beerwah and Forest Glen West - planning studies	Jul 2014	Jun 2015	100	Yes	Yes	Forest Glen Planning Study substantially complete. Beerwah Planning Study undertaken as part of work conducted for Sunshine Coast Council preliminary submission to South East Queensland Regional Plan.	Strategic Planning

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Implement new online and mobile technology solutions to support better customer access to council information and services	Jul 2014	Jun 2015	100	Yes	Yes	Completed pilots of new street commerce and way finding technologies. Ongoing recognition of the capabilities of the Disaster Hub by Emergency Service organisations and the IT industry. Developing new Smart City applications.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2014	Jun 2015	100	Yes	Yes	Development Services continues to process requests and applications in an expeditious manner. Market activity has continued to be positive and assessment times are within statutory requirements 96% of the time. The Development Services Business Review project has completed its initial information gathering stage to develop recommendations.	Development Services
Administer Council's local laws in a manner that supports Council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2014	Jun 2015	60	Yes	Yes	Governance has been working with the external Barrister to prepare the changes to Council's suite of Local Laws. It is expected that the changes will be incorporated and the suite of Local Laws finalised by the end of 2015.	Community Response
Conduct a review of the local law that governs regulated parking on private land	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. Governance presented a report to the June 2015 Ordinary Meeting, gaining endorsement of changes to the Parking Local Law. This action will be extended upon in the coming months with the overall Local Law review.	Community Response
Conduct a review of the local law that governs footpath trading and dining	Jul 2014	Sep 2014	100	Yes	Yes	Completed Q1. A review of the Local Law that governs footpath trading was completed in Quarter 1 2014.	Community Response
Develop a Regional Cemeteries Plan including the identification and analysis of site options to meet projected community need	Jul 2014	Jun 2015	100	Yes	Yes	The Community Facilities and Planning Branch developed the Sunshine Coast Cemetery Plan 2012-2027, which gained adoption at Council's August 2012 Ordinary Meeting. The Community Response Branch are implementing key actions. Further work will be ongoing over the life of the Plan.	Community Facilities & Planning

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Develop and deliver the Capital Works Program for 2014-2015 and subsequent years, including determining the timing, sequencing and identification of funding opportunities for community facility commitments	Jul 2014	Jun 2015	100	Yes	Yes	Completed. Investment Steering Committee formed and created the Capital Works Program for 2015/2016. Program adopted by council 25/6/2015.	Project Delivery
Manage infrastructure planning and charges to optimise funding for future community assets	Jul 2014	Jun 2015	100	Yes	Yes	1. Work is continuing in developing the Local Government Infrastructure Plan in accordance with State Government guidelines. 2. The Branch was responsible for the management and collection of approximately \$23Million of Infrastructure Charges revenue for the 2014/15 Financial Year.	Transportation & Infrastructure Policy
Undertake a review of quarries and report outcomes to Council	Jul 2014	Jun 2015	100	Yes	Yes	The review has culminated in the development of a strategic plan for the Quarry. The strategic plan will feed down to the business plan to identify annual operational actions that lead to achieving the goals of the strategic plan.	Fleet & Quarry
Undertake a review of performance and community venues and report outcomes to council	Jul 2014	Jun 2015	100	Yes	Yes	This action was incorporated into the Sunshine Coast Performance and Community Venues Service Plan 2014-2029.	Community Facilities & Planning
Undertake a review of customer contact and after hours service and report outcomes to council	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q3. This review is now complete with an update provided to Councillors via memo in January 2015. The memo outlined the completion of activities identified as part of the review of the service, which started in late 2013. A new after-hours service provider has now been contracted. The memo advised that any remaining issues regarding service levels and resourcing will be addressed as part of normal continual business improvement processes.	Community Relations
Undertake a review of fleet utilisation and report outcomes to council	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q3. First phase now completed, phase two involves a follow up report to Executive Leadership Team.	Fleet & Quarry
Undertake a review of depot requirements and report outcomes to council	Jul 2014	Jun 2015	100	Yes	Yes	Completed. Further involvement on a needs basis.	Civil Asset Management

Quarterly report - implementation of Annual Operational Plan, period ended: 06/2015

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Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Undertake a review of land holdings (state and local government) and facilities and report outcomes to council	Jul 2014	Jun 2015	100	Yes	Yes	Completed Feasibility Project funded for Highest & Best Use assessment of all Freehold held land. Reserves to be reviewed in 2016.	Property Management
Undertake a review of pest and vector control and report outcomes to council	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. A review of pest and vector control has been completed, with an update provided via memo to Councillors.	Community Response
Undertake a review of the Caloundra Music Festival (including associated infrastructure) and report outcomes to council	Jul 2014	Jun 2015	90	Yes	Yes	The draft findings of the Caloundra Music Festival review were presented to Council at the May Ordinary Meeting, with the review consultant conducting two workshops with the Festival Strategy Committee in May and June 2015. The final report of the review is expected to be presented to Council in late July.	Economic Development
Finalise the contractual arrangements for, and commence construction of, the Valdora Solar Farm	Jul 2014	Jun 2015	100	Yes	Watch	Council approved a material change of use development application after external independent assessment. Tenders for the project were received by 29 June 2015.	Commercial Projects
Conduct community and customer surveys to better inform the design and delivery of council services	Jul 2014	Jun 2015	50	Watch	Yes	Options on approaches for conducting community and customer survey are scheduled for presentation to Council in November 2015.	Strategy & Coordination
Undertake the Animal Pound Redevelopment Project (for the impounding of both large and small animals)	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. The role of Community Response in the pound redevelopment project is complete. The concepts and budget have been endorsed by Council and the delivery of the construction component of the project is now allocated to Project Delivery, Infrastructure Services.	Community Response
Develop revised performance indicators and reporting systems in relation to standards of service and future funding requirements for council roads, bridges, footpaths, parks, environmental assets and facilities	Jul 2014	Jun 2015	100	Yes	Yes	Completed. Key performance indicators and Management Information produced for all projects undertaken by Project Delivery. Service standards not in scope by Project Delivery Branch.	Project Delivery

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community

The Events Centre - increase in maintenance budget and purchase of equipment	Jul 2014	Jun 2015	100	Yes	Yes	The majority of maintenance works and equipment purchase complete, with the exception of existing contractual obligations.	Property Management
Building maintenance - commence a program to address the outstanding maintenance as identified in condition assessment data	Jul 2014	Jun 2015	100	Yes	Yes	Budgets addressed programmed and reactive maintenance for safe and compliant conditions.	Property Management
Building management plans - develop plans to inform future maintenance and capital requirements for aquatic centres and primary community and performance venues	Jul 2014	Jun 2015	100	Yes	Yes	Building Management Plans (Stage 1) are completed. These Building Management Plans will be used to formulate forward capital and operational programs.	Property Management

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.3 Sustainable waste and resource management services

Develop a new Waste Strategy	Jul 2014	Jun 2015	100	Yes	Yes	Strategy completed. Will be presented to council for adoption Q2 15/16 August 2015	Waste and Resources Management
Manage Council's existing waste contracts	Jul 2014	Jul 2015	100	Yes	Yes	Delivered in accordance with specifications and within budget.	Waste and Resources Management

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.1 Robust and transparent decision-making

Develop a position on, and response to, any proposals in relation to further external boundary reviews that may impact on the Sunshine Coast local government area	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q2.	Directorate - Corporate Strategy and Delivery
Develop and implement a revised divisional funding allocation policy	Jul 2014	Sep 2014	100	Yes	Yes	Completed Q3.	Project Delivery
Establish and implement a new electronic document management system	Jul 2014	Dec 2015	50	Yes	Yes	Following delays due to procurement processes, new delivery dates have been agreed by Governance Group. Currently planned to have all staff using new system by November 2015.	Information Communication Technology Services
Redesign and implement an integrated corporate performance framework for Council	Jul 2014	Jun 2015	100	Yes	Yes	An initial suite of corporate plan measures was endorsed by Council as part of adoption of the 2015 update to the Corporate Plan and 2015-2016 Annual Operational Plan. Ongoing review and refinement of measures will occur through the annual corporate plan review and annual operational plan development processes.	Strategy & Coordination
Undertake an analysis of enrolment numbers for each division and provide advice to the Queensland government in the lead up to the 2016 local government elections	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q3.	Corporate Governance

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Develop and implement long-term financial plans to guide the optimal utilisation of resources	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q3.	Finance
Develop and implement asset management plans to guide the optimal utilisation of resources	Jul 2014	Jun 2015	100	Yes	Yes	Completed.	Project Delivery

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Ensure systems are in place to manage contracts and contract performance	Jul 2014	Jun 2015	100	Yes	Yes	The procurement process has been modified to incorporate a framework for performance managing contracts, including more robust performance measures, such as KPI's and performance reviews. These changes, along with the ongoing rollout of a contract lifecycle management solution will ensure the necessary systems are in place to effectively manage contracts.	Procurement & Contracts
Ensure council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2014	Jun 2015	100	Yes	Yes	2015/16 Budget adopted in June 2015 ensuring long term financial sustainability, with a total budget of \$588 million, inclusive of a Capital Works Program of \$183 million. Budget was aligned with Council's Long Term Financial forecast, Financial Plan and Operational Plan.	Finance
Diversify and strengthen council's revenue base by identifying options to generate income from new sources	Jul 2014	Jun 2015	100	Yes	Yes	2015/16 Fees & Charges were adopted by Council on 1 June 2015 at a Special Budget Meeting. Overall revenue for general fees and charges is expected to approximately generate \$54.2 million.	Finance
Undertake a review of the performance of the tourism levy and report the outcome to council as part of the annual budget deliberations	Jul 2014	Jun 2015	100	Yes	Yes	An independent report was presented to Council at the May Ordinary Meeting. The report identified that income from the Tourism and Major Events Levy generated \$18 million of economic activity for the Sunshine Coast local government area for each dollar invested via the levy. The report also indicated that the Levy was considered fit for purpose.	Economic Development
Undertake a review of the performance of the environment levy and report the outcome to council as part of the annual budget deliberations	Jul 2014	Jun 2015	100	Yes	Yes	2015/16 Environment Levy Program developed and endorsed by Council for implementation.	Environment & Sustainability Policy
Undertake a review of the performance of the heritage levy and report the outcome to council as part of the annual budget deliberations	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. The Heritage Levy Program report and recommendations were endorsed by Council at the June 2015 Ordinary Meeting.	Community Relations
Undertake a review of the performance of the transport levy and report the outcome to council as part of the annual budget deliberations	Jul 2014	Apr 2015	100	Yes	Yes	Agenda Report "Transport Levy Program 2015/16" considered and endorsed by Council at the June 2015 Ordinary Meeting.	Transportation & Infrastructure Policy

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.3 An employer of choice							
Implement the modern industrial award and negotiate a new enterprise agreement	Jul 2014	Dec 2014	30	No	Yes	Due to the change in government and the passing of new industrial relations legislation, Councils and unions have been asked to hold off on certified agreement discussions until further notice. When negotiations are able to commence, the SBU will be convened.	Human Resources
Develop and implement a contemporary human resource management and development plan to attract, retain and develop the workforce	Jul 2014	Jun 2015	100	Yes	Yes	The SCC People Strategy has been completed and the initiatives are being introduced on time and on budget.	Human Resources
Maximise the safety and wellbeing of employees, contractors and volunteers	Jul 2014	Jun 2015	65	Yes	Yes	The LGW audit response was very positive. HR have received collateral for a rebrand of the safety message with an initial launch date of August 2015 discussed pending design elements - to ensure activities are conducted safely and that all incidents and investigations are followed up by WH&S team members and managers.	Human Resources
Deliver the information and technology capital program to improve employee access to information to facilitate better service responses to customers	Jul 2014	Jun 2015	90	Watch	Yes	Delivery of major programs occurring on time and on budget as agreed with business stakeholders, including 3D modelling tools, Open Data platforms, Asset Management systems, HR Recruitment solution, DCP and EDRMS projects. Delay due to procurement activities, but now progressing as per agreed revised timeframes. There are a number of projects nearing completion, with finalisation now planned to occur between July and October 2015.	Information Communication Technology Services
Continue to embed principles of sustainability and innovation into processes, systems and organisational culture	Jul 2014	Jun 2015	100	Yes	Yes	<ul style="list-style-type: none"> * Developing business case for energy efficient lighting * Three office buildings assessed and water and energy efficiency ratings (NABERS) and opportunities identified * Reports on carbon targets and carbon offset approaches received from consultants * Exploring sustainability benchmarking 	Environment & Sustainability Policy

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Information and communication technology upgrades - SAN storage replacement, aerial photography, intranet, infra-red exchange and e-mail archiving system, office productivity enablement, network core and floor switches	Jul 2014	Jun 2015	100	Yes	Yes	Network upgrades completed as planned, along with deployments of additional wireless connectivity for staff. Strategic Review project also completed.	Information Communication Technology Services
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.4 Productive, professional partnerships

Implement the new corporate brand for Council	Jul 2014	Jun 2015	100	Yes	Yes	Stage 1 branding was completed: fleet/admin building signage, internal templates, stationery, websites and departmental requests (1,385 projects). Stages 2 and 3 will focus on all other buildings' signage (libraries/venues/gallery), waste facilities, departmental specific requests, way finding, trails, placemaking, beaches and parks (subject to budget). Council's social media activity increased, with the Instameet promotion - conducted jointly with Community Services - reaching 30,000 people.	Communications
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Enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2014	Jun 2015	100	Yes	Yes	Council continued to develop strong partnerships and alliances via its sponsorship of the 2015 Asia Pacific Cities Summit. Council also continued to develop its relationship with its sister city, Xiamen, and planning commenced for Council's attendance at the China International Fair for Investment and Trade in September 2015. Council also enhanced its connections and avenues for regional promotion in Hong Kong and the United Kingdom through the Mayor's Investment Mission in May 2015.	Strategy & Coordination
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Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Continue managing Council's incoming and outgoing sponsorship arrangements	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4. New 2015 sponsorships received include: Further Sunshine Coast Art Prize sponsorships secured, International Art Services - \$7000, Red Chair - \$1000, Creative Alliance - \$1000, Maroochy Music and Visual Arts Festival - \$2500, Rumba Resort - \$1000, Art On Cairncross - \$1000, 92.7 Mix FM - \$5000, Salt Magazine - \$2500, Seven Network (Operations) Ltd - \$7500, Fresh PR & Marketing - \$2500, ArtsHub Australia Pty Ltd - \$3000, My Weekly Preview - \$2500. Total: \$36500.	Community Relations
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2014	Jun 2015	100	Yes	Yes	Completed Q4.	Executive Office