



Operational Plan Activities Report

Quarter Ended: 09/2015

Quarterly Progress Report on Implementation of Corporate and Operational Plans

NOTE:

- % Complete - shows the progress in completing the operational activity
- On Time - indicates on track for completion by finish date
- On Budget - indicates will be completed within the allocated budget

Goal: A new economy

Providing the regional policy, regulatory settings and identity that shape a globally competitive economy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.1 Strong economic leadership, collaboration and identity							
Continue to support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report and the first biannual review of the Board	Jul 2015	May 2016	25	Yes	Yes	The Economic Futures Board met in August 2015 and provided advice on high-value industry taskforce activities, including the Sunshine Coast Ambassador Program, and on regional advocacy initiatives including the international submarine cable proposal. The Board approved its Annual Report for 2014-2015, which was released to the Sunshine Coast community in September 2015. In August 2015, David Foster was appointed as the Chair of the Board and Howard Aron appointed as a new member of the Board.	Strategy & Coordination
Implement the new regional investment brand and Regional Investment Prospectus, with a specific focus on the investment opportunities associated with major capital projects and the high-value industries	Jul 2015	Jun 2016	25	Yes	Yes	The new regional investment brand - INVEST Sunshine Coast - and the region's Investment Prospectus 2015 were promoted to both domestic and international markets through trade and investment missions and briefings. This included participation in the China International Fair for Investment and Trade in Xiamen, China in September 2015, investor briefings in Melbourne in July 2015, and three boardroom presentations on the Sunshine Coast and in Brisbane.	Strategy & Coordination
Implement innovative communication techniques to lift the awareness of the region's investment opportunities in key domestic and international markets	Jul 2015	Jun 2016	15	Yes	Yes	Council was a major sponsor and participant in the 2015 Asia Pacific Cities Summit which took place in Brisbane on 5-8 July 2015. This provided a platform to raise awareness of the region's economic credentials and investment opportunities to a domestic and international audience. Direct media briefings have also been undertaken with targeted media outlets to promote the region to a wider domestic market. The INVEST Sunshine Coast Communications Plan for both domestic and international market.	Strategy & Coordination
Continue to administer the Sunshine Coast Planning Scheme including progression of council nominated investigations and priority amendments to the planning scheme	Jul 2015	Jun 2016	25	Yes	Yes	Continuing to progress Council's nominated priority planning scheme amendments through the statutory plan-making process.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Finalise Council's contribution to all statutory approvals to advance the expansion of the Sunshine Coast Airport	Jul 2015	Jun 2015	25	Yes	Yes	Council continued to work with the Coordinator General to progress the approval of the EIS for the new runway. Additional information has been supplied in the form of an Additional EIS and we are awaiting further advice from the Coordinator General.	Sunshine Coast Airport
Progress the endorsed financing strategy to secure the required investment to facilitate expansion of the Sunshine Coast Airport	Jul 2015	Jun 2015	25	Yes	Yes	On-going discussions are occurring with the Commonwealth and State Governments as well as potential private sector investors. A progress report was provided to council on 28 September 2015. This work is occurring in parallel with the EIS for the new runway.	Directorate - Corporate Strategy and Delivery
Provide support to SunCentral Maroochydore Pty Ltd through its establishment phase and manage Council's shareholder interests in the company	Jul 2015	Jun 2016	25	Yes	Yes	The first meeting of the Shareholder Representative Group has occurred with the second scheduled for early November 2015. A progress report was provided to Council on 17 September 2015.	Directorate - Corporate Strategy and Delivery
Facilitate the application of smart city principles across the Maroochydore PDA and the SC Enterprise Corridor, to build the connectivity of communities, improve accessibility to information and services and build the value proposition of the region.	Jul 2015	Jun 2016	15	Yes	Yes	Smart City Framework publically launched September 2015. Coordinator position recruitment and appointment completed. Team leaders appointed and teams formed with terms of reference completed for 15 of 17 areas. Eight of the project teams have dedicated budget and are progressing through initial procurement, selection and implementation stages.	Project Delivery
Work with SunCentral Maroochydore Pty Ltd to conduct an expression of interest process for the development of a five-star hotel complex; an entertainment, convention and exhibition centre; and associated development	Aug 2015	Jun 2016	10	Yes	Yes	Discussions have progressed with SunCentral Maroochydore Pty Ltd representatives on the structure, process, timing and components of a potential market process for the hotel and entertainment and convention centre site. Proposals are being formulated for discussion with Councillors prior to the end of the year.	Strategy & Coordination

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1.2 New capital investment in the region

Work closely with the Queensland Government and Building Queensland (once established) to elevate consideration and prioritisation of major infrastructure needs (in particular, road, rail and transport infrastructure) for the region	Aug 2015	Jun 2016	25	Yes	Yes	The focus of Council's advocacy activities in this quarter has been on the Sunshine Coast Airport Expansion Project and the application for a cable protection zone. A letter of full support was obtained from the Premier for Council's submission to ACMA for the declaration of a cable protection zone. Council has also engaged with State Ministers and the Coordinator-General on matters associated with progressing the approvals and financing arrangements for the Sunshine Coast Airport expansion.	Strategy & Coordination
Work with the Australian Communications and Media Authority on the assessment of an application for a cable protection zone to facilitate investment in an international submarine cable to come offshore from the Sunshine Coast	Jul 2015	Jun 2016	25	Yes	Yes	On 21 July 2015 Council made application to the Australian Communications and Media Authority to have a Cable Protection Zone declared offshore from the Sunshine Coast. A briefing was provided to the then Commonwealth Communications Minister Malcolm Turnbull in early September.	Directorate - Corporate Strategy and Delivery
Finalise planning, scoping and financing arrangements to progress the Brisbane Road carpark at Mooloolaba	Jul 2015	Jun 2016	25	Yes	Yes	Council resolved to call for Expressions of Interest on the Brisbane Road car park site on 23 July 2015. Subsequently the EOI documents have gone to market with a closing date of 16 October 2015.	Directorate - Corporate Strategy and Delivery

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.3 Investment and growth in high-value industries

Implement the industry and investment plans for high-value industries: <ul style="list-style-type: none"> • Health and well-being • Education and research • Tourism, sport and leisure • Clean technologies • Aviation and aerospace • Knowledge industries and professional services • Agribusiness 	Jul 2015	Jun 2016	25	Yes	Yes	New seven High-Value Industry Taskforces were inducted in July 2015. Work continues on delivering actions under each Industry and Investment Plan.	Economic Development
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1.3 Investment and growth in high-value industries							
Facilitate local business access to specialist advice, information and services	Jul 2015	Jun 2016	25	Yes	Yes	More than 250 local companies were assisted with access to specialist advice, information and services, and 14 events with 488 participants were conducted in support of the Regional Economic Development Strategy.	Economic Development
Target Council's procurement policies and practices to support local businesses	Jul 2015	Jun 2016	25	Yes	Yes	Procurements are structured to match capabilities of local industries. Council apportions a weighting in evaluations to the contribution made by each respondent to the local economy. Council hosts Doing Business with Council sessions to assist locals with tendering skills and Supplier Forums to inform the market of upcoming projects. For the 2015/16 financial year, local business was awarded contracts worth \$42.2 million, or 67% of available procurement expenditure.	Procurement & Contracts
Continue to work with the University of the Sunshine Coast, TAFE and the broader education and training sector to investigate options for generating appropriate skills and training initiatives to better prepare young people for employment options that are predicted to become available in the region	Jul 2015	Jun 2016	25	Yes	Yes	Council partnered with TAFE and a range of regional stakeholders to deliver The Jobs Show in August 2015 (2,000 job seekers, 60 exhibitors/employers, 543 jobs listed, 64 job seekers offered jobs, and 250 job seekers securing interviews as at end August 2015).	Economic Development
Continue to implement the Caloundra Aerodrome Master Plan and associated property management and leasing arrangements	Jul 2015	Jun 2016	2	Yes	Yes	Delivery of endorsed projects underway and Property Management and leasing arrangements are being managed.	Property Management
Encourage private sector investment in the Oceanside Kawana Health Precinct	Jul 2015	Jun 2016	25	Yes	Yes	A Health Investment Mission to Melbourne was conducted in July 2015 and the Kawana Health Precinct was promoted to more than 35 Health industry representatives. A follow-up visit was undertaken in late September 2015.	Economic Development
Monitor Council's investment in The Work Shop (an employment services partnership for the Sunshine Coast University Public Hospital project) and consider future funding arrangements	Jul 2015	Oct 2015	100	Yes	Yes	Council completed its commitment to The Work Shop initiative with an estimated 620 job placements over the life of the program to the end of August 2015 (final numbers will be available post October 2015).	Economic Development

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1.3 Investment and growth in high-value industries

Engage peak industry bodies in the promotion of the region's success in implementing the Regional Economic Delivery Strategy and the investment credentials of the region	Jul 2015	Oct 2015	100	Yes	Yes	Council partnered with the Sunshine Coast Combined Chambers Alliance on a number of initiatives, including the launch of the 2015 Business Confidence Survey; a New Economy seminar; and a range of export and other workshops.	Economic Development
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.4 Strong local to global connections

Organise, undertake and report on the outcomes of, international investment, trade and export missions	Jul 2015	Jun 2016	25	Yes	Yes	The trade mission for the Commonwealth Games and Tourism sector to Auckland, New Zealand occurred from 30 August to 4 September 2015. This mission was attended by six representatives from the tourism and sport industry. A trade mission to Xiamen in China also took place from 8 to 11 September 2015 supported by four business representatives. A review of the arrangements for the formulation of future trade mission programs is presently underway.	Strategy & Coordination
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Promote the region's capabilities, products and services in key markets	Jul 2015	Jun 2016	25	Yes	Yes	Participation in the 2015 Asia Pacific Cities Summit on 5-8 July 2015 continued to raise awareness of the region's capabilities, products, services with domestic and international markets. Council officers also presented briefings on the region's health and aged care sector to a delegation of investors from Malaysia hosted by Trade and Invest Queensland. TAFE Queensland's International Marketing team was briefed on the regions offerings.	Strategy & Coordination
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1.4 Strong local to global connections							
Manage incoming international delegations	Jul 2015	Jun 2016	25	Yes	Yes	Council hosted two international delegations this quarter. A delegation from Yinchuan government was briefed on the region's economic profile, investment projects and education sector. The delegation signed a Letter of Intent with Education Queensland International to send students on study tours to schools in the region. The second delegation involved government and cultural officials from Izamasumi in Japan interested in forging stronger economic, tourism and cultural relations with Council.	Strategy & Coordination
Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2015	Jun 2016	25	Yes	Yes	Collateral associated with the new Regional Investment Prospectus has been supplied to Trade and Invest Queensland (TIQ) and their international network. The TIQ Shanghai Business Development Manager was briefed on the region's major investment projects when visiting the Sunshine Coast in August 2015. Planning underway for the visit to the Sunshine Coast for briefings, export roundtables and networking events by 3 Austrade Commissioners from the Middle East and 9 TIQ Commissioners in October.	Strategy & Coordination
Continue to support local business participation in the Export Capability Program	Jul 2015	Jun 2016	25	Yes	Yes	Council organised its first Export Networking event in August 2015 when 60 exporters came together for an agribusiness presentation. Planning is underway for Export Month in October 2015 and the 2015-16 Export and Global Capability Program.	Economic Development

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.5 A natural, major and regional event destination							
Sunshine Coast Investment Incentive Scheme	Jul 2015	Jun 2016	25	Yes	Yes	The Sunshine Coast Investment Incentive Scheme (SCIIS) was amended in August by Council to make it more relevant to the current investment attraction environment following a review by KPMG. One SCIIS application was considered during the period. Staff continue to source opportunities for the expansion of existing businesses and the attraction of new businesses in accordance with the Investment Scheme policy and guidelines.	Economic Development
Canelands Planning Project	Jul 2015	Jun 2016	15	Yes	Yes	Canelands Planning Project currently under preparation. Project scoping complete and procurement process underway.	Strategic Planning
Manage Council's major and regional events sponsorship commitments	Jul 2015	Jun 2016	25	Yes	Yes	12 major events were sponsored. These attracted approximately 47,467 visitors/participants from outside the Sunshine Coast region and generated an estimated \$20.3 million in economic activity.	Economic Development
Support the activities of the Sunshine Coast Events Board	Jul 2015	Jun 2016	25	Yes	Yes	The Board and its working groups met on three occasions to review sponsorship applications. Six event sponsorship applications were considered, four of which were recommended to Council for support. The Mayor and the Board Chair jointly hosted 19 high-profile business representatives to garner their support for the region's major events.	Economic Development
Source and secure new major and regional events	Jul 2015	Jun 2016	25	Yes	Yes	Two new events to the region were sponsored and these are anticipated to have an economic impact of \$551,466, generating a return on investment ratio of 1:27.	Economic Development

Goal: A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Manage the Local Disaster Management Committee and provide disaster management services, information and advice	Jul 2015	Jun 2016	25	Yes	Yes	Quarterly meeting completed in July. Planning underway for annual disaster exercise called Firestorm.	Directorate - Infrastructure Services
Develop community safety partnerships with state agencies and community groups to enhance resident and visitor safety	Jul 2015	Jun 2016	25	Yes	Yes	Improvement and development of relationships in community safety continues, contributing to keeping perceptions of safety high in the community. Recent achievements include the development of a Memorandum of Understanding between Council and Youth Justice to involve youth at risk in the cleaning of graffiti on public assets. Council's Safety Officer has also been working closely with the Queensland Police and the Safe Night Out Precinct Board to improve public safety in precinct areas.	Community Facilities & Planning
Develop contemporary flood studies and models to support appropriate land use decisions, disaster preparation and response	Jul 2015	Jun 2016	15	Yes	Yes	To supplement recent upgrades to the Maroochy & Mooloolah River Flood Studies, a Request for Quotation for the Pumicestone Passage Catchments Flood Study has been completed and the successful specialist consultancy appointed.	Transportation & Infrastructure Policy
Manage the acquisition of sport and recreation facilities	Jul 2015	Jun 2016	20	Yes	Yes	Ongoing investigation of land for open space purposes in accordance with the adopted Open Space Blueprint contained in the Open Space Strategy 2011	Environment & Sustainability Policy
Implement prioritised projects from community facility master plans	Jul 2015	Jun 2016	25	Yes	Yes	Works for 2015/16 to include Reserve 1000 soccer car park; Elizabeth Daniels Recreation precinct works (car park, pathway, drainage); Maroochydore Multisports AFL coaches boxes; Coolum new multi-use field; Palmwoods AFL car park; Nambour Showgrounds entry roadworks and equestrian indoor arena weatherproofing.	Community Facilities & Planning
Progress open space network planning including planning for recreational activities and identify options for difficult to locate sports	Jul 2015	Jun 2016	5	Yes	Yes	Scoping and planning completed during the first quarter with deliverables scheduled for later in the year.	Environment & Sustainability Policy

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Further develop corporate events and sporting opportunities at the region's premier sporting precinct, the Sunshine Coast Stadium and Kawana Sports Precinct	Jul 2015	Jun 2016	25	Yes	Yes	A range of exciting events and opportunities will take place at the Sunshine Coast Stadium including the Youth Touch Championships; AOCRA Trans Tasman Series; Champion of Champions; Brisbane Roar vs Central Mariners; The Colour Run; Triathlon Queensland All Schools; Sunshine Coast Home Show; and the Gatorade Tri.	Community Facilities & Planning
Undertake periodic review of the Sunshine Coast Sport and Active Recreation Plan and Sunshine Coast Aquatics Plan	Dec 2015	Jun 2016	10	Yes	Yes	Reviews of the Sunshine Coast Sport and Active Recreation Plan and Sunshine Coast Aquatics Plan are to be completed in the latter half of the 2015/16 financial year.	Community Facilities & Planning
Continue to manage the implementation of Council's Regional Flying Fox Management Plan	Jul 2015	Jun 2016	25	Yes	Yes	New Flying-fox Management Officer commenced this quarter, management actions undertaken at Coolum and Mooloolaba.	Environmental Operations
Continue to focus on education and communication to enhance responsible pet management practices	Jul 2015	Jun 2016	25	Yes	Yes	Educational activities are continuing to be developed and implemented, including the introduction of the beach patrol vehicle. The Pet Pep program has been conducted at a number of primary schools. Continued engagement with the Pet Partnership group is producing positive benefits.	Community Response
Implement 'smart LED deployment' for public lighting in accordance with Council's endorsed program	Jul 2015	Jun 2016	25	Yes	Yes	Further negotiations were held with Energex at a senior level regarding the proposed license fee. A formal proposal for the Department of Transport and Main Roads was prepared. Further budget may be required.	Commercial Projects
Implement the annual program of actions in the Domestic Animal Management Strategy 2014-2020	Jul 2015	Jun 2016	25	Yes	Yes	The Pet Partnership group has been engaged to deliver discounted desexing of dogs and cats across the region. Educational activities, beach patrols in a vehicle and Pet Pep programs have been conducted successfully over the quarter.	Community Response
Profile identified business and industry workforce accommodation needs in the region (based on income, location and demographic considerations)	Jul 2015	Dec 2015	80	Yes	Yes	A detailed study on the projected workforce demographics and housing needs to inform future planning has commenced.	Environment & Sustainability Policy

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2.1 Safe and healthy communities

Investigate opportunities to encourage the provision of more diverse and resource-efficient housing options	Jul 2015	Dec 2015	10	Yes	Yes	Scoping the Housing Diversity and Sustainability project is underway with the identification of relevant pilot projects, research papers and promotional tools.	Environment & Sustainability Policy
Develop partnerships and programs which encourage residents to lead more active healthy lifestyles.	Jul 2015	Jun 2016	25	Yes	Yes	Council's Community Planning and Strategy Unit continues to grow and enhance opportunities for residents to participate in active and healthy lifestyle activities by coordinating Heart Foundation walking groups and Parkrun events across the region.	Community Facilities & Planning
Develop a Community Safety Plan in accordance with Council's Community Safety Policy and Public Space Closed Circuit Television (CCTV) Policy	Jul 2015	Jun 2016	10	Yes	Yes	The initial scoping phase of the Community Safety Plan is nearing completion. The next phase will involve officers developing the draft Plan, which will then be circulated for internal review and feedback.	Community Facilities & Planning

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.2 Resilient and engaged communities

Implement prioritised actions as identified in the Sunshine Coast Social Strategy	Jul 2015	Jun 2016	10	Yes	Yes	Council officers are progressing the implementation of the prioritised actions within the Social Strategy. One recent achievement was the finalisation of a Social Messaging Calendar for 2016. This targets seven key opportunities for Council and Councillors to create strong messaging and leadership opportunities around key regional social issues.	Community Facilities & Planning
Implement the annual program of actions in the Sunshine Coast Libraries Plan 2014-2024	Jul 2015	Jun 2016	20	Yes	Yes	The Sunshine Coast Libraries Plan 2014-2024 identifies 31 Operational Recommendations. Timeframes have been set around these activities and work is prioritised accordingly. Notable recent activities include the launch of the new mobile library, Request for Quote for three library refurbishments and progress on the Cotton Tree Library Feasibility Study.	Community Relations

Goal: A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity

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2.2 Resilient and engaged communities							
Implement the annual program of actions in the Sunshine Coast Performance and Community Venues Service Plan 2014-2029	Jul 2015	Jun 2016	5	Yes	Yes	All of the actions within the Sunshine Coast Performance and Community Venues Service Plan have been programmed to occur over the fifteen year life of the document. The short term actions (which will occur over the first four year period) have been referred to relevant Unit work plans to ensure actions are being completed within the allocated timeframes. A significant action delivered thus far in 2015/16 is the surrendering of Council's lease at the Nambour Civic Centre.	Community Facilities & Planning
Continue to ensure the manner in which council distributes grant monies to community and not-for-profit organisations supports council's social vision for the region	Jul 2015	Jun 2016	25	Yes	Yes	Grant monies are distributed via guidelines and assessment panel consideration. All monies are endorsed by Council before distribution. Funding totalling \$762,906 for 87 community organisations was endorsed by Council as part of the 2015/16 Community Partnership Funding Program.	Community Relations
Continue to build community resilience to natural disasters through proactive communications and implementation of digital technologies	Jul 2015	Jun 2016	30	Yes	Yes	Round of school education sessions underway aimed at education and preparedness. Disaster Hub is still being developed to ensure that council can provide current and proactive information to the public.	Directorate - Infrastructure Services
Review and strengthen the leadership and governance arrangements associated with the coordination of the community recovery phase following natural disaster events	Jul 2015	Jun 2016	15	Yes	Yes	Officers have completed an initial review of the local disaster management documentation and associated governance arrangements. Work has now commenced with the Department of Communities and Council's Disaster Management Team to revise and renew these documents and supporting structures.	Community Facilities & Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.3 Culture, heritage and diversity are valued and embraced

Finalise the Heritage Plan to guide the identification, protection, conservation, management, celebration and communication of the region's heritage	Jul 2015	Jun 2016	25	Yes	Yes	The Sunshine Coast Heritage Plan 2015-2020 was adopted at Council's August 2015 Ordinary Meeting. Key short term actions are now in progress. The tender process for the Cultural Heritage Thematic Study, one of the largest pieces of work outlined in the Plan, is now underway. The two year project is funded by the Heritage Levy.	Community Relations
Conduct further due diligence assessment for the Nambour Heritage tramway	Jul 2015	Jun 2015	0	Yes	Yes	Council resolution requests a report to Council by 31 December, 2015.	Project Delivery
Deliver a celebration, events and cultural program which encourages community participation and capacity and celebrates diversity	Jul 2015	Jun 2016	25	Yes	Yes	The planning for the Christmas festivities and New Year's Eve program at Mooloolaba is well underway. This quarter two citizenship ceremonies were held for more than 400 recipients; the Sunshine Coast Art Prize exhibition was opened to the public; and the 2016 Sunshine Coast Australia Day Awards were launched seeking applications.	Community Relations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.4 People and places are connected

Implement appropriately sequenced smart region initiatives to provide inclusive and dynamic community places for linking people, technology and culture	Jul 2015	Jun 2016	20	Yes	Yes	Various Smart City initiatives underway including precinct pilot, new SCC app, assistance with SunCentral with Maroochy CBD development, public WiFi RFQ, and scoping of management platform requirements.	Information Communication Technology Services
Facilitate the delivery of efficient transport systems and connections through multi modal network planning and studies, and planning partnerships with the Department of Transport and Main Roads	Jul 2015	Jun 2016	25	Yes	Yes	Council officers are involved with current studies being carried out by the Department of Transport and Main Roads through representation on stakeholder and technical working groups. This includes continued liaison through regular State Agency Transport Consultative Group meetings.	Transportation & Infrastructure Policy

Goal: A strong community

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2.4 People and places are connected							
Continuing to deliver the pedestrian network and coastal pathways	Jul 2015	Jun 2016	25	Yes	Yes	The Coastal Pathway Masterplan is currently 75% finalised and will be presented to council for endorsement by the end of the financial year. There are currently two Coastal Pathway projects already under construction: Bokarina Stretch - 65% Bradman Avenue 50%.	Transport Infrastructure Management
Finalise the Sunshine Coast Light Rail Feasibility Study	Jul 2015	Jun 2016	25	Yes	Yes	Consultants have been appointed to undertake further transport modelling along with engineering and costing investigations on the proposed light rail route between Maroochydore and Caloundra. This work is intended to assist Council to determine if light rail is feasible as a transport and city shaping option for the Sunshine Coast. The Light Rail project was also announced as the winner of the Urban Design in the Policies, Programs and Concepts - Large Scale category of PIA's national awards.	Major Urban Developments
Continue to implement actions in the Sustainable Transport Strategy 2011-2031 and Active Transport Plan 2011-2031	Jul 2015	Jun 2016	25	Yes	Yes	Action items from the Sustainable Transport Strategy continue to be progressed, including Council's Parking Management Plan.	Transportation & Infrastructure Policy
Develop and implement a Sunshine Coast Parking Management Plan including local area parking plans	Jul 2015	Jun 2016	25	Yes	Yes	Parking surveys are underway to guide priority Local Area Parking Plans. New techniques based on 'heat mapping' are being utilised to present data for ease of interpretation and graphic design work is underway to better present parking maps of localities for broader release.	Transportation & Infrastructure Policy
Progress and deliver the widening of Evans Street, Maroochydore	Jul 2015	Jun 2016	30	Yes	Yes	Major project milestones reached to date include the diversion of traffic onto the new lanes between Millwell Road East and Plaza Parade. This has allowed Millwell Road west to be closed to traffic and significant civil and services works to be completed safely off line from traffic.	Project Delivery
Progress and deliver the next stages of Brisbane Road upgrade, Mooloolaba	Jul 2015	Jun 2016	60	Yes	Yes	Contract awarded for Stages 3 and 4a. Works commenced on site early September 2015.	Project Delivery

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2.4 People and places are connected							
Progress and maintain the region's sealed and unsealed roads network and identify proposed upgrades	Jul 2015	Jun 2016	30	Yes	Yes	Planning for the forward programs for pavement reseals and rehabilitations is ongoing and progressing well. Delivery of the 15-16 reseals and rehabilitation program is underway and on track. The routine maintenance of both the sealed and unsealed road network is ongoing, underway and progressing on track in accordance with service levels, customer priorities and budget allocations.	Civil Asset Management

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.1 Healthy and natural ecosystems and protected remnant vegetation

Identify biodiversity target areas for future attention by Council	Jul 2015	Jun 2016	70	Yes	Yes	Results from the Biodiversity Report and other conservation planning has informed the identification of priority biodiversity investment areas. Further GIS work and internal consultation is required to complete the project	Environment & Sustainability Policy
Analyse the Biodiversity Report and updated data to inform biodiversity conservation and management actions	Jul 2015	Jun 2016	70	Yes	Yes	Biodiversity Report has been finalised and data updated to reflect the revised Sunshine Coast Council local government area. Results are being used to inform biodiversity conservation and management outcomes.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jul 2015	Jun 2016	25	Yes	Yes	New contract arrangement commenced, contractors engaged to deliver ongoing works.	Environmental Operations

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3.2 Well-managed and maintained open space, waterways and foreshore assets

Implement the Shoreline Erosion Management Plan	Jul 2015	Jun 2016	25	Yes	Yes	Progressing a number of related projects, both in the operational and capital areas of delivery.	Environmental Operations
Implement the Maroochydore Beach Protection Plan	Jul 2015	Jun 2016	25	Yes	Yes	Completed second stage of nourishment program, currently commencing planning for third stage and finalising seawall permits.	Environmental Operations
Implement the Bribie Island - Golden Beach Protection Plan	Jul 2015	Jun 2016	25	Yes	Yes	Commenced enhanced nourishment program permit application and foreshore revetment wall project.	Environmental Operations
Finalise the Constructed Water Bodies asset management plan	Jul 2015	Jun 2016	25	Yes	Yes	Commenced implementation of management plan actions.	Environmental Operations
Partner with government, peak organisations and the community to prepare and implement integrated catchment management plans	Jul 2015	Jun 2016	25	Yes	Yes	Maroochy River: Background investigations undertaken to inform preferred planning approach. Pumicestone Passage: Ongoing liaison and support of various plan actions; catchment values and management promoted through various media	Environment & Sustainability Policy

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

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3.2 Well-managed and maintained open space, waterways and foreshore assets

Manage the region's high quality urban and rural open space network	Jul 2015	Jun 2016	25	Yes	Yes	The open space network is being maintained to current adopted service levels and progressing well.	Parks and Gardens
Finalise the development of a Tree and Native Vegetation Policy to enhance the region's urban forest	Jul 2015	Jun 2016	60	Yes	Yes	The policy is being circulated for additional community consultation in November. The policy will then be presented to council mid 2016.	Parks and Gardens
Implement the Street Tree Masterplan	Jul 2015	Jun 2016	25	Yes	Yes	Street Tree Masterplan currently being written and collated. Will be presented to council in 2016.	Parks and Gardens
Finalise the development of the Sunshine Coast Recreation Parks Plan to enable the provision of a range of infrastructure that encourages people of all ages to participate in some form of physical activity	Jul 2015	Jun 2016	25	Yes	Yes	A reassessment of resourcing this project has enabled a more efficient delivery model. Completion of the overarching policy document along with the Dog Off Leash Area module is the primary focus at present.	Parks and Gardens
Tracks and Trails Activation	Jul 2015	Jun 2016	25	Yes	Yes	Recruitment of Recreation Trails Activation Officer completed, officer Kurt Martin commenced employment on 28 September 2015.	Environmental Operations
Maroochy Beach Renourishment	Jul 2015	Jun 2016	25	Yes	Yes	Completed current stage, commencing next stage due February 2016.	Environmental Operations
Mooloolaba Canal Desilting	Jul 2015	Jun 2016	25	Yes	Yes	Commenced permit applications and program design.	Environmental Operations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.3 A reputation for innovative environmental practices

Review and implement a range of sustainability programs and incentives which complement Council's vision for the region	Jul 2015	Jun 2016	25	Yes	Yes	Improving community engagement opportunities by implementing recommended adjustments to Living Smart and other sustainability engagement activities	Environment & Sustainability Policy
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Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.3 A reputation for innovative environmental practices

Continue to engage, support and grow community partnerships in managing and enhancing the region's natural assets on public and private lands	Jul 2015	Jun 2016	25	Yes	Yes	Three new Community Nature Conservation Groups established. Conservation Forum held on 15 August 2015 with over 200 conservation volunteers, landholders and partners in attendance.	Environmental Operations
Strengthen Council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and feral animals in the region	Jul 2015	Jun 2016	25	Yes	Yes	A new Coastal Fox Program has been established and was conducted for 8 weeks from 9 June to 28 July. Council partnered with Coolum Coast Care and the Queensland Parks and Wildlife Service, with 32 foxes and 2 wild dogs removed. The custom designed and built trailer to transport the two wick wipers for the community to loan for Giant Rats Tail control has been completed through Fleet Management and is ready for deployment.	Community Response
Finalise a design concept for the Mary Cairncross Scenic Reserve Visitor Education Centre	Jul 2015	Jun 2016	40	Yes	Watch	Detailed design and contract development 90% completed. Qld Tourism Infrastructure Fund announcement that Council was successful with one million dollar grant. Council awaiting outcome of National Stronger Regions Grant application seeking additional funds for this project. Council report planned for December or January OM seeking approval for funding strategy.	Environmental Operations
Investigate the feasibility of appropriate and sensitively-managed eco-tourism opportunities associated with key natural settings	Jul 2015	Jun 2016	15	Yes	Yes	Project planning and initiation commenced.	Environment & Sustainability Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.4 A region shaped by clever planning and design

Progress Local Area Planning and place development for Caloundra 4551	Jul 2015	Jun 2016	25	Yes	Yes	Caloundra City Centre Master Plan currently under preparation. Issue identification complete, master planning underway. Engagement with Caloundra Central Business District Taskforce and other key stakeholders ongoing.	Strategic Planning
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Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Progress Local Area Planning and place development for Maroochydore (outside the priority development area)	Jul 2015	Jun 2016	25	Yes	Yes	A framework of the Infrastructure Agreement between Council, SunCentral and MEDQ for the Maroochydore Priority Development Area has been completed and drafting of a proposed Infrastructure Agreement has commenced.	Major Urban Developments
Progress Local Area Planning and place development for Mooloolaba	Jul 2015	Jun 2016	50	Yes	Yes	Mooloolaba Masterplan to be tabled at Council Ordinary Meeting - 3 December 2015.	Transport Infrastructure Management
Progress Local Area Planning and place development for Nambour	Jul 2015	Dec 2015	90	Yes	Yes	During the quarter the Draft Nambour Activation Plan was endorsed by Council for community input . A comprehensive consultation program has been completed and the findings being incorporated in the final plan. The Plan is a collaborative approach to activation between the local businesses , community and Council.	Environment & Sustainability Policy
Provide input to, and endeavour to influence, the review of the South East Queensland Regional Plan	Jul 2015	Jun 2016	25	Yes	Yes	Continuing to advocate for positions expressed in Joint Moreton Bay - Sunshine Coast and Sunshine Coast only preliminary submissions to South East Qld Regional Plan Review. Awaiting opportunity for further input through State government consultation processes anticipated for 2016.	Strategic Planning
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2015	Jun 2016	50	Yes	Yes	Place Management projects proceeding within schedule. Alex Parade 100% complete; Brisbane Road 25% completed, due end 11/15; Bulcock St, Design 85% completed; Duporth Ave west of Ocean Street, planning is complete with design in progress. Renewal projects have been identified.	Transport Infrastructure Management
Develop appropriate communication and education tools to enhance the understanding and awareness of the lifestyle and environment benefits associated with best practice urban renewal, well-managed urban growth and higher density living	Jul 2015	Jun 2016	10	Yes	Yes	Communication and education tools being investigated as part of land use planning scenarios for Light Rail Project.	Strategic Planning

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Kawana Major Activity Centre	Jul 2015	Jun 2016	25	Yes	Yes	Higher order master plans finalised Kawana Health Precinct show key developments have progressed, including: a 8 storey multi deck carpark with commercial and retail uses, 24hour a day 90 place child care centre, 33 detached lots & Precinct Park; Pulse building, Best Western Hotel & Pedestrian bridge/ weir over Western waterway.	Major Urban Developments

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.1 Customer focussed services

Continue to improve services to the community by implementing new digital technologies (social, mobility, big data/analytics and 'internet of things')	Jul 2015	Jun 2016	20	Yes	Yes	Digital Connect Platform project nearing completion for phase 1 with a new corporate website due to go live early November. Work already underway in relation to phase 2 of this project.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals and is consistent with statutory obligations	Jul 2015	Jun 2016	25	Yes	Yes	Development Services continues to process requests and applications in an expeditious manner. Market activity has continued to be positive and assessment times are within statutory timeframes 94% of the time.	Development Services
Administer Council's local laws and State Legislation in a manner that supports Council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2015	Jun 2016	25	Yes	Yes	Council officers have provided input through Corporate Governance into the review of the local laws, including the development of the new local law standards which will enable a more agile and responsive set of laws to meet community and business demands.	Community Response
Implement the annual program of activities in the Regional Cemeteries Plan	Jul 2015	Jun 2016	25	Yes	Yes	An internal review of the Cemetery Services Unit has been conducted with a number of recommendations determined to improve service delivery. These initiatives are currently being actioned.	Community Response

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community

Develop and deliver the Capital Works Program for 2015-2016 and subsequent years, including determining the timing, sequencing and identification of funding opportunities for community facility commitments	Jul 2015	Jun 2016	11	Yes	Yes	Capital Works Program schedules and forecasts currently being reviewed for delivery.	Project Delivery
Manage the infrastructure network planning and charges to optimise funding for future growth assets	Jul 2015	Jun 2016	25	Yes	Yes	Infrastructure Network Planning required as part of developing the Local Government Infrastructure Plan has progressed to schedule. Management of Infrastructure Charges revenue has been active with above normal revenue of approximately \$8 Million received in this quarter.	Transportation & Infrastructure Policy

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Finalise the contractual arrangements and commence construction of the Sunshine Coast Solar Farm	Jul 2015	Dec 2015	25	Yes	Yes	Tenders evaluated and assessed. Business case comprehensively updated. Site works initiated to manage groundsel bush infestation.	Commercial Projects
Conduct community survey activities to inform the future design and delivery of council services	Aug 2015	Apr 2016	20	Yes	Yes	Work is underway to implement a potential community survey process prior to December 2015, with the results of the survey to be available from April 2016 in order to inform the corporate plan review and operational plan and budget development process.	Strategy & Coordination
Oversee the Stage 1 construction of a new Animal Pound at Sippy Downs	Jul 2015	Jun 2016	10	Yes	Yes	The tender process for Stage 1 construction of the Pound has commenced, which will be finalised in the next quarter.	Community Response
Actively support the Queensland Government, Council of Mayors South East Queensland and the Australian Local Government Association in lobbying the Federal Government against proposed changes to the Natural Disaster Relief and Recovery Arrangements funding formula and conditions	Jul 2015	Jun 2016	65	Yes	Yes	Progressing and currently waiting on State Government to release their final review.	Directorate - Infrastructure Services
Actively participate in and contribute to advocacy initiatives for the Australian Local Government Association and Council of Mayors South East Queensland to influence the review of revenue powers and fiscal responsibilities of the three tiers of government	Jul 2015	Jun 2016	25	Yes	Yes	Issues Paper 5, COAG and Federal Financial Relations released on 4 Feb15. The Federal Government previously announced a Green Paper canvassing reform options for Federal-State financial relations would be released in the 2nd half of 2015, with a White Paper expected prior to the next Federal election. Timing of these is now uncertain given recent Ministerial changes. Council will work with the Council of Mayors SEQ in responding to proposals released by the Federal Government as they occur.	Strategy & Coordination
Building Maintenance Improvement Program	Nov 2015	Jun 2016	0	Yes	Yes	Building Management Plans condition data currently being reviewed to determine a program for rollout of works.	Property Management
Events Centre Maintenance	Jul 2015	Jun 2016	10	Yes	Yes	Analysis of TEC Facilities Maintenance Development Plan conducted. Planning for works underway.	Property Management

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community

Building Management Plans (BMPs)	Jul 2015	Jun 2016	25	Yes	Yes	Finalised asset list, specification being finalised ready for procurement of consultant.	Property Management
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.3 Sustainable waste and resource management services

Implement the new Waste Strategy	Jul 2015	Jun 2016	30	Yes	Yes	Strategy adopted by Council at the August 2015 ordinary meeting. Ongoing implementation through the year.	Waste and Resources Management
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Continue to manage Council's waste contracts	Jul 2015	Jun 2016	25	Yes	Yes	All contracts operating on schedule and within budget.	Waste and Resources Management
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Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.1 Robust and transparent decision-making							
Advocate strongly to the Queensland Government to retain the current external boundaries of the Sunshine Coast local government area	Jul 2015	Jun 2016	25	Yes	Yes	The Mayor has conveyed to the Deputy Premier (as Minister for Local Government) Council's firm opposition to further major external boundary reviews impacting on the Sunshine Coast local government area.	Strategy & Coordination
Establish and implement a new electronic document management system	Jul 2015	Jun 2016	40	Yes	Yes	EDDIE project, new EDRMS solution well underway with first branch now on the new system with a majority planned to have access over the next few months.	Information Communication Technology Services
Implement an integrated corporate performance framework for Council	Jul 2015	Jun 2016	20	Yes	Yes	Data specifications for all corporate plan measures have been developed. Performance results for majority of measures included in this report with performance information for other measures captured and reported at the agreed intervals. Minor improvements to some measures have been noted and recommendations will be proposed as part of operational planning for the 2016/17 financial year.	Strategy & Coordination
Implement appropriate arrangements to comply with the legislative requirements associated with the 2016 local government election	Jul 2015	Dec 2015	50	Yes	Yes	A project group comprising of representatives from Corporate Governance and the Executive Office has been formed and is meeting regularly with a check list of items to completed pre and post the election. A range of tasks and activities have been identified and formulated into an action plan to ensure preparedness.	Corporate Governance
Continue to develop and publish 'Open Data' sets to increase availability of high quality and reliable information for use by industry, business and community	Jul 2015	Jun 2016	25	Yes	Yes	New data sets being developed for the open data portal. Hackfest currently being planned for late November to assist in the development of the local knowledge economy.	Information Communication Technology Services

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.1 Robust and transparent decision-making

Pursue a range of contemporary communication channels to: <ul style="list-style-type: none"> Promote the specific community benefit derived from progressing major projects of significance to the region; Continue delivery of proactive, comprehensive, informative and regular information on the financial health and capacity of the organisation, range, scale and quality of councils services and the innovations occurring to improve service delivery to customers; and Gather timely feedback from customers and the community	Jul 2015	Jun 2016	25	Yes	Yes	Communication plan activated with a focus on achieving maximum reach and frequency through best use of various communication tools to highlight Council services, achievements and innovations.	Communications
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Continue to refine and implement long-term financial management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	25	Yes	Yes	The Financial Sustainability Plan 2015 - 2025 was adopted by Council at the September 2015 Ordinary Meeting -The plan will guide Council to achieve and maintain financial sustainable operations, asset management and services delivery for now and into the future.	Finance
Continue to refine and implement long-term asset management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	25	Yes	Yes	Currently refining financial information within plans for guidance of funding in the development of the 2016/2017 Capital Works Program.	Project Delivery

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Ensure council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2015	Jun 2016	25	Yes	Yes	Financial Sustainability Plan 2015-2025 was adopted by Council at the September 2015 Ordinary Meeting-guide Council to achieve and maintain financial sustainable operations. The Financial Performance Report for the months of May, June and July 2015 were adopted by Council during the first quarter of 2015/16. 2015/16 Budget Review 1 adopted at the September 2015 Ordinary Meeting. The result of the budget review will decrease the 2015/16 operating result by \$4 million from \$21.5 to \$17.4 million.	Finance
Ensure systems are in place to manage contracts and contracts performance	Jul 2015	Jun 2016	25	Yes	Yes	The procurement process is structured to incorporate a performance management framework into each contract, including performance measures and performance reviews. The new contract lifecycle management solution facilitates an effective cradle to grave procurement and contract management framework.	Procurement & Contracts
Diversify and strengthen council's revenue base by identifying options to generate income from new sources	Jul 2015	Jun 2016	25	Yes	Yes	Discussions with generating revenue through new sources will commence at the Councillor 2016/17 Budget Workshop being held in November 2015. Benchmarking with other Local Government organisations will commence in Quarter 2 to conduct an analysis of Council's current position with Fees & Charges.	Finance
Coordinate the delivery of the tourism levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	25	Yes	Yes	Funds collected by the Tourism and Major Events Levy were disbursed to Sunshine Coast Destination Limited in accordance with the Funding Agreement. Liaison with Sunshine Coast Destination Limited to coordinate submission and reporting on their 2014/15 financial year to Council in November.	Economic Development
Coordinate the delivery of the environment levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	25	Yes	Yes	The 15/16 Environment Levy program and associated budget has been endorsed. A quarterly report will be presented to Council to update the tracking of the various programs and projects	Environment & Sustainability Policy

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Coordinate the delivery of the heritage levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	10	Yes	Yes	The delivery of the Heritage Levy program, which is guided by the recently adopted Heritage Plan 2015-2020, is now underway. Planning for identified projects has been undertaken in the first quarter. Delivery and completion is expected in the third and fourth quarters of 2015/16.	Community Relations
Coordinate the delivery of the transport levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	25	Yes	Yes	All initiatives funded by the Transport Levy are underway. The Annual Report for 2014/15 was presented to Council at the September Ordinary Meeting and was unanimously endorsed. A significant output from the Transport Levy is improved public transport, continued liaison occurred with TransLink on a range of initiatives and service planning proposals for future consideration.	Transportation & Infrastructure Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Progress the negotiation of revised industrial arrangements for the council workforce in accordance with State Government policy and legislative arrangements	Nov 2015	Jun 2016	25	Yes	Yes	A new single LG Award is expected on 31 October 2015. CA negotiations will commence when unions are available in early 2016.	Human Resources
Review and implement more contemporary recruitment and selection processes for Council	Nov 2015	Jun 2016	60	Yes	Yes	The Page Up system went live in early August. This has allowed much better management of applications and employment offers. HR will circulate data from the system to identify areas of improvement such as time to fill vacancies, management of candidate information and notification letters.	Human Resources
Implement a suite of initiatives to promote diversity and flexibility of career opportunities in Sunshine Coast Council	Nov 2015	Jun 2016	40	Yes	Yes	Council was represented in 2 career fairs recently. Traineeship programs are available in 2016 and numerous programs are in place to support young people and mature workers across all roles.	Human Resources

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Continue to embed principles of sustainability and innovation into processes, systems and organisational culture	Jul 2015	Jun 2016	25	Yes	Yes	Quantifying Councils sustainability footprint through benchmarking and carbon reporting and promoting more sustainable outcomes through improved waste management at the Caloundra Music Festival	Environment & Sustainability Policy
Deliver the information and technology capital program to improve the capacity of employees to facilitate better service responses to customers	Jul 2015	Jun 2016	25	Yes	Yes	Key projects well underway, including EDDIE, Cloud Infrastructure project, Digital Connect Platform, Asset Management, and Augmentation.	Information Communication Technology Services
Design and implement change management programs to equip staff to deliver new service options arising from the deployment and application of future digital and mobile technologies	Sep 2015	Jun 2016	40	Yes	Yes	HR is partnering with the Infrastructure Services Branch to assist in the update of digital and mobile technologies.	Human Resources
Maximise the safety and wellbeing of employees, contractors and volunteers	Aug 2015	Mar 2016	50	Yes	Yes	The new message of Work Safe Live Well is being widely circulated across employees and contractors.	Human Resources

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.4 Productive, professional partnerships

Continue to implement the new corporate brand for Council	Jul 2015	Jun 2016	25	Yes	Yes	Signage audit continued, with roll out in alignment with resourcing and budget allocation.	Communications
Continue to enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2015	Jun 2016	25	Yes	Yes	Council continues to engage with Trade and Investment Queensland, Austrade and other economic organisations in key markets. This included briefings with Austcham Shanghai, contributing to SEQ Investment Prospectus published by Council of Mayors SEQ and promotion of region's investment opportunities to Hong Kong Real Property Federation. Council has also been active in exploring complementary opportunities and relationships for the region flowing from the Queens Wharf Brisbane project.	Strategy & Coordination
Manage incoming sponsorship arrangements for Council's community programs and events	Jul 2015	Jun 2016	25	Yes	Yes	Sponsorship arrangements managed in the first quarter include 17 agreements with a value of \$50,782.	Community Relations

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Explore sponsorship and programming opportunities for Council's major venues in order to support other businesses within the region while also looking to generate alternative revenue streams	Jul 2015	Jun 2016	30	Yes	Yes	A partnership agreement with the Melbourne Storm NRL club has been formed, which will see the under 20's National Youth Competition based at the Sunshine Coast Stadium from 2016. There are a number of elements of this agreement which will benefit other businesses and organisations, and raise awareness of the Sunshine Coast as an events and tourist destination.	Community Facilities & Planning
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2015	Jul 2016	25	Yes	Yes	Key activities in the period include: - Advocacy with key stakeholders regarding region making projects - Ongoing development of partnership opportunities with USC - Participation in council of Mayors - Meetings with State Government Ministers & senior department officers	Executive Office
Engage with University of Sunshine Coast, TAFE and broader education sector to ensure higher education and training courses include those critical skill sets required by Council in the future	Nov 2015	Jun 2016	40	Yes	Yes	HR will consult widely in the development of a comprehensive Learning and Development Calendar using internal and external facilitators.	Human Resources