



## Operational Plan Activities Report

Quarter Ended: 12/2015

### Quarterly Progress Report on Implementation of Corporate and Operational Plans

**NOTE:**

% Complete - shows the progress in completing the operational activity

On Time - indicates on track for completion by finish date

On Budget - indicates will be completed within the allocated budget

## Goal: A new economy

Providing the regional policy, regulatory settings and identity that shape a globally competitive economy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>1.1 Strong economic leadership, collaboration and identity</b>							
Continue to support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report and the first biannual review of the Board	Jul 2015	May 2016	50	Yes	Yes	The Sunshine Coast Economic Futures Board met in November and provided advice on council's draft regional Investment Attraction Action Plan and other investment matters. The Board also provided feedback on key regional initiatives including the SunCentral Maroochydhore and the Sunshine Coast Solar Farm projects. In October, Ms Teresa Handicott and Mr Howard Aron were appointed as members of the Board.	Strategy & Coordination
Implement the new regional investment brand and Regional Investment Prospectus, with a specific focus on the investment opportunities associated with major capital projects and the high-value industries	Jul 2015	Jun 2016	50	Yes	Yes	The new regional investment brand - INVEST Sunshine Coast - and the region's Investment Prospectus and associated collateral were promoted to both domestic and international markets through trade and investment missions and briefings. This included boardroom presentations on the Sunshine Coast in November to Shanghai-based investment and commodities companies; Austrade and Queensland Government Trade Commissioners; and the Xiamen Municipal Government.	Strategy & Coordination
Implement innovative communication techniques to lift the awareness of the region's investment opportunities in key domestic and international markets	Jul 2015	Jun 2016	30	Yes	Yes	The communication and marketing plan for INVEST Sunshine Coast underwent refinement to ensure a targeted and integrated approach is adopted and is focused on key international and domestic events and activities planned for 2016. In the next quarter, selected promotional opportunities will be developed and pursued through domestic and international channels to raise awareness of the region's investment opportunities.	Strategy & Coordination
Continue to administer the Sunshine Coast Planning Scheme including progression of council nominated investigations and priority amendments to the planning scheme	Jul 2015	Jun 2016	50	Yes	Yes	Council's nominated priority planning scheme amendments continue to be progressed through the statutory plan-making process. This included the Transitional Interim Local Government Infrastructure Plan Amendment No.4 which took effect from 7 December 2015.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>1.2 New capital investment in the region</b>							
Finalise Council's contribution to all statutory approvals to advance the expansion of the Sunshine Coast Airport	Jul 2015	Jun 2016	70	Yes	Yes	An Additional Environmental Impact Statement was prepared and released for public notification by the Coordinator-General for the period 2-30 November. Issues raised in submissions were reviewed for consideration by the Coordinator-General. Expectations are that the Coordinator-General will prepare a report for determination by early-mid 2016. Further agency approvals will be sought after that determination.	Sunshine Coast Airport
Progress the endorsed financing strategy to secure the required investment to facilitate expansion of the Sunshine Coast Airport	Jul 2015	Jun 2016	50	Yes	Yes	Council continued to work with key advisors in relation to the funding strategy for the expansion of Sunshine Coast Airport.	Directorate - Corporate Strategy and Delivery
Provide support to SunCentral Maroochydore Pty Ltd through its establishment phase and manage Council's shareholder interests in the company	Jul 2015	Jun 2016	50	Yes	Yes	The Shareholder Reference Group met and received SunCentral's inaugural Annual Report 2014/15 and Quarterly report for June - September 2015. The group noted ongoing engagement of Council's Technical Reference Group. A joint meeting of Councillors, SunCentral Board members and the executives of both organisations was held in November 2015.	Directorate - Corporate Strategy and Delivery
Facilitate the application of smart city principles across the Maroochydore PDA and the SC Enterprise Corridor, to build the connectivity of communities, improve accessibility to information and services and build the value proposition of the region.	Jul 2015	Jun 2016	45	Yes	Yes	Stage 1 implementation of the Smart City Framework focus on Bulcock Streetscape upgrade. This site adjoins the Living Lab due to begin in Q3 2016.	Project Delivery
Work with SunCentral Maroochydore Pty Ltd to conduct an expression of interest process for the development of a five-star hotel complex; an entertainment, convention and exhibition centre; and associated development	Aug 2015	Jun 2016	20	Yes	Yes	Further briefings with Councillors were undertaken by the Board of SunCentral Maroochydore Pty Ltd and Council officers to clarify and confirm Council's objectives and expectations for the identified site and the proposed development. In early 2016, this information will be progressed further with SunCentral Maroochydore Pty Ltd.	Strategy & Coordination

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<b>1.2 New capital investment in the region</b>							
Work closely with the Queensland Government and Building Queensland (once established) to elevate consideration and prioritisation of major infrastructure needs (in particular, road, rail and transport infrastructure) for the region	Aug 2015	Jun 2016	25	Yes	Yes	Initial briefings have been provided to the Chair and General Manager of Building Queensland. The region's key infrastructure priorities were also outlined comprehensively in Council's submission on the draft State Infrastructure Plan in December 2015.	Strategy & Coordination
Work with the Australian Communications and Media Authority on the assessment of an application for a cable protection zone to facilitate investment in an international submarine cable to come offshore from the Sunshine Coast	Jul 2015	Jun 2016	50	Yes	Yes	Council officers made representations to the then Federal Minister for Communications in relation to the Cable Protection Zone declaration submission. They also discussed with ACMA officers the Authority's decision-making and timing processes. The Mayor and senior Council officers met with the ACMA Board Chair and other Board members to discuss the application.	Directorate - Corporate Strategy and Delivery
Continue to progress planning, infrastructure delivery solutions and service integration for key development areas at Kawana, Palmview and Caloundra South	Jul 2015	Jun 2016	50	Yes	Yes	Work continues to progress on the planning and infrastructure delivery solutions for the key development areas at Palmview, Kawana Waters and Caloundra South.	Major Urban Developments
Finalise planning, scoping and financing arrangements to progress the Brisbane Road carpark at Mooloolaba	Jul 2015	Jun 2016	50	Yes	Yes	At its Ordinary Meeting in July, Council resolved to proceed with the calling for expressions of interest for the Brisbane Road Car Park site. Following this process, submissions received were evaluated and highly ranked respondents were invited to present to a panel of Council officers, specialist technical staff and a Council-appointed probity advisor. A report will be presented at the January 2016 Ordinary Meeting for Council's consideration.	Directorate - Corporate Strategy and Delivery

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>1.3 Investment and growth in high-value industries</b>							
Implement the industry and investment plans for high-value industries: <ul style="list-style-type: none"> <li>• Health and well-being</li> <li>• Education and research</li> <li>• Tourism, sport and leisure</li> <li>• Clean technologies</li> <li>• Aviation and aerospace</li> <li>• Knowledge industries and professional services</li> <li>• Agribusiness</li> </ul>	Jul 2015	Jun 2016	50	Yes	Yes	Work continued to be delivered across the 180 actions documented for the seven High Value Industry and Investment Action Plans, in partnership with the Taskforces and signatories to the Regional Economic Development Strategy. During this quarter, approximately 60% of the actions were directly progressed, with the remainder either already completed or scheduled to be completed across the four-year implementation schedule to 2018.	Economic Development
Facilitate local business access to specialist advice, information and services	Jul 2015	Jun 2016	50	Yes	Yes	Over 300 local businesses were assisted with access to specialist advice, information and services. In addition, seven events with more than 200 participants were held in support of the Regional Economic Development Strategy.	Economic Development
Target Council's procurement policies and practices to support local businesses	Jul 2015	Jun 2016	50	Yes	Yes	Council continues to structure procurements to match the capabilities of the local markets. The local spend guideline is under review, however council continues to apportion a weighting in evaluations to the contribution made by contractors to the local economy. Doing business with council sessions are provided for local businesses. For the 2015/16 financial year, local business was awarded contracts worth \$89.3m million, or 68% of available procurement expenditure.	Procurement & Contracts
Continue to work with the University of the Sunshine Coast, TAFE and the broader education and training sector to investigate options for generating appropriate skills and training initiatives to better prepare young people for employment options that are predicted to become available in the region	Jul 2015	Jun 2016	50	Yes	Yes	The Jobs Show held in August showed updated results with 162 job placements from the event. Council partnered with TAFE, USC, and the wider education sector to develop the Study Sunshine Coast marketing campaign which is aimed at establishing the Sunshine Coast as a study destination. The campaign is scheduled for launch in April 2016.	Economic Development
Continue to implement the Caloundra Aerodrome Master Plan and associated property management and leasing arrangements	Jul 2015	Jun 2016	32	Yes	Yes	Delivery of Capital Works Budget in progress.	Property Management

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### 1.3 Investment and growth in high-value industries

Encourage private sector investment in the Oceanside Kawana Health Precinct	Jul 2015	Jun 2016	50	Yes	Yes	Investment opportunities resulting from the Health Investment Mission to Melbourne in the previous quarter were being finalised. These included the signing of a Memorandum of Understanding between USC and Swinburne University to further education collaboration opportunities and co-investment in the Health Precinct. Discussions with a wide range of organisations continued.	Economic Development
Monitor Council's investment in The Work Shop (an employment services partnership for the Sunshine Coast University Public Hospital project) and consider future funding arrangements	Jul 2015	Oct 2015	100	Yes	Yes	Completed Q1. The Work Shop wrap-up media event held in November celebrated the achievements of this initiative. Across the life of the project, The Work Shop placed 807 previously challenged local workers at the Sunshine Coast Public University Hospital. Of these, 151 (18%) were previously unemployed, 180 (22%) were over 45 years of age, and 107 (13%) were between 15-25 years. The total economic impact is estimated at \$115.3m in local wages and salaries, and \$183.5m Gross Regional Product.	Economic Development
Engage peak industry bodies in the promotion of the region's success in implementing the Regional Economic Delivery Strategy and the investment credentials of the region	Jul 2015	Oct 2015	100	Yes	Yes	Completed Q1.	Economic Development

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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### 1.4 Strong local to global connections

Organise, undertake and report on the outcomes of, international investment, trade and export missions	Jul 2015	Jun 2016	50	Yes	Yes	The second annual report on Council's international relations activity underwent development for Council consideration in 2016. The process for identification and development of future trade missions was reviewed and the outcomes of this review will be reflected in the 2016 International Missions program.	Strategy & Coordination
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>1.4 Strong local to global connections</b>							
Promote the region's capabilities, products and services in key markets	Jul 2015	Jun 2016	50	Yes	Yes	In October, Council hosted visits to the region by the Queensland Government Trade and Investment Commissioners and Austrade officials from the Middle East and Northern Africa. These strategic visits provided the opportunity to showcase the region's capabilities, products and services to a range of international trade representatives and facilitate introductions with local businesses considering export opportunities.	Strategy & Coordination
Manage incoming international delegations	Jul 2015	Jun 2016	50	Yes	Yes	During the quarter, Council hosted three international delegations: Xiamen Municipal Government was briefed on the region's economic profile and investment projects; a buyers' delegation from a major group of trading companies based in Xiamen, who met with seven regional food exporters; and senior representatives from Jimei University interested in developing closer linkages with the University of the Sunshine Coast.	Strategy & Coordination
Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2015	Jun 2016	50	Yes	Yes	Briefings, export roundtables and networking events were conducted on the Sunshine Coast in October for three Austrade Commissioners from the Middle East and nine Trade and Invest Queensland (TIQ) Commissioners from the TIQ global network. Council officers also presented briefings on the region's tourism and investment offerings to the Austrade Tourism and Investment Specialist and Adviser.	Strategy & Coordination
Continue to support local business participation in the Export Capability Program	Jul 2015	Jun 2016	25	Yes	Yes	Council hosted a senior Department of Foreign Affairs and Trade and Austrade delegation to discuss investment and export opportunities to the Middle East. Ten companies attended a Roundtable Discussion and 65 local companies attended the Sunshine Coast Export Networking event. Membership of the Sunshine Coast Exporters Linked In group grew to 300 participants.	Economic Development

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>1.5 A natural, major and regional event destination</b>							
Sunshine Coast Investment Incentive Scheme	Jul 2015	Jun 2016	50	Yes	Yes	An Investment Attraction Plan was developed and presented to the Sunshine Coast Futures Board at its November 2015 meeting. In December, Country Chef was announced as a successful SCIIS applicant, resulting in \$8.45 million capex and 104 FTE jobs retained or expanded in the region.	Economic Development
Canelands Planning Project	Jul 2015	Jun 2016	20	Yes	Yes	Maroochy River Canelands Strategy and Action Plan currently under preparation. Procurement process complete. Consultant commissioned to prepare the strategy and action plan.	Strategic Planning
Manage Council's major and regional events sponsorship commitments	Jul 2015	Jun 2016	50	Yes	Yes	During the quarter, 13 sponsored events were conducted. The events attracted approximately 23,574 visitors/participants from outside the Sunshine Coast region and generated an estimated \$16.1 million in economic activity. The ninth Caloundra Music Festival, one of the region's most significant major events, saw a record attendance of 31,800 visitors across four days of music and entertainment. The Festival has a direct impact of approximately \$7.2 million to the local economy.	Economic Development
Support the activities of the Sunshine Coast Events Board	Jul 2015	Jun 2016	50	Yes	Yes	The Board and its working groups met on six occasions to review sponsorship applications: 10 were considered, of which nine were recommended to Council for support. The Mayor and the Chair of the Board jointly hosted 25 high-profile business representatives to garner their support for the region's major events.	Economic Development
Source and secure new major and regional events	Jul 2015	Jun 2016	50	Yes	Yes	Of the nine sponsorships recommended to Council, five events were new to the region. These five events are anticipated to have an economic impact of \$4.8 million, generating a return on investment ratio of 1:46.	Economic Development



## Goal: A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>2.1 Safe and healthy communities</b>							
Manage the Local Disaster Management Committee and provide disaster management services, information and advice	Jul 2015	Jun 2016	50	Yes	Yes	Scheduled Local Disaster Management Group meetings held. Annual joint agency disaster management exercise completed. Disaster management training completed. Disaster coordination activities undertaken for various disaster events.	Directorate - Infrastructure Services
Develop community safety partnerships with state agencies and community groups to enhance resident and visitor safety	Jul 2015	Jun 2016	50	Yes	Yes	This quarter Council officers executed a Memorandum of Understanding with the Department of Justice and Attorney-General for a Graffiti Removal Service that has a focus on graffiti deterrence and offender rehabilitation. Council also partnered with Community Solutions to deliver the Breaking the Ice, Alcohol and Drug Forum held at Lake Kawana Community Centre. This was attended by over 200 people from both the community and the Alcohol and Other Drug Services sector.	Community Facilities & Planning
Develop contemporary flood studies and models to support appropriate land use decisions, disaster preparation and response	Jul 2015	Jun 2016	50	Yes	Yes	External consultants have been engaged to progress both the new Pumicestone Passage Catchment flood model and the last stages of Maroochy River flood study.	Transportation & Infrastructure Policy
Manage the acquisition of sport and recreation facilities	Jul 2015	Jun 2016	70	Yes	Yes	Ongoing investigation of land for open space purposes in accordance with the adopted Open Space Blueprint contained in the Open Space Strategy 2011.	Environment & Sustainability Policy
Implement prioritised projects from community facility master plans	Jul 2015	Jun 2016	50	Yes	Yes	Works for 2015/16 include Elizabeth Daniels entry and car park works; Reserve 1000 soccer car park; Maroochydore Eagles Basketball Stadium expansion; Maroochydore Junior Rugby League Club tiered seating, car parking and additional change room facilities; Maroochydore Multi-Sports Coach boxes; Coolum Sports Complex new multi-use field; Palmwoods AFL/cricket car park; Ballinger Park Sports Complex access road and drainage improvements; Nambour Showgrounds improvements and Central Park car parking.	Community Facilities & Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>2.1 Safe and healthy communities</b>							
Progress open space network planning including planning for recreational activities and identify options for difficult to locate sports	Jul 2015	Jun 2016	5	Yes	Yes	Progressing with open space network layers to guide future review of Open Space Strategy	Environment & Sustainability Policy
Further develop corporate events and sporting opportunities at the region's premier sporting precinct, the Sunshine Coast Stadium and Kawana Sports Precinct	Jul 2015	Jun 2016	50	Yes	Yes	Council adopted the Sunshine Coast Stadium Facility Development Plan at its December 2015 Ordinary Meeting, which will contribute towards further development of this valuable sporting and community asset, whilst enhancing the economic development potential of the precinct. Events hosted include the Oztag Senior State Titles; Australasian Police and Emergency Games; National Rowing Championships; World Outrigging Sprint Championships and partnership with the Melbourne Storm NRL Club.	Community Facilities & Planning
Undertake periodic review of the Sunshine Coast Sport and Active Recreation Plan and Sunshine Coast Aquatics Plan	Dec 2015	Jun 2016	50	Yes	Yes	An update of the Aquatics Plan is nearing completion. Officers will begin a review and update of the Sport and Active Recreation Plan in early 2016.	Community Facilities & Planning
Continue to manage the implementation of Council's Regional Flying Fox Management Plan	Jul 2015	Jun 2016	50	Yes	Yes	Conservation Agreement for Regional Flying-fox management plan is currently being finalised with Commonwealth Government.	Environmental Operations
Continue to focus on education and communication to enhance responsible pet management practices	Jul 2015	Jun 2016	50	Yes	Yes	Existing educational programs, including the PetPEP Program and Beach Patrol Program, have continued this quarter. Officers have delivered tailored animal educational programs for various primary school age groups, with great levels of engagement and positive feedback. The Pet Partnership group continues, recently delivering an animal welfare awareness and micro-chipping day.	Community Response
Implement 'smart LED deployment' for public lighting in accordance with Council's endorsed program	Jul 2015	Jun 2016	50	Yes	Yes	Energex has provided a list of conditions for the potential transfer of public lighting that are currently being reviewed.	Commercial Projects

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>2.1 Safe and healthy communities</b>							
Implement the annual program of actions in the Domestic Animal Management Strategy 2014-2020	Jul 2015	Jun 2016	50	Yes	Yes	Discounted de-sexing programs for cats and dogs have been successfully delivered across the region. The Sunshine Coast Animal Refuge has successfully expanded their cat desexing program to operate all year round. The Dog Off-Leash Area Plan has progressed. A draft has been provided to stakeholders for review and feedback. Educational programs continue to be delivered and developed. The development of the new Animal Pound is on schedule to be delivered in 2016.	Community Response
Profile identified business and industry workforce accommodation needs in the region (based on income, location and demographic considerations)	Jul 2015	Dec 2015	95	Yes	Yes	A summary factsheet of projected workforce demographics and housing needs to inform future planning is being prepared. Revised completion date of Feb 2016.	Environment & Sustainability Policy
Investigate opportunities to encourage the provision of more diverse and resource-efficient housing options	Jul 2015	Jun 2016	15	Yes	Yes	Scoping of the Housing Diversity project is underway with the identification of relevant projects and research papers that focus on implications of densification.	Environment & Sustainability Policy
Develop partnerships and programs which encourage residents to lead more active healthy lifestyles.	Jul 2015	Jun 2016	50	Yes	Yes	Council's Health and Wellbeing Community Development Officer began work with the Primary Health Network to implement a Healthy Towns project this financial year. This project aims to work on local health promotion projects that support, connect and resource individual towns to improve locals' happiness, health and wellbeing.	Community Facilities & Planning
Develop a Community Safety Plan in accordance with Council's Community Safety Policy and Public Space Closed Circuit Television (CCTV) Policy	Jul 2015	Jun 2016	50	Yes	Yes	Officers are in the final stages of developing a draft Community Safety Plan. It is expected that the draft Plan will be presented to Council by June 2016.	Community Facilities & Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>2.2 Resilient and engaged communities</b>							
Implement prioritised actions as identified in the Sunshine Coast Social Strategy	Jul 2015	Jun 2016	50	Yes	Yes	Council officers have begun the implementation of the Sunshine Coast Social Strategy. This quarter, Council commenced its strong messaging campaign through the Walk against Domestic Violence and White Ribbon Day events.	Community Facilities & Planning
Implement the annual program of actions in the Sunshine Coast Libraries Plan 2014-2024	Jul 2015	Jun 2016	40	Yes	Yes	The new mobile library has now been launched. A Request for Quote (RFQ) for three library refurbishments (Kawana, Caloundra and Nambour) has also been completed, with consultants appointed and awaiting final designs. The RFQ for the detailed design of the Coolum Library extension is underway.	Community Relations
Implement the annual program of actions in the Sunshine Coast Performance and Community Venues Service Plan 2014-2029	Jul 2015	Jun 2016	50	Yes	Yes	All actions contained within the Sunshine Coast Performance and Community Venues Service Plan have been programmed to occur over the fifteen year life span of the document. The short term actions (which will occur over the first four year period) have been referred to relevant Unit work plans to ensure actions are being completed within the allocated timeframes. A significant action delivered thus far in 2015/16 is the surrendering of Council's lease at the Nambour Civic Centre.	Community Facilities & Planning
Continue to ensure the manner in which council distributes grant monies to community and not-for-profit organisations supports council's social vision for the region	Jul 2015	Jun 2016	50	Yes	Yes	Grant monies were distributed in line with endorsed guidelines and as approved by assessment panels. For this quarter, the Major Grants category received 74 applications for \$491,489. Minor Grants received 62 applications for \$94,088. Individual Grant applications increased 100% from 11 to 22. Emergency Grants applications decreased from seven to two. Councillor Discretionary applications slowed from 62 to 34, although funds awarded doubled. One Divisional Festive Grant was approved.	Community Relations

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>2.2 Resilient and engaged communities</b>							
Continue to build community resilience to natural disasters through proactive communications and implementation of digital technologies	Jul 2015	Jun 2016	50	Yes	Yes	Disaster Hub technical development updates completed and published, including registered user functionality. Local Disaster Management Group - 2015 Community Groups Sub Plans reviewed and completed.	Directorate - Infrastructure Services
Review and strengthen the leadership and governance arrangements associated with the coordination of the community recovery phase following natural disaster events	Jul 2015	Jun 2016	50	Yes	Yes	Council recently ran a mock natural disaster event 'Exercise Firestorm'. This exercise enabled all stakeholder groups involved in responding to and recovering from a natural disaster to work together and test their effectiveness. This exercise also strengthened the relationships between key stakeholder groups, utilising their skills and expertise to assist the community in the event of a recovery effort.	Community Facilities & Planning

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>2.3 Culture, heritage and diversity are valued and embraced</b>							
Finalise the Heritage Plan to guide the identification, protection, conservation, management, celebration and communication of the region's heritage	Jul 2015	Jun 2016	50	Yes	Yes	The annual program of actions as contained within the Sunshine Coast Heritage Plan 2015-2020 are being implemented including, Cultural Heritage Study consultants appointed; digital story for SS Dicky wreck completed and launched; annual Heritage calendar completed and launched; planning underway for 2017 Heritage network open day/showcase; Sunshine Coast Heritage Reference Group end of year meeting held and SCHRg sub-committee for Cultural Heritage Study engagement established.	Community Relations
Conduct further due diligence assessment for the Nambour Heritage tramway	Jul 2015	Jun 2016	35	Yes	Yes	Report to be presented to Council in Q3, January 2016 to provide project update on planning approvals and design.	Project Delivery

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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### 2.3 Culture, heritage and diversity are valued and embraced

Deliver a celebration, events and cultural program which encourages community participation and capacity and celebrates diversity	Jul 2015	Jun 2016	70	Yes	Yes	Christmas and New Year's programs were successfully delivered this quarter. One citizenship ceremony was held for more than 173 recipients. The Sunshine Coast Art Prize featured 9 categories, attracted 1,496 entrants, 123 finalists, 35 award winners and 18,000 visitors. The signature 2D category alone attracted close to 4,000 visitors - an increase of more than 100% on 14/15. The 2016 Sunshine Coast Australia Day Awards received 91 nominations with judging to be finalised in the third quarter.	Community Relations
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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### 2.4 People and places are connected

Implement appropriately sequenced smart region initiatives to provide inclusive and dynamic community places for linking people, technology and culture	Jul 2015	Jun 2016	45	Yes	Yes	SCC App launched, along with new Corporate Website. Smart City Living Lab (Precinct Pilot) RFQ assessment completed phase 1, and now planning implementation of a first set of trial solutions. Assisting SunCentral with Smart City developments.	Information Communication Technology Services
Facilitate the delivery of efficient transport systems and connections through multi modal network planning and studies, and planning partnerships with the Department of Transport and Main Roads	Jul 2015	Jun 2016	50	Yes	Yes	Council officers are involved with current studies being carried out by the Department of Transport and Main Roads (TMR) through representation on stakeholder and technical working groups. The Maroochydore Transport Model has been updated to inform planning for the Maroochydore PDA, including updated demographic model inputs and acquiring TMR sign-off on the agreed 2041 base network.	Transportation & Infrastructure Policy

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>2.4 People and places are connected</b>							
Continuing to deliver the pedestrian network and coastal pathways	Jul 2015	Jun 2016	85	Yes	Yes	The Coastal Pathway Masterplan is currently 80% finalised. The Draft Masterplan will be presented at an SDF in January 2016 to ascertain how to proceed with community engagement and subsequent council adoption. There are currently two Coastal Pathway projects already under construction: Bokarina stretch - 70%, Bradman Ave, 50% (contract issues have delayed construction over this past quarter, which have now been resolved). Local pathways planned to construct 2735m. Currently completed 85%.	Transport Infrastructure Management
Finalise the Sunshine Coast Light Rail Feasibility Study	Jul 2015	Jun 2016	50	Yes	Yes	Consultants have been appointed to undertake transport modelling and engineering/costing investigations on the proposed light rail route between Maroochydore and Caloundra.	Major Urban Developments
Continue to implement actions in the Sustainable Transport Strategy 2011-2031 and Active Transport Plan 2011-2031	Jul 2015	Jun 2016	50	Yes	Yes	Approximately 70% of the Sustainable Transport Strategy are either completed or have commenced. This includes progress on the development of a Sunshine Coast Parking Management Strategy.	Transportation & Infrastructure Policy
Develop and implement a Sunshine Coast Parking Management Plan including local area parking plans	Jul 2015	Jun 2016	50	Yes	Yes	All parking surveys scheduled for 2015 have been carried out. Receipt and analysis of data is currently underway.	Transportation & Infrastructure Policy
Progress and deliver the widening of Evans Street, Maroochydore	Jul 2015	Jun 2016	40	Yes	Yes	Second major milestone achieved with the reopening of Millwell Road West, following intersection upgrade works, now allowing School Road intersection to be closed for upgrade. Western carriageway kerb and channel now in place and project tracking ahead of schedule by approximately one month.	Project Delivery
Progress and deliver the next stages of Brisbane Road upgrade, Mooloolaba	Jul 2015	Jun 2016	95	Yes	Yes	Construction works on Stage 3 and 4A for Mooloolaba to Minyama, Separated Bikeway is now completed. Design now in progress for Stage 4B River Esplanade link to be constructed mid 2016.	Project Delivery

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<b>2.4 People and places are connected</b>							
Progress and maintain the region's sealed and unsealed roads network and identify proposed upgrades	Jul 2015	Jun 2016	48	Yes	Yes	Routine maintenance program on track, Reseal/Rehabilitation program will be completed within schedule, development of forward maintenance programs on track.	Civil Asset Management



## Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>3.1 Healthy and natural ecosystems and protected remnant vegetation</b>							
Identify biodiversity target areas for future attention by Council	Jul 2015	Jun 2016	75	Yes	Yes	Ongoing GIS is being undertaken to refine and finalise biodiversity target areas.	Environment & Sustainability Policy
Analyse the Biodiversity Report and updated data to inform biodiversity conservation and management actions	Jul 2015	Jun 2016	75	Yes	Yes	GIS analysis requirements have been determined to inform preparation of biodiversity reporting in 2016.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jul 2015	Jun 2016	50	Yes	Yes	Contractors undertaking delivery of maintenance works within council environmental reserves.	Environmental Operations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>3.2 Well-managed and maintained open space, waterways and foreshore assets</b>							
Implement the Shoreline Erosion Management Plan	Jul 2015	Jun 2016	50	Yes	Yes	Progressing a number of related projects, both in the operational and capital areas of delivery.	Environmental Operations
Implement the Maroochyore Beach Protection Plan	Jul 2015	Jun 2016	50	Yes	Yes	Completed second stage of nourishment program, currently commencing planning for third stage and finalising seawall permits.	Environmental Operations
Implement the Bribie Island - Golden Beach Protection Plan	Jul 2015	Jun 2016	50	Yes	Yes	Commenced enhanced nourishment program permit application and foreshore revetment wall project.	Environmental Operations
Finalise the Constructed Water Bodies asset management plan	Jul 2015	Jun 2016	50	Yes	Yes	Commenced implementation of management plan actions.	Environmental Operations
Partner with government, peak organisations and the community to prepare and implement integrated catchment management plans	Jul 2015	Jun 2016	40	Yes	Yes	Maroochy River: Background investigations undertaken to inform the preferred planning approach. Pumicestone Passage: Ongoing liaison and support of various plan actions. An implementation update on the Catchment Action Plan was prepared and promoted in partnership with Moreton Bay Regional Council and is available on council's website.	Environment & Sustainability Policy
Manage the region's high quality urban and rural open space network	Jul 2015	Jun 2016	50	Yes	Yes	The open space network continues to be serviced at adopted levels and presenting well	Parks and Gardens

## Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>3.2 Well-managed and maintained open space, waterways and foreshore assets</b>							
Finalise the development of a Tree and Native Vegetation Policy to enhance the region's urban forest	Jul 2015	Jun 2016	65	Yes	Yes	The policy is currently out for community consultation which closed on 14 December 2015. This will be then presented to council in 2016.	Parks and Gardens
Implement the Street Tree Masterplan	Jul 2015	Jun 2016	35	Yes	Yes	Street Tree Masterplan currently under development and will be presented to council in 2016.	Parks and Gardens
Finalise the development of the Sunshine Coast Recreation Parks Plan to enable the provision of a range of infrastructure that encourages people of all ages to participate in some form of physical activity	Jul 2015	Jun 2016	35	Yes	Yes	Overarching policy document along with Dog Off Leash Area module primary focus at present at approximately 85 percent complete.	Parks and Gardens
Tracks and Trails Activation	Jul 2015	Jun 2016	50	Yes	Yes	Internal and external stakeholders have been engaged. Regional review of recreational trail opportunities underway. Priority focus on Sugarbag Road Town Reserve mountain bike trail planning underway.	Environmental Operations
Maroochy Beach Renourishment	Jul 2015	Jun 2016	50	Yes	Yes	Completed current stage, commencing next stage due February 2016.	Environmental Operations
Mooloolaba Canal Desilting	Jul 2015	Jun 2016	50	Yes	Yes	Commenced permit applications and program design.	Environmental Operations
<b>3.3 A reputation for innovative environmental practices</b>							
Review and implement a range of sustainability programs and incentives which complement Council's vision for the region	Jul 2015	Jun 2016	50	Yes	Yes	Continued delivery of a range of new partnership projects and research and planning for further improved resources.	Environment & Sustainability Policy
Continue to engage, support and grow community partnerships in managing and enhancing the region's natural assets on public and private lands	Jul 2015	Jun 2016	50	Yes	Yes	Five expressions of interest received for new Community Nature Conservation Groups. Volunteer Day Out held in November 2015 where 75 conservation volunteers attended.	Environmental Operations

## Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>3.3 A reputation for innovative environmental practices</b>							
Strengthen Council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and feral animals in the region	Jul 2015	Jun 2016	50	Yes	Yes	The Coastal Fox Program now involves Descendants of Aboriginal and South Sea Islander peoples (DASSI). Monitoring has commenced within the fox control area to help establish the actual impacts of foxes on the native species in which the program seeks to protect. The Mary River Catchment Care Committee group is currently partnering to identify new and strategic locations for the release of biocontrol agents to reduce weed species that impact along the Mary River.	Community Response
Finalise a design concept for the Mary Cairncross Scenic Reserve Visitor Education Centre	Jul 2015	Jun 2016	75	Yes	Yes	Council report to endorse moving to construction stage on this project is due to be presented at January 2016 Ordinary Meeting	Environmental Operations
Investigate the feasibility of appropriate and sensitively-managed eco-tourism opportunities associated with key natural settings	Jul 2015	Jun 2016	50	Yes	Yes	Collated materials at a regional / state level perspective on ecotourism opportunities.	Environment & Sustainability Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>3.4 A region shaped by clever planning and design</b>							
Progress Local Area Planning and place development for Caloundra 4551	Jul 2015	Jun 2016	50	Yes	Yes	The Caloundra Centre Master Plan Project continues to be progressed with the issues identification phase complete, strategic directions and vision phase substantially complete and draft master plan document under preparation. Key stakeholders, including the Caloundra Central Business District Taskforce, continue to be consulted. Project information and findings of background research has been published on council's website.	Strategic Planning

## Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>3.4 A region shaped by clever planning and design</b>							
Progress Local Area Planning and place development for Maroochydore (outside the priority development area)	Jul 2015	Jun 2016	50	Yes	Yes	The planning scheme amendment that transitions the Principal Regional Activity Centre Structure Plan into the Local Area Plan in the Planning Scheme was sent to the State for 1st state interest review. The Maroochydore team continue to actively participate and coordinate advice for the Priority Development Area Technical Ref Group. Execution of Infrastructure Agreement anticipated end of 1st quarter.	Major Urban Developments
Progress Local Area Planning and place development for Mooloolaba	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q2. Mooloolaba Master Plan adopted by Council 10 December 2015.	Transport Infrastructure Management
Progress Local Area Planning and place development for Nambour	Jul 2015	Dec 2015	100	Yes	Yes	Completed Q2. The Nambour Activation Plan was adopted by Council in October 2015. The Plan is a collaborative and creative approach to placemaking in Nambour and now enters the implementation phase.	Environment & Sustainability Policy
Provide input to, and endeavour to influence, the review of the South East Queensland Regional Plan	Jul 2015	Jun 2016	50	Yes	Yes	Continuing to advocate for positions expressed in Joint Moreton Bay - Sunshine Coast and Sunshine Coast only preliminary submissions to South East Qld Regional Plan Review. Participation in State government consultation processes leading into the preparation of a draft, SEQ Regional Plan to be released in mid 2016.	Strategic Planning
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2015	Jun 2016	50	Yes	Yes	Alexandra Parade - completed; Brisbane Rd - under construction, Montville - design in negotiation with Transport, Main Roads, Palmwoods to commence design in April 2016, design for Timari St to be reviewed by end March 2016, Bulcock St - Design 95% completed. Renewal projects identified.	Transport Infrastructure Management
Develop appropriate communication and education tools to enhance the understanding and awareness of the lifestyle and environment benefits associated with best practice urban renewal, well-managed urban growth and higher density living	Jul 2015	Jun 2016	30	Yes	Yes	Communication and education tools being investigated as part of land use planning scenarios for Light Rail Project.	Strategic Planning

## Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>3.4 A region shaped by clever planning and design</b>							
Kawana Major Activity Centre	Jul 2015	Jun 2016	50	Yes	Yes	Bulk earthworks for Birtinya Island are underway and civil works under construction for initial stages. Construction continues for the display village on Birtinya Island, with parts now open to the public. Duplication of Lake Kawana Blvd nearing completion. 17 Lot subdivision Entrance Island complete. Stages 70, 71& Village Park continue. Assessment of master plans for Bokarina Beach nearing completion.	Major Urban Developments

## Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>4.1 Customer focussed services</b>							
Continue to improve services to the community by implementing new digital technologies (social, mobility, big data/analytics and 'internet of things')	Jul 2015	Jun 2016	40	Yes	Yes	Digital Connect Platform project has launched new Corporate Website as part of phase 1 deliverables. Finalised contracts associated with the development of phase 2 of this program.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals and is consistent with statutory obligations	Jul 2015	Jun 2016	50	Yes	Yes	Development Services continues to process requests and applications in an expeditious manner, meeting KPIs. Market activity has continued to be positive and assessment times are within statutory timeframes 94% of the time. Heavy workload due to applications flowing from Superseded Planning Scheme application requests	Development Services
Administer Council's local laws and State Legislation in a manner that supports Council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2015	Jun 2016	60	Yes	Yes	The review of Council's Local Laws was released for the purposes of community engagement this quarter. The consultation period is now closed. Community Response is providing feedback to Governance to help inform a final report for presentation to Council's January 2016 Ordinary Meeting seeking adoption.	Community Response
Implement the annual program of activities in the Regional Cemeteries Plan	Jul 2015	Jun 2016	65	Yes	Yes	The Annual Program of actions as contained within the Cemeteries Plan is on track, with recommendations from a recent internal review being implemented by the Coordinator of Branch Business Support and the Coordinator Cemetery Services.	Community Response

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community</b>							
Develop and deliver the Capital Works Program for 2015-2016 and subsequent years, including determining the timing, sequencing and identification of funding opportunities for community facility commitments	Jul 2015	Jun 2016	75	Yes	Yes	Draft program completed. Councillor engagement to be undertaken in Q3 January / February, 2016.	Project Delivery

## Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community</b>							
Manage the infrastructure network planning and charges to optimise funding for future growth assets	Jul 2015	Jun 2016	50	Yes	Yes	Infrastructure Network Planning required as part of developing the Local Government Infrastructure Plan has progressed. Development activity has continued positively with Infrastructure Charges revenue approximately \$7.5Million received in this quarter.	Transportation & Infrastructure Policy
Finalise the contractual arrangements and commence construction of the Sunshine Coast Sotar Farm	Jul 2015	Jun 2016	50	Watch	Yes	A best-and-final offer process resulted in capital and operational savings from the preferred contractor. Contract departure negotiations progressed however delays with latent ground conditions were experienced. Advice was received that the National Stronger Regions Fund application was unsuccessful.	Commercial Projects
Conduct community survey activities to inform the future design and delivery of council services	Aug 2015	Apr 2016	50	Yes	Yes	IRIS Research were engaged to conduct the community survey. Survey interviews concluded at the end of November, with 1,000 responses being analysed.	Strategy & Coordination
Oversee the Stage 1 construction of a new Animal Pound at Sippy Downs	Jul 2015	Jun 2016	50	Yes	Yes	The tender process for the new Animal Pound has now closed and is currently being assessed for selection.	Community Response
Actively support the Queensland Government, Council of Mayors South East Queensland and the Australian Local Government Association in lobbying the Federal Government against proposed changes to the Natural Disaster Relief and Recovery Arrangements funding formula and conditions	Jul 2015	Jun 2016	50	Yes	Yes	Letters written to key government officials expressing concern for proposed changes to Natural Disaster Relief and Recovery Arrangements funding formulas.	Directorate - Infrastructure Services
Actively participate in and contribute to advocacy initiatives for the Australian Local Government Association and Council of Mayors South East Queensland to influence the review of revenue powers and fiscal responsibilities of the three tiers of government	Jul 2015	Jun 2016	50	Yes	Yes	Council continued to monitor policy debate and announcements from the Federal Government on this matter.	Strategy & Coordination
Building Maintenance Improvement Program	Nov 2015	Jun 2016	0	Yes	Yes	QA of Building Management Plan data to be completed in January. Delivery of works to follow.	Property Management

## Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community</b>							
Events Centre Maintenance	Jul 2015	Jun 2016	56	Yes	Yes	Works currently being delivered.	Property Management
Building Management Plans (BMPs)	Jul 2015	Jun 2016	50	Yes	Yes	Inspections by consultants currently underway.	Property Management
<b>4.3 Sustainable waste and resource management services</b>							
Implement the new Waste Strategy	Jul 2015	Jun 2016	50	Yes	Yes	Ongoing implementation through the year with initial phase of a full review of both current and emerging alternative waste technology/treatment systems currently in progress.	Waste and Resources Management
Continue to manage Council's waste contracts	Jul 2015	Jun 2016	50	Yes	Yes	All contracts operating on schedule and within budget.	Waste and Resources Management



## Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>5.1 Robust and transparent decision-making</b>							
Advocate strongly to the Queensland Government to retain the current external boundaries of the Sunshine Coast local government area	Jul 2015	Jun 2016	50	Yes	Yes	In December 2015, following a request from the Deputy Premier, the Mayor provided clear advice and supporting information detailing Council's adopted position of no change to the external boundaries of the Sunshine Coast local government area in relation to the localities of Eumundi, Doonan, Verrierdale and Weyba Downs.	Strategy & Coordination
Establish and implement a new electronic document management system	Jul 2015	Jun 2016	65	Yes	Yes	Large majority of branches have now been migrated to EDDIE, the new EDRMS solution, as part of the project. Now moving on the integration with key property system and data migration from the old EDRMS system.	Information Communication Technology Services
Implement an integrated corporate performance framework for Council	Jul 2015	Jun 2016	25	Yes	Yes	Consultation with Directors and Branch Managers in relation to the annual review of the Corporate Plan commenced, with feedback to be provided in early January 2016.	Strategy & Coordination
Implement appropriate arrangements to comply with the legislative requirements associated with the 2016 local government election	Jul 2015	Dec 2015	60	Yes	Yes	A project group comprising of representatives from Corporate Governance and the Executive Office has been formed and is meeting regularly with a check list of items to be completed pre and post the election. A range of tasks and activities have been identified and formulated into an action plan to ensure preparedness. Currently waiting for notification to be published by ECQ. Revised completion date of May 2016	Corporate Governance
Continue to develop and publish 'Open Data' sets to increase availability of high quality and reliable information for use by industry, business and community	Jul 2015	Jun 2016	50	Yes	Yes	Successfully held HackFest late November 2015 with a number of innovative and potentially quite commercial applications piloted. Continuing to increase a number of data sets published on the Open Data portal.	Information Communication Technology Services

## Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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### 5.1 Robust and transparent decision-making

Pursue a range of contemporary communication channels to: • Promote the specific community benefit derived from progressing major projects of significance to the region; Continue delivery of proactive, comprehensive, informative and regular information on the financial health and capacity of the organisation, range, scale and quality of councils services and the innovations occurring to improve service delivery to customers; and Gather timely feedback from customers and the community	Jul 2015	Jun 2016	50	Yes	Yes	Collateral produced for the Shaping Our Future campaign included publication of a 28 page A4 booklet which was launched at the 2015 State of the Region event and distributed to community groups; a six-page feature in the local publication My Weekly Preview; updating of the promotional video; and a competition launch. In the next quarter, a DL size brochure will be included with the January 2016 rates notices. Proactive media events were conducted and media releases issued.	Communications
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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### 5.2 A financially sustainable organisation

Continue to refine and implement long-term financial management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	50	Yes	Yes	The initial 2016/17 Councillor Budget Workshop took place on 16 November 2015, discussing the budget parameters and principals that are aligned and in accordance to the Financial Sustainability Plan 2015 - 2025. Jedox vendor presentation held - sample model provided to Jedox to enable them to develop a proof of concept, with further discussions to take place in quarter 3.	Finance
Continue to refine and implement long-term asset management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	60	Yes	Yes	Draft Asset Management Plan developed for presentation to council during 2016/2017 budget development.	Project Delivery

## Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>5.2 A financially sustainable organisation</b>							
Ensure council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2015	Jun 2016	50	Yes	Yes	The collation and analysis of the data for Budget Review 2 2015/16 commenced, with the final report being tabled at the January 2016 Councillor Budget Workshop and Ordinary Meeting for adoption.  The Financial Performance Reports adopted by Council for quarter 2 include August, September and October 2015.	Finance
Ensure systems are in place to manage contracts and contracts performance	Jul 2015	Jun 2016	50	Yes	Yes	The new contract lifecycle management solution facilitates an effective cradle to grave procurement and contract management framework. The procurement process is structured to incorporate a performance management framework into each contract, including performance measures and performance reviews.	Procurement & Contracts
Diversify and strengthen council's revenue base by identifying options to generate income from new sources	Jul 2015	Jun 2016	50	Yes	Yes	The annual process of benchmarking with other Local Government organisations has been undertaken this quarter. Final documentation will be distributed to the relevant internal stakeholders by early February 2016 for review	Finance
Coordinate the delivery of the tourism levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	50	Yes	Yes	Funds collected by the Tourism and Major Events Levy were disbursed to Visit Sunshine Coast (formerly known as Sunshine Coast Destination Limited) in accordance with its Funding Agreement with Council. In November, the organisation provided a briefing to Councillors on its 2014-2015 Annual Report.	Economic Development
Coordinate the delivery of the environment levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	50	Yes	Yes	Implementation of the of the 2015/16 Environment Levy Program is continuing. The 2014/15 Annual Report was presented to Council and is available on Council's website.	Environment & Sustainability Policy

## Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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### 5.2 A financially sustainable organisation

Coordinate the delivery of the heritage levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	50	Yes	Yes	Key projects delivered or underway include the Cultural Heritage Study (lead project); Community Partnership Funding Program (Completed); Bankfoot House Conservation Management Plan (Completed); SS Dicky interpretive film (Completed); Heritage tourism / interpretive works (underway); Aboriginal cultural projects (60% committed); Universal access project - Fairview (90% completed); Heritage Sector professional development programs. Delivery is on track for completion in June 2016.	Community Relations
Coordinate the delivery of the transport levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	50	Yes	Yes	All initiatives have progressed. Initial calls for 2016/17 initiatives from other units of Council have been requested. Financial status of all levy projects were distributed to the project officers for their knowledge and project management.	Transportation & Infrastructure Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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### 5.3 An employer of choice

Progress the negotiation of revised industrial arrangements for the council workforce in accordance with State Government policy and legislative arrangements	Nov 2015	Jun 2016	25	Watch	Yes	Awaiting the new IR Act. No action is possible at this time	Human Resources
Review and implement more contemporary recruitment and selection processes for Council	Nov 2015	Jun 2016	70	Yes	Yes	The Page Up system is working well. The next steps are to analyse our recruitment stats and look for further enhancements.	Human Resources
Implement a suite of initiatives to promote diversity and flexibility of career opportunities in Sunshine Coast Council	Nov 2015	Jun 2016	30	Yes	Yes	Programs in place in a number of Departments to promote diversity and career movements for SCC employees.	Human Resources

## Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>5.3 An employer of choice</b>							
Continue to embed principles of sustainability and innovation into processes, systems and organisational culture	Jul 2015	Jun 2016	50	Yes	Yes	Promoting more sustainable outcomes through improved waste management at the Caloundra Music Festival. Implementing greater energy efficiency projects with pilot lighting upgrade in Fred Murray carpark. Raising awareness of waste minimisation opportunities and actions via a campaign during National Recycling Week.	Environment & Sustainability Policy
Deliver the information and technology capital program to improve the capacity of employees to facilitate better service responses to customers	Jul 2015	Jun 2016	50	Yes	Yes	Key projects continuing to progress well, including cloud infrastructure, Digital Connect platform, EDDIE and augmentation. Currently assessing tender responses for new Events Management and Identity Management solutions.	Information Communication Technology Services
Design and implement change management programs to equip staff to deliver new service options arising from the deployment and application of future digital and mobile technologies	Sep 2015	Jun 2016	40	Yes	Yes	HR is part of the Digital Reference Group and we are working closely with IS Department to develop the change process.	Human Resources
Maximise the safety and wellbeing of employees, contractors and volunteers	Aug 2015	Mar 2016	60	Yes	Yes	A new App and contractor briefings site has been developed. The Skillport system is being enhanced to assist with contractor and employee on-boarding.	Human Resources

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>5.4 Productive, professional partnerships</b>							
Continue to implement the new corporate brand for Council	Jul 2015	Jun 2016	50	Yes	Yes	A signage audit commenced and branding will be implemented in accordance with budget availability. The update of corporate documentation continued.	Communications
Continue to enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2015	Jun 2016	50	Yes	Yes	Council continues to engage with Trade and Invest Queensland, Austrade and other economic organisations in key markets. Council received two requests to establish closer linkages with international cities in the quarter and commenced a review of existing and potential international agreements.	Strategy & Coordination

## Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
<b>5.4 Productive, professional partnerships</b>							
Manage incoming sponsorship arrangements for Council's community programs and events	Jul 2015	Jun 2016	50	Yes	Yes	Sponsorship arrangements managed for the unit this quarter include two agreements with a value of \$3,650.	Community Relations
Explore sponsorship and programming opportunities for Council's major venues in order to support other businesses within the region while also looking to generate alternative revenue streams	Jul 2015	Jun 2016	50	Yes	Yes	A partnership agreement with the Melbourne Storm NRL club has been formed, which will see the under 20's National Youth Competition based at the Sunshine Coast Stadium from 2016. There are a number of elements of this agreement which will benefit other businesses and organisations, and raise awareness of the Sunshine Coast as an events and tourist destination. The Melbourne Storm will play the Wests Tigers in their trial game in March 2016 at the Stadium.	Community Facilities & Planning
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2015	Jul 2016	50	Yes	Yes	Key activities in the period include: - Advocacy with key stakeholders regarding region making projects - Ongoing development of partnerships opportunities with USC - Participation in Council of Mayors - Meetings and correspondence with State Government Ministers and senior department officers - CEO meetings conducted with Sunshine Coast State and Federal representatives	Executive Office
Engage with University of Sunshine Coast, TAFE and broader education sector to ensure higher education and training courses include those critical skill sets required by Council in the future	Nov 2015	Jun 2016	60	Yes	Yes	The 2016 internship calendar has been developed. Meetings are planned with faculty leaders to build in industry links at TAFE and the University of Sunshine Coast.	Human Resources