

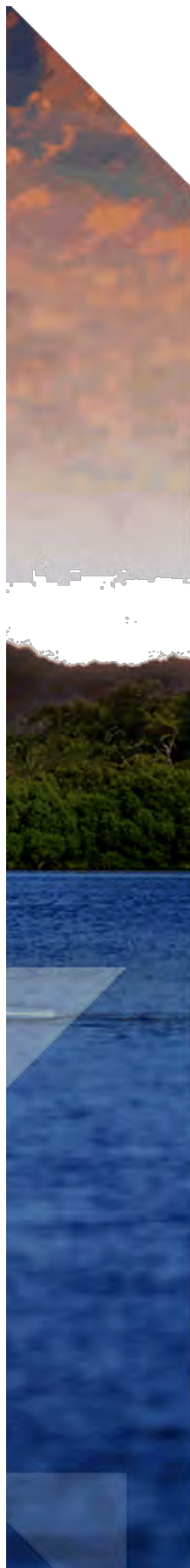
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Acknowledgements

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Disclaimer

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Welcome

Welcome to the Sunshine Coast Council's Annual Report 2014/2015.

This report describes council's achievements in delivering services to the Sunshine Coast region and shows council's progress in delivering the actions from the *Corporate Plan 2014-2019* and *Operational Plan 2014-2015*.

The annual report is one of the ways council connects with the community and is the culmination of regular reporting. It shows:

- council's commitment to achieve its vision for the region
- the results of actioning the Corporate and Operational plans
- details of council's achievements
- details of the services that have been provided to the region
- transparency and accountability of council



Section 1

Introduction



Message from the Mayor

The 2014/15 year was an important period in the Sunshine Coast's history. Council has moved forward in our quest to become Australia's most sustainable region – vibrant, green, diverse – and in doing so, our community, our environment and our economy have taken centre stage in shaping our future.

At the heart of the region's success are the people that make up our communities. Throughout the year, council has placed a major emphasis on strengthening the opportunities for people and places to connect, encouraging resilient and engaged communities and pursued opportunities that showcase and embrace our culture, heritage and diversity. Highlights included adopting the *Sunshine Coast Social Strategy 2015* and releasing the *Sunshine Coast Draft Heritage Plan 2015-2020* which will guide Council in its efforts to conserve and manage the region's heritage.

Throughout the year, council also worked with or supported more than 1,800 not for profit community organisations to deliver important information, facilities and services within our community. The work of these organisations and the support provided by council enables people to connect with one another, lead active and healthy lifestyles, improve their knowledge and participate in a range of activities and events. The importance of liveability and preserving our natural environment are major priorities. We have much to be proud of this year with additional Voluntary Conservation Agreements put in place to protect

significant areas of privately owned bushland and our Land for Wildlife program continuing to expand, making this the largest program of its type for any local government in Australia.

Communicating this message to other levels of government has also been a significant task this year, with Council taking a strong position on advocating to the State Government on the retention and preservation of the Sunshine Coast-Moreton Bay Regional Inter-urban break. Council will continue to push this matter vigorously with the new State Government to ensure appropriate measures are put in place for the Regional Inter-urban break in the next iteration of the South East Queensland Regional Plan.

Our purposeful agenda to build a strong and resilient economy continued, with some significant milestones achieved as we moved into the second year of implementing the *Regional Economic Development Strategy 2013-2033*. As a result, Sunshine Coast has been ranked in the annual State of the Regions Report as the second highest performing regional economy in Queensland.

During the year, the development scheme for the Maroochydore Priority Development Area was gazetted and council established a separate company – SunCentral Maroochydore Pty Ltd – with a high calibre board of directors to take this project forward. The opportunity to plan and develop Australia's only greenfield CBD at this time will enable council to



ensure an array of civic and entertainment facilities, high quality streets and public spaces, commercial and retail business opportunities, apartments, parks and waterways are delivered on this site. When the project is completed, council will own \$300 million of community assets – including roads and parks – with the development providing a catalyst for up to 10,000 new jobs in the region.

Our other game-changing projects progressed throughout the financial year, including lodgement of the Sunshine Coast Airport Expansion Environmental Impact Statement with the Coordinator General. Planned to be completed by 2020, the expansion will ensure the ongoing viability of the airport. It will open the Sunshine Coast up to new tourism markets and enable freight transportation by air particularly to the highly lucrative markets in the Asia Pacific and beyond.

The Sunshine Coast Solar Farm development application was approved by council and the project was progressed to tender stage. Once completed, this facility will provide all of council's electricity needs and council will become the first local government in Australia to own a utility scale solar farm with the capacity to generate enough renewable electricity to meet its consumption.

Council also launched the region's first Investment Prospectus, to help showcase the region's capital and industry investment opportunities. Having had the opportunity to present this prospectus to significant

investors in Hong Kong, Frankfurt and London on my investment mission in May, this provided an outstanding opportunity to highlight the region's economic credentials, high value industries and excellent investment opportunities to a global investor audience. The feedback has been strongly positive and bodes well for the future in securing much needed investment into the region – investment that will deliver jobs for our residents, new career opportunities and lift average household income levels.

Our council will continue with its efforts to shape a future which puts the community's interests at the heart of everything we do and I would like to recognise and commend our staff for their enthusiasm, commitment and tireless efforts to respond to the needs of our community every day.

Mark Jamieson
Mayor





Message from the Chief Executive Officer

Strong leadership, strategic partnerships and effective advocacy for the region and individual communities in order to reach our full potential, have been the hallmarks of Sunshine Coast Council's focus and achievements during 2014/15.

Importantly, our council has once again achieved an impressive end of year result and the community can have confidence that its local government is in good shape. Council has been independently assessed by the Queensland Treasury Corporation as having a strong financial rating – the second highest available and no other council in Queensland has a higher rating. This enables council to provide the services and facilities that our community expects on a daily basis, but also to advance major projects that will shape a prosperous future for our residents and our region. And for the seventh consecutive year, council received an unqualified audit report by the Queensland Audit Office.

Building and development activity positioned the Sunshine Coast region for a positive future, with the Regional Strategy and Planning Department managing 5,400 building approvals, with a value of more than \$1.1 billion.

A new \$80 million, seven year waste collection contract was awarded to Remondis Australia – the largest contract ever awarded by Sunshine Coast Council. The service will provide more than eight million household

collection services each year.

Council purchases of \$169 million were awarded to local businesses in the 2014/15 financial year, contributing to a sustainable and growing economy.

The Sunshine Coast region hosted 28 major events, attracting 63,000 visitors and participants and generating approximately \$48.5 million in economic activity for the region throughout the year. The council-managed Caloundra Music Festival attracted about 25,000 people over four days and has become a nationally-recognised event on the festival calendar.

The strength of our community has been a major focus for council in 2014/2015. Due to our prudent fiscal management, we are in a strong financial position to support our community through a wide range of facilities, programs and services. This year, council provided more than \$3.7 million in grants to community organisations to help deliver improved services, programs and facilities for our residents. Sunshine Coast Council distributes more community grant funding than any other regional council in Queensland because we understand and value the services these organisations provide to improve the lifestyle and well-being of our residents.

Council continued to make significant investments in local facilities and infrastructure like roads, bridges and parks. Maintaining and improving almost 3,000





kilometres of roads, 448 bridges and more than 1,100 kilometres of pathways – the distance from here to Townsville - is a big part of council's capital program. These assets are an integral part of the social and economic fabric of our region.

Our sporting and performance venues and libraries received increases in patronage and the *Sunshine Coast Libraries Plan 2014-2024*, which sets the direction for libraries over the next 10 years, was adopted.

On the front line, council's customer contact staff continued to play a vital role in helping our community, responding to more than 260,000 enquiries either over the counter, through email, on the phone or via the internet.

Council continues to be recognised for our outstanding achievements in workplace health and safety and innovation and excellence. Council scored an impressive 91.1% in a workplace health and safety audit – the highest score achieved by any council in Queensland in the history of the Local Government Workcare Scheme. Council also won the Excellence in Innovation award at the Local Government Managers Australia Queensland awards for an online tool which makes it easier and more convenient to access general town planning information for specific sites; and collected three awards at the Institute of Public Works Engineering State Excellence Awards.

A highlight was the launch of the "Disaster Hub", which provides helpful information to the community and media outlets. This one-stop-online shop provides information on weather warnings, local, state and federal road closures, media announcements and evacuation centres and has received accolades from all levels of government and emergency services, the media, residents and community organisations during disaster events. The result is a safer community and the ability to repair damage across the region more quickly.

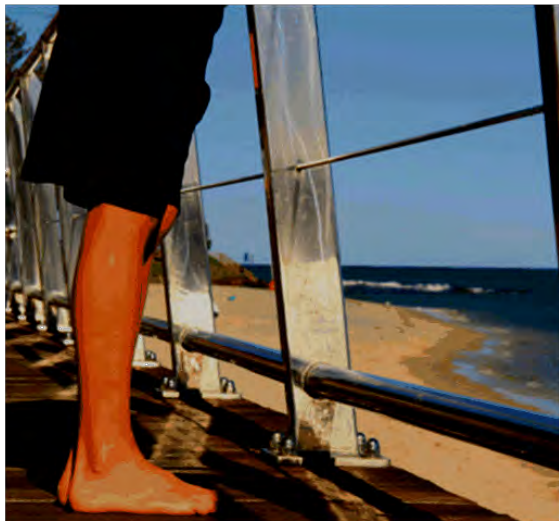
Council will continue to focus on continuing its prudent financial management, providing exceptional customer service and ensuring the Sunshine Coast maintains its reputation for economic, community and environmental excellence.

Ray Turner
 Acting Chief Executive
 Officer



About our region - Key statistics

The Sunshine Coast Council area is located in south-east Queensland, about 100 kilometres north of Brisbane. It is bound by the Noosa region in the north, Gympie in the west, the Coral Sea in the east, the Moreton Bay region in the south, and the Somerset region in the south-west. The Sunshine Coast is a diverse region with picturesque hinterland towns, coastal urban centres, waterways, national parks, state forests, bushland, rural areas and scenic mountains.



Current population estimate

290,000 persons*

Source:

Sunshine Coast Council. For more facts and figures refer to council's website.

* Projected resident population as at 30 June 2015 based on Queensland Government Population Projections, 2013.





The Sunshine Coast has:

- ▶ 130 kilometres of coastline
- ▶ Over 3,700 kilometres of waterways
- ▶ 1,324 hectares of recreation parks and reserves
- ▶ 5,733 hectares of environmental reserves
- ▶ 2,743 kilometres of roads
- ▶ 1,092 kilometres of pathways
- ▶ 127,046 rateable properties
- ▶ 8.3 million garbage collections per year (domestic and commercial)

- ▶ 136,360 residents employed[#]
- ▶ 16.1% work in health care and social assistance[#]
- ▶ 14.1% work in retail[#]

- ▶ \$12.94 billion Gross Regional Product[#]
- ▶ 5,468 building approvals issued by council and private certifiers*, with an estimated value of construction of more than \$1.1 billion
- ▶ 1,737 development approvals[†]

Source:

National Institute of Economic and Industry Research 2014
 + Sunshine Coast Council Development Indicators reports.



Councillors

The role of councillors is to represent the community. They make decisions that benefit their divisions as well as the whole Sunshine Coast region, now and into the future.



Mayor
Cr Mark Jamieson
Economic Development
Portfolio



Deputy Mayor
Division 4
Cr Chris Thompson
Finance and Water
Portfolio and Corporate
Planning Portfolio



Division 1
Cr Rick Baberowski
Transport Strategy Portfolio



Division 2
Cr Tim Dwyer
Regional Projects
Portfolio



Division 3
Cr Peter Cox
Economic Development
Portfolio - Health and
Medical Precinct and
Education



Division 5
Cr Jenny McKay
Community Programs
Portfolio and Environment
Portfolio



Division 6
Cr Christian Dickson
Regional Planning
Portfolio



Division 7
Cr Ted Hungerford
Service Delivery
Portfolio



Division 8
Cr Jason O'Pray
Economic Development
Portfolio - Tourism,
Sport, Major Events



Division 9
Cr Steve Robinson
Economic Development
Portfolio - New and
Emerging Industries



Division 10
Cr Greg Rogerson
Place Management and
Delivery Portfolio



Leadership team

The Chief Executive Officer and five Directors make up council's Executive Leadership Team. This team has the shared responsibility for providing the organisation with leadership and direction to achieve the outcomes determined by council.



Chief Executive Officer until 23 April 2015
John Knaggs



Acting Chief Executive Officer from 24 April 2015
Ray Turner



Director Community Services
Coralie Nichols



Acting Director Corporate Services
Michael Costello



Director Corporate Strategy and Delivery
Greg Laverty



Director Infrastructure Services
Andrew Ryan

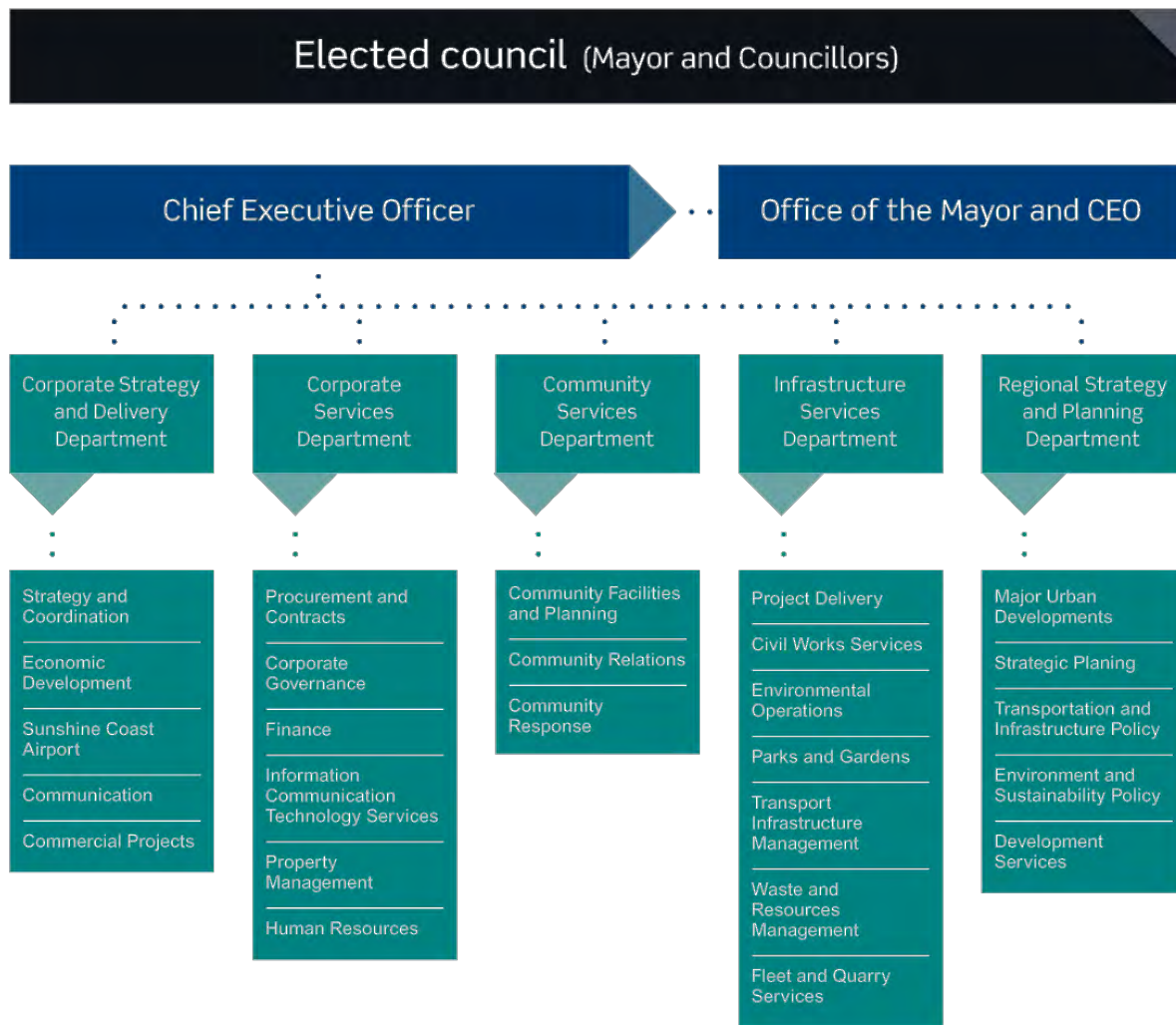


Director Regional Strategy and Planning
Warren Bunker



Our organisation

Council's structure consists of five departments each headed by a Director. These Directors, along with the Chief Executive Officer, make up the Executive Leadership Team.



Major achievements

Council supports the long term economic success of the region by delivering programs and projects to encourage investment, create jobs and maintain our lifestyle.

A new economy

- ▶ Awarded \$169 million in contracts to local business
- ▶ Commenced work on a new city centre at Maroochydore
- ▶ Approved 1,737 development applications
- ▶ Preferred route options identified for Light Rail project for the coast
- ▶ Completed the environmental impact statement for the Sunshine Coast Airport Expansion

A strong community

- ▶ Adopted the *Sunshine Coast Social Strategy 2015*
- ▶ Delivered 1,800 library programs and workshops to more than 38,000 participants
- ▶ Awarded \$3.7 million in grants to more than 700 community applicants
- ▶ Hosted 28 major events attracting 63,000 people
- ▶ Received more than 178,000 customer phone calls

An enviable lifestyle and environment

- ▶ Progressed the new solar farm facility to tender stage
- ▶ Environmental land purchased through the Environment Levy now totals 2,761 hectares
- ▶ Managed the largest Land for Wildlife program held by a local government in Australia, with 874 registrations
- ▶ Worked closely with developers to achieve new communities in Palmview and Caloundra South

Service excellence and a Public sector leader

- ▶ Delivered a balanced budget for 2015/16 - \$588 million
- ▶ Recognised for strong financial management by Queensland Audit Office





Corporate Plan performance

In June 2015, council adopted a suite of 28 performance measures to monitor progress towards achieving Corporate Plan outcomes. The measures below are those for which a target was set and performance monitored for the whole 2014/15 year. Data collection for new performance measures commenced on 1 July 2015 and will be first reported in the Annual Report 2015/16.

A new economy – 2015-2016 Goal Performance Statement

| Measures | Target 2014/15 | Actuals 2014/15 |
|---|----------------|-----------------|
| Council actions in the Regional Economic Development Strategy implemented in accordance with agreed timelines | 54% | 64% |
| Local business graduates' satisfaction with council's Export Capability Program | 75% | 75% |
| Estimated economic impact from council-supported major and regional events | \$50m | \$48.5m |
| Development applications decided within target decision time frames | 90% | 95% |

A strong community – 2015-2016 Goal Performance Statement

| Measures | Target 2014/15 | Est. Actual 2014/15 |
|---|----------------|---------------------|
| Ratio of desexed animals registered with council compared to total animal registrations | 90% | 90.5% |

An enviable lifestyle and environment – 2015-2016 Goal Performance Statement

| Measures | Target 2014/15 | Est. Actual 2014/15 |
|---|----------------|---------------------|
| Council's greenhouse gas emissions reduced (tonnes per employee) | 23 | 28.3 |
| Increase in landholders and community groups partnering with council in environmental and conservation programs | 7.5% | 7.5% |
| Audited parks meeting maintenance standards | 90% | 95% |

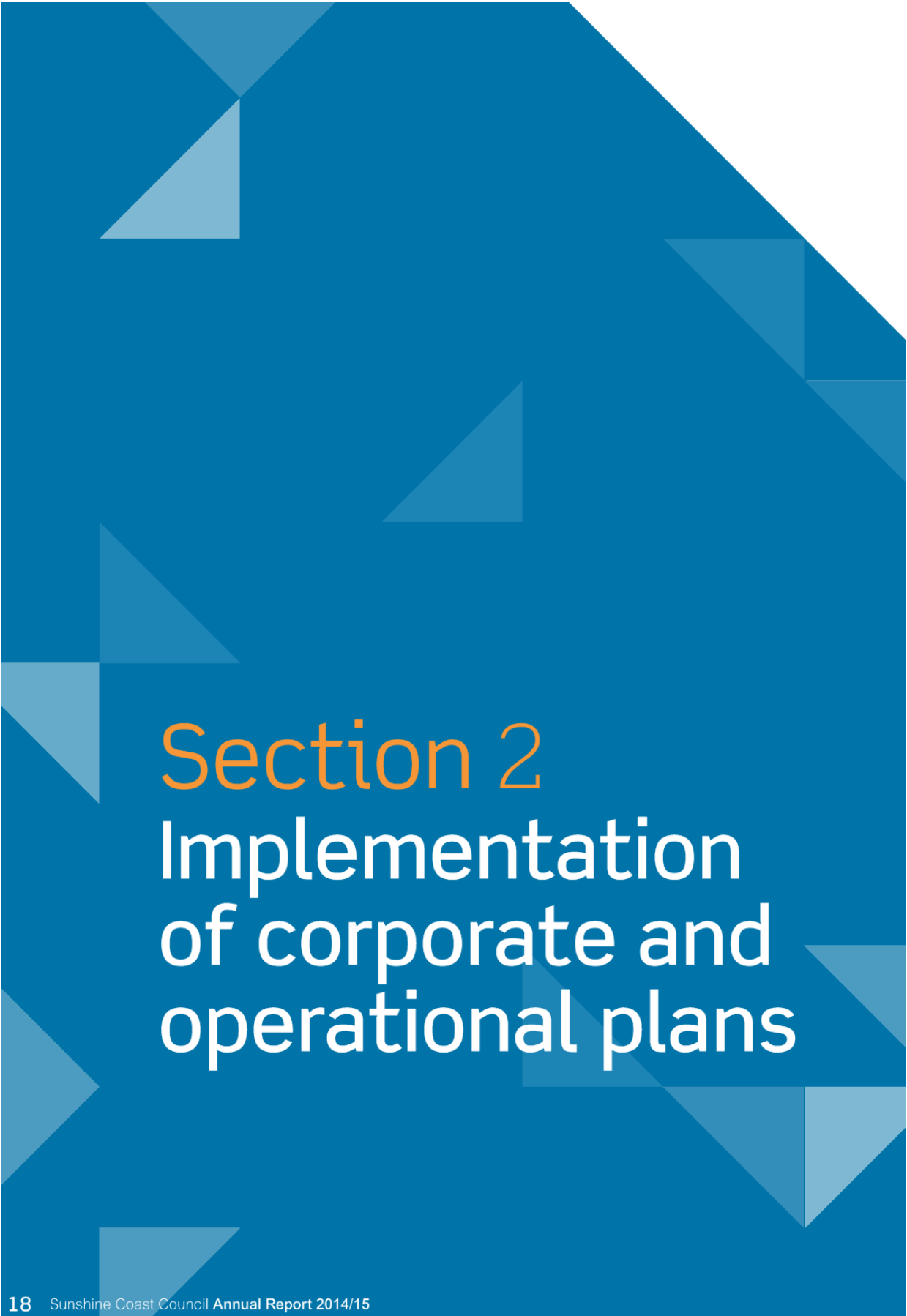


Service excellence – 2015-2016 Goal Performance Statement

| Measures | Target 2014/15 | Est. Actual 2014/15 |
|--|----------------|---------------------|
| Percentage of successful prosecutions relating to vicious dog attacks | 95% | 100% |
| Percentage of calls to customer contact centres answered within 60 seconds | 80% | 85.23% |
| Total waste diversion rate | 31% | 33% |
| Operating surplus ratio | 3.5% | 3.5% |
| Asset sustainability ratio | 67% | 67% |
| Asset consumption ratio | 80.6% | 80% |
| Capital works achieving physical completion | 90% | 90% |

A public sector leader – 2015-2016 Goal Performance Statement

| Measures | Target 2014/15 | Est. Actual 2014/15 |
|---------------------------|----------------|---------------------|
| Net financial liabilities | 28.2% | 24.5% |
| Debt servicing ratio | 3.4 | 4.1 |
| Unqualified audit | Yes | Yes |



Section 2

Implementation of corporate and operational plans

Council remains firmly committed to its vision for the Sunshine Coast first articulated in 2009:

To be Australia's most sustainable region – vibrant, green, diverse



In contributing to achieving the vision for the region, council's purpose is:

To serve the community well and position the region for the future

The Corporate Plan is structured around five corporate goals (shown below), each supported by a suite of outcomes that council is committed to achieve. Highlights under each of the corporate goals are detailed in the following pages.

Corporate goals 2014-2019



A new economy

Providing the regional policy, regulatory settings and identity that shape a globally competitive economy

Outcomes

- Strong economic leadership, collaboration and identity
- New capital investment in the region
- Investment and growth in high-value industries
- Strong local to global connections
- A natural, major and regional event destination

28 major events attracting
63,000 visitors

Generating 
\$48.5m in economic activity



Highlights for 2014/15

New city centre

Planning and development of the Maroochydore Priority Development Area started. Development management company SunCentral Maroochydore Pty Ltd was established to oversee the project. This was an important milestone in the journey of creating our new city centre for the Sunshine Coast – a development that is Australia's only greenfield CBD at this time. SunCentral Maroochydore is located on 53 hectares of land previously occupied by the Horton Park Golf Club, which has since been relocated to Bli Bli.

Sunshine Coast Airport expansion

The Environmental Impact Statement for the Sunshine Coast Airport expansion and the financing strategy to upgrade the airport runway were both completed. Council continued to work with major airlines to attract additional flights and visitors to the region. The 'Fly Local' campaign, targeting business travellers, highlighted the advantages and savings of using direct services from the Sunshine Coast Airport.

Planning for the future

In alignment with the Sunshine Coast Regional Economic Development Strategy, council completed seven industry and investment plans to build the economy of the Sunshine Coast covering:

- health and wellbeing
- education and research
- knowledge industries and professional services
- tourism, sport and leisure
- agribusiness
- clean technologies
- aviation and aerospace

Light rail progress

The preferred route option for the light rail project between Caloundra and Maroochydore has been identified, following public consultation.

This project has the potential to support the lifestyle of residents now and into the future. Results of the feasibility studies will be used as the basis for more detailed investigation.

Attracting potential investors

Council targeted numerous potential investors in the Sunshine Coast's game-changer and high-value industry projects through domestic and international investment missions.

Supporting local business

Council purchases, totalling \$169 million, were awarded to local businesses in the last financial year, contributing to a sustainable and growing economy.

Major events

The Sunshine Coast region hosted 28 major events, attracting 63,000 visitors/participants which generated approximately \$48.5 million in economic activity for the region.

Economic results

Council worked collaboratively with the Sunshine Coast Economic Futures Board to help develop the region. This has resulted in the Sunshine Coast being ranked as the second highest performing regional economy in Queensland, in the national *2015-2016 State of the Regions Report*.

Capital works

The following capital works programs were implemented:

- Sunshine Coast Airport and aerodromes
- Strategic land and commercial properties

A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity.

Outcomes

- Safe and healthy communities
- Resilient and engaged communities
- Culture, heritage and diversity are valued and embraced
- People and places are connected

\$3.7m in community grants awarded

1,800 library programs and workshops delivered



Highlights for 2014/15

Sunshine Coast Social Strategy 2015

Council developed and adopted the *Sunshine Coast Social Strategy 2015*, which commits to strengthening the region's community of communities. This document provides the overarching direction to advance the Corporate Plan goal of developing 'a strong community'.

Protecting our heritage

Delivered heritage initiatives including:

- The *Sunshine Coast Draft Heritage Plan 2015-2020* was released for community comment. This document will guide the identification, protection, conservation and management of the region's heritage
- Appointments to the Cultural Heritage Reference Group were endorsed
- The Mary Grigor Centre, in Bankfoot House Heritage Precinct, Glass House Mountains was officially opened. This project received a Gold award at the National Trust Queensland Heritage Awards 2015.

Community grants

In total, more than \$3.7million was awarded to more than 700 grant applicants for one-off projects, events and activities that benefit our region.

Sporting facilities

A number of long term plans to provide regional community sport and recreation facilities were implemented

The \$2.4 million expansion at Coolum sports complex commenced.

Library services

Approximately 1,800 library programs and workshops were delivered to more than 38,000 participants to assist in lifelong learning opportunities. In addition, the *Sunshine Coast Libraries Plan 2014-2024* which will set the direction for libraries over the next 10 years was adopted.

Community venues

The *Sunshine Coast Performance and Community Venues Service Plan 2014-2029* was adopted. The plan aims to ensure venues are well equipped to cater for a diverse range of activities and events for the next 15 years.

In addition, more than 7,900 events were held at community venues, attracting over 500,000 patrons.

Art exhibitions

A number of significant art exhibitions were hosted:

- *Cream: Four Decades of Australian Art* – a touring exhibit of some of Australia's most recognised artists
- *Digital Disruption* exhibition, which showcased the winning and finalist artworks from the 2014 Sunshine Coast Art Prize New Media Award
- *#whatliftsyou*, a large interactive mural of a set of ornate wings by New York City artist Kelsey Montague.

Caloundra Music Festival

Held in October each year, the Caloundra Music Festival attracts around 25,000 people over four days and is recognised nationally on the festival calendar. Popular acts at the 2014 event included John Butler, Pete Murray, Tina Arena and Wolfmother.

Animal Management

The *Domestic Animal Management (Cats and Dogs) Strategy 2014-2020* was adopted. The strategy aims to promote responsible pet ownership and inform the community about council's role and future priorities in animal management.

Capital works program

The transportation capital works program was implemented.

An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Outcomes

- Healthy natural ecosystems and protected remnant vegetation
- Well-managed and maintained open space, waterways and foreshore assets
- A reputation for innovative environmental practices
- A region shaped by clever planning and design

2,761 hectares purchased
by the Environment Levy since the 1990s

66 Voluntary Conservation Agreements covering
1,000 hectares



Highlights for 2014/15

Planning and designing places

The following key areas are being revitalised to improve lifestyle and the environment:

- Caloundra City Centre - Master Plan under development for the CBD
- Maleny Community Precinct – Parkway Drive Maleny Trail under development
- Nambour Heritage Precinct – Activation Plan under development
- Mooloolaba placemaking – community consultation completed to determine future direction
- Beerwah Town Centre – completed transformation of town centre
- Coolum Beach Holiday Park – upgrade to cater for growing visitor numbers
- Maroochydore Beach – beach recovery to protect from future storm impacts
- Buderim Village Park – staged works underway
- Kunda Park – concept plan prepared for a local park and community facility
- Currimundi - developed a landscape plan for Graham Stewart Park.

Palmview - infrastructure for new community

The agreement for infrastructure funding for a new community located south of Sippy Downs was finalised. This 926 hectare development will provide homes for 16,000 residents. The agreement covers all necessary infrastructure including roads, water, sewerage, sports fields, parks and ecological area, without impacting on existing ratepayers. It is anticipated construction work will begin in mid-2016.

Solar farm

Council approved the development application for a solar farm at Valdora. Council will become Australia's first local government to build a utility scale solar farm. This innovative environmental project will offset council's entire electricity consumption at its facilities and operations.

Beaches, foreshores, coastal infrastructure and canals

The following works were undertaken:

- Dredging operations and sand nourishment at Maroochydore Beach and Mooloolaba Spit
- Planned for the protection of Bribie Island and dredging sand for Golden Beach
- Constructed a tide gauge at Lamerough Canal to monitor storm tides and longer term sea levels.

Protecting the environment

- Eight new properties were signed up to protect significant areas of privately owned bushland bringing the total of Voluntary Conservation Agreements with council to 66, covering 1,000 hectares
- With 874 registrations, the Sunshine Coast Land for Wildlife program is the largest held by any Local Government in Australia
- The Environment Levy has purchased 2,761 hectares of land since it began in the early 1990s. More than 400 hectares have been purchased since 2012.

Capital works program

The following capital works programs were implemented:

- Coast and canals
- Environmental assets
- Parks and gardens
- Holiday parks
- Waste
- Stormwater



Service excellence

Providing value-for-money services responsive to the needs of the community.

Outcomes

- Customer focussed services
- Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community
- Sustainable waste and resource management services

1,737 building approvals

178,600 people phoned council's call centre



Highlights for 2014/15

Customer service

Council continued to provide a variety of ways in which customers can interact with the organisation including in person, by phone and by webchats. During the year more than:

- 43,000 people visited council's customer contact counters
- 178,600 people phoned council's call centre
- 33,600 email and online enquiries were received
- 5,400 web-chats took place.

A variety of built and natural assets across the region were maintained including:

- 2,207 kilometres of sealed roads and 536 kilometres of unsealed roads
- 1,092 kilometres of pathways
- 1,021 parks and reserves
- 986 hectares of parks mown/slashed
- 355 bridges
- 257 beach accesses
- 153 constructed water bodies (including canals and artificial lakes)

Building and development activity

Council has worked closely with both the development and building industries to position the Sunshine Coast region for a positive future.

Building development continued to thrive across the Sunshine Coast during 2014/15, with more than 5,400 building approvals, totalling more than \$1.1 billion. There were 1,737 development approvals in 2014/15, almost a 5% increase from the previous year. More than 90% of these were assessed within statutory timeframes.

Major Applications included:

- Solar Farm - Valdora
- Youi Office Building - Sippy Downs

A number of initiatives to encourage growth, development and create employment opportunities included:

- Pre-lodgement meetings remained popular with 341 free meetings being held during 2014/15
- The 'Build and Benefit' scheme continued, offering up to a 50% reduction in infrastructure charges
- The 'Fast Track' assessment program continued to provide a consistent approach to progressing low-risk applications and the opportunity for fast business
- Opportunities for electronic business were provided, with more than 87% of relevant applications now being received electronically

New look waste collection

A new seven year \$80 million waste collection contract was awarded to Remondis Australia to service the entire council region. The service will provide more than eight million collection services from local households each year. Contracts were also awarded for management of landfill operations and resource recovery facilities.

Public health and safety

Approximately 1,800 premises across the region were licenced, all of which undergo annual inspections to ensure community health and wellbeing.

Disaster management

The 'Disaster Hub' which provides helpful information to the community on how to prepare and keep up to date during a disaster event was launched. The hub provides access to weather warnings, road closures and other important information on one easy-to-use website.

A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making.

Outcomes

- Robust and transparent decision-making
- A financially sustainable organisation
- An employer of choice
- Productive, professional partnerships

\$53 million

given to transportation and stormwater projects to enhance the road network

Council scored

91.1%

in a workplace health and safety audit



Highlights for 2014/15

Council budget

Initiatives which encourage investment and create jobs, supporting the long-term economic success of the region were delivered, including:

- \$53 million on transportation and stormwater projects to enhance the road network
- \$23 million for environmental programs to protect our beaches, bushland and way of life
- \$15 million for libraries and galleries providing places to learn, meet and inspire
- \$9 million to maintain council's parks and gardens enhancing our natural environment
- \$6 million for events and grants supporting our community
- \$6 million on community and sporting facilities encouraging healthy lifestyles
- \$4.7 million for tourism and major events building the economy.

Strong financial management

For the seventh consecutive year, council received an unqualified audit report and continued to meet five out of six Queensland Treasury financial ratios.

Election

A review of electoral division boundaries was undertaken and council subsequently made recommendations to the Queensland Government for consideration at the local government elections in 2016.

Leader in workplace health and safety

Council scored an impressive 91.1% in a workplace health and safety audit, the highest score achieved by a council in Queensland in the history of the Local Government Workcare Scheme.

Innovation and excellence awards

- Council won the Excellence in Innovation award from Local Government Managers Australia (LGMA) Queensland for an online development tool that makes it easier and more convenient to access general town planning information for a specific site
- Council also collected three awards at the Institute of Public Works Engineering State Excellence Awards for: Maroochy Sand Renourishment Project, Landscape Infrastructure Manual, Place + Beerwah Public Domain Improvement Project

Building council's reputation nationally and globally

Council's partnerships were enhanced and new avenues for regional promotion were built through a number of international investment missions including Hong Kong, Germany and United Kingdom.

Risk management

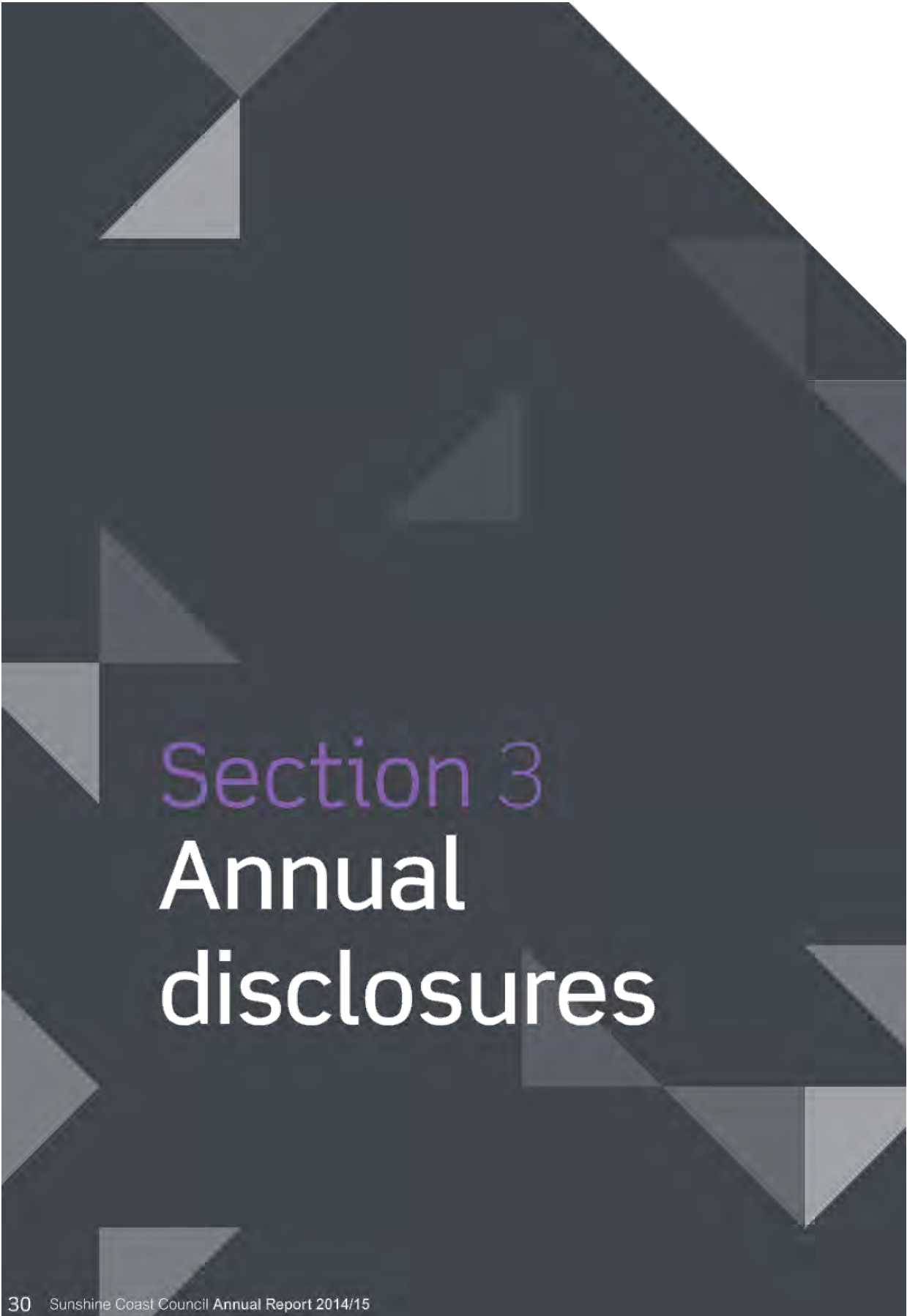
A major review of council's risk management approach was undertaken to ensure that risk management practices are built into daily operations. This project received the 2015 Local Government Mutual (LGM) Queensland Award for Risk Management Excellence.

Responsible pet ownership

Council worked with the community in an effort to promote and enforce responsible pet ownership in shared public places. Council continued to promote messaging that encourages residents to make informed choices when taking on the responsibility of a pet.

Capital works

Capital works programs for Fleet, Quarries, Information Communication Technology and Building and Facilities were implemented.

The graphic features a dark blue background with several light blue triangles of varying sizes scattered across it. The text 'Section 3' is in a purple font, 'Annual' is in a white font, and 'disclosures' is in a larger white font.

Section 3
Annual
disclosures

Corporate governance

Corporate governance encompasses the relationships between Sunshine Coast Council's councillors, Executive Leadership Team, staff, community and other stakeholders. It provides the structure through which council's vision and objectives are set, monitored, reviewed and achieved. It involves the development of appropriate systems, policies, processes and structure, all of which guide the business practices and culture of the organisation. Council has a governance framework that enhances organisational performance, whilst monitoring and maintaining compliance with legislative and other controls.

The framework focuses on:

- organisational accountability, needs and aspirations
- clear and objective strategic thinking
- ethical decision-making
- the importance of the community as a key stakeholder
- the effective discharge of responsibilities
- fiscal responsibility
- council's commitment to good governance and continuous improvement.

Risk management

Risk management is the identification, assessment and prioritisation of risks. It also includes the steps taken to minimise such risks.

Council recently reviewed and updated its Risk Management Policy, Risk Management Guideline and Risk Management Framework to assist in identifying risks and opportunities in all aspects of council operations. The policy and framework are based on AS/ NZS/ISO 31000:2009 which is an international standard for risk management. In line with the new policy, guideline and framework, council has undertaken a major review of existing risk information through a series of workshops across the organisation. This will have ongoing benefits including:

- improved planning, particularly in regard to continuity of service delivery
- improved financial planning and resource allocation through a reduction in the likelihood of 'surprises' and proactive management of challenges and undesirable events

- greater understanding of roles and responsibilities for risk, contributing to the development of a positive organisational culture
- risks incorporated in decision making by Executive Leadership Team and Councillors

Risk will continue to be monitored at appropriate levels in the organisation. These include:

Strategic risks

- Council receive a quarterly report at the confidential session of the ordinary meeting
- Audit Committee receive a report each meeting

Operational risks

- Audit Committee receive statistics on 'net risk ratings' and 'high' rated risks each meeting
- Directors monitor their department risks each quarter

Project risks

- Governance committees overseeing large projects, monitor project risks
- The 'Gateway' project sets a framework for project risk management and reporting.

Audit Committee

The overall objective of the Audit Committee is to assist council and the Chief Executive to discharge their duties in accordance with the Audit Committee Charter:

- Corporate Governance and responsibilities in relation to the organisation's financial reporting, internal control structure, risk management systems and the external and internal audit functions;
- maintain an independent and objective forum promoting transparency, accountability and an ethical culture throughout council;
- maintain by scheduling regular meetings, open lines of communications with council, Executive Management, External Audit and Internal Audit, to exchange information and views.



The Audit Committee comprises Councillors and independent external representatives as follows:

- Mr Peter Dowling AM (Independent Chair)
- Mr Len Scanlan (Independent Member)
- Cr Chris Thompson
- Cr Christian Dickson.

Key activities undertaken by the Audit Committee during the year include:

- Monitor Financial Statement annual preparation process and review the draft Financial Statements prior to certification;
- Oversee governance reporting including risk management and work health and safety;
- Review both external and internal audit plans, reports and recommendations.

External Auditors, Directors and Internal Auditors also attend meetings and contribute toward a culture of continuous improvement. The Audit Committee is an Advisory Committee reporting to council.

Audit and Assurance

The Audit and Assurance team conduct activities in accordance with best practice principles including guidance issued by the Institute of Internal Auditors. Activities for the period July 2014 to June 2015 covered revenue and expenditure control processes across operational areas of council and the provision of advice and assistance to council.

Councillor remuneration

Sunshine Coast Council Mayor and Councillors were remunerated in accordance with the maximum remuneration rates published by the Local Government Remuneration and Discipline Tribunal.

The table below sets out the remuneration paid to Sunshine Coast councillors for the period 1 July 2014 to 30 June 2015:

| Councillor | Salary (\$) | Employer Superannuation (\$) |
|----------------------------|-------------|------------------------------|
| Mayor Jamieson | 205,462 | 24,655 |
| Cr Baberowski | 124,744 | 14,969 |
| Cr Dwyer | 124,744 | 14,969 |
| Cr Cox | 124,744 | 14,969 |
| Cr Thompson (Deputy Mayor) | 142,355 | 17,083 |
| Cr McKay | 124,744 | 14,969 |
| Cr Dickson | 124,744 | 14,969 |
| Cr Hungerford | 124,744 | 14,969 |
| Cr O'Pray | 124,744 | 14,969 |
| Cr Robinson | 124,744 | 14,969 |
| Cr Rogerson | 124,744 | 14,969 |

Councillor expenses and facilities

Councillors' Expenses Reimbursement and Provision of Facilities policy provides for the payment of reasonable expenses incurred, or to be incurred, by Councillors in carrying out their duties. The policy also outlines the facilities to be provided to Councillors for the same purpose.

Council business is described as activities conducted on behalf of council where a councillor is required to undertake certain tasks to satisfy a legislative requirement, perform ceremonial activities or achieve the business objectives of council. Council business should result in a benefit being achieved either for the local government and/or the local community. This includes, but is not limited to:

- Preparing, attending and participating in council meetings, committee meetings, workshops, strategic briefings, deputations and inspections;
- Undertaking professional development opportunities;
- Attending civic functions or civic events;
- Attending public/community meetings, presentation dinners, annual general meetings where invited as a Councillor;
- Attending a community event (e.g., school fete, community group awards and presentations, fundraisers) where a formal invitation has been received.

Councillors were provided with the following facilities to enable them to perform their duties and undertake council business:

- Administrative support of one full time equivalent officer per councillor;
- Office accommodation at one of four council owned or leased premises as well as access to meeting rooms;
- Business and communication tools;
- Mobile devices*; and
- Vehicle#.

* With the exception of the Mayor, councillors are invoiced 5% of the total call and data charges in recognition of costs attributable to personal use of such devices.

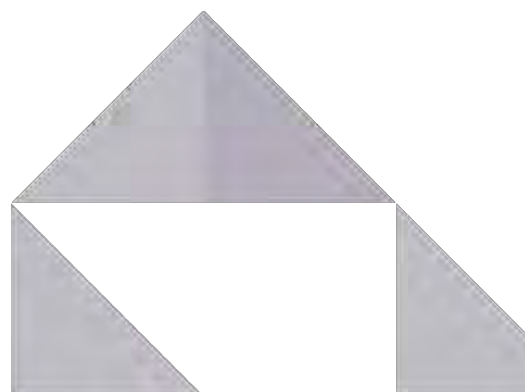
The Mayor is provided with a council owned vehicle for council business. Councillors are entitled to be

provided with a council vehicle for council business, with access to private use of that vehicle subject to reimbursement to council for expenses associated with private use. Councillors may enter into an alternative arrangement in lieu of the provision of a council vehicle at the discretion of the CEO. Such arrangement equates to no more than the value of the general vehicle entitlement.

It is recognised that community expectations and demands on the Mayor are such that mobile phone and vehicle costs are deemed to be council business.

Councillor expenses

| Councillor | Expenses (\$) |
|----------------------------|---------------|
| Mayor Jamieson | 3,921 |
| Cr Baberowski | 1,044 |
| Cr Dwyer | 3,229 |
| Cr Cox | 834 |
| Cr Thompson (Deputy Mayor) | 6,017 |
| Cr McKay | 4,561 |
| Cr Dickson | 5,417 |
| Cr Hungerford | 5,347 |
| Cr O'Pray | 6,305 |
| Cr Robinson | 1,347 |
| Cr Rogerson | 2,905 |



Councillor meeting attendance

Council meetings comprised ordinary meetings, special meetings and strategic discussion forums. The Ordinary Meeting has a membership comprising all councillors and the mayor.

Ordinary Meetings

Meetings held: 12

| Councillor | Member attendance* |
|----------------------------|--------------------|
| Mayor Jamieson | 10 |
| Cr Baberowski | 11 |
| Cr Dwyer | 11 |
| Cr Cox | 12 |
| Cr Thompson (Deputy Mayor) | 12 |
| Cr McKay | 12 |
| Cr Dickson | 12 |
| Cr Hungerford | 11 |
| Cr O'Pray | 11 |
| Cr Robinson | 12 |
| Cr Rogerson | 12 |

* All councillors are required to attend Ordinary Meetings.

Special Meetings

Meetings held: 12

| Councillor | Member attendance* |
|----------------------------|--------------------|
| Mayor Jamieson | 11 |
| Cr Baberowski | 10 |
| Cr Dwyer | 9 |
| Cr Cox | 9 |
| Cr Thompson (Deputy Mayor) | 10 |
| Cr McKay | 11 |
| Cr Dickson | 12 |
| Cr Hungerford | 12 |
| Cr O'Pray | 12 |
| Cr Robinson | 11 |
| Cr Rogerson | 11 |

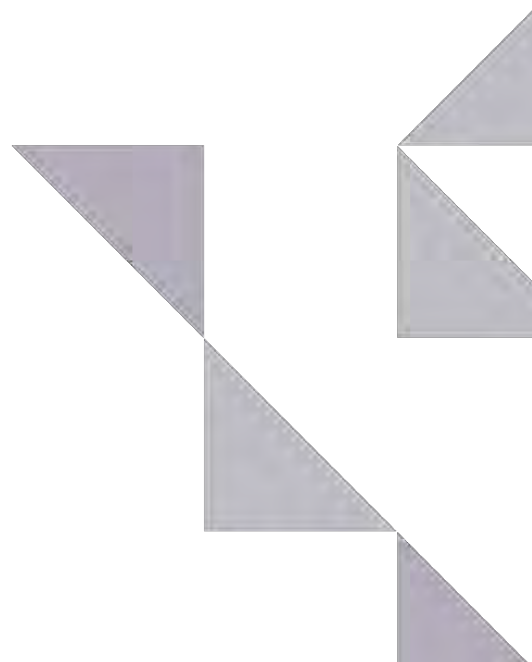
* All councillors are required to attend Special Meetings.

Strategic Discussion Forums

Meetings held: 12

| Councillor | Member attendance* |
|----------------------------|--------------------|
| Mayor Jamieson | 9 |
| Cr Baberowski | 11 |
| Cr Dwyer | 8 |
| Cr Cox | 10 |
| Cr Thompson (Deputy Mayor) | 12 |
| Cr McKay | 10 |
| Cr Dickson | 11 |
| Cr Hungerford | 11 |
| Cr O'Pray | 10 |
| Cr Robinson | 12 |
| Cr Rogerson | 12 |

* No statutory obligation to attend Strategic Discussion Forums. Councillors notify any absences and reasons for such. These may include competing diary commitments, medical leave, annual leave, professional development and personal commitments.



Conduct and performance of Councillors

To ensure appropriate standards of conduct and performance are maintained by Councillors, a code of conduct has been adopted and a process is in place to deal with complaints. The Code of Conduct for Councillors sets out the standards of behaviours expected of councillors of Sunshine Coast Council. The requirements of the code are in addition to the roles, responsibilities and obligations of Councillors set out in the *Local Government Act 2009*.

During the year the following matters relating to conduct of councillors were raised:

| | |
|---|-----|
| Orders and recommendations made under section 180(2) or (4) of the Act | Nil |
| Orders made under section 181 of the Act | Nil |
| Complaints about the conduct or performance of councillors for which no further action was taken under section 176C(2) of the Act | Nil |
| Complaints referred to the department's chief executive under section 176C(3)(a)(i) of the Act | Nil |
| Complaints referred to the mayor under section 176C(3)(a)(ii) or (b)(i) of the Act | Nil |
| Complaints referred to the department's chief executive under section 176C(4)(a) of the Act | Nil |
| Complaints assessed by the chief executive officer as being about corrupt conduct under the Crime and Corruption Act | Nil |
| Complaints heard by a regional conduct review panel | Nil |
| Complaints heard by the tribunal, referred/ carried over from previous financial year and referred in 2013/2014 heard in 2014/2015 year | 1 |
| Complaints to which section 176C(6) of the Act applied. | Nil |

Remuneration packages to senior contract employees

Council has five Directors who are senior contract employees reporting to the Chief Executive Officer.

| CEO and senior contracted employees | Total remuneration package per employee |
|-------------------------------------|---|
| 1 | \$390,000 - \$450,000 |
| 5 | \$250,000 - \$280,000 |

Public sector ethics

Code of Conduct

Council has an employee Code of Conduct based on the ethical principles outlined in the *Public Sector Ethics Act 1994*. The Code aligns with council's corporate values and is a public statement of our commitment to leading the way in all that we do. All employees have been provided with a copy of the Code of Conduct and new employees receive a copy during their induction program.

Education and training

Council has provided training to staff in relation to public sector ethics, principles and obligations, particularly during corporate orientation, which is a regular occurrence.

During the past year information sessions have been provided organisation wide on legislative awareness and compliance.

Procedures and practices of public sector entities

Council's administrative procedures and management practices have proper regard to the Public Sector Ethics Act 1994, as well as the Code of Conduct. Officers' delegations of authority are monitored and regularly reviewed.

Registers

Council keeps and makes available a number of registers as required by legislation, these include:

- Gifts and disclosure
- Local law database
- Roads
- Delegations
- Register of interests
- Regulated dogs
- Registered animals
- Environmentally relevant activities
- Waste transporters
- Register of enterprises
- Community engagement
- Lobbyists
- Assets
- Fees and charges
- Business activities to which the national competition policy applies
- Pre-qualified suppliers

Beneficial enterprises

Council participated in beneficial enterprises with the following entities during the 2014/2015 financial year:

- Forestry Products Queensland Pty Ltd
- SunCentral Maroochydore Pty Ltd
- Sunshine Coast Events Centre Pty Ltd

National competition policy

Council conducted the following business activities during the 2014/2015 financial year:

- Waste and Resource Management
- Sunshine Coast Airport
- Sunshine Coast Holiday Parks
- Quarries

Waste and Resources Management was a significant business activity and applied the competitive neutrality principle. There were no new significant business activities.

No investigation notices were issued in 2014/2015 by the Queensland Competition Authority for competitive neutrality complaints.

Administrative action complaints

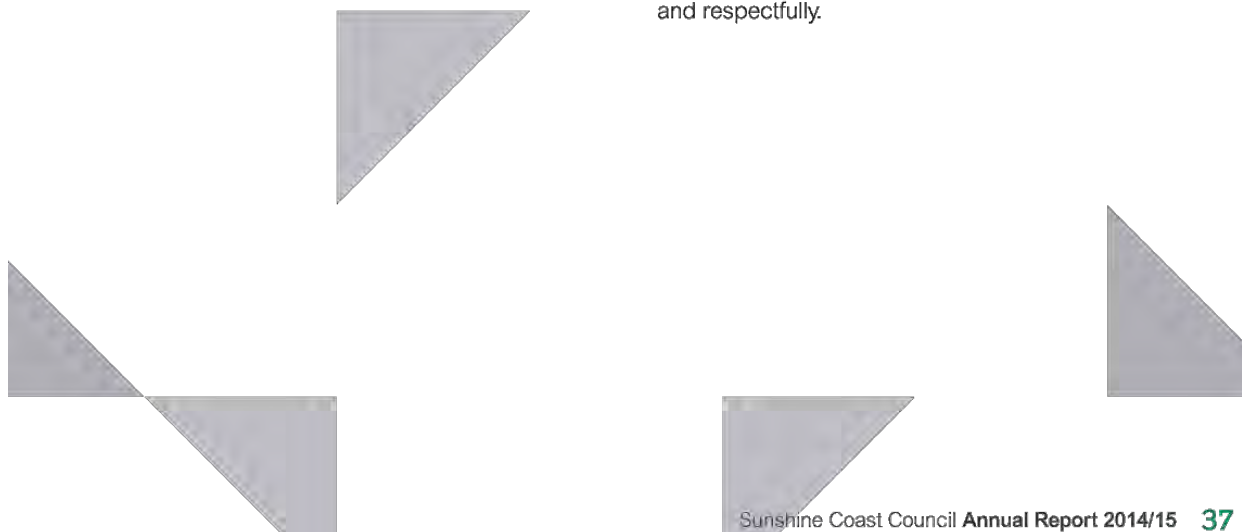
Council is committed to dealing with complaints fairly, confidentially, promptly and in a respectful manner. It is also committed to providing a superior level of service to its customers, and to open and transparent government. Council aspires to provide a level of service and conduct its business in a way that does not attract complaints. However, where a customer is not satisfied, council is equally committed to the prompt and efficient resolution of complaints. This process supports council's priority to ensure clear accountabilities, ethical standards of behaviour and a commitment to act in accordance with the "local government principles" within the Act.

Council's Administrative Action Complaints Management Process is made available to the public via council's external website as well as being available to staff via the intranet.

During 2014/2015 council received and resolved 73 administrative action complaints.

The effectiveness of the new process has been demonstrated by a proportional decline in the number of investigations carried out by the Queensland Ombudsman. The satisfactory resolution of complaints may be due to a heightened level of response including articulating sound reasons for a decision to the customer.

With an emphasis on complaints being appropriately managed by operational areas, coupled with a robust internal review process there is a demonstrable commitment to managing customer concerns promptly and respectfully.



Summary of concessions for rates and charges

General Rate Concession

In addition to those classes of land granted a general rate exemption under Section 93(3) of the *Local Government Act 2009* and Section 73 of the *Local Government Regulation 2012*, council grants a general rates concession to land identified in Section 120(1) (b) of the *Local Government Regulation 2012* to the extent council is satisfied the land is owned by an entity whose objects do not include making a profit or an entity that provides assistance or encouragement for arts or cultural development and is one of the following:

- Boy Scout and Girl Guide associations
- Surf Lifesaving and Coastguard organisation
- Community sporting organisation – not for profit organisations without a commercial liquor licence or a community club liquor licence
- Community cultural or arts organisation – not for profit organisations without a commercial liquor licence or a community club liquor licence
- Charitable organisations
 - a) Not for profit organisation; and
 - b) Registered as a charity institution or a public benevolent institution; and
 - c) Providing benefits directly to the community; and
 - d) Endorsed by the Australian Tax Office – Charity Tax Concession.

The concession shall be 100% of the general rate.

Deferral of general rate

Chapter 4 Part 10 of the *Local Government Regulation 2012* allows council to enter into an agreement with certain ratepayers to defer payment of their general rates. Council's pensioner rate deferral concession for eligible pensioners shall be allowed under Chapter 4, Part 10 of the *Local Government Regulation 2012*, Section 120(1)(a) and council's business and enterprise rate deferral concession to eligible businesses or enterprises shall be allowed under Chapter 4, Part 10 of the *Local Government Regulation 2012*, Section 120(1)(d).

Deferment for pensioners

To assist eligible pensioners who have experienced large increases in the value of their property as determined by the Department of Natural Resources and Mines or have experienced financial hardship, council will allow deferment of up to 50% of the general rate. The deferred rates will accumulate as a debt against the property until it is sold or until the death of the ratepayer. The deferment of general rates applies only to ratepayers categorised in Differential General Rates Categories 1, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 28 and 30.

To be eligible to defer up to 50% of the general rate the applicant must:

- own and occupy the property; and
- have no overdue rates and charges on the said property; and
- be the holder of a Pension Concession Card issued by Centrelink or the Department of Veteran Affairs; OR
- a Repatriation Health (Gold) Card issued by the Department of Veteran Affairs; OR
- a Commonwealth Seniors Health Card; OR
- a Queensland Seniors Card issued by the Queensland State Government.

Note that automatic eligibility applies to those ratepayers currently receiving a Pension Concession on their rate notice. Eligibility for those ratepayers with a Seniors Card will be assessed accordingly.

Deferment for businesses or enterprises

To assist businesses and enterprises in accordance with the Business Investment Policy, council will allow deferment of the general rate to approved applicants under the Sunshine Coast Investment Incentive Scheme. The deferred rates will accumulate as a debt against the property until it is sold or until the payment is required in accordance with the provisions of the Sunshine Coast Investment Incentive Scheme.

Interest Charges

Interest Charges, or the payment of an additional charge, shall be applied to all deferred general rates under Section 122(5) of the *Local Government Regulation 2012*. The interest shall be compound interest, calculated in daily rests. The interest rate shall be set at the 90 day bank bill rate as at the adoption of the 2014/2015 Budget.

Pensioner Concessions

Council's pensioner rate concession to eligible pensioners shall be allowed under Chapter 4, Part 10 of the *Local Government Regulation 2012*.

2.4.1 Eligibility Criteria

The pensioner:

1. Must comply with eligibility criteria contained in the Queensland Government's Rate Subsidy Scheme and must possess a current, valid qualifying concession card, namely:
 - Pensioner Concession Card issued by Centrelink or the Department of Veteran Affairs; OR
 - Repatriation Health (Gold) Card – (for all conditions) issued by the Department of Veteran Affairs; and
2. Must be the owner (either solely or jointly), or be an eligible life tenant, in accordance with the guidelines for the State Government Rate Subsidy Scheme, of property within the region which is their principal place of residence, AND must have (either solely or jointly) with a co-owner, the legal responsibility for payment of rates and charges which are levied in respect of the said property by the council. In the case of joint ownership, the concession will apply only to the approved pensioner's proportionate share of the applicable rates and charges, except where the co-owners are an approved pensioner and his/her spouse. In this situation the concession will apply to the full amount of applicable rates and charges; and
3. Must, if a 'first time' applicant, lodge and complete the prescribed application to be entitled to a rate concession. The information on this application form will be used by council to verify the eligibility of all pensioners (Centrelink and Veteran Affairs pension recipients). Upon proof of eligibility, the entitlement

to a concession will commence from either the card start date shown on the Pensioner Concession Card or the date of occupation of their principal place of residence or the start of the current rating period, whichever is the latter date. Such entitlement shall continue until the sale of that property or until the entitlement to a pension ceases to exist; and

4. Must, if an 'existing' applicant, lodge another application if required by council OR on the acquisition of a replacement property within the region. Entitlements to a concession will continue without interruption if such application is received within a month of the request for a new application or of the property settlement; and
5. Must have owned, or otherwise paid rates on, property within the region for the preceding three years. Pensioner concession may be allowed where the applicant has paid rates on property within the region for five of the last 10 years, so long as the "gap" between ownerships in this period does not exceed 12 months. Discretion may be applied in relation to contribution to the region regarding continuous residency, consistent with pensioner concession arrangements as listed above. For holders of the Repatriation Health (Gold) Card issued by the Department of Veteran Affairs who have been classified as totally and permanently incapacitated the three year ownership provision is waived.

2.4.2 Method of Calculation

| Pension rate | Sole title to the property | Joint title to the property |
|------------------------------|----------------------------|-----------------------------|
| Maximum level of pension | \$230 p.a. maximum | \$180 p.a. maximum |
| Not maximum level of pension | \$115 p.a. maximum | \$65 p.a. maximum |

2.4.2.1 Single Owner on the Maximum Rate of Pension

Where the pensioner is in receipt of the maximum level of pension and has sole title to the property that is their principal place of residence the concession shall be 25% of the general rate up to a maximum amount of \$230 per annum.

2.4.2.2 Joint Owner on the Maximum Rate of Pension

Where the pensioner is in receipt of the maximum level of pension and owns the property jointly with one or more people the concession shall be 25% of the general rate up to a maximum amount of \$180 per annum.

2.4.2.3 Single Owner not on the Maximum Rate of Pension

Where the pensioner is not in receipt of the maximum level of pension and has sole title to the property that is their principal place of residence the concession shall be 25% of the general rate up to a maximum amount of \$115 per annum.

2.4.2.4 Joint Owner not on the Maximum Rate of Pension

Where the pensioner is not in receipt of the maximum level of pension and owns the property jointly with one or more people the concession shall be 25% of the general rate up to a maximum amount of \$65 per annum.

Service, facility, activity supplied by another Local Government

Nil

Service, facility, activity for which special rates/charges levied

- Environment Levy
- Public Transport Levy
- Heritage Levy
- Montville Beautification Levy
- Tourism Levy
- Rural Fire Charge
- Brightwater Estate Landscaping Charge
- Twin Waters Maintenance Charge
- Sunshine Cove Maintenance Charge
- Mooloolah Island Maintenance Charge
- Emergency Management Levy

For additional information refer to the revenue analysis of the Financial Statement 2014/2015.



Changes to tenders

| Contract No. | Contract Title | Details of changes |
|--------------|--|--|
| 1314036 | Boardwalk construction – David Low Way, Bli Bli | Notice was issued where revised pricing was requested due to a pre-approved traffic control "concept" drawing being developed for the duration of the boardwalk works. |
| C140101 | Supply of retail electricity services | Notice was issued requesting a revised pricing schedule due to changes in the proposed contract term, stages and definitions. |
| 1314067 | Civil Works at Caloundra Aerodrome Northern Allotment | Notice was issued advising of a reduction in the scope of works required for road works, and the inclusion of the water and sewerage connection works. A revised pricing breakdown was requested. |
| 1314012 | Road surface crack sealing | Notice was issued with a revised technical specification and additional document outlining crack sealing locations. A lump sum amount was requested for the works in the additional documents. |
| ITT1424 | Nambour Heroes Walk – Landscape Construction Project | Notice was issued requesting best and final offers for a reduced scope of works. |
| ITT1418 | Maroochydore City Centre – Engineering Design Package 1 | Notice was issued with a revised technical specification to include the installation and operation of a pneumatic waste collection system within the Maroochydore Priority Development Area. |
| ITT1427 | Nambour Administration Precinct air-conditioning upgrade – Stage 3 Mechanical Services | Notice was issued with a reduction in scope of works. |
| ITT1431 | Aquatic weed harvesting and chemical control | Notice was issued advising that the categories had been restructured to include sub-categories. Respondents were requested to provide revised pricing and methodology |
| ITT1453 | Landscape construction works – Maroochy River Foreshore, Bradman Avenue, Maroochydore | Notice was issued requesting best and final offers with an amendment to all landscape drawings. All of the previous engineering works drawings were revised and reissued. |
| ITT1450 | Construction of new sports field at Cooloom Sports Complex | Notice was issued requiring revised pricing schedule containing amended quantities and additional items. |
| ITT1445 | Caloundra Landfill – HES Basin Dosing System – Cell 3 | Notice was issued advising of additional scope of works being the supply and installation of electrical conduit. |
| ITT1443 | Design and Construct – Maroochy Wetlands Boardwalk Renewal – Stage 6 | Notice was issued advising of a revised scope of works. |
| A140101 | Sunshine Coast Airport – Southern GA and RPT Aprons Upgrade | Notice was issued confirming that the use of a material transfer vehicle was required for this contract. Respondents were given the opportunity to provide revised pricing if the item had not already been accounted for in their tender. |
| ITT1422 | Pre-printed corporate stationery | Notice was issued to respondents requesting best and final offers and advising of a revised scope of works. |

Overseas travel

The following table provides details of travel made in an official capacity during the financial year.

| Attendee | Destination | Purpose | Cost (\$) |
|---|---|--|---------------------|
| Mayor Mark Jamieson | Hong Kong, Frankfurt, Germany, London, UK | Major Capital Markets investment mission. The major capital markets identified, reflect key destinations visited by the Queensland Treasurer and Queensland Treasury Corporation every year as the major sources of investment in Government bonds. | 15,226 |
| Mayor Mark Jamieson | Portland and San Francisco, USA | To participate in a joint mission with the University of the Sunshine Coast to examine urban planning, commercial and industry development opportunities. Also, to profile the region as a destination for business investment in knowledge industries, health and wellbeing and education and research. | 12,428 |
| Mayor Mark Jamieson | China | SCC representative at the opening of RADAQUA's facility in Fujian Province China (a Sunshine Coast business) | Nil cost to council |
| Manager Strategy and Coordination, Craig Matheson | Hong Kong, Frankfurt, Germany, London, UK | Major Capital Markets investment mission. The major capital markets identified, reflect key destinations visited by the Queensland Treasurer and Queensland Treasury Corporation every year as the major sources of investment in Government bonds. | 8,900 |
| CEO, John Knaggs | Portland and San Francisco, USA | To participate in a joint mission with the University of the Sunshine Coast to examine urban planning, commercial and industry development opportunities. Also, to profile the region as a destination for business investment in knowledge industries, health and wellbeing and education and research. | 6,125 |
| Councillor Jason O'Pray | New Zealand | Trade mission with Sunshine Coast Destination Limited to showcase the region's tourism products and experiences, open up new business opportunities for local businesses and professionals in the tourism sector. | 2,215 |
| General Manager Sunshine Coast Airport, Peter Pallot | China | Trade Mission - Routes Asia Conference 2015. Promote Sunshine Coast Airport as an international destination of choice at an event represented by over 100 airlines and 200 airports world-wide. | 6,756 |
| Manager Civil Asset Management, Tony McDougall | Rotorua, New Zealand | IPWEA International Conference | 3,540 |
| Coordinator Engineering and Environment Assessment, Michael Henderson | Rotorua, New Zealand | IPWEA International Conference | 3,488 |

Grants to community organisations

Successful recipients of Mayoral and Councillor Discretionary Funding for 2014/2015:

Mayor Jamieson: Total 2014/15 Allocation - \$50,000 (+ \$620 carry over 2013/14)

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|---|--------------------|-----------------------|
| Sunshine Coast Bromeliad Society | Sunny Broms Conference | 2,000 | 48,620 |
| Madeleine Naddei | Thicker Than Water movie production | 4,000 | 44,620 |
| Sunshine Coast Homeschoolers | Lego Robotics Challenge | 500 | 44,120 |
| Suncoast Clayworkers | Eudlo Story Wall | 3,500 | 40,620 |
| Maroochydore Revitalisation | 2015 Ocean Street World Festival | 5,852 | 34,768 |
| Sunshine Coast Sailability | Guinness World Record attempt for the "Longest Continual Moving Line of Wheelchairs". | 700 | 34,068 |
| Very Good Co. Ltd | Being Woman Gathering 2015 | 1,500 | 32,568 |
| Eumundi Rotary Club | Katie Rose Cottage Long Lunch | 500 | 32,068 |
| Montville Village Association | Sound System for Hearing Impaired in Montville Village Hall | 1,000 | 31,068 |
| Cotton On Foundation | Run Sunshine Coast | 10,240 | 20,828 |
| Buderim War Memorial Community Association | Centenary of ANZAC Commemorative Booklet | 718 | 20,110 |
| Maleny History Preservation and Restoration Society | Shifting of historical house Glenferna to Maleny Pioneer Village | 5,000 | 15,110 |
| Australian Pensioners and Superannuants League Caloundra | 16th Amateur Fun Walk for seniors and their families | 1,000 | 14,110 |
| Maleny Golf Club | Rehabilitation of Armstrong Dam and temporary club house | 2,500 | 11,610 |
| Buderim War Memorial Community Association | Buderim's Giant Expo | 2,500 | 9,110 |

Division 1 Cr Baberowski: Total 2014/15 Allocation - \$50,000

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|---|--------------------|-----------------------|
| Transfer of funds | Allocation to Minor Operational Works Budget | 2,500 | 47,500 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 2,000 | 45,500 |
| Landsborough School of Arts Memorial Hall | Structural repairs to hall | 12,000 | 33,500 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 11,250 | 22,250 |
| Rotary Club of Caloundra | 2015 Driver Awareness Program | 500 | 21,750 |
| Sunshine Coast Destinations | Interpretive panels for Glasshouse Visitor Information Centre | 550 | 21,200 |
| Glasshouse Musos | Festival of Small Halls – Beerwah | 2,500 | 18,700 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 2,310 | 16,390 |
| Bellvista Community Association | Bells Community Garden | 3,000 | 13,390 |
| Landsborough and District Historical Society | "Far From This Land" exhibit banner | 544 | 12,846 |

Division 2 Cr Dwyer: Total 2014/15 Allocation - \$20,000

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|------------------------------------|-------------------------------------|--------------------|-----------------------|
| Murray Power | Caloundra Fringe Film Festival | 15,000 | 5,000 |
| Caloundra Lapidary Club | Refrigerator and computer | 2,000 | 3,000 |
| SC Sports Hall of Fame | 2014 Induction Ceremony | 1,000 | 2,000 |
| Rotary Club of Caloundra | 2015 Driver Awareness Program | 500 | 1,500 |
| Madeleine Naddei | Thicker Than Water movie production | 1,000 | 500 |
| Sunshine Coast Homeschoolers | Lego Robotics Challenge | 200 | 300 |
| Queensland Wheelchair Rugby League | State Training Camp | 300 | 0 |

Division 3 Cr Cox: Total 2014/15 Allocation - \$12,500 (+ \$600 carry over 2013/14)

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|--|--------------------|-----------------------|
| Rotary Club of Caloundra | 2015 Driver Awareness Program | 500 | 12,600 |
| Scripture Union Qld | Caloundra Chaplaincy Charity Golf Classic | 500 | 12,100 |
| Kawana Family Centre | Community Family Christmas Celebrations | 200 | 11,900 |
| Kawana Junior Australian Football Club | Main oval irrigation | 500 | 11,400 |
| Sunshine Coast Falcons | Stadium hire costs | 4,750 | 6,650 |
| Sunshine Coast Indoor Rowing Club | Hosting the 2015 Qld Indoor Rowing Championships | 350 | 6,300 |
| Sunnykids | Keeping Kids Safe | 1,440 | 4,860 |
| Maleny Golf Club | Temporary club house | 750 | 4,110 |

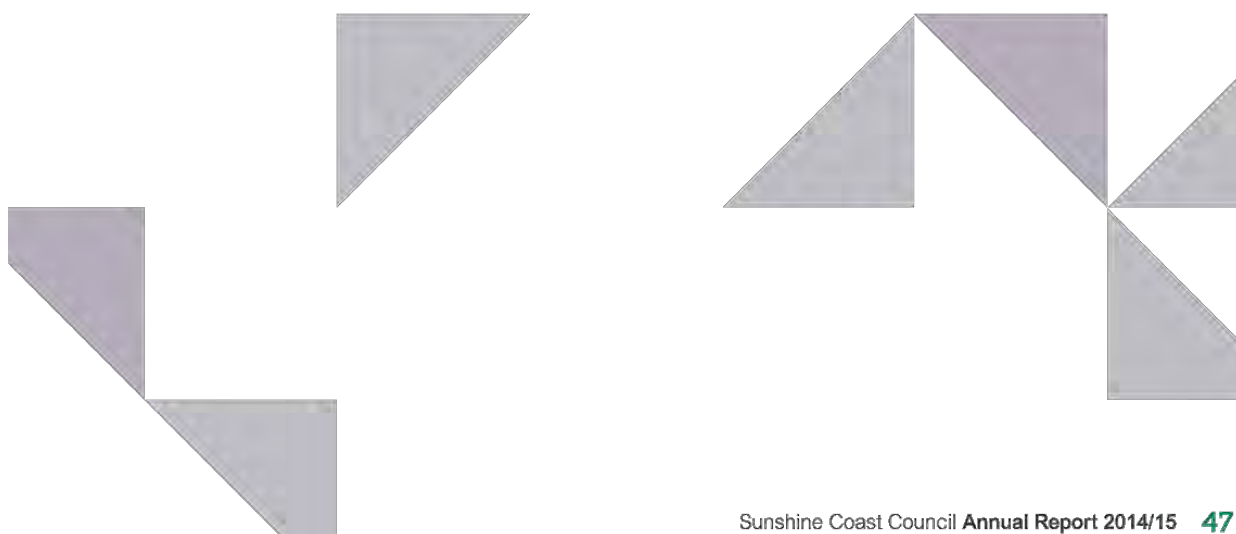
Division 4 Cr Thompson: Total 2014/15 Allocation - \$5,000

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|---|--------------------|-----------------------|
| Kawana Waters Surf Life Saving Club | Up The Tower | 1,100 | 3,900 |
| Sunshine Coast Sailability | Guinness World Record attempt for the "Longest Continual Moving Line of Wheelchairs". | 900 | 3,000 |
| Buddina State School P&C | Art Show | 500 | 2,500 |
| Sunshine Coast Yacht Club | SC Offshore Regatta and Qld IRC Championships | 2,000 | 500 |
| Alexandra Headland Community Association | Alex Community Garden | 500 | 0 |

Division 5 Cr McKay: Total 2014/15 Allocation - \$50,000 + \$339 returned funds

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|---|--------------------|-----------------------|
| Eudlo Public Hall and Rec Grounds | Repair and upgrade of sewerage trenches | 4,000 | 46,339 |
| Nambour and District Historical Museum Assoc. Inc. | Jim Hocking Commemoration Day – catering | 300 | 46,039 |
| Mooloolah River Waterwatch | Mooloolah River Market – Happy Earth Festival | 1,000 | 45,039 |
| Maleny Music and Performing Arts | 2014 Maleny Music Weekend | 500 | 44,539 |
| Eudlo Public Hall and Rec Grounds | Olsen Mill Site Timer | 623 | 43,916 |
| Eudlo Rural Fire Brigade | Redevelopment certification fees | 173 | 43,743 |
| Palmwoods Memorial Hall | Palmwoods Community Spring Carnival | 500 | 43,243 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 1,000 | 42,243 |
| Obi Obi Rural Fire Brigade | Shed construction | 3,415 | 38,828 |
| Suncoast Clayworkers | Attendance at Penland USA School of Craft | 4,000 | 34,828 |
| Woombye Community Library | Book buying | 750 | 34,078 |
| Montville Village Association | Opening of restored Montville Village Hall | 500 | 33,578 |
| SC Agricultural Show Society | Banners for exhibitions | 1,237 | 32,341 |
| Chenrezig Institute | 40th Anniversary Celebration | 500 | 31,841 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 3,000 | 28,841 |
| SC Community Co-Op | SC Multicultural Excellence Awards | 200 | 28,641 |
| Barung Landcare | Hinterland Bush Links Project | 200 | 28,441 |
| Mapleton Bowls Club | Solar panels | 1,000 | 27,441 |
| Hinterland Business Centre | Peace in the Trees Sculpture Workshop | 1,600 | 25,841 |
| Mooloolah Valley Community Association | Lighting Up Mooloolah Valley for Christmas 2014 | 1,000 | 24,841 |
| Sunshine Coast Gymnastics | Giant fan | 1,000 | 23,841 |
| Sunshine Coast Homeschoolers | Lego Robotics Challenge | 500 | 23,341 |
| Sunshine Valley Men's Shed | Superceded Planning Scheme fee | 897 | 22,444 |
| Maleny Community Centre | Infrastructure charges | 5,958 | 16,486 |

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|---|--|--------------------|-----------------------|
| Maleny Swimming Club | Maleny Swim Meet | 250 | 16,236 |
| Barung Landcare Association | Children's Woodworking Workshops | 700 | 15,536 |
| Friends of Pattermore House | Kitchen upgrade | 1,008 | 14,528 |
| Maleny Music and Performing Arts | 2015 Maleny Music Weekend | 1,440 | 13,088 |
| Montville Village Association | Sound system for hearing impaired in Montville Village Hall | 1,000 | 12,088 |
| Ethos Foundation | Young Ethos Scholars | 500 | 11,588 |
| Nambour & District Historical Museum | Frame historical council Chairman photo | 366 | 11,222 |
| Project Vietnam | PVI 25th Anniversary publication | 500 | 10,722 |
| Mooloolah Valley Lions Club | Information afternoon | 300 | 10,422 |
| Montville Chamber of Commerce | UN youth delegate | 200 | 10,222 |
| Maleny History Preservation and Restoration Society | Shifting of historical house Glenferna to Maleny Pioneer Village | 3,450 | 6,772 |
| Maleny Community Centre | Infrastructure charges | 5,092 | 1,680 |
| Maleny Golf Club | Rehabilitation of Armstrong Dam and temporary club house | 1,650 | 30 |



Division 6 Cr Dickson: Total 2014/15 Allocation - \$50,000

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|---|---|--------------------|-----------------------|
| One Step Alliance | Step Up! | 1,500 | 48,500 |
| Lions Club of Buderim | Buderim Street Party | 5,000 | 43,500 |
| Buderim Historical Society | Stories of Old Buderim | 1,790 | 41,710 |
| Maroochydore Cricket Club | Sewerage installation for Kerry Emery Oval | 7,426 | 34,284 |
| S.C. Dog Obedience Club | Rehoming Day | 1,516 | 32,768 |
| S.C. Dog Obedience Club | Covered outdoor training area | 15,000 | 17,768 |
| Fusion Australia Sunshine Coast | Alcooringa Community Kitchen upgrade | 5,000 | 12,768 |
| Buderim Men's Shed | Queensland Sheds Expo | 1,000 | 11,768 |
| Rotary Club of Caloundra | 2015 Driver Awareness Program | 1,000 | 10,768 |
| Buderim Male Choir | Membership promotional drive | 500 | 10,268 |
| SAILS Buderim | Native Forest Preservation Project | 5,000 | 5,268 |
| Disabled Access Awareness Group | Set up costs | 250 | 5,018 |
| Sunshine Coast Homeschoolers | Lego Robotics Challenge | 300 | 4,718 |
| Sunshine Coast Concert Band | New shirts for student members | 500 | 4,218 |
| Glenfields Waterbury Park Community Association | Community website project | 500 | 3,718 |
| Buderim Craft Cottage | Laying of turf | 718 | 3,000 |
| Sunshine Coast Hockey Assoc. | Memorial plaques | 750 | 2,250 |
| Sippy Downs and District Community Association | Ongoing community consultation and engagement | 1,368 | 882 |
| Buderim War Memorial Community Association | Centenary of ANZAC Commemorative Booklet | 782 | 100 |
| Maleny Golf Club | Rehabilitation of Armstrong Dam | 100 | 0 |

Division 7 Cr Hungerford: Total 2014/15 Allocation - \$20,000

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|-------------------|--|--------------------|-----------------------|
| Transfer of funds | Allocation to Minor Operational Works Budget | 20,000 | 0 |

Division 8 Cr O'Pray: Total 2014/15 Allocation - \$50,000 (+ \$18,562 carry over 2013/14)

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|--|--------------------|-----------------------|
| SC Literary Association | Poetry Workshop | 932 | 67,630 |
| Sunshine Coast Paddlesports Club | Dragon Boat purchase | 1,500 | 66,130 |
| Julie Shelton | Temporary event permit for Sunshine Coast Real Food Festival | 1,000 | 65,130 |
| Disabled Access Awareness Group | Set up costs | 250 | 64,880 |
| Maroochy Neighbourhood Centre | External information storage server | 2,000 | 62,880 |
| Cotton Tree Swimming Club | Club tent | 2,204 | 60,676 |
| Sunshine Coast Special Olympics Basketball Group | Trophies for athletes | 750 | 59,926 |
| Marcoola Surf Life Saving Club | Purchase of rescue board | 1,509 | 58,417 |
| Sunshine Coast Homeschoolers | Lego Robotics Challenge | 500 | 57,917 |
| Sustainable Partnerships Australia Ltd | Hold Fast Entertainment – purchase of computer | 2,171 | 55,746 |
| Maroochy Sailing Club | Outboard Motor for Children's Support Boat | 1,500 | 54,246 |
| Sunnykids Inc | Great Trolley Race | 1,765 | 52,481 |
| Sunshine Coast Table Tennis Club | Table tennis tables for Australian Veterans Championships | 4,605 | 47,876 |
| Suncare Community Services | Garden benches | 750 | 47,126 |
| Mudjimba Beach Boardriders | Soft boards purchase | 1,500 | 45,626 |

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Division 8 Cr O'Pray: Total 2014/15 Allocation - \$50,000 (+ \$18,562 carry over 2013/14) cont.

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|---|--------------------|-----------------------|
| Maroochydhore Revitalisation Association | Marquees for 2015 Ocean Street World Festival | 8,070 | 37,556 |
| Maroochydhore State Emergency Service | Sandbag pallet jack | 1,000 | 36,556 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 14,610 | 21,946 |
| Sunnykids | 4xFun Adventure Rally | 4,000 | 17,946 |
| SC Pride Fair Committee | 2016 Sunshine Coast Pride Fair Festival | 2,000 | 15,946 |
| Maroochydhore Rotary Club | Rotary Youth Driver Awareness | 750 | 15,196 |
| Maroochydhore RSL Sub-Branch | ANZAC Centenary | 1,045 | 14,151 |
| Leukaemia Foundation of Qld | Light the Night 2015 | 1,000 | 13,151 |
| ICKFA Sunshine Coast Branch | Karate Club view area and live streaming | 1,500 | 11,651 |
| Maroochy Canal Action Group | Laptop computer and printer | 1,609 | 10,042 |
| Marcoola Progress Association | Marcoola dune fencing and group promotions | 2,000 | 8,042 |
| Seaside Shores Community Association | Christmas lights for the pavillion in Glen Retreat Park | 3,200 | 4,842 |

Division 9 Cr Robinson: Total 2014/15 Allocation - \$50,000

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|----------------------|-----------------------------|--------------------|-----------------------|
| Maroochy Rowing Club | Boat storage shed | 25,000 | 25,000 |
| Bli Bli Tennis Club | Clubhouse renewal | 10,000 | 15,000 |
| Coolum Tennis Club | Provision of a modular room | 10,000 | 5,000 |

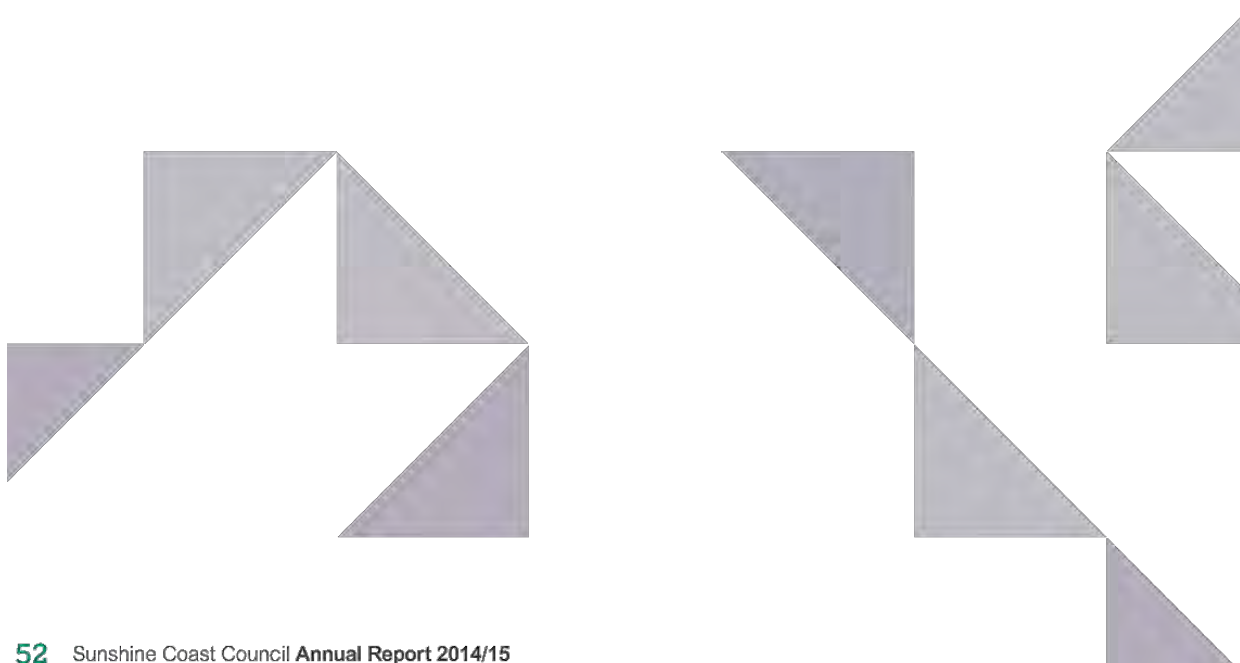
Division 10 Cr Rogerson: Total 2014/15 Allocation - \$50,000 (+ \$15 carry over 2013/14)

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|---|--------------------|-----------------------|
| Nambour and District Historical Museum Assoc. Inc. | Jim Hocking Commemoration Day – chairs | 300 | 49,715 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 1,000 | 48,715 |
| Nambour Alliance | Retro Rocks Nambour | 2,500 | 46,215 |
| Obi Obi Rural Fire Brigade | Shed construction | 3,415 | 42,800 |
| Nambour Alliance | Nambour Annual Clean Up | 600 | 42,200 |
| Mapleton and District Community Association | Dam review | 2,500 | 39,700 |
| Transfer of funds | Allocation to Minor Operational Works Budget | 1,000 | 38,700 |
| Yandina and District Community Association | Dam recreation use peer review | 2,500 | 36,200 |
| Sunshine Coast Agricultural Show Society | Banners for exhibitions | 3,208 | 32,992 |
| Yandina Tennis Club | Resurfacing of tennis courts | 10,000 | 22,992 |
| Madeleine Naddei | Thicker Than Water movie production | 1,000 | 21,992 |
| Genealogy Sunshine Coast | Material Change of Use application fee | 2,000 | 19,992 |
| Mapleton Community Choir | Replacement of piano | 1,500 | 18,492 |
| Mapleton Bowls Club | Solar panels | 2,000 | 16,492 |
| Mapleton and District Community Association | Light the Lights | 1,000 | 15,492 |
| Nambour Alliance | Christmas tree lights | 2,000 | 13,492 |
| Sunshine Coast Homeschoolers | Lego Robotics Challenge | 500 | 12,992 |
| Mapleton Men's Shed | Light the Lillypond lights | 467 | 12,525 |
| Barung Landcare | Children's woodworking workshops | 500 | 12,025 |
| Mapleton and District Community Association | 100 Years of the Shay | 500 | 11,525 |
| Montville Village Association | Sound system for hearing impaired in Montville Village Hall | 1,000 | 10,525 |

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Division 10 Cr Rogerson: Total 2014/15 Allocation - \$50,000 (+ \$15 carry over 2013/14) cont.

| Applicant | Project | Amount Funded (\$) | Amount Remaining (\$) |
|--|--|--------------------|-----------------------|
| Nambour and District Historical Museum | Frame historical council Chairman photo | 366 | 10,159 |
| North Arm State School P&C | Application fee for commemorative memorial | 160 | 9,999 |
| Mary Valley Community News Association | EOI for toilet project at Isaac Moore Park | 500 | 9,499 |
| Kenilworth & District Historical Association | Welcome to Country at ANZAC Ceremony | 220 | 9,279 |
| Mapleton Bowls Club | New cool room | 3,000 | 6,279 |
| Yandina Baptist Church | Conference room | 507 | 5,772 |
| Compass Institute | Show bags | 500 | 5,272 |
| Yandina Rugby League | Front entrance sign | 660 | 4,612 |
| Nambour Blue Demons Hockey Club | Field line marking | 1,967 | 2,645 |
| Mapleton Men's Shed | Geotec survey | 330 | 2,315 |
| Mapleton and District Community Association | PA system | 2,315 | 0 |



Glossary

Strategic implementation

Used to describe the activities within an organisation to manage the execution of a strategic plan.

Robust decision-making

Decision framework that identifies potential strategies and evaluates the outcomes.

Capital works program

A council plan, which prioritises the construction of the necessary infrastructure (e.g. roads, bridges, buildings) to support the development of the region.

Corporate Plan

Strategic document that identifies the priorities for council for the next five years and beyond.

Liveability

Numerous factors that equate to a community's quality of life.

Governance Framework

Outlines the relationship between the governing and accountability processes of council. It covers management structure, management standards and control and review processes.

Infrastructure

The basic facilities, services and installations needed for the functioning of a community or society, such as transport networks, drainage, water and sewerage and the like.

Operational Plan

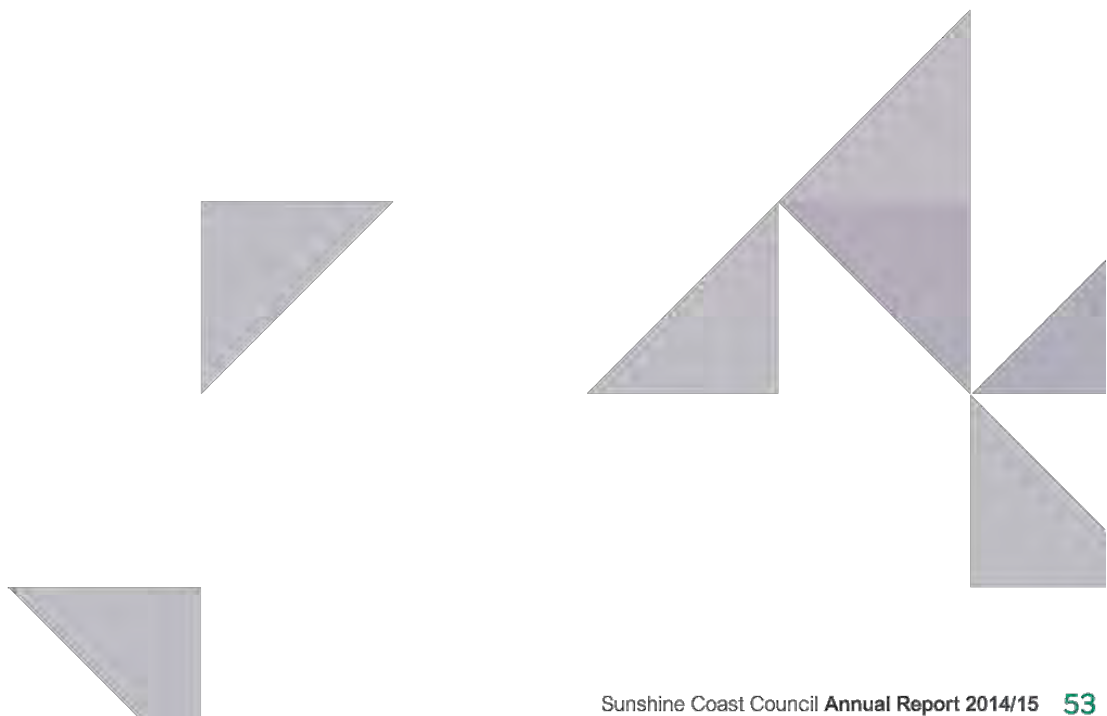
Details the activities and projects that council will undertake during a 12 month period to achieve the broader strategic direction and outcomes identified in the Corporate Plan which are funded through the budget.

Place making

Capitalises on a local community's assets, inspiration, and potential, ultimately creating good public spaces that promote people's health, happiness, and wellbeing.

Sustainable

Meeting the needs of the present without compromising the ability of future generations to meet their own needs.





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