

Portfolio	Portfolio Components	Portfolio Responsibilities	Councillor Designation	Corporate Plan Goal Alignment	Regional Strategy Alignment	Group Alignment
Service Excellence (Customer Service)	Customer Service Local Laws Administration Waste Development Assessment	<ul style="list-style-type: none"> Customer service standards and response Service reviews Monitoring Customer and community satisfaction levels Development, delivery and monitoring of the annual core capital works program Development, delivery and monitoring arrangements for Council's asset maintenance program Local Law reviews Development assessment services and standards monitoring 	Cr Dickson Cr Johnston	Service Excellence	[Proposed] Customer Experience Strategy	Community Engagement and Planning Services Built Infrastructure
Outstanding Organisation (Governance)	Finance Corporate Strategy Governance	<ul style="list-style-type: none"> Council revenue policies and financing arrangements Budget development and budget review arrangements. Long term financial plan Council's participation in Unitywater Corporate Plan development Annual review of the Corporate Plan and performance measures. Operational Plan development Corporate Governance Framework - implementation, review and monitoring Performance monitoring systems and reporting including Operational Plan reporting 	Cr Hungerford Cr Natoli	An Outstanding Organisation	[Proposed] Outstanding Organisation Strategy	Business Performance Office of the Chief Executive Officer