



Operational Plan Activities Report

Quarter Ended: 12/2016

Quarterly Progress Report on Implementation of Corporate and Operational Plans

NOTE:
% Complete - shows the progress in completing the operational activity
On Time - indicates on track for completion by finish date
On Budget - indicates will be completed within the allocated budget

Goal: A new economy

Providing the regional policy, regulatory settings and identity that shape a globally competitive economy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.1 Strong economic leadership, collaboration and identity							
Continue to support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report	Jul 2016	Jun 2017	50	Yes	Yes	- The SCEFB held two meeting during the quarter, in October and December. The December meeting marked the half-way point of the implementation of the Industry and Investment Action Plans and the Board have continued to provide value advice to council to assist with initiatives and major regional projects. - Members have endorsed that the Board will take a lead oversight role in the review of the implementation of the Regional Economic Development Strategy over next 12 months.	Strategy & Coordination
Continue to implement the regional investment brand	Jul 2016	Jun 2017	50	Yes	Yes	Your HQ with IQ campaign was launched during the quarter achieving 29 million impressions; 17,100 clicks; and 14,100 views on landing pages - reaching 75,000 C-Suite executives and leading to 136 unique contacts. Invest Sunshine Coast branding at Sunshine Coast Airport was also updated.	Economic Development
Tactically promote the investment opportunities associated with major capital projects and the high-value industries	Jul 2016	Jun 2017	50	Yes	Yes	- Maroochydhore CBD and other regional investment opportunities were promoted at local seminars as well as in meetings/briefings in Brisbane, Sydney and Melbourne with investment targets. - Your HQ with IQ' campaign was launched during the quarter and achieved significant e-presence leading to 136 unique contacts. - Invest Sunshine Coast branding at Sunshine Coast Airport was also updated.	Strategy & Coordination
Continue to administer the Sunshine Coast Planning Scheme including progression of Council nominated investigations and priority amendments, responding to changes to Queensland's planning legislation and the two year review of the Planning Scheme	Jul 2016	Jun 2017	30	Yes	Yes	The first round of planning scheme amendments have been completed. The second round of proposed planning scheme amendments completed community consultation on 7 November 2016. To initiate the amendment process, the third round of proposed planning scheme amendments were presented to the Ordinary Meeting held on 8 December 2016. The Mooloolaba Master Plan Amendment (part of Round 3) was on community consultation from 31 October 2016 to 9 December 2016.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Secure all statutory approvals to advance the expansion of the Sunshine Coast Airport	Jul 2016	Jun 2017	50	Yes	Yes	Work continued primarily with State Government agencies on project approvals. Important approvals were obtained from the State and Commonwealth Governments on finance for the project. A further approval in relation to the funding strategy is expected in January 2017.	Directorate - Economic Development and Major Projects
Source the required investment to facilitate expansion of the Sunshine Coast Airport	Jul 2016	Jun 2017	50	Yes	Yes	Significant progress occurred in the quarter culminating in the announcement in December 2016 of Palisade Investment Partners as the preferred partner for the Sunshine Coast Airport Expansion project.	Directorate - Economic Development and Major Projects
Commence construction of the new east-west runway	Jul 2016	Jun 2017	50	Yes	Yes	Preliminary works have commenced and tenders called for the design component of the project.	Directorate - Economic Development and Major Projects
Continue to provide support to SunCentral Maroochydore Pty Ltd and manage Council's shareholder interests in the company	Jul 2016	Jun 2017	50	Yes	Yes	Council received SunCentral Maroochydore's report for the quarter ending September 2016 at its Special Meeting held on 10 November 2016.	Directorate - Economic Development and Major Projects
Commence implementation of smart city principles across the Maroochydore Priority Development Area (PDA) and the Sunshine Coast Enterprise Corridor to build connectivity, improve accessibility to information and services and build the value proposition of the region	Jul 2016	Jun 2017	50	Yes	Yes	Smart City Framework Implementation Plan endorsed by Council in December 2016.	Project Delivery
Work with SunCentral Maroochydore Pty Ltd to assess and determine the appropriate timing and process for the development of a premium hotel and entertainment, convention and exhibition centre facilities	Jul 2016	Jun 2017	50	Yes	Yes	- Work has continued to progress to refine the market offer for a premium hotel and convention and exhibition facilities in the Maroochydore city centre.	Strategy & Coordination
Investigate options for a council presence in the Maroochydore PDA	Sep 2016	Jun 2017	50	Yes	Yes	Principles endorsed by Council, Development Options Analysis currently scoped for Request for Quote of consultant (anticipated for finalisation and presentation to Council March 2017).	Property Management

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Work closely with the Queensland Government to elevate consideration and prioritisation of major infrastructure needs (in particular, road, rail and transport infrastructure) for the region	Jul 2016	Jun 2017	50	Yes	Yes	- Council has worked closely with Building Queensland and the Department of Transport and Main Roads on the finalisation of the business case for the upgrade of the North Coast Rail Line. - Through Ministerial level meetings and other channels, the Mayor has continued to advocate for the necessary government investment in critical, regional level road and public transport solutions.	Strategy & Coordination
Work with the Australian Communications and Media Authority on the business case for a cable protection zone to facilitate investment in an international submarine cable to come onshore on the Sunshine Coast	Jul 2016	Jun 2017	50	Yes	Yes	Discussions continued with the Commonwealth Government on finalising the \$250,000 election commitment for the development of a business case for the international broadband submarine cable.	Directorate - Economic Development and Major Projects
Support the implementation of the integrated planning, infrastructure and services identified for key development areas at Kawana, Palmview and Caloundra	Jul 2016	Jun 2017	50	Yes	Yes	Development applications within the Kawana, Palmview and Caloundra major development areas continue to be assessed, amended and approved in alignment with the relevant planning documents and infrastructure obligations.	Major Urban Developments
Finalise the procurement arrangements to progress the development of the Brisbane Road carpark site at Mooloolaba	Jul 2016	Jun 2017	50	Yes	Yes	A report was provided to the December Ordinary Meeting on the outcomes of the procurement process.	Directorate - Economic Development and Major Projects

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
Progress implementation of the industry and investment plans for high-value industries: <ul style="list-style-type: none"> • Health and well-being • Education and research • Tourism, sport and leisure • Clean technologies • Aviation and aerospace • Knowledge industries and professional services • Agribusiness 	Jul 2016	Jun 2017	50	Yes	Yes	Over 180 actions represented by programs and partnerships continued to be delivered in collaboration with the seven high value industry taskforces. More than 50 taskforce members have contributed approximately \$250,000 in volunteer time per annum.	Economic Development
Facilitate local business access to specialist advice, information and services	Jul 2016	Jun 2017	50	Yes	Yes	Over 350 businesses were assisted with access to specialist advice, information and services. Additionally, in excess of 12 events with more than 415 participants were conducted in support of the Regional Economic Development Strategy.	Economic Development
Target Council's procurement policies and practices to support local businesses	Jul 2016	Sep 2016	100	Yes	Yes	The procurement strategies to foster greater engagement with local suppliers include: - 2016/2017 Procurement Policy; - Local Preference in Procurement Guideline adopted and implemented; - Contracts structured to size of local market; - Supplier briefings were conducted in Q1 and will be again in Q3; - Key Supplier Forum also being held in Q3. For the 2016/17 financial year to end of Q2, \$129 million, or 72% of available procurement spend was with local businesses.	Procurement & Contracts
Continue to work with the University of the Sunshine Coast, TAFE and the broader education and training sector to implement Study Sunshine Coast, and better prepare and connect young people to education opportunities in the region	Jul 2016	Jun 2017	50	Yes	Yes	Study Sunshine Coast continues to grow and work with education providers on enhancing the student experience and leveraging the new International Education and Training fund to maximise the growth of student numbers on the Sunshine Coast. Website and social media increases were recorded during the quarter.	Economic Development

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
Develop a comprehensive business case to support further implementation of the Caloundra Aerodrome Master Plan and associated investment attraction, property management and leasing arrangements	Jul 2016	Mar 2017	50	Yes	Yes	Procurement for a contractor was completed. The business case is expected to be delivered in April 2017, with presentation to Council for review to follow.	Commercial
Encourage private sector investment in the Oceanside Health Precinct	Jul 2016	Jun 2017	50	Yes	Yes	During the quarter the collaborative regional health portal went live and further investment attraction enquiries progressed, alongside Queensland Government interest in a biomedical facility.	Economic Development
Engage peak industry bodies in the promotion of the region's success in implementing the Regional Economic Development Strategy 2013-2033 and the investment credentials of the region	Jul 2016	Jun 2017	50	Yes	Yes	Council provided funding for the Combined Chambers Alliance to conduct a 'Strategic Doing' workshop and develop a website. There was ongoing engagement with other industry associations and collaborators.	Economic Development
Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.4 Strong local to global connections							
Organise, undertake and report on the outcomes of international investment, trade and export missions and manage incoming international delegations	Jul 2016	Jun 2017	50	Yes	Yes	Hosted 4 international delegations this quarter. A delegation of Australian Fellows from the Ministry of Manpower, Indonesia, a delegation from Tatebayashi gov. and Tatebayashi Citizens, (for 20th anniversary of sister city relationship), a Smart Cities delegation from Netherlands and a delegation from Xiamen Municipal Courts. Undertook planning for Mayor's 2017 Investment Mission and a Food & Beverage Trade Mission to China in 2017. Commenced planning for 2017/2018 international missions.	Strategy & Coordination
Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2016	Jun 2017	50	Yes	Yes	Attended the Trade and Invest Queensland International Business Series and met with the Trade and Investment Queensland Commissioners from Tokyo, Abu Dhabi and Seoul.	Strategy & Coordination

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1.4 Strong local to global connections

Continue to support local business participation in the Sunshine Coast Export Network and associated programs	Jul 2016	Jun 2017	50	Yes	Yes	Council was again a category sponsor at the 2016 Premier of Queensland Export Awards in Brisbane on 20 October 2016. Maroochydore-based Typefi Systems won the Small Business Exporter Award and went on to win the National Small Business Exporter Award on 24 November 2016 in Brisbane. 17 people from 13 companies graduated from the second intake of the 2016 Export and Global Capability Program on 7 December 2016.	Economic Development
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1.5 A natural, major and regional event destination

Manage Council's major and regional events sponsorship commitments	Jul 2016	Jun 2017	50	Yes	Yes	Nine major events were held during the quarter, attracting over 15,000 guests to the region and generating an estimated \$9.7 million in economic activity. The Australasian Police & Emergency Services Games were staged at several venues over seven days in September.	Economic Development
Support the activities of the Sunshine Coast Events Board	Jul 2016	Jun 2017	50	Yes	Yes	During the quarter, the Board and its Working Groups met on four occasions, reviewing seven sponsorship applications. Four applications covering five events were supported.	Economic Development
Source and secure new major and regional events	Jul 2016	Jun 2017	50	Yes	Yes	Council continued to identify and source potential new events this past quarter. A new cycling event for 2017, the 'Velothon Sunshine Coast', was launched in December.	Economic Development

Goal: A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Undertake stage 1 of the Stormwater Asset Identification Project	Jul 2016	Jun 2017	10	Watch	Watch	The project has commenced, but progress has been slow due to vacancies in Stormwater Management. It is anticipated that progress will pick up when replacement staff are appointed.	Transport Infrastructure Management
Manage the Local Disaster Management Group and provide disaster management services, information and advice	Jul 2016	Jun 2017	50	Yes	Yes	All scheduled meetings completed. Key contact lists updated. Summer storm season outlook briefing provided to the group at the December meeting. Review of LDMG Community Sub Plans completed and tested. Annual Major Disaster Exercise completed in November. All Sunshine Coast Council special events now include LDMG linkages to improve operational arrangements during high profile events (New Years Eve, Ironman, Mooloolaba Triathlon, etc).	Directorate - Infrastructure Services
Develop contemporary flood studies and models to support appropriate land use decisions, disaster preparation and response	Jul 2016	Jun 2017	50	Yes	Yes	The Pumicestone Catchment Flood continues to progress to schedule. Appointed consultants provided calibration results and feedback was provided resulting in some upgrading.	Transport & Infrastructure Policy
Implement prioritised projects from community facility master plans and facility development plans	Jul 2016	Jun 2017	50	Yes	Yes	Projects completed or significantly progressed this quarter include Maroochydore Junior Rugby League change rooms and tiered seating, YMCA gymnastics, Maroochydore Clippers basketball stadium, Maroochydore Multisports Complex netball courts and Sunshine Coast Stadium mounding project.	Community Facilities & Planning
Implement prioritised actions as identified in the Sunshine Coast Aquatic Plan 2011-2026	Jul 2016	Jun 2017	50	Yes	Yes	Council endorsed position gained for pending tenure renewals due over next 12 months. Other actions occurring in line with endorsed capital program.	Community Facilities & Planning
Implement prioritised actions as identified in the Sunshine Coast Sport and Active Recreation Plan 2011-2026	Jul 2016	Jun 2017	50	Yes	Yes	Prioritised actions identified in plan and update endorsed by council in June 2016. Progress occurring in line with updated plan and available capital works funding.	Community Facilities & Planning

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2.1 Safe and healthy communities							
Implement prioritised actions as identified in the Sunshine Coast Skate and BMX Plan 2011-2020	Jul 2016	Jun 2017	50	Yes	Yes	Skate & BMX Plan review due to occur in latter half of 2016/2017 financial year. Actions progressing through Parks & Gardens Operations and CF&P staff as well as through available capital works funding.	Community Facilities & Planning
Further develop corporate events and sporting opportunities at the Sunshine Coast Stadium and Kawana Sports Precinct	Jul 2016	Jun 2017	50	Yes	Yes	Three National Water Polo League games announced to be played at Kawana Aquatic Centre between Jan-Apr 2017. Other significant events at Sunshine Coast Stadium delivered and planned for remainder of 2016/2017 financial year.	Community Facilities & Planning
Progress open space network planning including planning for recreational activities and identify options for difficult to locate sports	Jul 2016	Jun 2017	60	Yes	Yes	The Draft Nambour to Coolool Strategic Trail was endorsed by council for community consultation purposes on 18 August 2016. Completed consultation over a four week period on 17 October 2016 and feedback analysed. There were more than 1200 visits to the project website and approximately 80 surveys completed.	Environment & Sustainability Policy
Undertake a feasibility study for establishment of a water splash park in association with Nambour Aquatic Centre	Jul 2016	Jun 2017	70	Yes	Yes	Initial concepts for the Nambour Aquatic Centre Precinct were presented to officers by consultant in December 2016, with a comprehensive feasibility study and costed concept plans to be delivered in early January 2017. Following stakeholder consultation, it is expected that a report will be presented to council for consideration in March 2017.	Community Facilities & Planning
Implement the annual program of actions in the Sunshine Coast Domestic Animal Management (Cats and Dogs) Strategy 2014-2020	Jul 2016	Jun 2017	60	Yes	Yes	Ongoing promotion of responsible pet management practices to ensure compliance. Proactive patrols on beaches to build a culture that reflects the Animal Management Strategy.	Community Response
Continue to manage the implementation of Council's Regional Flying Fox Management Plan	Jun 2016	Jun 2017	50	Yes	Yes	Fortnightly updates to council continue, and active management continues on urban roosts. Finalisation of council report for January Ordinary Meeting is now in progress.	Environmental Operations

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2.1 Safe and healthy communities							
Continue to focus on education and communication to enhance responsible pet management practices	Jul 2016	Jun 2017	75	Yes	Yes	Pop up education sessions being conducted in parks bordering beaches throughout holiday season to inform the public of their responsibilities in line with Councils Animal Management Strategy. Delivering sessions in partnership with PetPEP to primary schools.	Community Response
Continue to implement 'smart LED deployment' for public lighting in accordance with Council's endorsed program	Jul 2016	Jun 2017	60	No	Yes	Further meetings were held with the contractor and Energex to address risk allocations and financial impact and to finalise the agreements. An updated business case including financial modelling was presented to council at its December Ordinary Meeting.	Commercial
Prepare demographic reports, updates, profiles and forecasts to facilitate a wider range of housing choice in the region	Jul 2016	Jun 2017	50	Yes	Yes	Progressing research and investigations.	Environment & Sustainability Policy
Develop partnerships and programs which encourage residents to lead more active healthy lifestyles	Jul 2016	Jun 2017	50	Yes	Yes	A series of 10 week free physical activity has been delivered. Total numbers for the program: Mums & Bubs 182 registered 199 waitlisted; TAFE 93 registered No waitlist; Teens fitness 53 registered 3 waitlisted. Full report due January 2017.	Community Facilities & Planning
Develop community safety partnerships with state agencies and community groups to enhance resident and visitor safety	Jul 2016	Jun 2017	50	Yes	Yes	Work continues with a variety of stakeholders and state agencies to broaden opportunities for collaboration within the Community Safety portfolio across the region. New partnerships have been developed with White Ribbon Australia and the local Sunshine Coast White Ribbon Committee to progress issues associated with domestic and family violence.	Community Facilities & Planning

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2.1 Safe and healthy communities

Implement the annual program of actions in the Sunshine Coast Road Safety Plan 2016-2020	Jul 2016	Jun 2017	60	Yes	Yes	The Travel Smart Team are in the planning phase of safe active school travel initiative at Brightwater and Peregrin Springs schools using smart technology. Over 1.75 kilometres of pathways have been built around and leading up to schools in the Mountain Creek area, including Parkway Drive and Karawatha Drive. The Travel Smart Team have also been delivering Bike Safety Skill programs to school children and families.	Transport Infrastructure Management
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2.2 Resilient and engaged communities

Implement prioritised actions as identified in the Sunshine Coast Social Strategy 2015	Jul 2016	Jun 2017	50	Yes	Yes	Council's first Multicultural Action Plan is in draft form and expected to be presented to council for adoption in March 2017. The revised Reconciliation Action Plan is currently undergoing consultation with key stakeholders. Preliminary investigations have commenced on the preparation of a revised Youth Action Plan. Council continues to support community organisations with \$774,183 in Community Grants funds awarded this quarter.	Community Facilities & Planning
Implement the annual program of actions in the Sunshine Coast Libraries Plan 2014-2024	Jul 2016	Jun 2017	50	Yes	Yes	Stage 2 Maleny consultation has now been finalised and RFQ for detailed design underway. State Government grant for Coolool Library Renovation and Extension project (\$903,360 over two years) announced enabling project to start in fourth quarter. Refurbishment plans for Caloundra Library Stage 2 in final stages. RFID tenders closed and in evaluation stage. Support literacy: First 5 Forever training Round 3 started.	Community Relations
Implement the annual program of actions in the Sunshine Coast Performance and Community Venues Service Plan 2014-2029	Jul 2016	Jun 2017	50	Yes	Yes	Prioritised actions implemented which includes building a strong relationship with the Sunshine Coast Hospital for regular hire throughout recruitment and induction phases. Also implementing a focus on marketing for weddings.	Community Facilities & Planning

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2.2 Resilient and engaged communities

Continue to ensure the manner in which Council distributes grant monies to community and not-for-profit organisations supports Council's vision for the region	Jul 2016	Jun 2017	50	Yes	Yes	Grant monies distributed in-line with council's corporate priorities and Grants Policy. Funding totalling \$744,183 to 259 recipients was endorsed as part of the Community Partnership Funding Program, Environment Levy, Regional Arts Development Funding, Sports Field Maintenance Fund, Major and Minor Grants, Emergency Grants and Councillor Discretionary funding.	Community Relations
Continue to build community resilience to natural disasters through proactive communications and implementation of digital technologies	Jul 2016	Jun 2017	50	Yes	Yes	Continued to be progressed with Disaster Management Team and ICTS.	Project Delivery
Strengthen the leadership and governance arrangements associated with the coordination of the community recovery phase following natural disaster events	Jul 2016	Jun 2017	50	Yes	Yes	An audit of the evacuation centre network and revision of three disaster recovery sub-plans was completed in December 2016. A peer review of the revised disaster recovery sub-plans has been commissioned for January 2017. Council hosted a workshop with the Department of Communities and other state agencies, with the intent of establishing a Local Human and Social Services Sub-Committee. Numerous staff also attended an evacuation centre mock exercise in November 2016.	Community Facilities & Planning

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.3 Culture, heritage and diversity are valued and embraced

Implement the annual program of actions in the Sunshine Coast Heritage Plan 2015-2020	Jul 2016	Jun 2017	50	Yes	Yes	Draft final Sunshine Coast Council List of Heritage Places at internal review stage. Bankfoot House significance assessment/collection audit 70% progressed. Collection Policy 90% completed. Two Community Grant programs 100% completed. Kings Beach interpretive trail 80% completed.	Community Relations
Progress approvals, and ongoing project development for the Nambour Heritage Tramway	Jul 2016	Jun 2017	50	Yes	Yes	Report to Council in February/March 2017. Funding finalised and projects progressing.	Project Delivery

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2.3 Culture, heritage and diversity are valued and embraced

Deliver a celebration, events and cultural program which encourages community participation and capacity and celebrates diversity	Jul 2016	Jun 2017	50	Yes	Yes	Community Programs and Events Team successfully secured Tourism and Events Queensland Destination event funding of \$15,000 for the Horizon Festival 2017. Horizon final report to be presented at January Ordinary Meeting. 80 nominations for Australia Day Awards, 35 SCENE attendees, 550 citizenship attendees. New Years Eve Mooloolaba attracted an audience of approximately 30,000. Cotton Tree and Kings Beach Christmas Carols attracted 12,000 people.	Community Relations
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Develop and implement an events program to celebrate the 50th Anniversary of the naming of the Sunshine Coast, including a grants program to support community groups to participate in these celebrations	Jul 2016	Jun 2017	50	Yes	Yes	79 applications submitted for Sunshine Coast 50th Anniversary program. Category A funding memo approved and applicant's notified. Category B funding applications assessed and successful expression of interests notified. 18 grants awarded (total of \$23,000). Work on the event calendar ongoing and expected to be live mid-January 2017.	Community Relations
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2.4 People and places are connected

Implement appropriately sequenced smart region initiatives to provide inclusive and dynamic community places for linking people, technology and culture	Jul 2016	Jun 2017	50	Yes	Yes	Continuing to progress Smart City Living Lab and Management Platform projects. Further design work being undertaken to assist in the new CBD development, as well as assistance of the Smart City Co-ordinator in relation to other aspects of Smart City implementation.	Information Communication Technology Services
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Goal: A strong community

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2.4 People and places are connected							
Facilitate the delivery of efficient transport systems and connections through multi modal network planning and studies, and partnerships with the Department of Transport and Main Roads	Jul 2016	Jun 2017	50	Yes	Yes	The Sunshine Coast Integrated Multi Modal Transport Model has enhanced networks for improved future planning capability, recognising Bruce Highway upgrades & future bus service integration. The Maroochydore PDA has been remodelled, including demographics to inform Infrastructure Agreement negotiations. Traffic counts collected for traffic census have been analysed & validated. Attendance at TMR workshops including Palmview Infrastructure & Maroochydore Access (Buderim Mooloolaba Interchange).	Transport & Infrastructure Policy
Continue to plan and deliver the coastal pathway and pedestrian pathway network	Jul 2016	Jun 2017	50	Yes	Yes	Staged implementation ongoing in concurrent stages, including: - Detailed design for Mooloolaba spit boardwalk replacement - Detailed design for Bokarina coastal pathway rollout - Detailed design for Kings Beach headland staged rollout - Detailed design for La Promenade <-> Maloja Ave Caloundra - Plus the coastal pathway Masterplan development is currently out for community engagement prior to the document being finalised and presented to council for adoption in the new calendar year.	Parks and Gardens
Progress the Sunshine Coast Light Rail business case and corridor securement in partnership with key stakeholders	Jul 2016	Jun 2017	50	Yes	Yes	Council has continued its advocacy role for Sunshine Coast Light Rail with key stakeholder engagement progressing. Officers progressed discussions around the possibility of market-led proposals to provide for the early delivery of a light rail system.	Major Urban Developments
Continue to implement actions in the Sustainable Transport Strategy 2011-2031 and Active Transport Plan 2011-2031	Jul 2016	Jun 2017	50	Yes	Yes	The review of the Sustainable Transport Strategy continued with a list of potential improvements identified.	Transport & Infrastructure Policy
Develop a Sunshine Coast Parking Management Strategy and associated Local Area Parking plans	Jul 2016	Jun 2017	50	Yes	Yes	A workshop was held in early October 2016. Further documentation has progressed for future workshops. A budget adjustment was sought and approved to support the progression of the Parking Management Strategy.	Transport & Infrastructure Policy

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2.4 People and places are connected							
Progress and deliver major road infrastructure projects	Jul 2016	Jun 2017	50	Yes	Yes	All projects progressing to schedule.	Project Delivery
Maintain and upgrade the region's sealed and unsealed roads network	Jul 2016	Jun 2017	50	Yes	Yes	Maintenance of the road network is an ongoing activity. Maintenance is progressing within budget profiles and despite a late start to some capital activities due to the reseal contract needing to be retendered, works are now back on schedule. The gravel roads program is subject to weather events but currently on schedule.	Civil Asset Management
Progress the concept design development and detailed design for the Mooloolaba Master Plan	Jul 2016	Jun 2017	40	Yes	Yes	Sunshine Coast Council internal stakeholders have provided a review of the draft schematic design to AECOM and AECOM have made amendments for final sign-off by Sunshine Coast Council. Tier 1 Group Meeting with Councillors Connolly and Rogerson was held on 15 December 2016.	Transport Infrastructure Management

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

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3.1 Healthy and natural ecosystems and protected remnant vegetation

Analyse biodiversity data to inform biodiversity conservation, management actions and reporting	Jul 2016	Jun 2017	100	Yes	Yes	Sunshine Coast Biodiversity Report 2016 prepared and adopted by Council on 10 November.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jun 2016	Jun 2017	50	Yes	Yes	Works being delivered in line with works plans and service levels.	Environmental Operations

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3.2 Well-managed and maintained open space, waterways and foreshore assets

Minyama Canal Desilting	Jun 2016	Jun 2017	50	Yes	Yes	Permits complete and trial works being finalised at present prior to going to three year contract.	Environmental Operations
Continue to implement the Shoreline Erosion Management Plan	Jun 2016	Jun 2017	50	Yes	Yes	Continuing to implement key action components and monitoring other items as directed by the Shoreline Erosion Management Plan.	Environmental Operations
Continue to implement the Maroochydore Beach Protection Plan	Jun 2016	Jun 2017	50	Yes	Yes	Strategic Discussion Forum Workshop completed and report to council to follow at January 2017 Ordinary Meeting.	Environmental Operations
Continue to implement the Bribie Island - Golden Beach Protection Plan	Jun 2016	Jun 2017	50	Yes	Yes	Approvals currently being finalised for a number of key action items, eg 40,000m3 nourishment program, future seawall design, etc.	Environmental Operations
Trial new approaches to beach nourishment to provide for healthy and resilient beach systems	Jun 2016	Jun 2017	50	Yes	Yes	Sand Sourcing Study completed and report to council will follow at March 2017 Ordinary Meeting.	Environmental Operations
Investigate and implement initiatives and partnerships to respond to marine debris collection on non-bathing reserve beaches	Jun 2016	Jun 2017	50	Yes	Yes	Trial in progress with a number of events being undertaken with a good result in terms of community involvement and levels of rubbish collected.	Environmental Operations
Implement the Constructed Water Bodies Asset Management Plan	Jun 2016	Jun 2017	50	Yes	Yes	Implementing related capital projects which were generated from this Asset Management Plan.	Environmental Operations
Manage the region's high quality urban and rural open space network	Jul 2016	Jun 2017	50	Yes	Yes	Currently meeting maintenance standards within budget allocations.	Parks and Gardens

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Maintaining and enhancing the region's natural assets, liveability and environmental credentials

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3.2 Well-managed and maintained open space, waterways and foreshore assets

Finalise the Sunshine Coast Recreation Parks Plan	Jul 2016	Jun 2017	25	Watch	Watch	The Open Space Strategy is now at a stage where categories for open Space are now clear. Compilation of The Sunshine Coast Recreation Parks Plan can only be undertaken once the Open Space Strategy has been completed.	Parks and Gardens
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3.3 A reputation for innovative environmental practices

Highlight the region's natural assets and environmental credentials in the definition and promotion of our regional identity	Jul 2016	Jun 2017	30	Yes	Yes	- Cr and senior officer strategic workshops to inform revised Corporate Plan completed - Regional narrative being built into proposed E-Corporate Plan	Strategy & Coordination
Develop a community environmental and sustainability benchmarking report to inform future program development and delivery	Jul 2016	Jun 2017	70	Yes	Yes	Scoping and planning completed during the second quarter with research and investigations progressing.	Environment & Sustainability Policy
Implement a range of sustainability programs and incentives which complement Council's vision for the region	Jul 2016	Jun 2017	50	Yes	Yes	Progressing research, investigations and programming for 2017 activities.	Environment & Sustainability Policy
Continue to engage, support and grow community partnerships and volunteerism in managing and enhancing the region's natural assets on public and private lands	Jun 2016	Jun 2017	50	Yes	Yes	15 new properties registered in the Land for Wildlife Program.	Environmental Operations
Review conservation volunteer engagement initiatives and develop additional opportunities to broaden engagement and the participation base	Jun 2016	Jun 2017	50	Yes	Yes	New opportunities being investigated, eg One Tree, One Child.	Environmental Operations
Actively foster corporate and small business sponsorship and investment in council and community based environmental initiatives	Jun 2016	Jun 2017	50	Yes	Yes	Finalisation of branch specific sponsorship policy/program.	Environmental Operations

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.3 A reputation for innovative environmental practices							
Strengthen council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and feral animals in the region	Jul 2016	Jun 2017	70	Yes	Yes	Officers have been delivering a project on Giant Rats Tail Grass in the hinterland and will be able to provide feedback and data from that trial in the next quarter.	Community Response
Partner with Universities, including the University of the Sunshine Coast, and other peak research institutions to attract research investment to inform Council's decision making on the management and protection of environmental and coastal assets	Jun 2016	Jun 2017	50	Yes	Yes	Council is actively engaged with a range of universities and research institutions in developing decision making tools to inform management.	Environmental Operations
Deliver construction of the Mary Cairncross Scenic Reserve Environmental Visitor Education Centre and Café	Jun 2016	Apr 2017	75	Yes	Yes	Construction on target for February completion, interpretation displays are being installed. Cafe lease has been finalised and tenant approved for occupation.	Environmental Operations
Investigate the feasibility of appropriate and sensitively-managed nature based recreation activities including eco-tourism opportunities associated with key natural settings	Jul 2016	Jun 2017	50	Yes	Yes	Scoping and planning completed during the second quarter with research and investigations progressing.	Environment & Sustainability Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Finalise the Caloundra Centre Master Plan and identified high priority implementation actions, including catalyst site	Jul 2016	Jun 2017	75	Yes	Yes	Community consultation on the Draft Caloundra Centre Master Plan was successfully completed on 7 October 2016. More than 4000 visits to the project website 'Have Your Say' and approximately 200 surveys were completed during the consultation period. Consideration of any proposed amendments to the Master Plan also began during the quarter.	Strategic Planning

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2016	Jun 2017	40	Yes	Yes	Place Making team now currently responsible for the design of Ocean / Duporth Streetscape Strategy, Gateways and Entry Statements (Strengthening Place Identity), Centre Design Palettes and the Sunshine Coast Council Signage Manual. All projects are progressing on time and within budget.	Transport Infrastructure Management
Assign and monitor a program of actions to enhance local amenity and place making	Jul 2016	Jun 2017	50	Yes	Yes	- Place making initiatives ongoing at Nambour, Maroochydore, Mooloolaba and Caloundra - Placemaking status report initiated through the cross-organisation Place Making Working Group	Strategy & Coordination
Provide input to, and endeavour to influence, the South East Queensland Regional Plan review in accordance with Council's policy direction, including the preservation of the inter-urban break straddling the Moreton Bay and Sunshine Coast local government areas	Jul 2016	Jun 2017	75	Yes	Yes	The draft SEQ Regional Plan was released in October 2016 and is favourable to many of council policy positions (including in part on the inter-urban break). Preparation of a council submission began during the quarter. Council website was updated to encourage the community to make submissions to the State Government, having regard to long held council and community positions on management of future growth on the Sunshine Coast.	Strategic Planning

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Customer Relationship Management System (Phase 1)	Jul 2016	Jun 2017	30	Yes	Yes	Internal consultation with the CEO, project control group and portfolio Councillor has triggered the second stage of the project being the development of CRMS Specification Requirements and Business Case. Option three of the discussion paper is being investigated - purchase a recognised Software as a Service (SaaS) CRMS solution and implement in a planned staged approach to maximise benefits. Preparation for a budget bit via SKSC is underway.	Community Relations
Assign and monitor a program of actions to enhance customer experience, increase service standards and resourcing, and enhance service delivery	Jul 2016	Jun 2017	20	Yes	Yes	<ul style="list-style-type: none"> - Place Coordination Group established for a cross-organisation approach to Place Management - First edition of Divisional Clr newsletters published and delivered - Development Services meeting rooms upgraded so clients have access to high quality AV equipment in order to display their proposals - Revised Customer Charter endorsed by Council - Discussion paper on 'Centre for Excellence in Community Engagement' presented at Clr Strategic Workshop and Clr Working Group nominated to progress 	Strategy & Coordination
Continue to improve services to the community by implementing new digital technologies (social, mobility, big data/analytics and 'internet of things')	Jul 2016	Jun 2017	50	Yes	Yes	Work underway to improve the MyCouncil online site, as well as updates to the Sunshine Coast Council App. Developing new services to utilise data generated by the council's Wi-Fi network.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals and is consistent with statutory obligations	Jul 2016	Jun 2017	50	Yes	Yes	Development Services continued to process requests and applications in an expeditious manner, meeting statutory requirements. Market activity continued to be positive and assessment times were within statutory timeframes 90% of the time.	Development Services

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Assign and monitor a program of actions to enhance development control flexibility	Jul 2016	Jun 2017	50	Yes	Yes	- Initial research and investigation commenced for increasing Hinterland business support by way of signage and flexible approaches to footpath dining - Work commenced on Development Incentivisation Project in partnership with Unitywater and Moreton Bay Council – Caloundra and Nambour identified as initial project priority areas - Provision of ongoing support to investors with regard to key developments	Strategy & Coordination
Administer and review council's local laws and relevant State legislation in a manner that supports council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2016	Jun 2017	60	Yes	Yes	Community Response continues to action complaints in accordance with Local Law requirements and proactively observe any shortfalls or alterations required with the current set of laws.	Community Response
Implement the annual program of activities in the Sunshine Coast Cemetery Plan 2011-2027	Jul 2016	Jun 2017	50	Yes	Yes	Officers endeavour to implement the annual program of activities outlined in the Cemetery Plan. Currently, there is an emerging issue that has been unable to be predicted due to extreme weather erosion and the need to request funding through BR3 to prevent graves falling away into a waterway.	Community Response

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Progress the development of the Field Services Management Centre to coordinate field service operations and response	Jul 2016	Jun 2017	50	Yes	Yes	Project being delivered as part of asset management information system.	Project Delivery
Asset Revaluation Review	Jul 2016	Jun 2017	50	Yes	Yes	During 2016/2017 comprehensive revaluations will be undertaken for land, buildings and other infrastructure. The tender process will commenced in October 2016. The revaluation process is expected to be complete by April 2017.	Finance

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Develop the Capital Works Program for 2017-2018 and subsequent years, including determining timing, sequencing and identification of funding opportunities for supporting key Council projects.	Jul 2016	Jun 2017	75	Yes	Yes	Draft program developed, to be discussed with Councillors/Executive Leadership Team February 2017.	Project Delivery
Deliver the Capital Works Program for 2016-2017	Jul 2016	Jun 2017	50	Yes	Yes	Delivery of the allocated capital program on track and progressing well.	Project Delivery
Assign and monitor a program of actions to improve project delivery	Jul 2016	Jun 2017	70	Yes	Yes	- Public notification and consultation on Caloundra Centre Master Plan completed and review of submissions commenced - Solar Farm construction commenced and progressing well, notwithstanding delays associated with discovery of asbestos on-site - Proposed Round 3 Planning Scheme Amendments tabled at December 2016 Ordinary Meeting for progression to State interest review	Strategy & Coordination
Manage the infrastructure network planning and charges to optimise funding for future growth assets	Jul 2016	Jun 2017	50	Yes	Yes	Development of the Local Government Infrastructure Plan progressed further throughout the quarter. Infrastructure Charges revenue continued to be managed, satisfying all statutory financial requirements. Revenue for the quarter was around \$7.5 million, delivering revenue for the first six months just ahead of the budget target.	Transport & Infrastructure Policy
Finalise the construction and commissioning of the Sunshine Coast Solar Farm	Jul 2016	Jun 2017	50	Yes	Yes	88% of the 15,174 screw piles and 18% of the 1,456 PV module tables were installed (wind velocity impacts table installation). The six power control units and high voltage cables were connected to two units. The switchyard control room, electric fence and conduits were installed. Downer identified asbestos contamination in fill material spread across low lying areas from an existing waste heap. The site closed in October for five weeks until a site clearance certificate was issued (23 November).	Commercial

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community

Undertake community engagement activities to inform the future design and delivery of Council services and programs	Jul 2016	Jun 2017	100	Yes	Yes	Completed Quarter 1 - NFA required	Strategy & Coordination
Oversee the Stage 2 construction of a new Animal Pound at Sippy Downs	Jul 2016	Jun 2017	100	Yes	Yes	The pound is now complete and staff have moved from the old site and are working out of the new premise.	Community Response
Actively participate in and contribute to advocacy initiatives for the Australian Local Government Association and Council of Mayors South East Queensland, including lobbying against changes to the Natural Disaster Relief and Recovery Arrangements funding formula and conditions	Jul 2016	Jun 2017	50	Yes	Yes	Sunshine Coast Council presented motions to the LGAQ AGM in October with regard to: - Arrangements for Infrastructure Guidelines - Catchment based developer contributions - Planning Scheme Amendment process - Mayor Jamieson was elected LGAQ President, and in this role will continue to advocate strongly for continuation of a fair funding formula for NDRRA.	Strategy & Coordination
Develop quality road base and asphalt products to meet the internal needs of the organisation	Jul 2016	Jun 2017	50	Yes	Yes	During the quarter further plant inspections have been completed with a focus on the Pug mill. The Pug mill underwent a complete inspection and has now been restarted in order to produce additional CTB type products to add to the Quarries product range.	Fleet & Quarry

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.3 Sustainable waste and resource management services

Continue to implement the objectives and actions of the Sunshine Coast Waste Strategy 2015-2025	Jul 2016	Jun 2017	50	Yes	Yes	Progressive implementation of 10 year plan actions.	Waste and Resources Management
Continue to manage Council's waste contracts	Jul 2016	Jun 2017	50	Yes	Yes	All contracts operating on schedule and within budget.	Waste and Resources Management

Goal: An outstanding organisation

Delivering a high performance organisation, supported by good governance, robust decision-making and regional leadership

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.1 Robust and transparent decision-making							
Assign and monitor a program of actions to enhance elected Council support	Jul 2016	Jun 2017	50	Yes	Yes	- First round of Cr Divisional newsletters prepared and distributed - New audio technology progressed in Caloundra Chambers - Revised agenda publication arrangements discussed and agreed	Strategy & Coordination
Assign and monitor a program of actions to enhance organisation accountability and performance, including the continued integration of Council's corporate performance framework	Jul 2016	Jun 2017	50	Yes	Yes	- New reporting arrangements instituted for reporting to Council on key regional projects (SCA Expansion Project, Maroochyore City Centre) - Designated Service Reviews completed and priorities nominated in CEO performance plan for 2017 - CEO delegations reviewed across the organisation with opportunity provided to all staff for comment. New delegations adopted December 2016.	Strategy & Coordination
Continue to develop and publish 'Open Data' sets to increase availability of high quality and reliable information for use by industry, business and community	Jul 2016	Jun 2017	50	Yes	Yes	HackFest 2016 held successfully in November 2016, where some strong submissions awarded prizes. Now working to investigate the progression of those proto-type applications.	Information Communication Technology Services
Create greater community awareness and understanding of Council's services, programs and advocacy for the region through a range of contemporary communication channels	Jul 2016	Jun 2017	50	Yes	Yes	The media monitoring analysis delivered indicated positive and on message coverage across all outlets. Social media and video productions achieved greater reach.	Communication
Develop an organisational Sustainability and Innovation Policy	Jul 2016	Jun 2017	25	Yes	Yes	Scoping and planning completed during the second quarter with research and investigations progressing.	Environment & Sustainability Policy
Identify a suite of organisational sustainability outcomes for resources, energy, waste etc. for integration into organisation performance monitoring and reporting	Jul 2016	Jun 2017	100	Yes	Yes	There has been no further action in Quarter 2.	Environment & Sustainability Policy

Goal: An outstanding organisation

Delivering a high performance organisation, supported by good governance, robust decision-making and regional leadership

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.1 Robust and transparent decision-making

Develop a strategic policy on the use of unmanned aviation vehicles (UAV)	Jul 2016	Jun 2017	80	Yes	Yes	100117 - Policy drafted and complete. Presenting policy to SKSC on 150217. Following SKSC prepare paper to ELT for approval. Recommendation is that policy is organisational and not strategic as it is an internal operational policy which is supported by a number of departmental guidelines and procedures	Corporate Governance
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Continue to refine and implement long-term financial management plans to guide the optimal utilisation of resources	Jul 2016	Jun 2017	50	Yes	Yes	Currently reviewing excel model developed internally. Review has determined that the Jedox product will not provide the desired outcomes. Full review of current excel model to occur in Q3.	Finance
Continue to refine and implement long-term asset management plans to guide the optimal utilisation of resources	Jul 2016	Jun 2017	75	Yes	Yes	Draft Asset Management Plan developed for presentation to council during 2017/2018 budget development.	Project Delivery
Ensure Council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2016	Jun 2017	50	Yes	Yes	The Financial Performance Reports for August, September and October were adopted by Council in Q2. Budget Review 2 2016/2017 was adopted by Council in December 2016. The Sale of Land for Arrears of Rates process was completed in Q2 with all outstanding rates & charges paid and no properties to auction.	Finance

Goal: An outstanding organisation

Delivering a high performance organisation, supported by good governance, robust decision-making and regional leadership

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Ensure systems are in place to manage contracts and contracts performance	Jul 2016	Sep 2016	100	Yes	Yes	The systems to manage council contracts and contract performance are in place and continue to develop. They include: - Procurement and Contract Lifecycle Mgmt solution (CLMS), including contract performance mgmt tool and library. This will be fully implemented and used for all procurement from 1/7/17; - Gateway Capital Review Process; - Project Mgmt Office; - Contract performance review and feedback procedures implemented; - Procurement, Contract performance and CLMS training.	Procurement & Contracts
Assign and monitor a program of actions to investigate revenue and incentive options	Jul 2016	Jun 2017	50	Yes	Yes	- Significant work undertaken by Councillors and staff in developing draft Car Parking Strategy - Draft report on proposed Sunshine Coast Investment Panel completed, for CEO and Council review in early 2017 - New operational arrangements enacted to undertake a revised approach to strategic land management	Strategy & Coordination
Coordinate the delivery of Council's tourism and events levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	50	Yes	Yes	Funding support to Visit Sunshine Coast (VSC) continued in line with its Funding Deed with Council. VSC presented its mid-term report to Council at a Strategic Discussion Forum on 27 October 2017.	Economic Development
Coordinate the delivery of Council's environment levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	50	Yes	Yes	Environment Levy Quarter Report released providing an update of activities during the quarter.	Environment & Sustainability Policy

Goal: An outstanding organisation

Delivering a high performance organisation, supported by good governance, robust decision-making and regional leadership

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Coordinate the delivery of Council's heritage levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	40	Yes	Yes	50 regional items digitised as part of the digitisation program. Bankfoot House Significance Assessment/Collection Needs Project 70% completed. Skills Development Program 50% completed with five workshops delivered and 213 attendees. Heritage Calendar launched and 95% sold out. Public programs align with 50th Anniversary including USC exhibition (40% delivered). Open House Program 40% delivered.	Community Relations
Coordinate the delivery of Council's transport levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	50	Yes	Yes	Implementation of the 2016/2017 Transport Levy Program continues. All Levy projects were distributed to project officers for their knowledge and Project Management.	Transport & Infrastructure Policy
Continue planning for the strategic implementation of biodiesel in council vehicles in line with state and federal government initiatives	Jul 2016	Jun 2017	50	Yes	Yes	There are currently a number of discussion being held at the state and federal level regarding the potential stimulation of the biodiesel industry. This space will be closely monitored to identify and apply any appropriate incentives released which are available to council.	Fleet & Quarry

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.3 An employer of choice							
Progress the negotiation of revised industrial arrangements for the council workforce in accordance with State Government policy and legislative arrangements	Jun 2016	Jun 2017	40	Yes	Yes	A new Award is expected by March 2017. Sunshine Coast Council meetings have been scheduled with unions between February and May 2017.	Human Resources
Continue to embed sustainability and innovation into processes, systems and organisational culture	Jul 2016	Jun 2017	50	Yes	Yes	Focus on organisation waste minimisation progressed. The delivery of internal education and awareness in response to National Recycling week continued.	Environment & Sustainability Policy
Consider the appropriate introduction of new digital technologies in the development and prioritisation of the Information and Technology Capital program for 2017-2018	Jul 2016	Jun 2017	50	Yes	Yes	Supporting work for major new initiatives such as the Asset Management Systems and CRM projects. Work also well underway in relation to new events system, and improvements to council's intranet, new mapping online solutions, and other online services.	Information Communication Technology Services

Goal: An outstanding organisation

Delivering a high performance organisation, supported by good governance, robust decision-making and regional leadership

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Design and deliver a whole of organisation staff readiness program to appropriately equip and prepare staff for digital business transformation	Jul 2016	Jun 2017	50	Yes	Yes	New training undertaken to support staff in the use of new office automation solutions, including MyOffice, and some additional digital tools. Currently holding discussions with HR on a more comprehensive digital literacy program.	Information Communication Technology Services
Maximise the safety and wellbeing of employees, contractors and volunteers	Jul 2016	Jun 2017	50	Yes	Yes	The Eltora system has made management of contractor and volunteer safety induction much easier. This is on track and meeting the expectations.	Human Resources

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.4 Productive, professional partnerships

Continue to implement the new corporate brand for Council	Jul 2016	Jun 2017	50	Yes	Yes	A casual graphic designer was recruited to assist in meeting the increased number of graphic design requests.	Communication
Continue to enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2016	Jun 2017	50	Yes	Yes	- Council has worked with Visit Sunshine Coast to secure and exclusive profiling of the region in Korea's leading travel program. - Extensive national and international social media was generated in association with the Annual State of the Region address in December profiling the region and its value proposition.	Strategy & Coordination
Manage incoming sponsorship arrangements for Council's community programs and events	Jul 2016	Jun 2017	50	Yes	Yes	Meetings progressing regarding Sunshine Coast Art Prize and Horizon festival. Verbal confirmations from USC, Sun Central, Audi and De Deyne family received. Negotiations will continue next quarter.	Community Relations
Explore sponsorship and programming opportunities for Council's major venues in order to support other businesses within the region while also looking to generate alternative revenue streams	Jul 2016	Jun 2017	50	Yes	Yes	Ongoing. Some sponsorship arrangements now in place at Sunshine Coast Stadium and further opportunities continue to be explored.	Community Facilities & Planning

Goal: An outstanding organisation

Delivering a high performance organisation, supported by good governance, robust decision-making and regional leadership

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2016	Jun 2017	50	Yes	Yes	- Ongoing liaison with key Federal and State elected representatives and senior officers - Inaugural Mayor's Ball held in partnership with Sunny Kids at The Events Centre Caloundra - Second round of the USC/SCC Collaborative Research Grants Scheme assessed and decided.	Strategy & Coordination
Engage with the University of Sunshine Coast, TAFE and broader education sector to ensure higher education and training courses include those critical skill sets required by Council in the future	Jul 2016	Jun 2017	60	Yes	Yes	HR Branch has developed partnerships with the tertiary and TAFE Sector. New DET Trainees will join the organisation in 2017 and TAFE will be the course provider.	Human Resources
Investigate the development of a centre of excellence in community engagement	Jul 2016	Jun 2017	30	Yes	Yes	Discussion paper providing options to progress was presented at councillor Strategic Workshop in November. A working group of councillors was nominated to further progress. The first meeting of the working group is scheduled for January/February 2017 depending on councillors' availability.	Community Relations
Develop the policy framework to drive a regional focus on innovation and to leverage commonwealth and State Government science and innovation agendas	Jul 2016	Jun 2017	30	Yes	Yes	- Consultation undertaken for development of Innovation Concept Paper - Initial drafting of Concept Paper commenced as a basis to elicit stakeholder feedback prior to development of the Innovation Policy Statement for consideration by Council in June 2017	Strategy & Coordination

