



Operational Plan Activities Report

Quarter Ended: 06/2017

Quarterly Progress Report on Implementation of Corporate and Operational Plans

NOTE:
% Complete - shows the progress in completing the operational activity
On Time - indicates on track for completion by finish date
On Budget - indicates will be completed within the allocated budget

Goal: A smart economy

A prosperous, high-value economy of choice for business, investment and employment.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.1 Strong economic leadership, collaboration and identity							
Continue to support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report	Jul 2016	Jun 2017	100	Yes	Yes	Review of REDS implementation strategy initiated Appointment to Board vacancies of Stephanie Moroz, CEO Nano Nouvelle, and Elaine Stead, Investment Director Blue Sky Venture Capital. Meeting held on 17 March 2017	Strategy & Coordination
Continue to implement the regional investment brand	Jul 2016	Jun 2017	100	Yes	Yes	Results of Stage 2 of the HQ with IQ Digital campaign from 27 March to 21 May were 10.8 million impressions; 5,030 clicks; and 3,800 views on landing pages. An agribusiness direct mail was sent to 2,800 businesses. Digital advertising from 27 March to 26 June resulted in 6.8 million impressions; 8,200 clicks on ads and 3,600 views on landing pages. As at 30 June 2017, both the above campaigns produced 120 leads. Fairfax campaign in May/June also reached 1.6 million.	Economic Development
Tactically promote the investment opportunities associated with major capital projects and the high-value industries	Jul 2016	Jun 2017	100	Yes	Yes	The Sunshine Coast was awarded \$1m 3-year program to drive innovation, boost economic activities& create new jobs via co-funded partnership between Advance QLD, Council and 26 partners. Bernard Salt and the Mayor were keynote speakers to promote the Sunshine Coast as an investment location.	Strategy & Coordination
Continue to administer the Sunshine Coast Planning Scheme including progression of Council nominated investigations and priority amendments, responding to changes to Queensland's planning legislation and the two year review of the Planning Scheme	Jul 2016	Jun 2017	100	Yes	Yes	Round two proposed amendments and the Mooloolaba Master Plan Amendment were considered at a council Special Meeting on 13 April 2017, with council deciding to proceed. Following this, a submission was sent to the Minister for Infrastructure and Planning seeking approval to adopt the amendments. The first instalment of round four amendments (Planning Act Alignment Amendments) were approved by council in May 2017, and will take effect from commencement of the Planning Act on 3 July 2017.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Secure all statutory approvals to advance the expansion of the Sunshine Coast Airport	Jul 2016	Jun 2017	80	Yes	Yes	Final financial and governance approvals are currently being reviewed by State Government.	Directorate - Economic Development and Major Projects
Source the required investment to facilitate expansion of the Sunshine Coast Airport	Jul 2016	Jun 2017	100	Yes	Yes	Council has been working with its commercial partner, Palisade Investment Partners Pty Ltd, to satisfy a number of conditions precedent to be performed by both parties prior to the Commercial Partner Agreement reaching financial close and taking effect. It is anticipated that these conditions will be completed during the next quarter, with the 99 year lease of SCA taking effect from October 2017.	Directorate - Economic Development and Major Projects
Commence construction of the new east-west runway	Jul 2016	Jun 2017	100	Yes	Yes	Preliminary works are underway with design work well progressed. The first stage of the tender process for the D&C contract was completed.	Directorate - Economic Development and Major Projects
Continue to provide support to SunCentral Maroochydore Pty Ltd and manage Council's shareholder interests in the company	Jul 2016	Jun 2017	100	Yes	Yes	Council received SunCentral Maroochydore's report on progress during the quarter at its 8 June 2017 Special Meeting.	Directorate - Economic Development and Major Projects
Commence implementation of smart city principles across the Maroochydore Priority Development Area (PDA) and the Sunshine Coast Enterprise Corridor to build connectivity, improve accessibility to information and services and build the value proposition of the region	Jul 2016	Jun 2017	100	Yes	Yes	Completed. Council pits, pipes and fibre in Bulcock St (via Carrier Licence) Council pits, pipes in Aura Smart Wi-Fi rolling out across the region Smart Wi-Fi installed in holiday parks Smart Wi-Fi installed at Nambour Showgrounds Smart Wi-Fi installed in stadium SCCApp Smart Centre and Living Lab established and operational Smart Region Management Platform LoRaWAN and Sigfox network infrastructure installed and operational Vacuum waste pipes installed at MCC.	Project Delivery

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1.2 New capital investment in the region							
Work with SunCentral Maroochydore Pty Ltd to assess and determine the appropriate timing and process for the development of a premium hotel and entertainment, convention and exhibition centre facilities	Jul 2016	Jun 2017	50	Yes	Yes	Council has engaged PG International Consulting Pty Ltd to develop the revised functional brief and specification of the Sunshine Coast Entertainment, Convention and Exhibition Facility. Internal consultation is taking place on a draft report. Finalisation of the report is expected by mid July 2017. Rider Levett Bucknall have been engaged to provide a cost estimate of the draft specification	Strategy & Coordination
Investigate options for a council presence in the Maroochydore PDA	Sep 2016	Jun 2017	100	Yes	Yes	Council has resolved Lot 6 in Maroochydore City Centre as preferred site. Detailed project planning underway.	Property Management
Work closely with the Queensland Government to elevate consideration and prioritisation of major infrastructure needs (in particular, road, rail and transport infrastructure) for the region	Jul 2016	Jun 2017	100	Yes	Yes	Council has worked closely with Queensland Treasury and the Department of Transport and Main Roads on progressing Council's interests in light rail network for the Sunshine Coast. In addition, Council's advocacy has contributed to Federal and State government commitments to commence the expansion of the Bruce Highway from the Pine River to Caloundra Road interchange	Strategy & Coordination
Work with the Australian Communications and Media Authority on the business case for a cable protection zone to facilitate investment in an international submarine cable to come onshore on the Sunshine Coast	Jul 2016	Jun 2017	75	Yes	Yes	Federal funding was secured for this project up to \$250,000 and a Request for Quote procurement process initiated to conduct a feasibility study and business case which is expected to be completed by end September 2017.	Directorate - Economic Development and Major Projects
Support the implementation of the integrated planning, infrastructure and services identified for key development areas at Kawana, Palmview and Caloundra	Jul 2016	Jun 2017	100	Yes	Yes	Development applications within Kawana, Palmview and Caloundra South major development areas continue to be assessed, amended and approved in alignment with the relevant planning documents and infrastructure obligations.	Major Urban Developments

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1.2 New capital investment in the region

Finalise the procurement arrangements to progress the development of the Brisbane Road carpark site at Mooloolaba	Jul 2016	Jun 2017	50	Watch	Yes	Negotiations and execution of contract/s for the site were authorised in line with parameters around the preferred supplier. Negotiations between council and the preferred supplier progressed. Outcomes of those negotiations, including the broader negotiated position, were presented to Council at its June Ordinary Meeting. In the next quarter, Council will seek to finalise negotiations into a Development Agreement.	Directorate - Economic Development and Major Projects
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.3 Investment and growth in high-value industries

Progress implementation of the industry and investment plans for high-value industries: <ul style="list-style-type: none"> • Health and well-being • Education and research • Tourism, sport and leisure • Clean technologies • Aviation and aerospace • Knowledge industries and professional services • Agribusiness 	Jul 2016	Jun 2017	100	Yes	Yes	Work continued to be delivered across the 180 actions developed and delivered in partnership with industry representatives on the seven high-value industry taskforces. The seven industry taskforces were extended for 12 months to 30 June 2018 to see out the first five-year implementation program.	Economic Development
Facilitate local business access to specialist advice, information and services	Jul 2016	Jun 2017	100	Yes	Yes	Council assisted more than 350 businesses, meaning over 1,500 business were assisted in the 2016/17 financial year with access to specialist advice, information and services. In addition, eight events with more than 400 participants were conducted in support of council's Regional Economic Development Strategy.	Economic Development

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1.3 Investment and growth in high-value industries							
Target Council's procurement policies and practices to support local businesses	Jul 2016	Sep 2016	100	Yes	Yes	The procurement strategies to foster greater engagement with local suppliers include: - 2016/17 Procurement Policy ; - Local Preference in Procurement Guideline adopted and implemented; - Contracts structured to size of local market; - Supplier briefings were conducted in Q1, and Q3; - Key Supplier Forum held in Q3. For the 2016/17 financial year \$240 million, or 71% of available procurement spend was with local businesses.	Procurement & Contracts
Continue to work with the University of the Sunshine Coast, TAFE and the broader education and training sector to implement Study Sunshine Coast, and better prepare and connect young people to education opportunities in the region	Jul 2016	Jun 2017	100	Yes	Yes	Study Sunshine Coast continued to grow as the region's student attraction and retention program. Eight new ambassadors were recruited during the quarter. The Future Careers +2025 Expo was held on 23 May 2017 and attended by more than 1,000 school students and educators.	Economic Development
Develop a comprehensive business case to support further implementation of the Caloundra Aerodrome Master Plan and associated investment attraction, property management and leasing arrangements	Jul 2016	Mar 2017	100	Yes	Yes	The Business Case was completed and will be presented to the Executive Leadership Team for consideration.	Commercial
Encourage private sector investment in the Oceanside Health Precinct	Jul 2016	Jun 2017	100	Yes	Yes	Queensland's first full medicinal cannabis licence was awarded to Sunshine Coast based business, Medifarm. The Healthy Aging Partnership was launched on 17 May. Six Health and Wellbeing startups were showcased, along with facilitation of investment opportunities at the Innovation Centre Demo Day on 11 May to 150 industry players.	Economic Development

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1.3 Investment and growth in high-value industries

Engage peak industry bodies in the promotion of the region's success in implementing the Regional Economic Development Strategy 2013-2033 and the investment credentials of the region	Jul 2016	Jun 2017	100	Yes	Yes	Council again confirmed funding support for the Sunshine Coast Business Awards and supported the event launch and awards promotion during the quarter. Additional funding and support was provided to Kawana Chamber and 4556 Chamber for a 'strategic doing' planning session. Council continues to be actively involved in the Sunshine Coast Chambers Alliance initiatives and monthly meetings.	Economic Development
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.4 Strong local to global connections

Organise, undertake and report on the outcomes of international investment, trade and export missions and manage incoming international delegations	Jul 2016	Jun 2017	100	Yes	Yes	Delivered Deputy Mayor's Mission to China & Hong Kong May 2017. Program drafted for Mayor's 2017 Investment Mission. Program drafted for CEO's attendance at 2017 Asia Pacific Cities Summit, South Korea September 2017. Report on International Relations Policy & International Missions Jan 2016-June 2017 approved for Council's consideration in July 2017. Planning commenced for inbound delegation from Tatebayashi October 2017 & Izumisano Japan Aug 2017	Strategy & Coordination
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Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2016	Jun 2017	100	Yes	Yes	Provided a regional briefing to Principal Trade Advisers from Trade and Invest Queensland, Shanghai office during a visit to the region in April 2017. Briefed Trade and Invest QLD trade advisors from China, Hong Kong and Taiwan, during the Deputy Mayor's Mission to Hong Kong in May 2017. Continued updating Council's Investment Prospectus for 2017.	Strategy & Coordination
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1.4 Strong local to global connections

Continue to support local business participation in the Sunshine Coast Export Network and associated programs	Jul 2016	Jun 2017	100	Yes	Yes	Council hosted the local launch of the Premier of Queensland Export Awards and its associated regular networking event in May 2017 with 50 participants. Council also delivered an Asia E-Commerce Export Workshop in May attended by 40 businesses. A total of 23 individuals and 18 businesses participated in and nine businesses graduated from the Export and Global Capability Program on 21 June 2017.	Economic Development
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1.5 A natural, major and regional event destination

Manage Council's major and regional events sponsorship commitments	Jul 2016	Jun 2017	100	Yes	Yes	During the quarter, 16 major events were held and attracted more than 23,500 guests to the region - generating an estimated \$10 million in economic activity. This equates to an estimated 113 FTE jobs. The Special Olympics State Games featured in April with events held at the Caloundra Indoor Stadium, the Maroochy Basketball Stadium, and locations in the Central Park area of Caloundra.	Economic Development
Support the activities of the Sunshine Coast Events Board	Jul 2016	Jun 2017	100	Yes	Yes	The Board and its working groups met on six occasions during the quarter, reviewing 10 sponsorship applications - all of which were supported. These comprised 18 individual events expected to be staged in the period 2017-2020.	Economic Development
Source and secure new major and regional events	Jul 2016	Jun 2017	100	Yes	Yes	Of the 18 individual events supported by the Sunshine Coast Events Board during the quarter, four are new to the region.	Economic Development

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In all our communities, people are included, treated with respect and opportunities are available to all.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Undertake stage 1 of the Stormwater Asset Identification Project	Jul 2016	Jun 2017	40	Watch	Yes	Carry over. Consultants engaged to undertake initial desktop review of unidentified assets. Once completed a report will be prepared of areas for field workers to investigate and confirm. This item has been included in 17/18 Branch Plan with expected completion date Q4 17/18.	Transport Infrastructure Management
Manage the Local Disaster Management Group and provide disaster management services, information and advice	Jul 2016	Jun 2017	100	Yes	Yes	All scheduled meetings held. The Local Disaster Management Group successfully activated for disaster events. Disaster management information and services were delivered to the community by means of activation of the group for disaster related activities and with the support of council's Disaster Hub platform.	Directorate - Infrastructure Services
Develop contemporary flood studies and models to support appropriate land use decisions, disaster preparation and response	Jul 2016	Jun 2017	100	Yes	Yes	The Pumicestone Catchment Flood Study continues to progress to schedule. This will complement the recently upgraded Mooloolah River Flood Model and the Maroochy River Flood Model upgrade being finalised.	Transport & Infrastructure Policy
Implement prioritised projects from community facility master plans and facility development plans	Jul 2016	Jun 2017	100	Yes	Yes	Prioritised 2016/17 projects complete including Maroochydore Basketball Stadium upgrade, Nambour Showgrounds Cattleman's Drive renewal and Beerwah Sportsgrounds stage 1 carpark works.	Sport & Community Venues
Implement prioritised actions as identified in the Sunshine Coast Aquatic Plan 2011-2026	Jul 2016	Jun 2017	100	Yes	Yes	Management model review undertaken and endorsed during 2016/17, with outcomes used to formulate tenure renewals. Tender process undertaken March-May, with new leases at 6 centres to commence 1 July 2017.	Sport & Community Venues
Implement prioritised actions as identified in the Sunshine Coast Sport and Active Recreation Plan 2011-2026	Jul 2016	Jun 2017	100	Yes	Yes	Progression includes ongoing support and planning provided for Caloundra South development; Nambour-Woombye Sports Analysis project underway; Sunshine Coast Rowing Club facility extension supported and endorsed, in addition to 2016/17 capital works program delivery.	Sport & Community Venues

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2.1 Safe and healthy communities							
Implement prioritised actions as identified in the Sunshine Coast Skate and BMX Plan 2011-2020	Jul 2016	Jun 2017	100	Yes	Yes	Skate & BMX Plan reviewed during 2016/17, with updated Plan to be presented to council at August 2017 Ordinary Meeting. Identified 2016/17 capital works projects complete.	Sport & Community Venues
Further develop corporate events and sporting opportunities at the Sunshine Coast Stadium and Kawana Sports Precinct	Jul 2016	Jun 2017	100	Yes	Yes	Corporate bookings have increased by 25% with an increase in external group hires. New major sporting events include Oztag Tri Series, Touch Football Tri Nations series, Qld Oztag all schools and Queensland Rugby League schools carnival. These events all contributing significantly to the region's economic impact contributed by sporting events.	Sport & Community Venues
Progress open space network planning including planning for recreational activities and identify options for difficult to locate sports	Jul 2016	Jun 2017	100	Yes	Yes	Draft Environment and Liveability Strategy was released for community consultation on 27 April 2017. Consultation closed on 4 June 2017 with strong interest shown. More than 3500 people were engaged, approximately 288 surveys were completed and 80 submissions were received during the consultation period. The Open Space Network Plan was prepared for inclusion as part of the Draft Strategy.	Environment & Sustainability Policy
Undertake a feasibility study for establishment of a water splash park in association with Nambour Aquatic Centre	Jul 2016	Jun 2017	100	Yes	Yes	Endorsed March 2017.	Sport & Community Venues
Implement the annual program of actions in the Sunshine Coast Domestic Animal Management (Cats and Dogs) Strategy 2014-2020	Jul 2016	Jun 2017	100	Yes	Yes	The actions of the plan have been implemented and work continues to deliver these outcomes.	Community Response
Continue to manage the implementation of Council's Regional Flying Fox Management Plan	Jun 2016	Jun 2017	100	Yes	Yes	In the last quarter, delivery of Australian Bat Night at Mary Cairncross Scenic Reserve occurred and was a big success.	Environmental Operations
Continue to focus on education and communication to enhance responsible pet management practices	Jul 2016	Jun 2017	100	Yes	Yes	A number of pop up community education events have been supported along with "Park the Bark" proactive education sessions with over 200 participants.	Community Response

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2.1 Safe and healthy communities							
Continue to implement 'smart LED deployment' for public lighting in accordance with Council's endorsed program	Jul 2016	Jun 2017	70	No	Yes	On 19 May, advice was received that Energy Queensland informed Local Government Association of Queensland that street lights assets will remain with Energy Queensland. A review of the Public Lighting Project and arrangements with Citelum is underway.	Commercial
Prepare demographic reports, updates, profiles and forecasts to facilitate a wider range of housing choice in the region	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 demographic analysis, forecasts and reporting completed. This included an initial analysis of 2016 Census results showing a snapshot of the changes that have occurred on the Sunshine Coast over the last ten years.	Environment & Sustainability Policy
Develop partnerships and programs which encourage residents to lead more active healthy lifestyles Develop partnerships and programs which encourage residents to lead more active healthy lifestyles	Jul 2016	Jun 2017	100	Yes	Yes	The Healthy Sunshine Coast Programs continue with growing participation rates throughout the community. 6794 people got active with council supported programs this month, including Healthy Sunshine Coast programs which attracted 1770 people including Seniors (809), TAFE boxercise (400), Yoga (400) and Mums and Bubs (162). In April, Council partnered with 8 organisations to deliver the Heart Week Program, attracting over 300 people. Heart Foundation Walking (316) and Parkrun (4407).	Community Planning & Development
Develop community safety partnerships with state agencies and community groups to enhance resident and visitor safety	Jul 2016	Jun 2017	100	Yes	Yes	Work continues with a variety of stakeholders and state agencies to broaden opportunities for collaboration within the Community Safety portfolio across the region. Council has recently entered into a partnership with the Queensland Police Service and Bokarina Neighbourhood Watch for the delivery of the '50 In My Street' program in the local area.	Community Planning & Development

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2.1 Safe and healthy communities

Implement the annual program of actions in the Sunshine Coast Road Safety Plan 2016-2020	Jul 2016	Jun 2017	100	Yes	Yes	Sunshine Coast students were encouraged to join thousands of other students from across the country to participate in National Walk Safely to School Day. Among other great outcomes, it's a very effective way to enhance pedestrian safety messages. Although many more students walk on the day, over 1653 students registered their participation with council, an increase of 8% from last year. Completed.	Transport Infrastructure Management
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.2 Resilient and engaged communities

Implement prioritised actions as identified in the Sunshine Coast Social Strategy 2015	Jul 2016	Jun 2017	100	Yes	Yes	The prioritised initiatives identified in the Sunshine Coast Social Strategy continue to be progressed on time and on budget. A summary of key highlights achieved this quarter include the endorsement of the Reconciliation Action Plan and the Multicultural Action Plan. Work has commenced on the development of a new Youth Action Plan in collaboration with young people, with 620 providing input into a recent survey to inform the development of the Action Plan.	Community Planning & Development
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Implement the annual program of actions in the Sunshine Coast Libraries Plan 2014-2024	Jul 2016	Jun 2017	100	Yes	Yes	Actions from the Sunshine Coast Libraries Plan have been implemented through the Libraries Business Activity Plan. This includes: refurbishment of Caloundra Library and Mobile Library, commencement of extension of Coolum Library, final designs of Maleny Library extension, tender and procurement process for Radio Frequency Identification (RFID), popular subjects project, tender for new suppliers for library resources finalised.	Community Relations
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2.2 Resilient and engaged communities							
Implement the annual program of actions in the Sunshine Coast Performance and Community Venues Service Plan 2014-2029	Jul 2016	Jun 2017	100	Yes	Yes	Prioritised actions implemented which includes fostering cultural development initiatives and programs occurring within council venues via the new Cultural guide COAST. Continue to undertake intensive marketing focused on the promotion of venue hire opportunities and programming. The Events Centre continued to be developed as SCC's primary performance venue with significant capital upgrades completed and further application to the Federal Government's National Stronger Regions Fund.	Sport & Community Venues
Continue to ensure the manner in which Council distributes grant monies to community and not-for-profit organisations supports Council's vision for the region	Jul 2016	Jun 2017	100	Yes	Yes	Grants monies distributed in line with council's corporate priorities and the Grants Policy. Funding totalling \$1,080,674 to 299 grant recipients as part of the Community Grants Program, Heritage Levy Funding, 50th Anniversary Funding Program, Emergency Grants, the Mayoral and Councillor Discretionary Funding and Divisional Festive Funding Programs. This includes funding to recipients under Regional Arts Funding Program (RADF).	Community Planning & Development
Continue to build community resilience to natural disasters through proactive communications and implementation of digital technologies	Jul 2016	Jun 2017	100	Yes	Yes	Completed. Disaster Hub tile in the SCC App Supporting trials of hydrology sensors which alert to road/bridge flooding - not sure why this is allocated to the SCIP team. Work completed by Information communication Technology Branch.	Project Delivery
Strengthen the leadership and governance arrangements associated with the coordination of the community recovery phase following natural disaster events	Jul 2016	Jun 2017	100	Yes	Yes	As a result of the debriefing of the Sunshine Coast Recovery Committee for ex Tropical Cyclone Debbie, council has further identified a number of minor improvements to strengthen the governance arrangements associated with the coordination of the community recovery phase following natural disaster events. To assist council moving forward, recruitment processes have commenced on the appointment of a Community Planner (Recovery) position.	Community Planning & Development

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2.3 Culture, heritage and diversity are valued and embraced

Implement the annual program of actions in the Sunshine Coast Heritage Plan 2015-2020	Jul 2016	Jun 2017	90	Watch	Yes	Key SCC Heritage list program for this financial year 90% completed. There is a small lag in delivery of some programs including revision of heritage places and aboriginal projects. Expected completion Q1 2017/18.	Community Relations
Progress approvals, and ongoing project development for the Nambour Heritage Tramway	Jul 2016	Jun 2017	10	No	Yes	Carryover. Council resolution June 2017 has approved project to advance into detail design and approvals phase. These tasks will occur during Q3 2017/18.	Project Delivery
Deliver a celebration, events and cultural program which encourages community participation and capacity and celebrates diversity	Jul 2016	Jun 2017	100	Yes	Yes	320 guests attended Citizenship ceremony 23 May at Events Centre Caloundra. 43 attendees SCENE Breakfast Workshop "Google Analytics". 30 attended a workshop on Horizon marketing, communications and digital leveraging opportunities. 100 attendees and 39 Exhibitors at SCENE Expo, May 10, Lake Kawana Community Centre.	Community Relations
Develop and implement an events program to celebrate the 50th Anniversary of the naming of the Sunshine Coast, including a grants program to support community groups to participate in these celebrations	Jul 2016	Jun 2017	100	Yes	Yes	28 Category A applications endorsed for \$30K. Total value of events is 6x the amount of funding. 50th Anniversary program has 100+ events. Guinness World Record attempt for the most signatures on a birthday card will launch in Aug. Song contest launched with winners to perform at community birthday concert on 6 Aug. Final planning underway for community birthday concert and ongoing support provided to the Cat B & A recipients. This is an 18mth project and will continue in 18/19.	Community Relations

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2.4 People and places are connected

Implement appropriately sequenced smart region initiatives to provide inclusive and dynamic community places for linking people, technology and culture	Jul 2016	Jun 2017	100	Yes	Yes	Progressing existing and new Smart City Living Lab experiments, eg. CCTV analytics. New Management Platform solution has been acquired and implementation underway. Ongoing design work being undertaken to assist the new CBD development, as well as provision of services and advice for the Smart City Co-ordinator in relation to other aspects of Smart City implementation.	Information Communication Technology Services
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2.4 People and places are connected							
Facilitate the delivery of efficient transport systems and connections through multi modal network planning and studies, and partnerships with the Department of Transport and Main Roads	Jul 2016	Jun 2017	100	Yes	Yes	The Sunshine Coast Integrated Multi Modal Transport Model has enhanced network for improved future planning capability, recognising Bruce Highway upgrades and future bus service integration.	Transport & Infrastructure Policy
Continue to plan and deliver the coastal pathway and pedestrian pathway network	Jul 2016	Jun 2017	100	Yes	Yes	Staged implementation of the coastal pathway and pedestrian pathway network is ongoing & progressing well. Various stages continue to be designed, implemented or forward designed. The Masterplan Development is near completion as the 2000 submissions during community consultation are being reviewed and incorporated into the design before the masterplan is presented back to council in approximately November 2017 for final implementation.	Parks and Gardens
Progress the Sunshine Coast Light Rail business case and corridor securement in partnership with key stakeholders	Jul 2016	Jun 2017	100	Yes	Yes	Council has continued its advocacy role for Sunshine Coast Light Rail, resulting in the inclusion of a passenger transport trunk corridor along the light rail alignment from Maroochydore to Caloundra and to Beerwah in the Draft South East Queensland Regional Plan 2016-2041.	Major Urban Developments
Continue to implement actions in the Sustainable Transport Strategy 2011-2031 and Active Transport Plan 2011-2031	Jul 2016	Jun 2017	100	Yes	Yes	The review of the Sustainable Transport Strategy continues to progress to schedule.	Transport & Infrastructure Policy
Develop a Sunshine Coast Parking Management Strategy and associated Local Area Parking plans	Jul 2016	Jun 2017	100	Yes	Yes	The Draft Sunshine Coast Parking Management Plan and associated Local Area Parking Plans' public consultation period closed on 8 May 2017. There was strong interest through the online community consultation platform, with more than 5000 visits and just over 500 submissions completed. Community feedback received will be used to inform the final documents.	Transport & Infrastructure Policy

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2.4 People and places are connected							
Progress and deliver major road infrastructure projects	Jul 2016	Mar 2018	90	Watch	Yes	Carryover. Major Road Projects are on track and are generally split funded over consecutive financial years so are ongoing. Evans St was completed ahead of schedule and \$1 million under budget, Aerodrome Rd intersection upgrade is in construction and Sippy Downs Drive and Burke St upgrades are progressing well through design for construction commencement in 17/18. Land Acquisitions for Power Rd / Goshawk Extension and Brisbane Road are yet to be finalised. Will be completed by end Q3 17/18.	Project Delivery
Maintain and upgrade the region's sealed and unsealed roads network	Jul 2016	Jun 2017	100	Yes	Yes	Completed. The largest reseal/rehabilitation program to date has been delivered this year. Over 200 roads were re-sealed, overlaid or rehabilitated. Maintenance on the road network continues to a high standard with service levels maintained.	Civil Asset Management
Progress the concept design development and detailed design for the Mooloolaba Master Plan	Jul 2016	Jun 2017	70	Watch	Yes	Carry over. Continuing design phase with Aecom P/L - Commenced detailed design phase in Mar 2017, which will be completed by Dec 2017, supported by funding for all design works in 2017/2018, subject to council approval in June 2017. This item has been included in 17/18 Branch Plan with expected completion date Q4 17/18.	Transport Infrastructure Management

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

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3.1 Healthy and natural ecosystems and protected remnant vegetation

Analyse biodiversity data to inform biodiversity conservation, management actions and reporting	Jul 2016	Jun 2017	100	Yes	Yes	No further action(s) required in the quarter - Project completed in November 2016.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jun 2016	Jun 2017	100	Yes	Yes	Works delivered in line with work plans, service levels and budgets.	Environmental Operations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.2 Well-managed and maintained open space, waterways and foreshore assets

Minyama Canal Desilting	Jun 2016	Jun 2017	100	Yes	Yes	Works on track, completed.	Environmental Operations
Continue to implement the Shoreline Erosion Management Plan	Jun 2016	Jun 2017	100	Yes	Yes	Completed key actions for this financial year both through the operational and capital programs.	Environmental Operations
Continue to implement the Maroochydore Beach Protection Plan	Jun 2016	Jun 2017	100	Yes	Yes	Completed key actions in relation to this erosion hot spot. This includes the Maroochy Beach Renourishment Program and the progression of the renewal program for the coastal infrastructure onsite.	Environmental Operations
Continue to implement the Bribie Island - Golden Beach Protection Plan	Jun 2016	Jun 2017	100	Yes	Yes	Completed both the renourishment program and the proactive capital projects associated with this site, e.g. revetment wall permits and expansion of sand replenishment works.	Environmental Operations
Trial new approaches to beach nourishment to provide for healthy and resilient beach systems	Jun 2016	Jun 2017	100	Yes	Yes	Completed sand sourcing study and have prepared council report to be delivered in August 2017.	Environmental Operations
Investigate and implement initiatives and partnerships to respond to marine debris collection on non-bathing reserve beaches	Jun 2016	Jun 2017	100	Yes	Yes	Completed successful trial with external provider. A new Request for Quote is being developed for a further three year community-based program commencing next financial year.	Environmental Operations
Implement the Constructed Water Bodies Asset Management Plan	Jun 2016	Jun 2017	100	Yes	Yes	Completed Kolora Water Body Option Paper as required by this asset management plan.	Environmental Operations

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.2 Well-managed and maintained open space, waterways and foreshore assets

Manage the region's high quality urban and rural open space network	Jul 2016	Jun 2017	100	Yes	Yes	Decent rain has allowed maintenance crews to start work on their rehabilitations and mulching programs throughout the parks network.	Parks and Gardens
Finalise the Sunshine Coast Recreation Parks Plan	Jul 2016	Jun 2017	25	No	Watch	Item to be carried over to 17/18 - funding allocated to the 17/18 budget for this project. Revised completion date Q4 17/18.	Parks and Gardens

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.3 A reputation for innovative environmental practices

Highlight the region's natural assets and environmental credentials in the definition and promotion of our regional identity	Jul 2016	Jun 2017	100	Yes	Yes	SCC Corporate Plan 2017-21 completed and endorsed by council in Feb 2017. Publication version of the Corporate Plan actioned on SCC website. Review of the Corporate Plan has commenced to align with budget processes.	Strategy & Coordination
Develop a community environmental and sustainability benchmarking report to inform future program development and delivery	Jul 2016	Jun 2017	80	Watch	Yes	Scoping of community environment and sustainability benchmarking report was finalised during the quarter with research and investigations continuing to progress. Project to be completed by December 2017.	Environment & Sustainability Policy
Implement a range of sustainability programs and incentives which complement Council's vision for the region	Jul 2016	Jun 2017	100	Yes	Yes	World Environment Day Festival was held on 4 June 2017 at Cotton Tree Park. The Planning and Environment Department coordinated council's presence for this event which included representation from a number of other council areas. This event provides the opportunity to raise awareness of local, regional and global environmental issues and allows the community to learn about various environmental related activities.	Environment & Sustainability Policy
Continue to engage, support and grow community partnerships and volunteerism in managing and enhancing the region's natural assets on public and private lands	Jun 2016	Jun 2017	100	Yes	Yes	20 new properties registered in the Land for Wildlife program.	Environmental Operations

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.3 A reputation for innovative environmental practices							
Review conservation volunteer engagement initiatives and develop additional opportunities to broaden engagement and the participation base	Jun 2016	Jun 2017	100	Yes	Yes	New school planting opportunities to be initiated next financial year.	Environmental Operations
Actively foster corporate and small business sponsorship and investment in council and community based environmental initiatives	Jun 2016	Jun 2017	100	Yes	Yes	Branch sponsorship policy/program updated.	Environmental Operations
Strengthen council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and feral animals in the region	Jul 2016	Jun 2017	100	Yes	Yes	Educational videos have been produced for both feral animal and plant issues to educate the community. A number of community education events have been supported to support land owners at local shows, World Environment Day and supermarkets.	Community Response
Partner with Universities, including the University of the Sunshine Coast, and other peak research institutions to attract research investment to inform Council's decision making on the management and protection of environmental and coastal assets	Jun 2016	Jun 2017	100	Yes	Yes	We continue to partner with a range of research institutions, including the University of the Sunshine Coast, on a range of research initiatives including coastal management and native fauna.	Environmental Operations
Deliver construction of the Mary Cairncross Scenic Reserve Environmental Visitor Education Centre and Café	Jun 2016	Jun 2017	100	Yes	Yes	Building completed and officially opened earlier in the year.	Environmental Operations
Investigate the feasibility of appropriate and sensitively-managed nature based recreation activities including eco-tourism opportunities associated with key natural settings	Jul 2016	Jun 2017	100	Yes	Yes	Investigations into appropriate nature based recreation activities including eco-tourism opportunities were completed during the reporting period.	Environment & Sustainability Policy
Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch

3.4 A region shaped by clever planning and design

Finalise the Caloundra Centre Master Plan and identified high priority implementation actions, including catalyst site	Jul 2016	Jun 2017	100	Yes	Yes	Nothing to report during this quarter. The project was completed in March 2017.	Strategic Planning
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Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2016	Jun 2017	100	Yes	Yes	Place Making Team continue to work on the design of Ocean/Duporth Streetscape Strategy, and Sunshine Coast corridors and gateways strategy, whilst providing advice on major projects such as Maroochydore CBD, Aerodrome Road intersection, Palmwoods Town Square, First Avenue Maroochydore streetscape concept, and Timair Street Pacific Paradise. Completed.	Transport Infrastructure Management
Assign and monitor a program of actions to enhance local amenity and place making	Jul 2016	Jun 2017	100	Yes	Yes	Place Making Framework scheduled for ELT discussion Sept 2017 and subsequent consideration by council.	Strategy & Coordination
Provide input to, and endeavour to influence, the South East Queensland Regional Plan review in accordance with Council's policy direction, including the preservation of the inter-urban break straddling the Moreton Bay and Sunshine Coast local government areas	Jul 2016	Jun 2017	100	Yes	Yes	Active advocacy with the State Government and Moreton Bay Regional Council to seek to influence the finalisation of SEQ Regional Plan continued post the lodgement of a submission reinforcing council's position on the protection of the inter-urban break, with Beerwah East as the preferred future development area.	Strategic Planning

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Customer Relationship Management System (Phase 1)	Jul 2016	Jun 2017	100	Yes	Yes	The Customer Relationship Management System (CRMS) procurement documents and process were reviewed by independent specialists and recommendations report received. The report is now being used to finalise the documentation to go out to tender in the first quarter of 2017/18. An Strategic Discussion Forum with councillors to brief them on this project was well received with unanimous support for the project and understanding of the resourcing requirements. Program Manager recruitment started.	Community Relations
Assign and monitor a program of actions to enhance customer experience, increase service standards and resourcing, and enhance service delivery	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 commitments completed. CRMS being progressed through Community Services in 2017/18 Operational Plan.	Strategy & Coordination
Continue to improve services to the community by implementing new digital technologies (social, mobility, big data/analytics and 'internet of things')	Jul 2016	Jun 2017	100	Yes	Yes	MyCouncil online upgrade has occurred, as well as updates to the Sunshine Coast Council App, including push notifications. Developing analytic solutions that utilise data presented by council's Wi-Fi network, as well as the use of artificial intelligence to improve identification of council assets.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals and is consistent with statutory obligations	Jul 2016	Jun 2017	100	Yes	Yes	Development Services continued to process requests and applications with a focus on meeting statutory requirements. Market activity continued to be positive and assessment times were within statutory timeframes 90% of the time. Preparation continued for the Planning Act 2016 commencement on 3 July 2017 ensuring processes will be maintained and enhanced to continue to deliver development assessment services during this transition period.	Development Services
Assign and monitor a program of actions to enhance development control flexibility	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 commitments completed. Initiatives for engagement, communication, reporting and business practice enhancements continuing through Operational and Branch Plans.	Strategy & Coordination

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.1 Customer focussed services

Administer and review council's local laws and relevant State legislation in a manner that supports council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2016	Jun 2017	100	Yes	Yes	The branch continues to make improvements to reduce red tape and make the customer experience more enjoyable. A number of changes have been made in partnership the Customer Contact team. The branch has also worked with a number of local governments and state government departments to learn from each other and to improve outcomes for our wider community.	Community Response
Implement the annual program of activities in the Sunshine Coast Cemetery Plan 2011-2027	Jul 2016	Jun 2017	100	Yes	Yes	Tasks identified for completion have been undertaken. Some tasks which are identified to have been started have progressed and are not due at this time.	Community Response

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community

Progress the development of the Field Services Management Centre to coordinate field service operations and response	Jul 2016	Jun 2017	100	Yes	Yes	Carry over. Being processed with the AIMS Project also line item in 17/18 Operational Plan.	Project Delivery
Asset Revaluation Review	Jul 2016	Jun 2017	100	Yes	Yes	Asset Revaluation completed and supporting work papers provided to Qld Audit Office.	Finance
Develop the Capital Works Program for 2017-2018 and subsequent years, including determining timing, sequencing and identification of funding opportunities for supporting key Council projects.	Jul 2016	Jun 2017	100	Yes	Yes	Completed. 17/18 Capital Program approved as part of the new FY Budget.	Project Delivery
Deliver the Capital Works Program for 2016-2017	Jul 2016	Jun 2017	100	Yes	Yes	Completed with agreed target reached.	Project Delivery
Assign and monitor a program of actions to improve project delivery	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 commitments completed. Initiatives for business practice enhancements continuing through Branch and Project Plans.	Strategy & Coordination

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Manage the infrastructure network planning and charges to optimise funding for future growth assets	Jul 2016	Jun 2017	100	Yes	Yes	Development of the Local Government Infrastructure Plan was finalised in the quarter and is now with the State Government for review. Infrastructure Charges revenue continued to be managed, satisfying all statutory financial requirements. Revenue for the quarter was \$5.2 million, delivering a financial year total of approximately \$28 million.	Transport & Infrastructure Policy
Finalise the construction and commissioning of the Sunshine Coast Solar Farm	Jul 2016	Jun 2017	90	Yes	Watch	Solar array completed in May. Accreditation under the Large-Scale Renewable Energy Target approved 7 June subject to grid registration. Contract established with retailer to implement the Pool Price Pass Through strategy. Australian Energy Market Operator registration effective 29 June. Grid connection commissioning started with switchyard energisation. First power exported to the grid anticipated 12 July. Official Opening scheduled for 24 July and practical completion anticipated next quarter.	Commercial
Undertake community engagement activities to inform the future design and delivery of Council services and programs	Jul 2016	Jun 2017	100	Yes	Yes	Completed Q1 (Sept 2016). No Further Action	Strategy & Coordination
Oversee the Stage 2 construction of a new Animal Pound at Sippy Downs	Jul 2016	Jun 2017	100	Yes	Yes	The pound is operational and is providing an excellent level of service to our community with improved animal accommodation.	Community Response
Actively participate in and contribute to advocacy initiatives for the Australian Local Government Association and Council of Mayors South East Queensland, including lobbying against changes to the Natural Disaster Relief and Recovery Arrangements funding formula and conditions	Jul 2016	Jun 2017	100	Yes	Yes	Council supported LGAQ in achieving a breakthrough with Commonwealth on NDRRA payment arrangements and eligibility. Mayor participated in a series of advocacy discussions with key Federal Government representatives in Mar 17 in Canberra on behalf of the LGAQ with Council of Mayors SEQ. Council is participating in development of economic narrative to underpin the negotiation of a City Deal for SEQ with the Commonwealth Government	Strategy & Coordination
Develop quality road base and asphalt products to meet the internal needs of the organisation	Jul 2016	Jun 2017	100	Yes	Yes	Completed. All products supplied have met specification requirements.	Fleet & Quarry

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.3 Sustainable waste and resource management services							
Continue to implement the objectives and actions of the Sunshine Coast Waste Strategy 2015-2025	Jul 2016	Jun 2017	100	Yes	Yes	Progressive implementation of 10 year plan actions.	Waste and Resources Management
Continue to manage Council's waste contracts	Jul 2016	Jun 2017	100	Yes	Yes	All contracts operating on schedule and within budget.	Waste and Resources Management

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.1 Robust and transparent decision-making							
Assign and monitor a program of actions to enhance elected Council support	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 commitments completed. Initiatives for business practice enhancements continuing through Branch and operational Plans	Strategy & Coordination
Assign and monitor a program of actions to enhance organisation accountability and performance, including the continued integration of Council's corporate performance framework	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 commitments completed. Initiatives for business practice enhancements continuing through Branch and Operational Plans.	Strategy & Coordination
Continue to develop and publish 'Open Data' sets to increase availability of high quality and reliable information for use by industry, business and community	Jul 2016	Jun 2017	100	Yes	Yes	Working with business areas of council to progress some of the applications that emerged from HackFest 2016. One of the solutions has now gone to market. Planning is already underway for HackFest 2017. Now over 190 datasets published to open data portal.	Information Communication Technology Services
Create greater community awareness and understanding of Council's services, programs and advocacy for the region through a range of contemporary communication channels	Jul 2016	Jun 2017	100	Yes	Yes	Staff development was undertaken to upskill in areas of videography, social media, and writing to ensure an integrated approach is taken for all marketing campaigns and community engagement. Interstate and international marketing opportunities were investigated and implemented.	Communication
Develop an organisational Sustainability and Innovation Policy	Jul 2016	Jun 2017	40	No	Yes	Project currently on hold due to the commencement of research and investigations into a broader organisation Innovation Policy. Project completion by June 2018.	Environment & Sustainability Policy
Identify a suite of organisational sustainability outcomes for resources, energy, waste etc. for integration into organisation performance monitoring and reporting	Jul 2016	Jun 2017	100	Yes	Yes	There has been no further action in Quarter 4.	Environment & Sustainability Policy
Develop a strategic policy on the use of unmanned aviation vehicles (UAV)	Jul 2016	Jun 2017	100	Yes	Yes	Policy and Guidelines have been finalised. They are now with CASA for final comments before seeking approval from the CEO.	Corporate Governance

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Continue to refine and implement long-term financial management plans to guide the optimal utilisation of resources	Jul 2016	Jun 2017	100	Yes	Yes	Council's long term financial model was revised and updated for the 2017/18 Budget Development. These management plans will continue to be refined and developed.	Finance
Continue to refine and implement long-term asset management plans to guide the optimal utilisation of resources	Jul 2016	Jun 2017	90	Watch	Yes	Carryover. Plans have been revised as of March 2017. These plans will be put to council for formal adoption at the July Ordinary Meeting. Expected completion date Q1 17/18.	Project Delivery
Ensure Council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2016	Jun 2017	100	Yes	Yes	The Financial Performance Reports for February, March and April 2017 were adopted by council during the last quarter. The adoption of budget review 3 in April resulted in a reduced operating result of \$22.8 million and total capital expenditure of \$227.4 million. Council's estimated closing cash balance is \$278.2 million. A number of budget workshops were held during April - June, which culminated in Council's adoption of the 2017/18 Budget in June.	Finance
Ensure systems are in place to manage contracts and contracts performance	Jul 2016	Sep 2016	100	Yes	Yes	The systems in place to manage council contracts and contract performance continue to develop. They include: - Procurement & Contract Lifecycle Management solution (CLMS), including contract performance management tool and library. This will be fully implemented and used for all procurement from 1/7/17; - Gateway Capital Review Process; - Project Management Office; - Contract performance review and feedback procedures implemented - Procurement, Contract performance and CLMS training	Procurement & Contracts
Assign and monitor a program of actions to investigate revenue and incentive options	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 commitments completed. Initiatives for business practice enhancements continuing through Branch Operational and Project Plans.	Strategy & Coordination

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Coordinate the delivery of Council's tourism and events levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	100	Yes	Yes	An independent review of return on investment from the Tourism and Major Events levy was completed 30 June and will be presented to council in August. Visit Sunshine Coast is preparing to implement a range of new initiatives presented to council as part of its budget deliberations from 1 July 2017.	Economic Development
Coordinate the delivery of Council's environment levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	100	Yes	Yes	Implementation of 2016/17 Environment Levy Program completed. A significant rainforest habitat at Mary Cairncross Scenic Reserve in Maleny became the latest addition to council's Environment Levy Land Acquisition Program during the quarter. The purchase forms part of the total 75 Hectares of land acquired for the 2016/17 financial year. 2017/18 Budget was adopted on 15 June 2017, which includes an increase in the Environment Levy by \$2.00; from \$70 to \$72 per annum.	Environment & Sustainability Policy
Coordinate the delivery of Council's heritage levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	100	Yes	Yes	Heritage Levy has been coordinated throughout the financial year. New 2017/18 program has been developed and will be considered by council in July 2017.	Community Relations
Coordinate the delivery of Council's transport levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	100	Yes	Yes	Implementation of the 2016/17 Transport Levy Program continues. 2017/18 Budget adopted on 15 June 2017, which includes an increase to the Transport Levy from \$15 to \$42 per annum. Funds are proposed to go directly towards building a Transport Futures Fund focussing on the Sunshine Coast Light Rail Project. An infographic was also released during the reporting period providing a high level analysis of some of the items the Levy has delivered.	Transport & Infrastructure Policy
Continue planning for the strategic implementation of biodiesel in council vehicles in line with state and federal government initiatives	Jul 2016	Jun 2017	100	Yes	Yes	Completed. Ready to proceed when product becomes price competitive.	Fleet & Quarry

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.3 An employer of choice							
Progress the negotiation of revised industrial arrangements for the council workforce in accordance with State Government policy and legislative arrangements	Jun 2016	Jun 2017	100	Yes	Yes	Negotiations have progressed and a draft Certified Agreement has been developed. When it is endorsed by unions an employee vote will be conducted.	Human Resources
Continue to embed sustainability and innovation into processes, systems and organisational culture	Jul 2016	Jun 2017	100	Yes	Yes	Focus on organisation waste minimisation, delivery of internal sustainability education campaigns, and the promotion of connecting with nature all progressed during the reporting period.	Environment & Sustainability Policy
Consider the appropriate introduction of new digital technologies in the development and prioritisation of the Information and Technology Capital program for 2017-2018	Jul 2016	Jun 2017	100	Yes	Yes	Continued support of major projects such as the Asset Management Systems and Customer Relationship Management System. Work also well underway in relation to improvements to council's intranet, new mapping online solutions, other online services, and support for council's airport development strategy. Phase 2 of Events Management System deferred to FY 17/18.	Information Communication Technology Services
Design and deliver a whole of organisation staff readiness program to appropriately equip and prepare staff for digital business transformation	Jul 2016	Jun 2017	100	Yes	Yes	Further training provided to support staff in the use of new office automation solutions, including MyOffice, and some additional digital tools. Work continued with HR in the development of an ongoing comprehensive digital literacy program. Office 365 training resources selected, and new mobility training officer approved.	Information Communication Technology Services
Maximise the safety and wellbeing of employees, contractors and volunteers	Jul 2016	Jun 2017	100	Yes	Yes	Safety is an ongoing priority and two new Health and Safety procedures have been endorsed by the CEO for Management of Electrical Safety, and Incident Management. A Service Level Agreement has been implemented for Infrastructure Services.	Human Resources

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Continue to implement the new corporate brand for Council	Jul 2016	Jun 2017	100	Yes	Yes	The graphic design process was reviewed to improve productivity. Graphic design resourcing was increased from 0.6 FTE to 1 FTE during budget deliberations to ensure the most effective use of in-house services in 2017/18.	Communication
Continue to enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2016	Jun 2017	100	Yes	Yes	Discussions with Senior Trade Commissioner & Minister-Counsellor (Commercial) and Senior Investment Manager, Austrade, in Beijing China. Briefing Australian Ambassador, Senior Trade Commissioner, Austrade, Chairman of the Board, Trade and Invest QLD and Trade Commissioner, Trade and Invest QLD in Hong Kong. Discussions with Department of State Development regarding the region's support of State-wide Trade2018 Program, to maximise trade opportunities prior to the Commonwealth Games 2018.	Strategy & Coordination
Manage incoming sponsorship arrangements for Council's community programs and events	Jul 2016	Jun 2017	100	Yes	Yes	USC international art installation Arboria luminarium sponsorship announced as part of Horizon. Further sponsorship secured - Audi (SCAP and Horizon), SunCentral (Horizon), USC (Horizon), Youi (Horizon). Additional negotiations ongoing.	Community Relations
Explore sponsorship and programming opportunities for Council's major venues in order to support other businesses within the region while also looking to generate alternative revenue streams	Jul 2016	Jun 2017	100	Yes	Yes	Sponsorship was gained for the pre-season NRL game helping offset food, accommodation and operational costs for the event. Additional sponsorship is being sought for production and use of LED screens to generate additional revenues. Will be addressed through current development of Sunshine Coast Stadium commercial strategy.	Sport & Community Venues
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2016	Jun 2017	100	Yes	Yes	2016/17 commitments completed, inclusive of ongoing liaison and regular dialogue with federal elected representatives and State Ministers. Second round of the USC/SCC Collaborative Research Grants Scheme assessed and decided. Drafting of Regional Partnership Agreement with USC progressed for consideration	Strategy & Coordination

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Engage with the University of Sunshine Coast, TAFE and broader education sector to ensure higher education and training courses include those critical skill sets required by Council in the future	Jul 2016	Jun 2017	100	Yes	Yes	Council partnered with USC to recruit Engineering Graduates to support Council's first 3 years Graduate Development Program. Council participated in USC's recent careers fair. The current trainee cohort are undertaking training with the local TAFE.	Human Resources
Investigate the development of a centre of excellence in community engagement	Jul 2016	Jun 2017	30	No	Yes	Investigations into the development of a community engagement centre of excellence continues. A project plan has been finalised to advance the development of a concept/model in collaboration with the University of the Sunshine Coast. This project is scheduled to carry over into the 2017/18 financial year, with an endorsed concept expected to be delivered before June 2018.	Community Planning & Development
Develop the policy framework to drive a regional focus on innovation and to leverage commonwealth and State Government science and innovation agendas	Jul 2016	Jun 2017	60	Yes	Yes	PricewaterhouseCoopers appointed to develop the Sunshine Coast Innovation Policy. Initial consultation with Councillors, SCC Officers, Economic Futures Board has been conducted and Research Paper finalised. The draft policy was due 31 May 2017	Strategy & Coordination