

## CEO's Quarterly Highlights Report Quarter 4, 2018-19



*"Delivering on the Vision:  
Australia's most sustainable region  
– healthy, smart, creative"*

### **Message from the Chief Executive Officer**

It is a really exciting time for the Sunshine Coast, the last 12 months has been full of great achievements and the final quarter has continued that momentum with many examples of how council is working together to serve our community with excellence and position the region for the future.

As we celebrated National Reconciliation Week and Mabo Day, I am proud to report that Council completed all of our actions from the 2017-2019 Reconciliation Action Plan (RAP). Work on developing our new *Stretch* RAP has begun.

Council continues to be recognised for the innovative and creative ways in which we respond to challenges and focus on delivering outstanding service to our customers. This quarter council received four awards:

- our Development.i web platform won two awards at the Queensland iAwards, in the categories of 'Public Sector & Government' and 'Data Insights Innovation of the Year'.
- our 'Making Governance Innovative' initiative won the Innovation category in the Local Government Managers Australia (Qld) Award for Excellence.
- our Customer Response Branch won the biannual Queensland Pest Animal Team Award.

Council continues to be committed to working towards our vision – Healthy. Smart. Creative. The solar farm has made an excellent contribution to an environmentally sustainable future generating 109% of Council's overall consumption for the financial year.

The Maroochydore City Centre is taking shape with the completion of the Aerodrome Road Intersection Upgrade. As a key entry point into the city centre it provides a sense of arrival for business and community alike accommodating cyclists, pedestrians and the capacity for a Mass Transit System.

Council continues to invest in its greatest assets – our people, our environment and natural assets and our economy. On 20 June Council adopted the \$848 million 2019/20 council budget that sets the path for another great year ahead.

Please read on to find out more about our progress this quarter.

*Michael Whittaker*

**Michael Whittaker**  
Chief Executive Officer  
Sunshine Coast Council

## A smart economy



**\$3.82 million**  
in revenue for Sunshine Coast  
holiday parks.



**214**  
businesses accessed specialist  
advice and information.  
Five events, reaching 339  
participants, were delivered in  
support of the Regional Economic  
Development Strategy.



**37,693**  
guests attended 18 major events  
which generated approximately  
\$22.41 million in economic activity  
for the region.

## Delivery of Council's services

### Economic development

#### *Sunshine Coast – The Natural Advantage: Regional Economic Development Strategy (REDS)*

The strategy's Implementation Plan for 2019-2023 was endorsed by Council, including the development of an economic scorecard.

Council provided briefings to:

- Queensland Government Trade and Investment staff and Austrade Overseas Commissioners on Sunshine Coast major projects including the Sunshine Coast International Broadband Network and Maroochydore City Centre
- Deloitte and key clients on the Sunshine Coast International Broadband Network and associated opportunities.

### *Top7 Intelligent Communities*

The Sunshine Coast was one of the Top7 Intelligent Communities of 2019, as rated by the global Intelligent Community Forum (ICF) and Councillor Jamieson joined representatives from around the globe on stage in New York.

While Taoyuan in Taiwan took out the top position, this is an outstanding achievement to be recognised in the Top 7 list for the programs we deliver that contribute to our vision - Healthy. Smart. Creative.

### *Submarine cable - Sunshine Coast International Broadband Network*

The manufacturing of new sub-sea cable infrastructure was completed in France, and along with the repeaters, is being loaded onto the Ile De Brehat installation vessel at Alcatel Submarine Networks' (ASN's) factory in Calais, France before she sails to the South Pacific to begin installation.

Sub-sea cables are a vital link for Australia to the rest of the world for commerce and international trade. The new infrastructure will provide a major boost for local industry in

Queensland and the submarine cable network will help position the Sunshine Coast as a digital leader and key digital trading location.

Council received the first payment of \$2.5 million from the Queensland Government for the *Sunshine Coast International Broadband Network* project under the Jobs and Regional Growth Fund targeted at growing our economy and creating long-term jobs.

#### **Sunshine Coast Airport expansion**

Construction works on the new runway remain on track to meet the May 2020 date for transition to the new runway despite unseasonably high rainfall. Construction was scaled back for the quarter due to weather conditions.

Flight Path and Airspace Design Stakeholder Engagement was completed. Airservices Australia collated over 5000 feedback submissions and briefed Council on their analysis. The Airspace Change Proposal is due for submission to the Civil Aviation and Safety Authority (Office of Airspace Regulation) at the end of July 2019.

#### **Aerodrome Road Intersection Upgrade**

This intersection will provide an important entrance into SunCentral, the new Maroochydore City Centre. It also improves overall safety and amenity across the area to accommodate future growth, including a potential mass transit corridor in the future.

Extensive landscaping to improve aesthetics of this busy transport corridor has been undertaken including:

- over 14,000 new trees and plants planted along Aerodrome Road and the new four lane city centre entrance
- new bus shelters and streetscape features have also been installed, all of which add to the much improved aesthetics of this busy transport corridor in the heart of Maroochydore.

#### **New crowd record**

The Sunshine Coast's first ever NRL fixture match between the Rabbitohs and Warriors attracted a record breaking, sell-out crowd of 11,912 spectators.

#### **Holiday parks**

Revenue from holiday parks was \$3.82 million. This was up from the same period last year due to Easter falling within the quarter.

The construction of a new amenity block at the Cotton Tree Holiday Park was completed and the tender for the management services contract for the combined Maroochydore and Mooloolaba Beach Holiday Parks was awarded.

#### **Mooloolaba Holiday Park**

The tender for the redevelopment of the Mooloolaba Beach Holiday Park was awarded and the Park will be closed from 1 July to December 2019 to complete the works.

As part of the extensive \$3.8 million upgrade:

- 75 small powered sites will be replaced with 60 larger sites with improved access
- new amenities will be provided including a camp kitchen, landscaping and improved connections to the beachside boardwalk.

The boardwalk is the second and final stage of the \$2.5 million boardwalk renewal, a joint initiative of Sunshine Coast Council and the Queensland Government through the Local Government Grants and Subsidies Program.

By undertaking the park redevelopment and the boardwalk renewal simultaneously and outside the peak summer tourism period, Council will minimise disruptions to the community and loss of holiday park revenue.

## A strong community



**104,337 people**  
attended 811 community events at Council's venues.

**61,314 spectators**  
attended 27 sporting events at Council facilities.



**103**  
community grant applications received, allocating \$593,086 for the quarter.



**32,260m<sup>2</sup>**  
total area of roads delivered, valued at \$1.6 million.

## Delivery of Council's services

### Community & cultural development & partnerships

#### *Reconciliation Action Plan*

Council's 2017-2019 Reconciliation Action Plan (RAP) expired on 30 June 2019 with all actions complete. In alignment with Reconciliation Australia's reporting timelines, results will be available in September. There are four types of RAPs designed to suit an organisation at different stages of its reconciliation journey – *Reflect*, *Innovate*, *Stretch* or *Elevate*. With the completion of our *Innovate* RAP work on our new *Stretch* RAP has begun.

Libraries hosted a Mabo Day event at Coolum Library which attracted 150 people.

#### *Horizon Festival*

The program for the 2019 Horizon Festival was launched. The festival includes 78 projects and 292 events, with a total of 555 artists. Council's Horizon Festival's First Nations Advisory Group are coordinating the indigenous stream of the program.

#### *Excellence in Engagement project*

Recognising the value of community engagement, this project is focused on best practice engagement and capacity building.

Community engagement has been embedded as a key method in the Draft *Community Strategy 2019-2041* which was endorsed for broader community and stakeholder feedback on 20 June 2019. It then went out for public consultation between 20 June 2019 and 19 July 2019.

#### *Conservation management plans*

Under the 2019-20 program for the Heritage Levy, Conservation Management Plans were commissioned for the Queensland Heritage listed properties:

- Landsborough Museum
- Buderim Pioneer Cottage.

### **Nambour Tramway**

Council endorsed the delivery of the Nambour tramway capital works. The tram, which will run between the Coles Shopping Centre and Aldi, along Mill and Howard Streets is expected to be operational by 2021.

The visitor information centre in the western terminus building, near the Coles Shopping Centre in Mill Street has commenced construction.

### **Baringa Community Centre**

Set to become a vibrant haven for events, meetings, cultural activities and learning, the new Baringa Community Centre celebrated its grand opening. The venue includes three multi-purpose rooms, a kitchen, reception, covered entry and foyer along with outdoor activity spaces.

The building design achieves best practice in environmentally sustainable outcomes, with natural ventilation, solar power and rainwater collection and re-use.

### **Community events**

Community events conducted by Council included:

- Citizenship Ceremony, Marcoola
- Little Women - Radio play event at Bankfoot House
- Waves in Time: Family & Local History Conference.

Council supported the National 'Walk Safely to School Day' in May. It promotes the fact that walking to school regularly is beneficial to children's health and wellbeing and helps them to be more independent and confident.

Seven high schools and 48 primary schools took part. Registrations totalled 1970 students, an increase of 2.6% from last year, and included 359 students walking to school for the first time.

### **Supporting the arts**

Activities from the *Sunshine Coast Arts Plan 2018-2038* included:

- 15 participants in Council's creative incubator "The Refinery" which is aimed at transforming ideas into sustainable businesses

- securing the Caloundra Transit Centre as an arts space
- launching Casting Call, a region-wide media campaign to recruit volunteers for arts, events, heritage, galleries and libraries.

## **Local amenity and local laws**

### **Community Land Permits**

Council's Community Land and Complementary Commercial Activity Policy aims to ensure that commercial activity on public land provides an overall community benefit and supports local businesses.

A community land application process for high-use/high-impact commercial use was conducted. Prospective business operators were invited to apply for a three year permit to operate a business (for approved activities) across locations in the region. Thirty two businesses were awarded permits for the period 1 July 2019 until 30 June 2022.

Council provided a permit to the Big Pineapple Music Festival held on 25 May 2019 and is assisting with future major events planning including the Velothon and the Curated Plate.

### **Community venues and sporting facilities**

#### **Caloundra Sport and Recreation Master Plan**

A multi-disciplinary consultancy team has been engaged to undertake Master Plan preparation. The site analysis phase is complete and currently in concept development and assessment phase.

### **Community venues**

A new and user-friendly website was launched for Venue 114 and other community spaces to better reflect the range of venues available and their offerings.

Venue 114 delivered a diverse range of successful events including:

- Celtic Illusion Performance
- Lifeline Clothing festival
- Australian Doctors Orchestra
- Latin Dance Festival
- In Conversations series: Disability vs Ability event.

### *Sports venues and developments*

Use of Council sport venues generates significant economic activity in the Sunshine Coast each year. Over the quarter the:

- Sunshine Coast Agricultural Show held at the Nambour Showgrounds had record breaking attendance estimated at 45,000
- the Caloundra Indoor Stadium hosted the New Zealand Silver Ferns team training camp.

Council also:

- secured \$500,000 toward a major aquatic centre upgrade at Beerwah from Sport Australia Community Sports Infrastructure Program.
- provided grant assistance to help Cooloom Netball Association secure \$534,000 for facility upgrades through the State Government's Female Facility Fund Program.

### *Sunshine Coast Stadium*

Sunshine Coast Stadium held the following new events:

- the NRL fixture match between the Rabbitohs and Warriors
- The Emergency Services Community Expo which was attended by over 2000 community members.

The stadium has attracted Sir Elton John who will bring his Farewell Yellow Brick Road Tour to the Sunshine Coast in March 2020 with the first concert quickly filling and a second show at the venue added to the tour.

### *Disaster management*

In response to the Inspector General Emergency Management review of Tropical Cyclone Debbie and the wild fires which affected the Meridan Plains area in November 2018, Council hosted an Aged Care Forum which focused on the need for specific evacuation and continuity of care plans for aged care residents.

Council's Disaster Management Schools Program focusses on the roles that young people can play in the planning and preparation of disaster events. Over 1500 students participated in the 'Get Ready' educational program.

### *Public lighting*

#### *Smart node lighting*

Smart node lighting is designed to provide real time updates of streetlight operation, light output and power consumption. A trial is progressing in the Maroochydore City Centre with nodes and base stations installed by SunCentral. The trial is now in the operational and comprehensive evaluation stage.

### *Libraries*

In line with our libraries' focus on responding to the changing needs in the community and innovative technologies, Council successfully applied for a grant to:

- upskill 100 library staff in digital literacy training to assist them provide high quality information to the community
- establish a podcasting studio at Kawana Library for public use.

The Story Seat project and marketing campaign was announced as one of the top three in the International Federation of Libraries Association marketing competition.

### *Volunteers*

Volunteers make a significant contribution to Council. Some examples of their role over the quarter include:

- More than 220 library volunteers provided Justice of the Peace Services, one-on-one tech support, literacy tutoring, home library, and genealogy support to customers

- 702 people through BushCare Sunshine Coast contributed 3508 volunteer hours, which equates to \$105,240 in labour, and:
  - planted 11,116 native plants
  - removed over 941 wheelie bins of weeds.
- two street tree community planting days were held with 65 trees planted at Tritonia Drive, Coolumb, and 90 trees planted along Marawa Drive, Parrearra.

Council launched a 12 month trial of the volunteer-run Kenilworth Community Transport Service to provide affordable, reliable and accessible transport. The service is aimed at providing Kenilworth residents with better access to Maleny, Nambour, Mapleton, Eumundi and Yandina.

### Lifeguards

Over the quarter lifeguards oversaw the safety of almost 1.3 million beachgoers, undertaking:

- 39,884 preventative actions
- 481 first aid actions
- 73 rescues.

### Roads, cycleways and pathways

#### Condition surveys

Condition surveys of the entire pathway network and eight timber bridge structures were undertaken using pathway inspection vehicles and drones. This information will be used for deterioration modelling to determine future renewal projects.

### Road network management

#### Sunshine Coast Mass Transit

The Sunshine Coast Mass Transit Program provides planning and corridor protection for a high frequency mass transit network from Sunshine Coast Airport through Maroochydore, Kawana and Caloundra to the existing railway at Beerwah.

Phase 1: the Strategic Business Case is substantially complete and Phase 2: the Preliminary Business Case has commenced.

Agreement was reached with the State Government to establish a partnership in 2020-2022 to develop the Detailed Business

Case for an integrated public transport system, including light rail costings.

#### Integrated transport

The Smart Transport Forum was attended by Local Government, State Government and the private sector who considered how to realise a connected, smart, integrated, safe and efficient transport system.

#### Parking

Caloundra parking meters were upgraded to enable payment by credit card, Google pay and Apple pay. The EasyPark payment app which allows users to only pay for the time actually used was also introduced.

Parking surveys of Mooloolaba were completed. Combined with data from earlier surveys, this information will provide a more complete record of changes in parking demand to inform planning.

### Stormwater drainage

Stormwater drainage inspections were 15 percent higher this quarter. Council undertook:

- 3150 meters of pipe network CCTV inspection and condition rating
- 1370 inlet pit inspections and condition rating
- 145 Level 2 culvert condition inspections.

The results are used to prioritise maintenance.

## A healthy environment



### 1389 hectares

hectares of landscape and garden beds maintained.



### Over 100 kilograms

of marine debris removed from our region's beaches by 262 community members/students.



### 8839 hectares

managed for conservation under Sunshine Coast Land for Wildlife program.

## Delivery of Council's services

### Beaches, foreshores, coastal infrastructure and canals

Community consultation for the 'Our Resilient Coast. Our Future' program was undertaken. It provided an opportunity for the community to share their collective experiences and knowledge of our coastline, as well as details of how our coastline has changed over time. It builds Council's knowledge and understanding of what is important to residents now and into the future.

The project's first Community Advisory Group Meeting was held with representation from government, industry and community groups.

Over the quarter a range of key activities progressed including:

- marine debris clean-up activities which saw 262 community members, including students, involved in the removal of marine debris from our region's beaches
- completing coastal rectification works associated with Tropical Cyclone Oma
- finalising research arrangements for habitat suitability for seagrass restoration and blue carbon investigation
- completing the Bells Creek Fish Survey report which highlighted concerns with Tilapia (pest fish) presence
- finalising design and construction detail for Maroochy Groyne Field Renewal Project.

### Bushland conservation and habitat

Over the quarter:

- 9 new Land for Wildlife properties were registered, bringing the total to 1121 (879 registered and 242 working towards) with 8839 hectares being managed for conservation
- the Doonan Open Data Expo was held which attracted 13 exhibitors



and over 150 attendees who listened to presentations about using technology in the monitoring of the natural environment.

### Volunteering

The Community Nature Conservation Program was rebadged as 'BushCare' and over the quarter:

- 'BushCare Partners' - Four organisations have participated in our corporate conservation volunteering program
- 'BushCare Mates' - Five schools/youth organisations participated in our school conservation volunteering program
- Three community planting days were hosted at Cotton Tree, Buderim and Verrierdale.

### Recreation parks, trails and facilities

The online Open Space Landscape Infrastructure Manual (LIM) was updated to include the new categories of:

- Shelters
- Fences and Gates
- Public Amenities.

Both the LIM and the Street Tree Master Plan are used for species selection guidance and planting techniques considering climatic conditions relevant to location as well as known species performance. Trials at the Kawana Hospital Precinct have been designed to assess these resources and measure the increase of bird life, insects and climate impact.

Council has been undertaking work to utilise the waste from harvesting aquatic plants by adding it to mulch supplies for use across the region. This has seen a large increase in nutrient density.

### Smart Irrigation

Council has rolled out a Smart Irrigation System to the region's parks and gardens including Beerwah Streetscape, Buderim Village Park, Felicity Park, Bulcock Street Precinct, Alexandra Park and Ocean Street Gardens. The technology and system:

- build resilience into our green spaces and provide up to 50% water cost savings
- automatically detect and alert faults and provide dashboard status of water usage
- reduce the need for inspections and has region wide shut off control capability
- can connect to local weather stations to automate adjustment.

### Rivers, streams, estuaries and water bodies

Over 17 tonnes of litter was removed from the region's waterways in 2018-19.

The biennial Currimundi Lake fish survey was completed in May, bringing the total number of species recorded to 77. Of particular note, one new species, the Toothed Ponyfish (*Gazza minuta*) was recorded.

During the quarter Council worked with:

- Maroochy Landcare to develop a landholder network with 24 properties to manage and reduce the impact of Cats Claw vine along the upper North Maroochy River.
- the University of Queensland to commence testing phase of automated water quality monitoring/pumping system in Pelican Waters North Lake.

### Sustainable growth and network planning

#### Sunshine Coast Biosphere

Community consultation on the Sunshine Coast Biosphere Nomination has been undertaken with 89 engagement activities engaging approximately 3600 people. The community engagements revealed an average of 83% of the community is supportive of the nomination proceeding.

## Service Excellence



**92%**  
of development applications  
assessed within statutory  
timeframes.



**52,800**  
customers assisted through the  
development and customer  
contact centres.



**1551**  
building approvals issued with a  
construction value of \$318 million.



**42%**  
waste diversion. Of the 68,243  
tonnes of waste received, 28,519  
tonnes of waste were recovered  
for recycling.



**94%**  
of Council's capital works  
program delivered for 2018/19

## Delivery of Council's services

### Cemeteries

Stakeholder engagement for the review of the *Sunshine Coast Cemetery Plan 2012 – 2027* was conducted. The review will ensure Council's strategic commitment to providing cemetery services is responsive to the region's population growth, changing cultural diversity and emerging needs and choices.

The capital program is focused on existing and new assets. Projects completed this quarter include:

- remediation of part of the road network within Nambour Garden Cemetery and entrance driveway at Mapleton Cemetery
- installation of shelter, seating, water tank and pathway at Mapleton Cemetery
- water tank replacement at various Cemeteries.

### Customer and community relations

#### Safety partnerships

Council continues to develop safety partnerships with State agencies and community groups to enhance safety.

Council entered into a formal partnership with the Queensland Police Service and the Safe Night Precinct Sunshine Coast Association to install and operate road bollards at Ocean Street, Maroochydore.

The bollards, which have been designed and fabricated in-house, will enable street closures on nights of high patronage to help address safety issues associated with traffic and pedestrian movements.

#### Responsible pet ownership

Over the quarter, 1898 new animals were registered and 39% of the 287 animals impounded were reunited with their owners.

Council promoted responsible pet ownership through:

- 29 school visits with presentations to 970 children through PetPEP and Pet Education for Kids programs

- Distribution of pet owner starter packs to local pet stores
- 11 community education pop-up events conducted, with an additional 30 starter packs handed out to dog owners.

#### Customer satisfaction

Customer satisfaction remained positive with Council receiving a:

- 4.74 out of 5 rating for customer satisfaction
- Net Promoter Score (NPS)<sup>1</sup> of 42 (compared to 41 last quarter).

#### Property management

##### Building and facilities assets management

Replacement public amenities were constructed with a Building Management System (BMS) to monitor water consumption, sewage treatment system and patronage at:

- Landsborough Sports Complex
- Ben Bennet Park, Caloundra.

##### Building Services Integration Platform (BSIP)

The BSIP has been developed and implemented on various assets. It:

- is a software platform that overlays and integrates the building services
- provides high-level visibility, control and monitoring of building services to increase service delivery levels
- has comprehensive analytics algorithms and fault detection diagnostics which provides automatic notification of issues.

#### Public health

##### Biosecurity Education

The *Biosecurity Communication and Education Strategy* was finalised and includes a rollout of community education programs for the next three years. Council officers will be engaged first and a baseline survey of the community will be conducted in 2019-20 to determine the level of understanding of the general biosecurity obligations.

##### Environmental Health

Along with the Sunshine Coast University's other partners, Council assisted with the review the university's 'Environmental Health Program' and the planning for the delivery of the 2019-20 course.

#### Quarries

Following a review of the way quarry charges are determined, Council is able to offer for the first time a sliding scale discount model for large quantity orders.

Entry works at Image Flat and Dulong quarries have been completed which will prevent stormwater from the road entering the sites.

#### Waste and resource management

Council achieved a waste diversion rate of 42%. Of the 68,243 tonnes of waste received, 28,519 tonnes of waste were recovered for recycling.

Planning for the introduction of the Queensland Government Waste Disposal Levy being introduced on 1 July 2019 was another key focus.

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<sup>1</sup> NPS is a measure of customer's advocacy. The index ranges from -100 to 100. A score above 0 is considered good and above 50 is considered excellent.

## An outstanding organisation



### 4 awards

received during the quarter.

Two Queensland iAwards for Development.i:

- Public Sector & Government
- Data Insights Innovation of the Year

The Weed Society of Queensland's Pest Animal Team Award

Local Government Managers Australia (Qld) Award for Excellence 2019 (Innovation Category)



### \$60.6 million

or 67% of the total purchasing spend for the quarter was to local business (72% for 2018/19).

### \$18.1 million

Operating surplus achieved for the year as at 30 June 2019

## Delivery of Council's services

### Awards

#### *Development.i*

Council's Development.i web platform won two awards at the Queensland iAwards, which are part of the Australian Information Industry Association (AIIA) national awards program, and will progress to the National iAwards in Melbourne later this year. The awards were for the categories of:

- Public Sector & Government
- Data Insights Innovation of the Year.

#### *Pest Animal Team Award for Excellence*

Council won a pest management team award from the Weed Society of Queensland after being nominated by Biosecurity Queensland. This was 'in recognition of achieving exceptional results in on ground pest animal management and delivering an outstanding contribution to pest animal management in Queensland'.

#### *Making Governance Innovative*

Council won the Local Government Managers Australia (Qld) Award for Excellence 2019 (Innovation Category) in June 2019 for the 'Making Governance Innovative' initiative in 2019. The nomination highlighted Council's integrated delegation of authority process incorporating delegation creation, approval, amendment, database and training.

Local Government Professionals Australia have advised that Council has also been shortlisted as a finalist in the National Federation Awards – Innovative Management category which will be announced later this year.

## Financial and procurement services

### *2019-20 Budget*

The 2019-20 Budget and Revenue Statement was adopted by Council.

Council's \$848 million 'Our Communities are our Future' budget highlights Council's investment in our greatest assets – our

people, our environment and natural assets and our economy – with investment in:

- core services such as improving:
  - local roads and pathways
  - libraries
  - local venues and sporting fields
  - parks and gardens
  - coastal restoration and rehabilitation
  - continuing to expand our conservation.
- delivering region-making projects such as the Sunshine Coast Airport Expansion, Maroochydoore City Centre and the International Broadband Submarine Cable Network, which are delivering jobs now and will continue to generate employment opportunities into the future.

#### Queensland Audit Office

The Queensland Audit Office conducted their second interim audit visit and all audit deliverables are on track.

#### Solar Farm

Month	Amount generated	Average peak export price
April	2.0GWh	\$75/MWh
May	2.3GWh	\$81/MWh
June	2.0GWh	\$96/MWh

For 2018-19 electricity generation offset 109% of total Council electricity consumption. This includes:

- 12GWh used at 102 interval metered sites such as administration buildings
- 12GWh used by 30,000 street lights
- 1GWh used by 393 small sites

- 0.7GWh at other unmetered sites.

#### Asset management

Council's asset management system CONFIRM is progressively being rolled out across the organisation with Waste and Resource Management now completed. This system will assist council to plan and manage assets, valued at approximately \$5 billion.

#### Human resource management

##### Traineeships

Council offers traineeships to provide young people and disadvantaged job seekers an opportunity to gain a nationally recognised qualification and work experience through 12 months paid employment. In May Council celebrated our 2018 trainees' completion of their traineeship program.

Ten out of the 12 starters completed the program gaining qualifications in the fields of Business Administration, Conservation and Land Management, Parks and Gardens, Civil Construction, Engineering and Technical.

Nine out of ten trainees have already secured employment.