



CEO's Quarterly Progress Report Quarter 3, 2016/2017



*"Delivering on the Vision:
Australia's most sustainable region
– healthy, smart, creative"*

Message from the Chief Executive Officer

This quarter saw significant milestones achieved by the organisation, building on our existing momentum to ensure we have a sustainable, compelling and effective platform to realise our vision.

The Corporate Plan 2017-2021 builds on the long-term aspirational vision to be Australia's most sustainable region. Importantly, Council has moved into the implementation phase of building a sustainable local economy by focussing on making our community Healthy, Smart and Creative; Council believes this vision.

Palisade Investment Partners have been confirmed as the Sunshine Coast Airport's commercial operating partner in a deal worth \$605 million. Palisade will be responsible for operating, investing and developing the airport and will oversee future negotiations with airlines to expand both domestic and international routes available from the Sunshine Coast.

The new-look Sunshine Coast Stadium was given a resounding thumbs up in February with the Melbourne Storm and NZ Warriors playing an NRL pre-season trial match in front of a record crowd. The crowd of 10,169 footy fans enjoyed the \$2.5 million upgrade and ushered in a new era for elite level sport on the Coast.

The Beerwah Depot is the first new depot that will service much of the new development areas to the south of Caloundra. The \$3.44 million project blends old and new, with a sensitive modern design that reflects the rich history of timber in the region.

Serving our community:

- 49,000 calls were answered by our call centre
- \$241,000 in grant funding allocated to the community
- 32,000 people attended events held at council venues
- 30,000 guests to the region attended 9 major events that generated about \$15.2 million for the region
- 1700 building approvals issued with a construction value of \$414 million
- 55% of capital works underway
- 30,100 lineal metres of road reseals delivered
- 50,000 of 57,000 solar panels have been installed at the solar farm
- 138,300 rate notices issued
- \$180.5 million of total purchasing spend to local business.

Corporate plan highlights:

A Smart Economy

Sunshine Coast Airport's commercial operating partner

In February, it was confirmed that Palisade Investment Partners are the Sunshine Coast Airport's commercial operating partner in a deal worth \$605 million. The announcement represents the culmination of a journey our council has been on for well over three years.

Palisade will be responsible for operating, investing and developing the airport and will oversee future negotiations with airlines to expand both domestic and international routes available from the Sunshine Coast. Under the deal, the airport will continue to be owned by Sunshine Coast Council, with Palisade operating the asset under a 99-year lease.

Our council will maintain responsibility for facilitating the proposed airport expansion project, which includes construction of a new runway, apron expansion and related infrastructure.

Palisade will make lease payments totalling \$82 million of which \$67 million will be paid when they take control of the airport's management, staff and non-land assets, expected to be by September 2017.

Palisade has agreed to a further amount of \$290 million to be paid for the construction of the new runway in 2022.

Council will retain a financial interest in the operation of the Sunshine Coast Airport by way of an annual rental payment of 5% of gross revenue, conservatively equating to about \$205 million over the 99-year life of the lease starting in 2017/18.

Palisade will also take responsibility for future terminal development.

Palisade has substantial experience in the airport sector through its investment in Airport Development Group which owns the Darwin, Alice Springs and Tennant Creek airports. Palisade has also recently invested in Gold Coast Light Rail Stage 2.

All of the pieces of the puzzle are now in place to enable the expansion of the Sunshine Coast Airport to proceed. It is anticipated council will enter into a construction contract to build the new runway in September this year. The

runway project is expected to be completed by December 2020.

I would like to take the opportunity to thank our Sunshine Coast Airport staff who will transfer to the Airport Manager. Thanks to their efforts, the airport business is in great shape and an attractive investment.

And I'd also like to acknowledge the Council – the Mayor and Councillors have shown courage and conviction to make the many decisions on such a complex matter.

Sunshine Coast Airport Expansion project

Work has started on a range of pre-construction and early works at the Sunshine Coast Airport in the lead up to the airport expansion project. Contractors are undertaking the necessary environmental studies and investigations before construction begins.

The assessment of tenders for the detailed design contract is nearly at completion and a contract is expected to be signed in May 2017.

Tenders have been called for the construction component of the project. This is a two stage Early Contractor Involvement (ECI) process. The first stage will involve the shortlisting of tenderers based on their capability and experience. They will then engage with the design contractor before submitting tenders in August/September 2017.

Maroochydore City Centre

The Maroochydore city centre project is taking shape with the Stage 1A bulk earthworks and site preparation completed, and main civil and subdivision works in the same Stage have been put to tender. Pipes for the underground automated waste collection system have arrived on site. Work has also started on the two intersections on Maud Street, and they are expected to be completed soon.

A modern gateway to the new Maroochydore city centre from the existing Aerodrome Road and First Avenue intersection is in the detailed design stage. Pedestrians and cycling connections from the Cotton Tree precinct to the new city centre have been a focus throughout the design process and an innovative and green bus stop arbor is also being considered.

Council's Evans Street construction team did a fantastic job on that project near Sunshine Plaza and the team will now move to this new entrance project. Construction is expected to start in April and take about 12 months.

Sunshine Coast Light Rail project

Council has continued to advocate for State Government support, including financial, into the further investigations of Light Rail for the Sunshine Coast. A proposal to develop the Business Case for Sunshine Coast Light Rail was submitted in 2016 to be considered through the State Government's Market-led Proposal Framework.

SEQ Regional Plan

Council endorsed a submission to the South East Queensland Regional Plan at its Ordinary Meeting in February. This submission reinforces the positions that Council has previously expressed to the State government regarding urban growth management on the Sunshine Coast – namely that the Sunshine Coast has a plan for growth, Beerwah East is a preferred long term urban growth area for the Region and Halls Creek should not be identified as a potential future growth area because it is unsuitable for urban development and forms part of the regional inter-urban break that distinguishes the Sunshine Coast from the Greater Brisbane Metropolitan Area.

A Strong Community

50th Anniversary celebrations launched

The launch of the celebrations for the 50th Anniversary Naming of the Sunshine Coast were held in January. This historic year will be filled with many exciting activities to celebrate the naming of the region.

The launch also included the announcement of the successful grant recipients of the first round of 50th Anniversary Fund and the launch of the Fond Memories Community Campaign.

Council has planned celebrations throughout 2017 to mark this historic occasion with a calendar of events primarily sponsored by the 50th Anniversary Fund. Council had an overwhelming response to its 50th Anniversary Fund with 18 local groups receiving grants in Round 1 of Category A of the fund.

The 50th Anniversary project team have selected a rich and diverse range of events, projects and activities which celebrate our history, lifestyle and local community.

Sunshine Coast Stadium sets new record

The new-look Sunshine Coast Stadium was given a resounding thumbs up in February with the Melbourne Storm and NZ Warriors playing an NRL pre-season trial match in front of a record crowd.

The crowd of 10,169 footy fans easily surpassed the old record of 8119 set a decade ago as the stadium ushered in a new era for elite level sport on the Sunshine Coast.

A \$2.5 million upgrade added spectator hills with superior vantage points on three sides of the ground, as well as an LED big screen, new car parking, better drainage and other improvements.

The expansion has been made possible through council's \$253 million capital works program for 2016/17 and the State Government's Get Playing Plus program.

I would like to thank everyone involved for delivering the expansion and upgrade of the stadium.

Sunshine Coast Lightning

The Sunshine Coast Lightning is the region's first national sporting team and council has played, and will continue to play, a key role in ensuring the long-term success of the team

The Lightning played their first match in the inaugural Suncorp Super Netball Competition game on 18 February. The team then played their first home game 26 February at the new redeveloped University of the Sunshine Coast Stadium.

Maroochydore courts net a major upgrade

Ten upgraded netball courts at the Maroochydore Multi Sports Complex were officially opened in March as part of the Sunshine Coast Independent Schools Sports Association Primary Gala Day.

The upgrade, funded by council's \$253 million Capital Works Program and the Queensland Government under the Get Playing Plus

Program, also included new shade structures and water fountains.

This is a regional facility that caters for club and school netball teams as well as netball carnivals and events.

Netball is one of the most popular sports among Australian children and the arrival of the Sunshine Coast Lightning has already sparked an increased interest in the game locally.

More arts and culture on the Horizon

Following the success of the inaugural Horizon Sunshine Coast festival of arts and culture in 2016, Council has committed to continuing to run the festival for the next three years, committing \$343,000 annually. That's great news for the locals and visitors who enjoyed the 10 days of festival activities last year. The festival had an estimated economic impact of \$2.84 million. News Centre has all the details.

This means the festival will be given room to grow after Sunshine Coast Council committed to funding the festival for the next three years.

In 2017 Horizon will be held from August 25 – September 3.

The success of Horizon 2016 has already helped council to secure \$15,000 in funding for the 2017 festival through the Tourism and Events Queensland's (TEQ) Queensland Destination Events Program (QDEP).

The Compass Institute opens garden café

Local charity The Compass Institute have secured the café licence at the Maroochy Regional Bushland Botanic Garden. The licence opens up an exciting new chapter for the Garden while supporting young people with intellectual and/or physical disabilities to develop real life skills, and assist them to take up valued roles in the community. The venture is a real win-win for both council and the community.

The move into the Bushland Botanic Garden builds on a network of six existing learning and development centres. The not-for-profit organisation has successfully launched eight social enterprises including Wabi Sabi in Palmwoods and Caloundra, and Compass Connections Café in Nambour. The opening of

the café offers an exciting new addition to the Maroochy Regional Bushland Botanic Garden.

Medical school for Sunshine Coast University Hospital

Council launched a campaign during the quarter to highlight that the Sunshine Coast University Hospital could be the only tertiary teaching hospital in Australia without a medical school unless the Federal Government urgently allocates 15 additional student places.

This matter has been unresolved for more than three years.

The Mayor and Councillors have been very supportive of the call for those additional places and that they be allocated as a matter of urgency as it will take at least 18 months for the university to achieve the required accreditations.

In January #OperationMedSchool was launched asking Sunshine Coast residents and surrounding communities to write to the Prime Minister and the Federal Government, calling on them to allocate the student places. During the course of the campaign, 77 media items were captured by Council's media monitoring service, reaching a cumulative audience of approximately 1,082,532.

A Healthy Environment

Australia's first carbon neutral airport

Sunshine Coast Airport is the first Australian airport to achieve carbon neutrality under the Airport Carbon Accreditation program.

The program recognises airports around the globe for managing their carbon emissions and reducing carbon footprints.

The Airport had made the journey to the top level of the program, Level 3+ Neutrality, over the past five years with an innovative and holistic approach.

The journey to carbon neutrality is testament to the airport's complete commitment to council's vision of being Australia's most sustainable region - healthy, smart and creative.

Since mapping its carbon usage in 2013, Sunshine Coast Airport has continued to work on its carbon footprint reduction program through a series of low energy initiatives including investments in low energy lighting

and air conditioning, the implementation of waste reduction, recycling programs, the use of water sensitive urban design, water usage reduction and water harvesting.

Service Excellence

Mary Cairncross Scenic Reserve Rainforest Discovery Centre

The Mary Cairncross Scenic Reserve's new Rainforest Discovery Centre was officially opened in February by the Governor of Queensland. Offering the most spectacular views of the heritage listed Glass House Mountains. The \$4.7 million Discovery Centre features an elevated viewing platform and boardwalk and the Rainforest Education Centre, with a combination of traditional interactive displays, multi-sensory experiences and exhibits. There is also a meeting theatre, a conservation research area, and offices and amenities for the hard-working volunteers and staff who run the information desk.

This reserve is a Queensland icon with highly significant conservation values and has been a popular destination for residents and visitors for more than 50 years.

It attracts about 200,000 people annually from around the country and overseas and this new Discovery Centre, with so many unique features to enjoy, is going to significantly add to the experience they will receive while they are here.

Most importantly, it will improve council's ability to deliver on the Thynne sisters' desire to conserve and exhibit the reserve's stunning flora, fauna and scenery. The Thynne sisters – Elizabeth, Mabel and Mary – with the aid of their brother Ted, originally gifted the reserve land to Council in 1941 in honour of their mother, Mary Cairncross.

The new Mary Cairncross Scenic Reserve Rainforest Discovery Centre will educate visitors on the surrounding rainforest, ensuring our natural assets are appreciated and respected by all.

The building of the Rainforest Discovery Centre created 261 jobs during construction – of which 92 per cent went to Sunshine Coast locals.

The total project cost was \$4.7 million. It included \$319,000 of gold coin donations, \$30,000 from the Friends of Mary Cairncross,

council's contribution of \$3.51 million and \$1 million in funding from the Queensland Tourism Infrastructure Fund (QTIF). The Mary Cairncross Scenic Reserve Management Advisory Committee also generously dedicated \$250,000 towards the cost of this project.

Thank you to the many staff, volunteers, the builders and contractors for being involved and delivering this significant project.

Sunshine Coast Solar Farm

Construction is well underway at the 15 megawatt (MW) Sunshine Coast Solar Farm in Valdora, on track to be operational by mid-2017. More than 50,000 of 58,000 panels have been installed and ready for operation.

Council has signed a connection agreement with Energex and continues to progress the necessary approvals through the Australian Energy Market Operators (AEMO).

A draft retail strategy has been developed and is currently being reviewed.

New Sippy Creek Animal Pound

Lost pets and livestock on the Sunshine Coast are now being cared for at a new facility with council's new Sippy Creek Animal Pound in Sippy Creek Road, Tanawha.

Construction commenced in January last year on the state-of-the-art facility which features a cattery building with 32 individual cat enclosures, a kennel building with 32 individual kennel modules, an assessment facility, a large animal enclosure, a poultry enclosure and central administration and reception building.

The new Sippy Creek Animal Pound now has the ability to service the region's growing pet population and animal management needs now and into the future.

The Sippy Creek Animal Pound features an impressive list of sustainable design features. The supply of water at the site is limited so the facility was designed to be self-contained for both water supply and wastewater management. The new pound features rainwater harvesting and retention systems, including six 20,000 litre rainwater tanks for the provision of potable water for the animals, plus two 10,000 litre bore water tanks that provide for cleaning and watering of grass.

The project was funded through council's \$183 million Capital Works Program as one of many operational, civil or recreational projects which council delivers to provide high quality services and facilities across the Sunshine Coast.

Thank you to the many staff, particularly the collaboration between Community Services and Infrastructure Services, to deliver another outstanding council facility.

Big plans for our smallest library

Council's smallest library is experiencing growing pains and a proposed \$2.48m expansion is a step closer after council endorsed the Coolum Library Facility Development Plan.

The State Government has provided a grant to contribute towards the project and council has committed \$1.22m in the 2016/17 and 2017/18 budgets.

New Beerwah Depot

The new Beerwah Depot was officially opened for business in March.

This is the first new depot that council has built in quite some time and it will service much of the new development areas to the south of Caloundra. The value of the project is approximately \$3.44 million and features of the new depot include:

- Blending old and new – the depot has a sensitive modern design while also reflecting the rich history of timber in the region
- Paying tribute to the old timber buildings – two of the existing character filled rooflines have been retained; new and refurbished sheds are clad in manufactured weatherboard with timber trims; an old forestry truck shed has been retained and the large seed drying shed has been refurbished and now serves as the works shed
- Protecting the original arboretum that features many rare and imported trees
- Improved security – electronic access, alarms, lighting sensors and video surveillance cameras have been installed.

This new site, replaces the aging Landsborough depot that will now be

rehabilitated for future community use. The new depot is a base for council's road maintenance, bridge construction and parks maintenance crews, who were involved in a collaborative design process to ensure the facility was suitable for each team. Some of council's teams were also involved in the construction of the facility.

There is a lot of land in this area that will be developed over time – and with the development of Caloundra South (Aura) now well underway, the continuing growth of the Beerwah township and with Beerwah East being developed at some time in the future – council is now well positioned to serve our community both now and in years to come."

The new depot is an upgrade of the old forestry depot on Roys Road, Beerwah.

An Outstanding Organisation

Council's presence in Maroochydore

Council has made a commitment to establish a civic and administration presence in the new Maroochydore city centre.

This is a significant and exciting project that will take a number of years to finance, design, construct and commission.

This building will be the region's "City Hall" and will include a full range of services for our customers. Our new CBD facility will be a modern and smart workplace.

While a new CBD facility is still a few years away, we have established a project team and members are now focused on the project funding models and economic impact assessments to determine the scale of council's presence in Maroochydore.

Just as important as future moves into Maroochydore, council is very cognisant of, and committed to, retaining a presence in Caloundra and Nambour and are looking for opportunities to ensure a bright future for both of these centres.

Staff involved in front line services, including administration, professional and library services, will continue to be accommodated at Caloundra and Nambour which will undergo major upgrades over time.

An economic impacts and benefits study is looking at the impacts of removing some staff from Nambour and Caloundra and is expected

to be considered by council by July this year. The Caloundra Master Plan, including the civic centre, is to be considered by council in April this year. The study and master plan will provide good information on the pathways for the future of both centres.

We see this as a great opportunity – fresh ideas, new uses, and a chance to enliven Caloundra and Nambour.

Healthy, smart, creative springboard

In February, Council adopted the framework and content for the new Corporate Plan. This is a fantastic result for our organisation and the community.

The Corporate Plan 2017-2021 builds on the long-term aspirational vision to be Australia's most sustainable region and provides the springboard for us to move into the next and exciting era on the Sunshine Coast.

This vision allows us to continue our aspiration of being Australia's most sustainable region and also reflects where we will now be investing our efforts.

Healthy, Smart and Creative - these attributes define our approach to our economy, our engagement with our community, the value we place on our environment and how council operates as an organisation.

Everything we do continues to be underpinned by the values which define the culture of the organisation and the strength of these values remain unchanged – Respect for Each Other, Being our Best, Working as One Team, High Standards, Service Excellence. We have strengthened the role of the Councillors that have brought our vision in line with what one team means.

The five corporate plan goals – a smart economy, a strong community, a healthy environment, service excellence, outstanding organisation – have been revised to provide the community and the organisation with a line of sight from the vision to the programs, projects and services that we provide every day. Each of these goals link to the transformational actions detailed in our endorsed regional and supporting strategies.

Like all good plans, we will continue to review and update the corporate plan through conversations between councillors and staff,

working as one team. That process will commence again in May this year, so the next review can be completed by December 2017.

I would like to thank the Mayor and Councillors for their leadership and strategic direction in the development of the new corporate plan. Thank you also to the Office of the Mayor and CEO team who coordinated the process and thanks also to the many staff who have contributed to its development.

Managing and developing the workforce

Council is operating with a workforce headcount of 1810 (1746 council employees and 64 labour hire staff). With a new intake of trainees in March 2017, the organisation now employs a total of 14 trainees. There is also additional budget allocation that provides capacity for temporary, consultancy-type arrangements as may be needed for short term projects, peak workload management and specialised expertise.

Awards

- **Sunshine Coast Airport** won the Routes Asia 2017 Marketing Award at a ceremony held in Okinawa, Japan. The annual awards recognise excellence in airport marketing and are highly regarded as the most prestigious awards in the industry as they are voted for, and judged by, the airline network planning community
- **Human Resources Team** won the Workplace Wellbeing category in the Local Government Management Association Awards for Excellence for the organisation's Mental Health Initiative Program.

For further information on how we are serving the community and delivering on our corporate and operational plans, refer to the Director reports which follow.

Michael Whittaker

Michael Whittaker
Chief Executive Officer
Sunshine Coast Council



Coralie Nichols,
Director Community Services

A message from the Director

The way we approach service excellence has been a key focus for the department this quarter. Momentum is increasing on the development of a **Customer Relationship Management System** and **Customer Experience Strategy**. Both of these pieces of work will establish a strong foundation for customer engagement and communication within the organisation.

Councils renewed **Reconciliation Action Plan (RAP)** was endorsed in March. The RAP provides a plan of action built on relationships, respect and opportunities to enable social change and economic opportunities for our Aboriginal and Torres Strait Islander People.

Sporting wise, it has been another exciting quarter. The **Sunshine Coast Lightning** have truly established themselves as an outstanding netball team and are placed high on the ladder. All home games have been a sell-out at the University of the Sunshine Coast. In addition, the **NRL pre-season trial game** between Melbourne Storm and the Auckland Warriors was a tremendous success, attracting a record crowd of 10,169 spectators at Sunshine Coast Stadium.

The Community Response Branch continues its work in **community education**, most recently through 'Park the Bark' - hosted by renowned animal behaviourist Dr Cam Day. The free seminar provided dog owners with an opportunity to understand why dogs bark and to look at ways to reduce this unwanted behaviour. Due to high interest, another will be conducted soon.

The Community Services Department provides an integral connection between council and our community. It provides social, cultural, sporting and recreational services and community facilities. Services are aimed at encouraging communities to be safe, healthy, active and vibrant.

Service snapshot of the quarter:

Customer Contact

- 48,877 calls answered
- 9615 customer visits
- 11,360 email requests
- 2600 webchats

Community Response

- 9165 infringements issued
- 303 animals impounded (45% reunited)
- 2503 new animals registered
- 295 environmental nuisance complaints received and investigated

Libraries

- 413 library programs and workshops delivered
- 10,451 participants in library programs

Community Venues

- 553 community venue events held
- 31,865 attendees at venue events

Sporting facilities

- 19 sporting events held
- 39,936 spectators at sporting events

Grants

- 86 grants awarded
- Over \$241,342 in grant funding allocated

Delivery of council's services

Community & Cultural Development & Partnerships

Sunshine Coast Council reiterated its continued commitment to reconciliation by adopting the renewed **Reconciliation Action Plan 2017 – 2019**. This document builds upon the successes of our first *Reconciliation Action Plan 2011 – 2016* by continuing to strengthen a commitment towards reconciliation with Aboriginal and Torres Strait Islander people. One important action is the establishment of a First Peoples Advisory Committee which will assist council in the oversight and implementation of the Plan.

The **9th Annual Sunshine Coast Australia Day Awards** ceremony was held to help celebrate and acknowledge the outstanding achievements of individuals and groups in the region. There were 84 nominations across seven categories. Our Sunshine Coast Australian of the Year was Julie Penlington, Founder and President of 4 Paws Animal Rescue. Also held during the quarter was the Australia Day citizenship ceremony which welcomed over 232 citizens.

This quarter saw the launch of the **2017 Speak Up Engage Program** – a youth engagement and development initiative that has been developed by young people for young people. One of the key activities of the program is to create a new Youth Action Plan for the region.

The **Drawn Together** Working Group facilitated the delivery of four professional murals in Nambour CBD – delivered as part of a Brisbane Street Art Festival Satellite event - to address graffiti and vandalism.

March 21st saw the celebration of **Harmony Day**. Colourfest short film screenings were held at council's Caloundra, Maroochydore and Nambour libraries which showcased the success, challenges and nuances of migrant communities in Australia and the world.

Healthy Sunshine Coast Seniors Program has returned in 2017 to improve the health and wellbeing of over-55's. Seniors are able to select from a range of free and low-cost classes to provide a sense of wellbeing and to ensure they remain connected to their community. In total, participation in the Healthy Sunshine Coast program this quarter is 924 for

Seniors program, 200 for the Mums program, 323 for the yoga program and 308 for Heart Foundation Walking.

The **50th Anniversary Fund** has awarded 18 community groups with grants for a diverse range of activities to celebrate this milestone event. A special concert, a poetry trail, sand sculpture festival and women's AFL carnival are just a few of the ways the 50th Anniversary of the Naming of the Sunshine Coast will be celebrated.

Following the success of the 2016 **Horizon** Sunshine Coast Festival of Arts and Culture, council agreed to fund the festival in 2017, 2018 and 2019 – a commitment of \$343,000 annually. The 2017 Horizon Festival will be held from August 25 – September 3 and planning is well underway.

Caloundra Gallery entertained children over the school holidays with *The Gabori Sisters: Gathering By the Sea* and *Art Attack*. Art exhibitions this quarter included *Mother, All of your Women and Some of Mine*; *After ReFlecting on the Matter*; and *Close enough: Young Queensland artists*. Entries have also closed this quarter for the Sunshine Coast Art Prize which is now in its 12th year. Audi has again been confirmed as a major sponsor of the art prize.

The Cultural Heritage Team organised a **Heritage Showcase** at Eumundi. The event had everything from parades of fashion through the eras, demonstrations and workshops in lost arts such as butter making and wood carving, live entertainment and a Retro Café.

Community Venues and Sporting Facilities

Sunshine Coast Stadium hosted the NRL pre-season trial game between Melbourne Storm and the Auckland Warriors. The event exceeded expectations, attracting 10,169 spectators. The new mounding at the Stadium was well utilised, increasing capacity to 12,000 and providing a great vantage point for spectators. The 2017 Queensland Oztag Junior State Cup was again a success and attracted more than 5000 players and spectators.

Maroochydore Multi Sports Complex hosted the Richmond Tigers, Melbourne Bulldogs, Melbourne Demons and the inaugural Brisbane

Lions AFL women's team for their pre-season training camps. The Complex also received an upgrade of 10 netball courts which was funded by councils Capital Works Program and the Queensland Government under the Get Playing Plus Program. This upgrade has been well received by the community.

Endorsement of the **Nambour Splash Park Feasibility Study** this quarter will pave the way for features such as a splash pad, water spray elements and waterslides to be included in the upcoming Nambour Aquatic Centre tender package which was advertised in mid-March. Also related to our aquatic centres was the hosting of the National Water Polo League at Kawana Aquatic Centre.

Caloundra Indoor Sports Stadium hosted the Suncoast Spinners Wheelchair Basketball Competition, the Under 18 Basketball Championship and two Sunshine Coast Lightning pre-season training games against the Melbourne Vixens.

Lake Kawana Community Centre provided entertainment through the children's events *The Listies 6D*, *Mister Maker and the Shapes* and *The Wiggles Emma and Lachy Tour*; a concert from *The Amity Affliction*; and stage productions *Go Your Own Way* and *Perils of the Pirate*.

This quarter, *Collectorama* was held at **Nambour Showgrounds** and attended by over 2000 people.

Libraries

The proposed **Coolum Library** expansion is a step closer after council endorsed a Facility Development Plan to create a flexible and more functional space to meet the needs of the community. Coolum Library has been identified as one of the smallest in the library network while experiencing some of the highest visitor numbers.

Maroochydore Library Artspace, Maleny Library and Kawana Library have all **hosted art exhibitions** for the enjoyment of visitors and locals alike. The initiative provides another avenue for the public to appreciate the works of talented artists in the region.

Our libraries hosted 413 **public education events** attended by over 10,451 people. Some events included *Food Allergies*, *Weight and Kinesiology*, *Demystify the Detox*, *Flying*

Foxes, *Fat Myths*, *African Drumming*, *Bush Survival*, *The Power Within*, *Property Investment* and *Dollars and Sense*.

Our libraries now have 116 **adult literacy tutors** - with an additional 20 in training from March. The Adult Literacy Program helps people develop their literacy and numeracy skills and is implemented through trained volunteers.

Cemeteries

The Cemeteries team have progressed the delivery of tasks as identified in the **Cemetery Plan 2012 – 2027**, including ensuring sufficient availability of land within the network for current and future use. Staff participated in the Queensland Council Cemeteries Network to enable benchmarking and identification of new opportunities for the regions cemetery network. Capital works projects for the quarter include work to improve the aesthetics of existing assets such as columbarium walls.

Customer & Community Relations

The way we approach service excellence has been a key focus for the Department this quarter. Momentum is increasing on the development of a **Customer Relationship Management System** and **Customer Experience Strategy**. Both of these pieces of work will establish a strong foundation for customer engagement and communication within the organisation. These initiatives respond to the Organisation Improvement Plan.

Telephone and email requests were the main methods of **interacting with council** this quarter with 48,877 calls, 9615 visitors to our centres, 11,360 email requests and 2600 webchats. Online channels continue to grow. Customer satisfaction ratings remained very high at 4.6 out of a possible score of 5; and 90% of calls were responded to within 60 seconds.

Local Amenity & Local Laws

Community Response officers organised '**Park the Bark**' providing dog owners an opportunity to understand why dogs bark and to get some useful tips on how to reduce this unwanted behaviour. Education has been a further key focus through the nine week promotion of '**Pop Ups in Parks**' along the coastal fringe.

The new **Sunshine Coast Animal Pound** was officially launched after construction commenced in January 2016. The pound features 32 individual cat enclosures, 32 individual kennel modules, an assessment facility, large animal enclosure, poultry enclosure, central administration building and an impressive list of sustainable design features including water supply and wastewater management.

- *Facility Development Plans developed for Maroochydore Multi Sports Complex and Kings Beach*
- *Presentation of council's first Multicultural Action Plan*
- *Presentation of Facility Development and Business Plan for the Caloundra Regional Gallery*
- *Carols sponsorship arrangements finalised for 2017 – 2020.*

Public Health

Council endorsed the continuation of its program to prevent and control the presence of **declared feral animals** in the region. Through the program, council will target wild dogs, feral pigs, feral cats, feral deer, European foxes and European rabbits. Councils mapping, monitoring and data collection, policies and documentation are best practice and Sunshine Coast Council has been recognised by the State Government and other councils as a leader in this area.

A four-month inspection program commenced to monitor the presence and extent of **invasive plants** across the region. The program will target specific plants listed in the *Biosecurity Act 2014* including Groundsel bush, rat's tail grasses, *Parthenium* and *Salvinia*.

Outlook

The forward outlook for the next quarter will be:

- *Further working towards a Customer Relationship Management System*
- *Finalisation of the Customer Experience Strategy*
- *Work with the Sunshine Coast Arts Advisory Board to progress the development of the strategic Arts Plan*
- *Finalise the second Major Grants round of the financial year*
- *Progress the Sunshine Coast Stadium Feasibility Study*
- *Continued planning for the 50th Anniversary of the Naming of the Sunshine Coast and finalisation of the events calendar*
- *Planning and coordination of the Horizon Festival*



Ray Turner, Director Corporate Services

A message from the Director

During this quarter a project team for The Smart Move has been initiated by Property Management and planning activities have commenced for a Sunshine Coast Council (SCC) presence at Maroochydore CBD.

The new Industrial Relations Act and Local Government Award is now effective and negotiation of a new Certified Agreement is progressing. Single Bargaining Unit meetings have been scheduled and a draft document has been provided to SCC employees for their information and comments.

The second edition of the SCC People Strategy has been released. The strategy considers all feedback received from the 2016 Organisational Climate Survey and showcases HR's key focuses for council employees over the next two years and in the future.

On 17 January 138,308 rates notices totalling \$150.2 million were issued with 17 February 2017 as the due date for payment.

Procurement and Contracts Branch has collaborated with every department within council to assist in delivering some of council's most innovative projects, including:

- *Tenders for the Design and Construction of the new Airport Runway*
- *Finalisation of the Tender process for the Airport Commercial Partner and contract in place*
- *EOI, tender and negotiations with a Preferred Supplier for the development of the Brisbane Road Carpark.*

The Corporate Services department is responsible for providing internal support to the organisation necessary for organisation development, good governance and compliance with legislation and standards.

Service snapshot of the quarter:

- \$180.5 million or 72% of the total purchasing spend for the financial year has been to local businesses
- 3,769 subscribers currently registered for council's tender alert service
- A total of 138,308 rate notices (133,591 rateable properties) were issued, for a total of \$150.2 in January 2017
- 99.96% of computer network available during the quarter
- A total of 1,560,978 emails in and out of council for the quarter
- 508,786 threats to our ICT systems blocked during the quarter
- 13 new Traineeships successfully recruited.

Delivery of council's services

Property Management

Land Management

- Handover to Land Management for the operational matters relating to Eumundi Combined Community Organisation (Eumundi Markets) Lease completed within the quarter
- 323 Pontoon/Waterway Leases being managed within the quarter
- 241 community tenure arrangements currently being managed, including Leases, Licences, Management Agreements and Permits
- 87 commercial tenure arrangements currently being managed
- 25 Requests for Comments processed in the quarter
- 37 Requests for Owner's Consent processed in the quarter.

Buildings & Facilities Assets Management

- A comprehensive re-assessment of asset condition across the Building and Facility portfolio to assist with development of Building Management Plans was completed this quarter. To date over 10,000 lines of data have been validated and recorded covering approximately 85% (by maintenance & opex spend) of the portfolio
- Award of several planned maintenance contracts as we transition to a Planned/Scheduled Maintenance Model
- Finalisation of 10 year Capital Works Program
- Initiated project team for The Smart Move and commenced planning activities for SCC presence at Maroochydore CBD
- Developed Capital Works Project Brief for Council Chambers, Eddie De Vere Building.
- Completed work space audits for council's Corporate Buildings and Depots
- Fire Indicator Panels upgraded at Caloundra and Maroochydore Depots
- Main circulation pump refurbishment completed at Kings Beach Ocean Pool
- Finalisation of planning for a significant upgrade and customisation of Town Square

Web Portal to include Building and Facilities requirements as a major end user.

Human Resource Management

In this quarter the new Queensland Industrial Relations Act and Award was confirmed, Certified Agreement negotiation commenced, a tender for a new HR solution was published, and it was a busy month for employment programs.

The HR Branch released the second edition of the SCC People Strategy in collaboration with the Communications Branch and Office of the Mayor and CEO. The strategy considers all feedback received from the 2016 Organisational Climate Survey and showcases HR's key focuses for council employees over the next two years and in future.

With the new Industrial Relations Act and Local Government Award now effective, council have been able to progress with the negotiations of a new Certified Agreement. Single Bargaining Unit meetings are scheduled and a draft document has been provided to SCC employees for their information and comments.

A tender was published in search for a new 'cloud-based' HR information and payroll system. The new HR solution, when implemented, will be branded 'scCONNECT'. The solution aims to provide vital workforce information in one place. The solution will be implemented later this year after an extensive tender review and system evaluation.

The Employment and Development team successfully recruited for 13 new Traineeships, implemented council's first Graduate Program, managed a record-high recruitment demand, hosted National Women's Week celebrations and began reviewing the Performance review system.

Financial Services

Councillor Budget Workshop 2 was held on 6 & 7 February where discussions included the Long Term Financial Model, growth projections, revenue projections and draft Capital Works Program. Workshop 3 was held on 13 & 14 March where discussions included Asset Management Plans and State of the Assets report, Capital Works Program, draft Revenue Statement and levy policies. A monthly Financial Performance Report was presented at the January, February and March Ordinary meetings.

The full comprehensive asset revaluation for land, buildings and other infrastructure is on track with an estimated completion date of 30 April 2017. This revaluation is being undertaken by Australis Asset Advisory Group.

January's Audit Committee covered:-

- Queensland Audit Office (QAO) Final Management Report for 2016 confirming the unmodified audit opinion of council's 2015/16 financial statements
- QAO Draft External Audit Plan for 2017
- Draft Related Party Disclosure in line with the new accounting standard AASB 124 Related Party Disclosures. This accounting standard applies to councils for the first time this financial year.

As recommended by QAO during their Planning visit in November 2016 a Grants Register has been created internally.

The rates production successfully occurred on 7 and 8 January 2017 with 138,308 rates notices totalling \$150.2 million issued on 17 January 2017. The due date for payment was 17 February 2017. The change to a lot based charging for the State Emergency Management Levy occurred affecting around 900 properties and a letter was included with all rates notices affected explaining the change.

Credit Management issued their first advisory letter to property owners with more than three years overdue rates advising they may be subject to Sale of Land procedures if their rates are not paid in full.

KPMG completed risks audits of Accounts Payable and Rating functions.

Systems Audit commences Monday 13 March 2017 for 1 week. Interim Financial Audit commences on 20 March 2017 for 3 weeks. Both of the above audits are conducted by Queensland Audit Office.

Procurement Services

Procurement and Contracts Branch has collaborated with every department within council to assist in delivering some of our most innovative projects, including:

- Tenders for the Design and Construction of the new Airport Runway
- Finalisation of the Tender process for the Airport Commercial Partner and contract in place
- EOI, tender and negotiations with a Preferred Supplier for the development of the Brisbane Road Carpark.

For the financial year to date, Procurement and Contracts Branch worked with all areas of council to:

- Release 72 Tenders, 4 Request for Quotes collectively valued at \$207.7 million
- Establish, vary or extend 119 Contracts and/or Supplier Arrangements, collectively valued at \$161.3 million
- Facilitate procurement and contract management training and education
- Took part in Supplier Briefing, Doing Business with Council Workshops and other business engagements attended by more than 400 business and community members.

Governance

Proposed local law amendment (Subordinate Local Law No.2 (Animal Management) – dog off-leash areas.

Public consultation on the proposed local law amendment to incorporate two new dog off-leash areas at Petrie Park Nambour and The Avenue Peregian Springs occurred during the quarter. Council considered the 8 submissions received and resolved to make the local law at the Ordinary Meeting held on 23 March 2017. A report to proposing to consolidate the amendments into *Local Law No. 2 (Animal Management) 2011* will be presented to the April Ordinary Meeting.

Annual LGM Liability Annual Risk Self-Assessment Audit for the Insurance policy renewal 2017/2018

Information for the Annual Risk Self-Assessment Audit for the LGM Insurance policy renewal 2017/2018 has been gathered. The self-assessment audit is intended to assess council's position in three major areas of risk that impact public liability and professional indemnity claims, namely footpaths, roads and recreational areas. While participation in the self-assessment audit is completely voluntary, it is an extensive audit and in recognition of such a 1% incentive rebate on membership contributions is granted to all councils that provide a response by the closing date which is applied to the following year's LGM contribution. A further 1% incentive rebate is also applied to the following year's LGM contribution where the results exceed the previous year's State average. Council has been successful in the past in receiving both incentive rebates amounting to approximately \$34,000 per year.

Corporate Governance Information Review

A review of all Corporate Governance Information on the Intranet and Website has been undertaken with new pages being designed and developed.

Eye on RTI – Right to Information Awareness Sessions

Corporate Governance embarked on an RTI awareness program 'Eye on RTI' which seeks to raise awareness on how documents council uses and creates can be subject to RTI release even if considered confidential. Training sessions have commenced and are available on council's learning and development calendar.

Transfer to the Office of the Mayor and CEO

From 31 March 2017 the Corporate Governance Branch will transfer as a whole branch to the Office of the Mayor and CEO.

Information & Communication Technology

Highlights of the ICTS capital projects are as follows:

- Digital Connect Platform – MyCouncil development underway, enabling a greatly improved user experience for external

customers when accessing council services online. The ability to access electronic rates notices will be an additional feature. Design of the new Intranet completed and implementation has commenced, utilising the highly effective and diverse collaboration tool set available in SharePoint and Office 365

- Cloud Transition - Applications continue to be added to MyOffice, including Citrix with several more planned this quarter. Exchange decommissioning has been completed. Market sounding currently underway to understand market options to facilitate closure of one or both SCC Data Centres and implementation of cloud based hospice
- The Disaster Hub has been enhanced to provide push notifications to the public when an emergency situation arises ready for promotion to the Public during May
- Smart Cities Living Lab - CCTV and Citelum lighting experiments continuing and Cisco Community Digital Platform (CDP) experiment commencing soon. Trial of management platform components has commenced
- Asset Management Information System to the Cloud – Evaluation of the ITT continues with procurement scheduled to be completed by June
- Procurement for the Library Auto Circulation and Security System scheduled for completion in April. Asset tagging can then commence in preparation for RFID system implementation scheduled for next financial year
- The HR Information System to the Cloud ITT has been released to market. Procurement is planned for completion this financial year
- Data Analytic – Trials have continued in the use of cognitive systems to automate identification of outdoor equipment and road faults through imagery analytics.

Outlook

The forward outlook for the next quarter will be:

- *Adopt 2017/18 budget in June 2017*
- *QTC Credit Review*
- *Long Term Financial Model Development to incorporate scenario analysis*
- *Systems & Reporting:*
 - *Tender review of new HR System*
 - *Phase 1 of T1 Upgrade will be implemented March 11*
 - *Vendor selection for Asset Management System*
 - *Implementation of the receipting and debtors functions for the new Event Management Software solution*
 - *Go Live Event Management System*
- *Insurance Policy Renewals*
- *Interim Local Law for Waste Management (expiring EPA Waste provisions)*
- *New Local Law provisions for the Automatic Waste System*
- *Consolidation of Amending Subordinate Local Law No.1 (Animal Management) 2017.*



Greg Laverty
Director Economic Development and Major Projects

A message from the Director

During the first three months of 2017, our communication team continued to use a range of approaches to keep our community informed of the many exciting happenings in the region.

This year, we celebrate the 50th anniversary of the naming of the Sunshine Coast – and what a celebration it will be. The job of keeping our community abreast of what is and will be happening is huge – in January we saw the calendar of events fine-tuned with announcements, launches, and media liaison occurring across our organisation and region.

February saw councillors, council officers and industry stakeholders join with representatives of Palisade Investment Partners at Sunshine Coast Airport to jointly launch the next chapter in our Airport's history book – the commercial partnership that will operate Sunshine Coast Airport. Airport staff and communication officers worked together to make this event a highly successful media launch and, importantly, a great way to meet our newest business partners.

In March, a Smoking Ceremony – one of the most significant ancient ceremonies performed by Indigenous people – was held at the Airport. A Walk on Country by Kabi Kabi elders followed the Smoking Ceremony, which was a significant milestone for the expansion project and a very moving event for those present.

We have an amazing communication team who work mostly behind the scenes. Thank you all for your exemplary service excellence.

The Economic Development and Major Projects Department is responsible for council's strategic planning and management, with a focus on continued economic development for the Sunshine Coast region. The Department has the lead role in delivering major projects including the Sunshine Coast Airport Expansion, SunCentral Maroochydore, and the Sunshine Coast Solar Farm; managing council's commercial entities and strategic marketing; and keeping the community informed.

Service snapshot for the quarter

- At the Sunshine Coast Solar Farm 98% of the 15,256 screw piles and 97% of the 1456 PV module tables have been installed.
- Lifeguards, who watched over our beaches with more than 2.4 million attendances, performed 108 rescues and undertook 32,270 preventative actions
- Over 30,000 guests to the region attended nine major events which generated approximately \$15.2 million in economic activity for the region.
- Over 380 local businesses and almost 800 participants at eight events received special advice, information and services through council's Regional Economic Development Strategy.
- Energy initiatives at Sunshine Coast Airport have delivered a 9% reduction in electricity consumption per passenger and an 11% reduction in waste to landfill per passenger.

Delivery of council's services

Sunshine Coast Airport

In March, *Sunshine Coast Airport* became the first Australian airport to achieve carbon neutrality under the Airport Carbon Accreditation Program, which recognises airports around the world for managing their carbon emission and reducing carbon footprints. The achievement of Level 3+ Neutrality, the highest level available to airports under the program, involved a series of low energy initiatives including investments in low energy lighting and air conditioning, the implementation of waste reduction, recycling programs, the use of water sensitive urban design, water usage reduction and water harvesting.

Communications

Council formally adopted the *Healthy, Smart, Creative* vision which is now being used across all appropriate communications.

Social media reach hit record levels which was closely aligned to a substantial increase of in-house and professional video projection. Facebook Live Question and Answer sessions commenced and featured council staff involved in key projects.

Commercial

Council's six holiday parks experienced very strong occupancy during the quarter, with the businesses benefitting from significant capital improvements over the past five years, together with continued favourable weather conditions.

Occupancy at the holiday parks remained strong for the period despite a later start to the Easter school holiday period in 2017 and the impact of ex-Tropical Cyclone Debbie. Both these impacted on occupancy for the month of March in comparison to March occupancy the previous year.

Revenue for the year to date at the end of the quarter was up by \$836,000 (7.2%) on the same period in 2016.

Council has been reinvesting these returns in projects to improve the facilities at our holiday parks was ongoing. Construction at Mudjimba, estimated at \$700,000, commenced on the

construction of replacement amenity 1. At Dicky Beach, the conversion of unpowered sites to 16 fully serviced caravan slab sites progressed and will realise an increased capacity of powered slab sites from 52 to 68. Completed capital works included the construction of a new BBQ facility at Cotton Tree.

Council approved the extension of the Lifeguard Services contract for another five years.

Council continued to participate in discussions with project partners and Energex regarding the implementation of the *Public Lighting Project*.

Economic Development

Implementation of the *Regional Economic Development Strategy* saw more than 784 participants attend eight events and over 380 businesses assisted with access to specialist advice, information and services.

The Strategy also promoted linkages with the Sunshine Coast Combined Chambers Alliance which received assistance from council through its new regional website and an events calendar.

The regional investment brand campaign was rolled out to the Chamber of Commerce and Industry Queensland network and its 5000 members to promote expansion opportunities in the Sunshine Coast region.

Stage 2 of the *Your HQ with IQ* campaign was launched with a focus on agribusiness, and the Sunshine Coast Lightning brand was leveraged in Brisbane and interstate (in Adelaide).

During the quarter, the seven *High-Value Industry and Investment Plans* continued to be delivered, and underwent review for updating.

Through *Study Sunshine Coast*, council continued to market the region to prospective students, and more than 100 qualified leads were directed to local education providers. A familiarisation visit for eight international education agents was hosted on the Sunshine Coast.

The *Sunshine Coast Export Network Program* supported an Asian Cultural Intelligence Workshop attended by representatives from 40 companies and the quarterly Export Networking event attended by 66. An e-book

detailing 28 export case studies was also completed.

Council continued to provide assistance in promoting the *Oceanside Health Precinct*. Collaborative efforts were undertaken with the Sunshine Coast University Hospital and Visit Sunshine Coast to attract health conferences and events to the region. The value proposition in bringing a rehabilitation facility to the precinct was researched.

Nine major events were held during the quarter, attracting more than 30,000 visitors to the region and generating \$15.2 million in economic activity – the equivalent of an estimated 169 jobs. The featured event in March was the highly successful Mooloolaba Triathlon.

The *Sunshine Coast Events Board* and its working groups reviewed and supported 11 applications that comprised 28 individual events to be staged during the period 2017-2021. Of these 28 individual events, 14 are new to the Sunshine Coast region.

Delivery of major projects

Sunshine Coast Airport Expansion

Noteworthy approvals were obtained from the Commonwealth and the State Governments in relation to the Environmental Impact Statement and funding of the project.

Other significant milestones reached included issuing of the Notice to Respondents for the Runway Construction Tender, finalisation of the Scope of Works Technical Criteria brief, progress in the design of the relocation of the Energex infrastructure, and the Smoking Ceremony onsite followed by the Walk on Country by Kabi Kabi elders.

Sunshine Coast Solar Farm

Unseasonably dry weather conditions benefited construction at the *Sunshine Coast Solar Farm*, with 98% of the 15,256 screw piles and 97% of the 1456 PV module tables installed. Connection of the modules into electrical strings and power conversion units continued. Construction of the Energex switchyard neared completion and the grid connection proceeded towards regulatory approval. The facility design was tested during ex-Tropical Cyclone Debbie, with only minor flooding occurring and no significant damage evident.

SunCentral Maroochydore

Council continued to provide support to SunCentral. The company reported on activities undertaken during the period October - December 2016 and this quarterly report was presented to council at its February 2017 Special Meeting.

International Submarine Broadband Cable

The Commonwealth Government transferred responsibility for funding of the business case for the International Broadband Submarine Cable to the Department of Communication and Arts, with administrative issues being addressed and completed.

Brisbane Road Car Park Development

Negotiations and execution of contract/s for the Brisbane Road Car Park site at Mooloolaba were authorised, in line with parameters around the preferred supplier. Discussion between council and the preferred supplier included negotiations on both the operational and legal framework for the Agreement.

Outlook

The forward outlook for the next quarter will be:

- *Funding for the International Broadband Submarine Cable Business Case is expected to be approved by the Commonwealth Government Department of Communication and Arts.*
- *Council will receive a report on progress and compliance with council-resolved parameters for the Brisbane Road Car Park site procurement arrangements, and the Agreement will be reviewed prior to delivery to the preferred supplier.*
- *Work will continue of lower level approvals associated with the Sunshine Coast Airport Expansion Project.*
- *The Regional and Economic Development Strategy High Value Industry and Investment Plans will be re-released (following the completed process of review and update conducted during the first quarter of 2017).*
- *Council will receive the draft Caloundra Aerodrome Master Plan Business Case, with comments and responses to be finalised during the quarter.*
- *At the Mudjimba Holiday Park, construction work estimated at \$700,000 is due for completion.*
- *As part of Study Sunshine Coast, a Futures Careers Marketing Program will be rolled out.*



Andrew Ryan,
Director Infrastructure Services

A message from the Director

The effects of ex-Tropical Cyclone Debbie saw council's Local Disaster Coordination Centre (LDCC) and Field Coordination Centre (FCC) swing into full action. Our council staff, along with other emergency agency's staff, provided information vital to coordinating the response to the event.

In addition, our work crews were out in the community, proactively preparing our public assets and infrastructure a week before the storm hit. Then were out in force during the event, along with leading the cleanup which followed.

From our people on the front line, to the people behind the scenes running the LDCC and the FCC, to our landfill operators who were swamped with green waste - everyone put in a huge effort, and because of this we were able to coordinate, respond, and recover from this event exceptionally well, keeping our community safe as well as our staff.

Completion of capital works has been strong this quarter, evidenced by a variety of openings to celebrate recently completed, region leading projects; from the Sippy Creek Animal Pound to the wonderful stadium mound improvements at Kawana Stadium, the new Beerwah Depot and the unveiling of the revitalised discovery centre at Mary Cairncross Scenic Reserve.

The Infrastructure Services department is responsible for the delivery, operations and maintenance of infrastructure, both built and natural environment. It encompasses roads, drainage systems, canals, parks, waterways, bushlands, lakes and beaches.

Service snapshot of the quarter:

- 1161 hectares of landscape and garden beds maintained
- 4991 hectares of mowing maintenance
- 55% of capital works projects underway, 45% completed
- 65,181 tonnes of waste received
- 24,805 tonnes of waste recovered
- 14,985 customer requests received
- 12,760 customer requests closed
- Delivered a total of 30,100 lineal metres of road reseals valued at approx \$6.7 million.

Delivery of council's services

Disaster Management

The Disaster Management Team have been hard at it again with ex-Tropical Cyclone Debbie popping in on her way down the coast. The severe weather predictions rang true and the Sunshine Coast was lashed with total rainfalls of up to 308mm and wind gusts of 128kms an hour. The Local Disaster Management Group (LDMG) was moved to "Alert" status on Tuesday 25 April, in anticipation of the event, with warnings and advice being broadcast to our community. LDMG went to "Stand Up" activation on Thursday morning, with the Local Disaster Coordination Centre and council's Field Coordination Centre swinging into action. Staff members from council and other emergency agencies provided vital information for the coordination of the response to the event.

Council's field crews were out in the community preparing our public assets/infrastructure and parks, and proactively putting up signage for closed roads, clearing storm water drains and removing trees and debris from our roads. Prior to the event council assisted the SES in transporting almost 5000 sandbags to various SES depots to allow the public to obtain pre-made sandbags for their properties.

It was fantastic to see that the community took heed of council's warnings throughout the event by staying off the roads and putting their emergency plans in place. The Disaster Hub proved to be essential in conveying information/news and current situational reports to the public, with a total of 187,000 page views by the public over the duration of the event.

The big clean-up began on Friday with council's works crews out and about early to assess and remove a great deal of green waste/debris from our infrastructure and parks. Whilst the beaches, roads and parks received some obvious damage, on the whole our region will recover quite well from the event.

Once again we would like to express our appreciation to all council staff who assisted during this event. Our response would not have been as effective without this support.

Public Lighting

200 customer requests were received for the quarter including 26 for glare shields, 9 for new lights, 53 for repair on council owned lights, 85 request for repair on Energex lights and 27 other miscellaneous requests.

Replacement of street lighting with LED luminaires at the following locations has occurred:

- Short Street Caloundra
- Bulcock Street Caloundra (with smart controls to dim and create scenes).

New LED street lighting has been installed in the first stage of the Aura development, Caloundra South by the developers with the assets being handed over to council.

Roads, Cycleways & Pathways

Cycle education continues to be an important focus for travel behaviour change programs. The year started off with a series of successful kids cycling workshops held during the January school holidays. The four workshops attracted a combined total of 80 participants who gained new cycling skills and knowledge, with a particular focus on pathway riding etiquette. Since the return to school, another round of adult cycling workshops has commenced.

Our Ride to School Day promotion has been another outstanding success. Aligned with National Ride to School Day (March 17, 2017), the event day attracted 2145 registrations from students at schools right across the coast. This is 10% up on last year's figures and the fourth year in a row of noted increases in registrations.

The RideScore trial is due to commence at Brightwater State School. With the use of Radio Frequency Identification technology, automated counts of student's bikes can be achieved for the purposes of rewarding those who regularly ride to and from school. The technology will also have the capability of sending alerts to parents (via email/SMS) as to when their child has arrived/left school – a great safety feature and reassurance to parents. The trial will begin early in Term 2 with a small number of student volunteers prior to being rolled out to all students at the school.

Update of the 'Our Share Pathways' brochure is now complete. With revised content and a new look and feel, it provides useful information and tips on pathway etiquette. It will be distributed through our libraries and customer service centres.

Preparations for a Heart Week event at the Sunshine Coast University Hospital are underway. Along with other council departments and allied health organisations, TravelSmart present travel behaviour change information, and will be coordinating a number of pathway awareness rides in and around the hospital precinct.

Review of the Sunshine Coast Public Transport Guide is underway. The updated version will capture all the recent changes to the bus routes on the Sunshine Coast, in addition to updated fare and travel information.

Road Network Management

The road reseal program completed 30,100 lineal metres (30.1 km) of roads valued at \$6.7million, with 39 roads completed and 19,936 tonnes of asphalt laid. Major reseal roads completed included Ocean Drive 19,992m², Nojoor Road 15,101m², Tanawha Tourist Drive 28,194m², Diddillibah Road 6546m² and Blackall Range 5565m². Rehabilitations completed included Peregrian Springs Drive 4766 m², Bott Street 803 m², Toral Drive 3783m², Coppersmith Court 701m², Marlock Close 795m², Forestwood Court 1268m², Beerburrum 5283 m² and partial completion of Parklands Blvd 3501m².

Line marking two year maintenance program has been completed in Division 10 and has commenced in Division 9. 225 roads re-line marked costing \$394,000 with line marking contract maintenance delivering 200km of centre lines, 148km of edge line, 1078.5m² of green cycle lane treatment, 13km of yellow parking restriction lines, 552m² of thermo plastic, 16,357 m² of transverse lines, 10,100 RMP's installed and replaced, 17 disabled bays maintained and 84 bike symbols maintained.

436 Stormwater Quality Improvement Devices were cleaned capturing 151.4m³ of materials costing \$95,000.

Three cycles completed for the Roadside Vegetation contract with 825 hectares of vegetation costing \$324,000.

Stormwater Drainage

Delivery of the 2016/2017 capital works drainage program is on target for completion by the end of June, with 80% of the budgeted projects either completed or underway.

A number of project scopes for potential capital works projects in the future are being developed, with concept designs for the flood improvement options along Nicklin Way being completed, and consideration of drainage analysis in the Mountain Creek catchment underway.

A whole of council consolidation of future water quality monitoring is being undertaken, with input from all relevant Branches. This will ensure the cost-effective collection and distribution of data via a central system, and provide a more holistic and rational method of dealing with the pertinent matters at a number of locations.

The drainage research projects being undertaken in collaboration with the University of the Sunshine Coast are well advanced, and a number of practical improvement recommendations have been identified for future consideration by Council.

Beaches, foreshores, coastal infrastructure & canals

A number of key activities were progressed this quarter, in the delivery of council's beaches and constructed waterways operational program and capital renewal program, including:

- Commenced detailed cost benefit analysis, next level of design and community consultation planning for the Maroochydoore Groyne Field Renewal
- Commenced emergency works at Beach Terrace, Mooloolaba due for completion prior to Easter
- Finalised disability beach access matting management arrangements (surf club deployment)

- Commenced development of program for June Coastal Forum at Mooloolaba Surf Club with a coastal hazard adaptation theme
- Supported the development of remote-piloted aircraft (RPA) guidelines
- Submitted Coastal Hazard Adaptation Strategy (CHAS) grant applications to LGAQ and EHP for review and recommendation, subsequent advice from State Government indicate that SCC was successful with this application.

Bushland Conservation & Habitat

During this quarter a number of key activities and projects have been progressed by the Natural Areas Management team, including:

- Mary Cairncross Scenic Reserve Discovery Centre was officially opened in February. Café lease is being finalised with an intended opening date on 24 April
- Maroochy Regional Bushland Botanic Garden - finalised the scope for review and update of the Garden's master plan and is expected to be advertised early April; Compass Institute commenced operations from the café in the Arts and Ecology Centre in February 2017 (this arrangement provides a learning and capacity building environment for young members of the community with a disability, to develop real life skills and assist in the taking up of valued roles in our community)
- Mt Ninderry Stage II walking trail completion of signage and viewing platform design. Contractor appointed to install signage and platform, Western lookout railing completed, viewing platform to be completed by the end of this week
- Turtlecare program is coming to the end of the season with a total of 61 nests laid between Nth Bribie and Buddina, plus an additional 28 nests as managed by Coolum and District Coast Care
- Vegetation offset project planning continued in relation to the Sunshine Coast Airport and Department of Transport & Main Roads Bruce Hwy projects; Lower Mooloolo tender documents finalised
- Doonan Creek Environmental Reserve had 1200 trees planted by staff and volunteers

and the cattle agistment lease area was reduced (exclusion fencing installed by lessee and staff support) to reclaim revegetation area.

Key activities and events for the Community Conservation Partnership programs include:

- Koala Conservation Plan – 16 koalas have been captured and examined to date (3 from Tanawha, 13 from Reesville/Witta). No koalas have been located from the Verrierdale Doonan area as yet, however researchers continue to work in this area. Of the 13 koalas that were caught at the Reesville-Witta study site, there were no obvious signs of disease or chlamydial infection indicating a healthy population. One koala was believed to have died during the course of the study at Reesville, as a result of wild dog predation. Road crossings were recorded from four monitored koalas, all of which were male. All recorded crossings were over Reesville Rd, below Howells Knob. The researchers are recommending council trial a fauna crossing structure in this location
- 139 expressions of interest by landholders were received and visited by staff in the current round of Landholder Environment Grants. Applications will be assessed in May
- 23 new Land for Wildlife properties were registered in the last quarter
- Community Nature Conservation Program volunteer hours for Feb-Mar is 1752 hours, with 1842 native plants installed and over 187 wheelie bins of weeds removed from council's bushland reserves.

Rivers, Streams, Estuaries & Water Bodies

Over 2100 kg of litter comprising of 30,394 items was removed from the region's waterways in the last quarter. Items consisted mainly of plastic and glass bottles, plastic bags, plastic food packaging, plastic fragments, straws and cigarette butts. The trial of litter booms is underway in four waterways.

Recreation, Parks, Trails & Facilities

The past quarter has seen the achievement of a great number of project milestones, including:

- Finalisation of construction documentation for Nelson Park Playground Renewal
- Completion of the design of a new 200 space car park at Reserve 1000, Golden Beach
- Completing designs for the next two stages for implementation of the Maroochy River Foreshore – Open Space Master Plan, Division 7
- The completion of the tender package for Alexandra Headland Skate and BMX Facility Upgrade and the finalisation of the tender package for Buderim Village Park: Stage 6. Jointly these two projects equate to over \$2 million in construction value
- Completing phase 1 of community consultation to assist in the development of a concept plan for Caloundra Town Reserve (Sugar Bag Road)
- The Glass House District Park stage 3 design documentation has been finalised, and playground equipment for the works has been procured
- The completion of the Coastal Pathway Master Plan is anticipated to occur later this calendar year. With over 2000 submissions on the Draft Coastal Pathway Master Plan received during the community engagement phase, the project team are currently collating and reviewing this community feedback for inclusion in the Master Plan as appropriate
- The Parks & Gardens Landscape Design Planning team are on track to have 100% of the planning and design phases of 16/17 projects completed by 30 June 2017 and anticipate 90% of the planning and design phases completed of the adopted 17/18 projects
- Customer requests have increased significantly. In the 2016 financial year, Landscape Design Planning received 107 requests compared to 287 for 2017 and the year is not over yet

- The re-structure of the design team has allowed for more efficient project delivery, succession planning and career development.

Waste & Resource Management

Pipes for the new underground waste collection system (AWCS) at Maroochydore CBD have been delivered in preparation for the Civil Works construction.

Cell 5.3 at Nambour has had its first layer of 'soft' domestic waste installed and surveyed and is currently being filled with general mixed waste.

Cell 10 at Caloundra Landfill achieved QA certification on 5 April and will be ready to accept its first delivery of waste on Monday 10 April.

The performance of the solid & liquid waste collection contractors continues to be of a very high standard with all key performance indicators being met and in many cases exceeded. Many residents have expressed acknowledgment and appreciation of the high standard and level of service from the contractor's staff.

Quarries

A new position, Health and Safety Officer for Fleet and Quarry, has been appointed and will deliver a constant safety presence in a hazardous work environment. Additionally, the need for a fleet procurement specialist has been identified to assist in the delivery of the capital replacement program. Both appointments add strength to overall safety and the ability to deliver internal services.

Fleet Management

The recent weather events presented an opportunity to utilise the GPS system in the Field Command Centre. The system was able to identify officers in the vicinity of areas where damage was reported which shortened response times and assisted in the allocation of resources. Supervisors were also able to ensure officers in areas of risk were able to be alerted. The system proved to be an invaluable tool to ensure the safety of our staff and community.

Placemaking

Mooloolaba Foreshore – design work continues, with the Schematic Design moving forward into the Detailed Design, as AECOM Australia Pty Ltd kick-start the next stage of the Mooloolaba Foreshore design.

Palmwoods Town Square – this is envisaged as a green community space for people to gather in the heart of town. The construction contract is out to tender and early works have started on Main Street (our internal civil construction crews). Completion is expected in time for Christmas 2017. Concurrent to this, the project team have been working closely with our Economic Development team to support the businesses during the construction period. The project has been well received on social media, particularly Facebook.

Delivery of major projects

Sunshine Coast Solar Farm

More than 90% of the solar panels are installed. Work is well underway on the switch-yard, which will ensure the electricity generated by the 57,000 panels can be injected into the power lines safely and within specific limits dictated by the National Electricity Rules.

With construction well advanced the commissioning phase of the project has begun. Commissioning is when all the various components in the solar farm are tested to make sure they are operating as they were designed to do. Commissioning will take around three months to complete.

Council will plant more than 36,000 trees to create a 10 metre green buffer around the Solar Farm once the commissioning of the solar farm is completed.

Work on a new road intersection is now complete, which provides safer access into the solar farm site and improve traffic flows along Yandina-Coolum Road.

Bulcock Street Streetscape project

On ground construction works for Stage 1, 2 and 3 of the Bulcock Street Streetscape project are complete. Development of the major

lighting feature incorporated as part of Stage 3 (lower Bulcock Street) works remains in progress.

Council has commenced planning for Stage 4 works. The construction footprint for Stage 4 (Upper Bulcock St) extends from Minchinton Street to Knox Street and will complement the design and character of Stage 3 works. Improvements planned include new footpaths, additional street furniture, new trees and shrubs, directional signage and public art.

Mary Cairncross Scenic Reserve Discovery Centre

The new, world class Mary Cairncross Scenic Reserve Rainforest Discovery Centre at Maleny is now open for visitors to enjoy after being officially opened by the Governor of Queensland, His Excellency the Honourable Paul de Jersey AC, Monday 27 February 2017.

Construction started in April 2016 and was strongly guided by a detailed environmental management plan.

Locally supplied products were sourced wherever possible and all plants used in the landscaping were grown from local seeds and cuttings collected from reserve and grown at a local nursery.

There were 261 jobs created during the project, 240 of these were filled by Sunshine Coast locals.

Outlook

The forward outlook for the next quarter will be:

- *Progressing capital projects scheduled for delivery in 2016/2017 to final stages*
- *Forward planning and design of capital projects scheduled to commence in 2017/2018.*



Warren Bunker, Director Planning and Environment

A message from the Director

Following the release of the Draft South East Queensland Regional Plan 2016-2041 for public comment in October 2016, council lodged a submission to the State Government in March 2017 reinforcing council's position on the protection of the inter-urban break. The submission identifies those matters in the Draft Plan considered to be of critical importance to council and the community.

The Draft Parking Management Plan and associated Local Area Parking Plans were released on 27 March 2017 for community consultation. The Draft Plans outline the objectives, principles and proposed policies to be applied at a local scale, in addition with identifying the need to prioritise investment in public transport infrastructure.

The Caloundra Centre Master Plan was adopted by council during the quarter following strong community support received during the community consultation period in 2016. The Final Master Plan sets a strong vision for the future of Caloundra, and capitalises on Caloundra's natural beauty.

Development activity continues to be positive across the region for the quarter with \$414 million of building approvals recorded. This is a 61% increase when compared to the same quarter in 2015/16, and is the highest value of building approvals experienced in the past four years.

The Planning and Environment Department prepares the integrated policy and strategy framework for the region covering land use, environment, transportation, open space, flooding and drainage and social infrastructure. This involves development approvals and infrastructure charges relating to planning applications, subdivisions, engineering and landscaping works, building and plumbing.

Service snapshot of the quarter:

- 91% of development applications being assessed within statutory timeframes
- 1711 building approvals issued with a construction value of \$414 million, including:
 - 687 new dwelling houses approved totalling \$203 million in value
 - 53 multiple dwelling units were approved with a value of \$62 million
- 3131 building and plumbing applications lodged and 3089 decided
- 506 development applications lodged and 478 decided
- 394 lots created under the plan sealing process
- 94 free pre-lodgement meetings held.

Delivery of council's services

Strong Economic Leadership, Collaboration & Identity

On 3 March 2017, council lodged a submission to the State Government on the **Draft South East Queensland (SEQ) Regional Plan 2016-2041**, namely 'ShapingSEQ' reinforcing council's position on the protection of the inter-urban break.

The Draft Plan will guide how we accommodate and plan for long term growth in South East Queensland and will play a big part in shaping the Sunshine Coast's future.

Council is supportive of some of the new proposals in the Draft Plan, notably:

- Identification and protection of the inter-urban break
- Shift towards infill development in existing urban areas
- Greater focus on planning for employment
- Identification of regional biodiversity corridors.

There are also a number of issues that council would like addressed in the final plan, including:

- Identifying the full extent of the inter-urban break
- Protecting the inter-urban break in perpetuity
- Removal of Halls Creek as a 'Potential Future Growth Area'
- Improvement of areas of Regional Economic Significance
- Recognition of planning for the Sunshine Coast Airport as an aviation precinct
- Clarifying structure planning arrangements for Beerwah East.

The submission identifies those matters in the Draft Plan that are considered to be of critical importance to council and the community. Council will continue to work with the State Government on these issues and the finalisation of *ShapingSEQ*.

A copy of council's submission, and further information is available on [council's website](#).

Strong community support to revitalise the centre of Caloundra has contributed to council adopting the finalised **Caloundra Centre**

Master Plan on 23 March 2017. The Master Plan sets a strong vision for the future of Caloundra, capitalising on Caloundra's natural beauty, wealth of community facilities and sports activities.

The plan was finalised considering the 70 submissions and 240 survey responses received during the community consultation period in late 2016. From these, a number of amendments to the Draft Master Plan were made with the key initiatives of the final plan including:

- Showcasing Caloundra as a coastal town, a "City of Beaches" with spectacular views to the Glass House Mountains
- Attraction of new investment in Caloundra, building on its existing strengths in business, culture, education, health, tourism, sport and aviation
- Encouraging residential development as part of mixed use development to support Bulcock Street
- Creation of a new town square and community hub with vibrant links to Bulcock Street and Bulcock Beach
- Creation of a new gateway into Caloundra Centre supported by new business and residential development
- Provision of new transport initiatives to connect to and within Caloundra.

A copy of the Master Plan and associated information can be found on [council's website](#).

Road Network Management

The **Draft Parking Management Plan** and associated **Draft Local Area Parking Plans** were released for community consultation on 27 March 2017. The Draft Plans aim to:

- Maintain our lifestyle advantages and the distinctive character of the communities that make up our region
- Facilitate the proactive management of parking and recognise the existing and future demand of residents, business and tourism
- Provide fair and equitable access to parking for all, without creating a costly oversupply.

The Draft Parking Management Plan outlines the challenges, objectives, principles, and

proposed policies to be applied regionally, and identifies the need to prioritise investment in public transport infrastructure, balanced with the needs of the road network, including minimising congestion.

The Draft Local Area Parking Plans demonstrate the application of the proposed Draft Parking Management Plan, however, also take into account the local context and issues, and outline the proposed outcomes and actions for the short to medium term.

Community consultation closes on 5 May 2017, with any feedback received during this period informing the final plan, to be presented to council for consideration.

Full details and community consultation material can be found on [council's website](#).

Infrastructure Charges revenue assists in the delivery of the region's growth assets in accordance with the *Infrastructure Charges Resolution* as required under the *Sustainable Planning Act 2009* and the *State Regulatory Provisions*. The resolution sets out certain requirements for new development to pay Infrastructure Charges for the following trunk infrastructure networks:

- Transport
- Public Parks and Land for Community Facilities
- Stormwater
- Water Supply
- Sewerage.

Infrastructure Charges revenue for the quarter was approximately \$9 million. This contributed to a year to date total of approximately \$25 million, supporting significant development activity on the Sunshine Coast and contributing towards funding to meet the requirements of a growing population.

Council has continued its advocacy role for the **Sunshine Coast Light Rail Project** resulting in the inclusion of the passenger transport trunk corridor along the light rail alignment from Maroochydore to Caloundra and to Beerwah in the *Draft South East Queensland Regional Plan 2016-2041*.

Sustainable Growth Network Planning

The first east-west recreation trail for the Sunshine Coast region is a step closer with council endorsing the **Nambour to Coolum Trail** on 23 March 2017. This trail will encourage more people to head outdoors and enjoy the region's great environment.

With approximately 100 surveys completed during the community consultation period in late 2016, the community showed strong interest and support for the project.

The trail proposes a network of trails covering over 48 kilometres, including 18 kilometres of primary trail, 16 kilometres of trail extensions and 14 kilometres of long-term strategic links.

The endorsed trail connects the hinterland to the coast, and will offer more walking, running, and cycling opportunities for the region and provide a unique opportunity to access a diverse range of recreational, natural and historical experiences.

Residents in Nambour, Bli Bli, and Coolum will be the first to benefit with the local trail experiences in these locations set to be delivered in the first phase.

The **Sunshine Coast Planning Scheme 2014** (planning scheme) sets the regulatory framework for economic activity on the Sunshine Coast by identifying what type of development is appropriate for a specific area.

On 27 February 2017, council adopted the *Sunshine Coast Planning Scheme 2014 (Administrative and Minor Amendment) No. 8*. The adopted amendment was gazetted and took effect immediately.

The purpose of the proposed planning scheme amendment was to:

- Correct minor formatting, spelling, grammatical and mapping errors to improve the clarity and efficiency of the planning scheme
- Correct cross-referencing errors and provide drafting clarification for certain provisions in the planning scheme
- Reflect a number of current development approvals including the Caloundra South Development Scheme and the Urban Development Area (UDA) Approval, as required in clause 11.8 of the Caloundra

South Priority Development Area Infrastructure Agreement (Local Government Infrastructure) executed on 2 November 2015

- Reflect the latest State Planning Policy mapping in relation to State transport infrastructure (including CAMCOS, transit hubs and stations), erosion prone areas and ensures consistent use of terminology.

Details of the *Sunshine Coast Planning Scheme 2014 (Administrative and Minor Amendment) No. 8* can be found on [council's website](#).

Transport Levy

The **Transport Levy** is an important part of investing in the future of transport on the Sunshine Coast and assists council to progress future transport options, undertake important long-term planning and trial services that provide greater connectivity within our region.

To create greater community awareness and understanding about The Transport Levy Program and its role in the long term future of the region, the Transport Levy campaign brand has been reviewed to align with council's corporate brand. Since its inception the Transport Levy has delivered a considerable amount of value to the community, including:

- Community transport services – Flexilink and Council Cabs
- Additional public transport services and increased regularity of services
- Improved bus shelters
- Feasibility of key future transport networks, including the Light Rail.

Environment Levy

The **Environment Levy** program continues to provide opportunities to work collaboratively to protect the lifestyle and environmental values of the Sunshine Coast.

A [quarterly update](#) highlighted some key activities during the quarter, including:

- Planting of 1200 trees as part of a community planting event on 29 March 2017
- Commencement of Rope Access Weed Control Works at Point Cartwright Reserve and a number of other sites including

Caloundra and Moffat Headland, Point Arkwright and Point Perry

- Engagement of Queensland University of Technology to undertake research into predictive modelling of potential flying fox roosting and foraging habitat (part of council's flying fox education and research program)
- 139 Expressions of Interest received for Environment Levy Landholder Grants, with applications now open and assessments scheduled for May 2017.

Development Services

The third quarter of the 2016/17 financial year continued to show strong development activity, highlighting the confidence in the local development market.

Some significant points of interest include:

- \$413 million of building approvals – a 61% increase on the same quarter in 2016/17
- 91% of applications are being assessed within legislative timeframes, 79% of these are within the first 20 business days
- 7% increase in applications decided by council compared to same quarter in 2015
- Development applications to create 249 multiple dwelling units have been received.

Preparation continued during the quarter for the commencement of the **Planning Act 2016** on 3 July 2017. This Act will establish a new planning system for Queensland, replacing the existing *Sustainable Planning Act 2009*.

Council continued to progress work in preparation for the changes to take effect in July 2017, with processes and systems being updated to reflect these new provisions and timeframes.

In addition, the *Sunshine Coast Planning Scheme 2014* is currently being reviewed through the 'alignment amendment process' provided for under the *Planning Act 2016*. Alignment Amendments are non-substantial changes to planning schemes, planning scheme policies, and temporary local planning instruments to reflect new terminology, change structure and make codes more robust and bounded for use within the new decision rules under the new Act.

Outlook

The forward outlook for the next quarter will be:

- *Continued review of the legislation and state policy including:*
 - *Implementation of the Planning Act 2016*
 - *Ongoing consultation and meetings with the State Government to reinforce council's position during the finalisation of the South East Queensland Regional Plan 2016-2041*
- *Continue to progress the priority amendments for the Sunshine Coast Planning Scheme 2014*
- *Finalise the Sunshine Coast Parking Management Plan and associated Local Area Parking Plans post completion and review of feedback received through community consultation process*
- *Continue to deliver development assessment processes within statutory timeframes*
- *Continue to progress the planning and infrastructure delivery solutions for the major development areas including Palmview, Maroochydore City Centre, Caloundra South, and Kawana Town Centre (including Bokarina Beach).*

