



Operational Plan Activities Report

Quarter Ended: 03/2016

Quarterly Progress Report on Implementation of Corporate and Operational Plans

NOTE:

- % Complete - shows the progress in completing the operational activity
- On Time - indicates on track for completion by finish date
- On Budget - indicates will be completed within the allocated budget

Goal: A new economy

Providing the regional policy, regulatory settings and identity that shape a globally competitive economy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.1 Strong economic leadership, collaboration and identity							
Continue to support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report and the first biannual review of the Board	Jul 2015	May 2016	75	Yes	Yes	The Sunshine Coast Economic Futures Board met in March and provided advice on key Council projects currently under development, including the Food Hub Feasibility Study, the Investment Attraction Action Plan, and the International Submarine Cable submission. Board members, Mr Howard Aron and Mr Andrew Pitcher, also participated in the first Qantas business flight and investment mission to Sydney on 9 February 2016.	Strategy & Coordination
Implement the new regional investment brand and Regional Investment Prospectus, with a specific focus on the investment opportunities associated with major capital projects and the high-value industries	Jul 2015	Jun 2016	75	Yes	Yes	The regional investment brand - INVEST Sunshine Coast - was used to promote the region domestically as part of the commencement of the Qantas business flight schedule in February. A content review of the region's Investment Prospectus and associated collateral has commenced to maintain the currency of this product.	Strategy & Coordination
Implement innovative communication techniques to lift the awareness of the region's investment opportunities in key domestic and international markets	Jul 2015	Jun 2016	75	Yes	Yes	New opportunities have been secured to promote investment in the region through the development of an advertorial spread in the Qantas magazine and a digital advertisement for display at the Sunshine Coast Airport. Direct marketing opportunities in key Asian and United States markets were also under negotiation.	Strategy & Coordination
Continue to administer the Sunshine Coast Planning Scheme including progression of council nominated investigations and priority amendments to the planning scheme	Jul 2015	Jun 2016	60	Yes	Yes	Round 1 planning scheme amendments substantially completed. Round 2 planning scheme amendments currently being progressed through the statutory plan-making process. Round 3 planning scheme amendment items currently under investigation. Major Planning Scheme Amendment No. 5 for the Palmview Structure Plan area was adopted and took effect on 1 April 2016.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Finalise Council's contribution to all statutory approvals to advance the expansion of the Sunshine Coast Airport	Jul 2015	Jun 2016	95	Yes	Yes	All submissions received in response to the exhibition of the Additional Environmental Impact Statement were addressed and referred back to the Office of the Coordinator-General. Negotiations with the OCG and State agencies, with respect to likely conditions of approval, commenced in February and have been ongoing. The Commonwealth Department of Environment advised it is satisfied with information contained in the EIS and the AEIS, and awaits the OCG's report before finalising EPBC Act approval.	Sunshine Coast Airport
Progress the endorsed financing strategy to secure the required investment to facilitate expansion of the Sunshine Coast Airport	Jul 2015	Jun 2016	75	Yes	Yes	The Royal Bank of Canada had prepared a potential Market Sounding process which detailed an approach that could be taken when going out to market. Following consideration of the process by the Sunshine Coast Airport Expansion Project Control Group, Council would receive a further report with recommendations for moving forward with market sounding.	Directorate - Corporate Strategy and Delivery
Provide support to SunCentral Maroochydore Pty Ltd through its establishment phase and manage Council's shareholder interests in the company	Jul 2015	Jun 2016	75	Yes	Yes	The Shareholder Representative Group met in February and received an update from the SunCentral Maroochydore CEO on activities for the period October - December 2015. Members noted the outstanding success of the SunCentral sod-turning event, attended by the Queensland Premier. Work of the Technical Reference Group continued in liaison with SunCentral. This included civil design details, the Smart City framework, the construction program, and the Aerodrome Road Intersection Design Consultancy.	Directorate - Corporate Strategy and Delivery
Facilitate the application of smart city principles across the Maroochydore PDA and the SC Enterprise Corridor, to build the connectivity of communities, improve accessibility to information and services and build the value proposition of the region.	Jul 2015	Jun 2016	75	Yes	Yes	Smart City Framework implementation progressing well. Bulcock Street Caloundra project has now commenced. In addition, regional wi-fi localities identified and in position now for implementation.	Project Delivery

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Work with SunCentral Maroochy Pty Ltd to conduct an expression of interest process for the development of a five-star hotel complex; an entertainment, convention and exhibition centre; and associated development	Aug 2015	Jun 2016	50	Yes	Yes	Work continued with SunCentral Maroochy Pty Ltd to progress an initial market sounding process. Investigation of options in relation to the provision of convention, entertainment and exhibition facilities in the Maroochy Priority Development Area commenced.	Strategy & Coordination
Work closely with the Queensland Government and Building Queensland (once established) to elevate consideration and prioritisation of major infrastructure needs (in particular, road, rail and transport infrastructure) for the region	Aug 2015	Jun 2016	75	Yes	Yes	Council responded stridently to the release of the State Infrastructure Plan. It continued to progress advocacy with the State and Federal governments in relation to securing commitments (both funding and timing) to core road, rail and public transport infrastructure solutions that are the responsibility of these tiers of government.	Strategy & Coordination
Work with the Australian Communications and Media Authority on the assessment of an application for a cable protection zone to facilitate investment in an international submarine cable to come offshore from the Sunshine Coast	Jul 2015	Jun 2016	75	Yes	Yes	Discussions between Council officers and the Australian Communications and Media Authority continued at a senior level.	Directorate - Corporate Strategy and Delivery
Continue to progress planning, infrastructure delivery solutions and service integration for key development areas at Kawana, Palmview and Caloundra South	Jul 2015	Jun 2016	75	Yes	Yes	Work continues to progress on the planning and infrastructure delivery solutions for the key development areas at Palmview, Kawana Waters and Caloundra South.	Major Urban Developments
Finalise planning, scoping and financing arrangements to progress the Brisbane Road carpark at Mooloolaba	Jul 2015	Jun 2016	75	Yes	Yes	In January, Council received an update on the Expression of Interest process and approved that the project continue to the next stage of calling of tenders from shortlisted proponents. In the first quarter of 2016/17, it is anticipated that Council will receive a further report to consider its decision on awarding a tender.	Directorate - Corporate Strategy and Delivery

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
Implement the industry and investment plans for high-value industries: <ul style="list-style-type: none"> • Health and well-being • Education and research • Tourism, sport and leisure • Clean technologies • Aviation and aerospace • Knowledge industries and professional services • Agribusiness 	Jul 2015	Jun 2016	75	Yes	Yes	Work continued to be delivered across the 180 actions documented for the seven High Value Industry and Investment Action Plans, in partnership with the Taskforces and signatories to the Regional Economic Development Strategy. During this quarter, approximately 65% of the actions were directly progressed, with the remainder either already completed or scheduled to be completed across the four-year implementation schedule to 2018.	Economic Development
Facilitate local business access to specialist advice, information and services	Jul 2015	Jun 2016	75	Yes	Yes	More than 260 businesses were assisted with access to specialist advice, information and services. In addition, six events were held in support of the Regional Economic Development Strategy.	Economic Development
Target Council's procurement policies and practices to support local businesses	Jul 2015	Jun 2016	75	Yes	Yes	The 2016/17 Procurement Policy will be presented to the April OM of Council. The Policy is accompanied by a Local Preference in Procurement Guideline, which will clearly articulate and drive a greater engagement with local businesses. Council will continue to structure procurements to match the capabilities of the local markets. For the 2015/16 financial year to March, \$132 million, or 68% of available procurement expenditure was with local businesses.	Procurement & Contracts
Continue to work with the University of the Sunshine Coast, TAFE and the broader education and training sector to investigate options for generating appropriate skills and training initiatives to better prepare young people for employment options that are predicted to become available in the region	Jul 2015	Jun 2016	75	Yes	Yes	Preparations continued for the launch, expected next quarter, of Study Sunshine Coast to over 150 education and business stakeholders. A Careers Plus program that identifies future career opportunities on the Sunshine Coast in the next 25 years will also be launched next quarter.	Economic Development
Continue to implement the Caloundra Aerodrome Master Plan and associated property management and leasing arrangements	Jul 2015	Jun 2016	50	Yes	Yes	Delivery of capital budget in progress.	Property Management

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
Encourage private sector investment in the Oceanside Kawana Health Precinct	Jul 2015	Jun 2016	75	Yes	Yes	A Business Investment Mission to Sydney (linked to the first Qantas business flight) presented to potential investors on 9 February 2016. Ongoing marketing was conducted with Savills, and planning continued in relation to a Health Investment Mission to Sydney to be undertaken in the next quarter.	Economic Development
Monitor Council's investment in The Work Shop (an employment services partnership for the Sunshine Coast University Public Hospital project) and consider future funding arrangements	Jul 2015	Oct 2015	100	Yes	Yes	Completed Q1. Major achievements during the life of the project include placement of more than 800 previously challenged local workers, an estimated \$115.3 million in local wages and salaries, and \$183.5 million Gross Regional Product.	Economic Development
Engage peak industry bodies in the promotion of the region's success in implementing the Regional Economic Delivery Strategy and the investment credentials of the region	Jul 2015	Oct 2015	100	Yes	Yes	Completed Q1. Additionally, this quarter, Council partnered with the Sunshine Coast Combined Chambers Alliance on a number of initiatives, including the Qantas Business Investment Mission to Sydney on 9 February 2016.	Economic Development

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.4 Strong local to global connections							
Organise, undertake and report on the outcomes of, international investment, trade and export missions	Jul 2015	Jun 2016	75	Yes	Yes	The annual report on Council's international relations activities for 2015 was completed and will be considered by Council in April. The 2015 missions program was delivered well under the approved budget. Following consultation with key stakeholders and partners, a proposed International Missions program for the 2016/2017 financial year will also be considered by Council in April.	Strategy & Coordination
Promote the region's capabilities, products and services in key markets	Jul 2015	Jun 2016	75	Yes	Yes	A media campaign in Australian markets via placement of advertisements and advertorials in leading business publications was devised and will commence from April 2016.	Strategy & Coordination

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1.4 Strong local to global connections							
Manage incoming international delegations	Jul 2015	Jun 2016	75	Yes	Yes	During the quarter, Council hosted one international delegation from Izumisano in Japan. Planning and preparations commenced for two international delegations from India and China to visit the University of the Sunshine Coast and the region in April 2016.	Strategy & Coordination
Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2015	Jun 2016	75	Yes	Yes	Arrangements were finalised for a visit to the region by the Senior Trade Commissioner Austrade Tokyo, and the Queensland State Director Austrade, for an international education roundtable. While the Austrade representatives are in the region, Council officers will provide briefings on the region's economic development strategy and major investment opportunities.	Strategy & Coordination
Continue to support local business participation in the Export Capability Program	Jul 2015	Jun 2016	75	Yes	Yes	Council contracted Export Council of Australia to deliver the Export and Global Capability Program 2016. The first Export Networking event for 2016 was held in February and was attended by 86 guests with key speakers from Advance Aquarium Technologies and the Export Finance and Insurance Corporation.	Economic Development

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.5 A natural, major and regional event destination							
Sunshine Coast Investment Incentive Scheme	Jul 2015	Jun 2016	75	Yes	Yes	During the quarter, 20 new investment leads were identified with two of these progressed under the SCIIS framework. No formal applications had been lodged prior to the end of the quarter.	Economic Development
Canelands Planning Project	Jul 2015	Jun 2016	50	Yes	Yes	Currently investigating various rural, environmental and other development opportunities for input into a Draft Maroochy River Canelands Strategy and Action Plan.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.5 A natural, major and regional event destination							
Manage Council's major and regional events sponsorship commitments	Jul 2015	Jun 2016	75	Yes	Yes	Eight major events were held during the quarter, attracting 30,578 guests from outside the region. These events are estimated to have generated \$16.9 million in economic activity. In February, Council launched The World is Coming to the Sunshine Coast campaign as a component of the Major Events Communications Plan for major events in 2016.	Economic Development
Support the activities of the Sunshine Coast Events Board	Jul 2015	Jun 2016	75	Yes	Yes	The Board and its working groups met on four occasions to review sponsorship applications. One existing event application was considered and recommended to Council for approval in April.	Economic Development
Source and secure new major and regional events	Jul 2015	Jun 2016	75	Yes	Yes	Progress continued in relation to several major event leads with a number of ongoing discussions.	Economic Development

Goal: A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Manage the Local Disaster Management Committee and provide disaster management services, information and advice	Jul 2015	Jun 2016	75	Yes	Yes	Local Disaster Management Group meeting held across quarter (March). Disaster Hub content updated to provide current information and advice to the community.	Directorate - Infrastructure Services
Develop community safety partnerships with state agencies and community groups to enhance resident and visitor safety	Jul 2015	Jun 2016	75	Yes	Yes	Council's Community Safety Officer continues to work with a variety of stakeholders and state agencies to broaden the opportunities for collaboration within the community safety portfolio across the region. In addition, the Director of Community Services has become a member of a regional multi-agency taskforce which will work collaboratively in developing targeted solutions to regional issues.	Community Facilities & Planning
Develop contemporary flood studies and models to support appropriate land use decisions, disaster preparation and response	Jul 2015	Jun 2016	75	Yes	Yes	Pumicestone Catchments Flood Study is continuing. Maroochy River Flood Study is continuing. Maroochy and Mooloolah River Flood plain Management Studies have been initiated. Mooloolah River Storm Tide Study has been revised with the new model developed.	Transportation & Infrastructure Policy
Manage the acquisition of sport and recreation facilities	Jul 2015	Jun 2016	75	Yes	Yes	Ongoing investigation of land for open space purposes in accordance with the adopted Open Space Blueprint contained in the Open Space Strategy 2011.	Environment & Sustainability Policy
Implement prioritised projects from community facility master plans	Jul 2015	Jun 2016	75	Yes	Yes	Prioritised projects delivered in line with 2015/16 endorsed capital program.	Community Facilities & Planning
Progress open space network planning including planning for recreational activities and identify options for difficult to locate sports	Jul 2015	Jun 2016	75	Yes	Yes	Update of open space network layers to guide future review of Open Space Strategy.	Environment & Sustainability Policy

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Further develop corporate events and sporting opportunities at the region's premier sporting precinct, the Sunshine Coast Stadium and Kawana Sports Precinct	Jul 2015	Jun 2016	75	Yes	Yes	Council adopted the Sunshine Coast Stadium Facility Development Plan at the December 2015 Ordinary Meeting, which will contribute towards further development of this valuable sporting and community asset, whilst enhancing the economic development potential of the precinct. Events hosted include the NRL Trial Game - Melbourne Storm v West Tigers; 2016 Junior Oztag State Cup; ROC Race and Colour Run. The Sunshine Coast Falcons and Fire continue to play their homes games at the stadium.	Community Facilities & Planning
Undertake periodic review of the Sunshine Coast Sport and Active Recreation Plan and Sunshine Coast Aquatics Plan	Dec 2015	Jun 2016	75	Yes	Yes	Review of Sunshine Coast Aquatics Plan and Sunshine Coast Sport and Active Recreation Plan have commenced and to be presented to Council by end of June 2016.	Community Facilities & Planning
Continue to manage the implementation of Council's Regional Flying Fox Management Plan	Jul 2015	Jun 2016	75	Yes	Yes	State Government approval received for Regional Flying Fox Management Plan. Currently awaiting Federal Government approval of Regional Flying Fox Management Plan.	Environmental Operations
Continue to focus on education and communication to enhance responsible pet management practices	Jul 2015	Jun 2016	60	Yes	Yes	The PetPEP program continues to be rolled out to schools. The officer delivering these programs has tailored the experience for the different age groups and this has been accepted really well. The Beach Patrol Program will be taken to the annual budget deliberations to seek permanent funding.	Community Response
Implement the annual program of actions in the Domestic Animal Management Strategy 2014-2020	Jul 2015	Jun 2016	60	Yes	Yes	Implementation continues as outlined in the Strategy and has its own report.	Community Response
Implement 'smart LED deployment' for public lighting in accordance with Council's endorsed program	Jul 2015	Jun 2016	75	Yes	Yes	Progress in relation to the 'smart LED deployment' focussed on the presentation of the Urban Public Lighting Master Plan, updating the business case, and development of the transfer agreement with Energex. A report will be presented to Council, for decision, at its April Ordinary Meeting.	Commercial Projects

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2.1 Safe and healthy communities							
Profile identified business and industry workforce accommodation needs in the region (based on income, location and demographic considerations)	Jul 2015	Dec 2015	95	Yes	Yes	Community Profile up to date and available on council's website. The Population and Housing Trends report was published in December 2015. Housing the Workforce study is progressing and has a revised completion date of 30 June 2016.	Environment & Sustainability Policy
Investigate opportunities to encourage the provision of more diverse and resource-efficient housing options	Jul 2015	Jun 2016	50	Yes	Yes	Research continues to investigate supporting more diverse housing options.	Environment & Sustainability Policy
Develop partnerships and programs which encourage residents to lead more active healthy lifestyles.	Jul 2015	Jun 2016	75	Yes	Yes	In partnership with a wide variety of health providers, officers are currently preparing a Healthy Lifestyles Expo during Heart Week in May. This will promote many services and programs on offer throughout the region and aim to encourage more people to make healthy choices and be connected with health professionals that can aid this.	Community Facilities & Planning
Develop a Community Safety Plan in accordance with Council's Community Safety Policy and Public Space Closed Circuit Television (CCTV) Policy	Jul 2015	Jun 2016	75	Yes	Yes	Officers are in the final stages of the development of a draft Community Safety Plan. This will be presented to Council seeking adoption by June 2016.	Community Facilities & Planning

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.2 Resilient and engaged communities							
Implement prioritised actions as identified in the Sunshine Coast Social Strategy	Jul 2015	Jun 2016	75	Yes	Yes	Officers are progressing the implementation of the Social Strategy and are preparing an annual report for Council. This will be presented to Council in August following end of year results.	Community Facilities & Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.2 Resilient and engaged communities							
Implement the annual program of actions in the Sunshine Coast Libraries Plan 2014-2024	Jul 2015	Jun 2016	60	Yes	Yes	Continuing with actions in Sunshine Coast Libraries Plan. Full detailed design and costings completed for Coolum Library and undertaking concept designs and community consultation for Maleny Library. Requests For Quote for refurbishment plans for Kawana now being evaluated and will be awarded early April 2016. Budget bid developed for continuation of an annual library refurbishment program.	Community Relations
Implement the annual program of actions in the Sunshine Coast Performance and Community Venues Service Plan 2014-2029	Jul 2015	Jun 2016	75	Yes	Yes	The short term actions (which will occur over the first four year period of the Plan) have been referred to relevant Unit work plans to ensure actions are being completed within the allocated timeframes. Surrendering the lease of the Nambour Civic Centre was a significant action which has been completed.	Community Facilities & Planning
Continue to ensure the manner in which council distributes grant monies to community and not-for-profit organisations supports council's social vision for the region	Jul 2015	Jun 2016	75	Yes	Yes	Grant monies distributed via guidelines and assessment panels. \$178,915 value of grants awarded to 80 applicants comprised of 24 individual grants totalling \$7,526; four emergency grants totalling \$4,736; 25 Councillor Discretionary grants totalling \$79,669; nine minor events totalling \$16,000; five Environment Levy grants totalling \$16,000; and 13 RADF grants totalling \$53,450.	Community Relations
Continue to build community resilience to natural disasters through proactive communications and implementation of digital technologies	Jul 2015	Jun 2016	75	Yes	Yes	The Disaster Hub continues to play a central role in communication and information to assist in the building of community resilience. The Disaster Hub and its capabilities were presented at numerous forums between January and March 2016 (schools, community groups, emergency services meetings).	Directorate - Infrastructure Services

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.2 Resilient and engaged communities							
Review and strengthen the leadership and governance arrangements associated with the coordination of the community recovery phase following natural disaster events	Jul 2015	Jun 2016	75	Yes	Yes	Officers have recently been able to negotiate the re-establishment and the combining of a Local and District Human Services Sub-group in conjunction with the state and regional recovery service providers. Council's Community Safety Officer has also been appointed to this sub-group to assist Council's Community Liaison Officer. The safety officer will also now provide assistance during a disaster event and will act as the recovery secretariat.	Community Facilities & Planning

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.3 Culture, heritage and diversity are valued and embraced							
Finalise the Heritage Plan to guide the identification, protection, conservation, management, celebration and communication of the region's heritage	Jul 2015	Jun 2016	70	Yes	Yes	Implementation continues for annual program of endorsed Heritage Plan actions. This quarter delivered: Cultural Heritage Study - initial field work and consultation stage produced draft short list of places; Draft Thematic Study 75% completed; SS Dicky wreck interpretation in partnership with Parks & Gardens underway; Heritage Discovery Guide launched; Heritage Discovery open day; Sunshine Coast Heritage Reference Group (SCHR) endorsed draft 16/17 Levy program; CFPF grants finalised.	Community Relations
Conduct further due diligence assessment for the Nambour Heritage tramway	Jul 2015	Jun 2016	55	Watch	Yes	Report presented to council on 25/2/2016, which included details of Heads of Agreement, appraisals, costings, funding and grant funding. Further report to be provided to council to have Heads of Agreement ratified and revised business case endorsed.	Project Delivery
Deliver a celebration, events and cultural program which encourages community participation and capacity and celebrates diversity	Jul 2015	Jun 2016	75	Yes	Yes	Australia Day flag raising event [40 attendees] impacted by wet weather. Citizenship ceremony [215 recipients]. Australia Day Awards ceremony [91 entrants - 450 attendees] and Australia Day Award winners and sponsors' breakfast [71 attendees] delivered. Excellent participant feedback received on all events this quarter.	Community Relations

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.4 People and places are connected							
Implement appropriately sequenced smart region initiatives to provide inclusive and dynamic community places for linking people, technology and culture	Jul 2015	Jun 2016	70	Yes	Yes	Implementation of Smart City living lab solutions well underway. New version of SCC App released. Continued assistance with SunCentral in the design of their Smart City requirements.	Information Communication Technology Services
Facilitate the delivery of efficient transport systems and connections through multi modal network planning and studies, and planning partnerships with the Department of Transport and Main Roads	Jul 2015	Jun 2016	75	Yes	Yes	Council officers continue to be involved with current studies being carried out by the Department of Transport and Main Roads through representation on stakeholder and technical working groups. Significant studies/projects include the Bruce Highway/Maroochydore/Nambour Connection Road Interchange and connection to Forest Glen. The northern Sunshine Motorway Interchange at Sippy Downs, the Bruce Highway Upgrade between Caloundra Road and the Sunshine Motorway.	Transportation & Infrastructure Policy
Continuing to deliver the pedestrian network and coastal pathways	Jul 2015	Jun 2016	85	Yes	Yes	The Coastal Pathway Master Plan is 85% finalised. Parks & Gardens presented the Draft Masterplan to an SDF in January 2016 where council confirmed how it would like to proceed with community engagement and subsequent adoption. Community Engagement will occur later this year in preparation for council adoption late 2016. Currently two Coastal Pathway projects under construction within the program - Bokarina 75%, and Bradman Ave 50%.	Transport Infrastructure Management
Finalise the Sunshine Coast Light Rail Feasibility Study	Jul 2015	Jun 2016	75	Yes	Yes	Engineering/costing investigations of the Light Rail route at a concept level have been completed. Consultants have now been appointed to undertake the land use planning and strategic assessment of service requirement components of the Light Rail project.	Major Urban Developments
Continue to implement actions in the Sustainable Transport Strategy 2011-2031 and Active Transport Plan 2011-2031	Jul 2015	Jun 2016	75	Yes	Yes	Work has continued on the implementation of the Sustainable Transport Strategy with 70% of identified actions either completed or underway. This has included progressing parking surveys to provide input into the Sunshine Coast Parking Management Strategy.	Transportation & Infrastructure Policy

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.4 People and places are connected							
Develop and implement a Sunshine Coast Parking Management Plan including local area parking plans	Jul 2015	Jun 2016	75	Yes	Yes	During March 2016, a parking survey of the Caloundra CBD was completed, to provide input into the development of this plan.	Transportation & Infrastructure Policy
Progress and deliver the widening of Evans Street, Maroochydore	Jul 2015	Jun 2016	75	Yes	Yes	Third major milestone achieved with re-opening of School Road intersection following intersection upgrade works. Western carriageway will be opened to traffic in mid April, to allow for median works to commence. Project still tracking ahead of schedule by one month.	Project Delivery
Progress and deliver the next stages of Brisbane Road upgrade, Mooloolaba	Jul 2015	Jun 2016	98	Yes	Yes	Design continuing to progress for Stage 4B River Esplanade. Intended design completion is mid 2016. Construction dependent on future council and grant funding approvals.	Project Delivery
Progress and maintain the region's sealed and unsealed roads network and identify proposed upgrades	Jul 2015	Jun 2016	75	Yes	Yes	All programs tracking well and will be completed within timeframes. Completed the proposed 15 year sealed roads management plan for council adoption.	Civil Asset Management

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.1 Healthy and natural ecosystems and protected remnant vegetation

Identify biodiversity target areas for future attention by Council	Jul 2015	Jun 2016	75	Yes	Yes	Ongoing GIS analysis is being undertaken to refine and finalise biodiversity target areas.	Environment & Sustainability Policy
Analyse the Biodiversity Report and updated data to inform biodiversity conservation and management actions	Jul 2015	Jun 2016	75	Yes	Yes	Analysis of new vegetation data progressing to inform new vegetation mapping to inform Biodiversity Reporting and Management Actions.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jul 2015	Jun 2016	75	Yes	Yes	Contractors undertaking delivery of maintenance works within council environmental reserves.	Environmental Operations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.2 Well-managed and maintained open space, waterways and foreshore assets

Implement the Shoreline Erosion Management Plan	Jul 2015	Jun 2016	75	Yes	Yes	Progressing a number of related projects, both in the operational and capital areas of delivery.	Environmental Operations
Implement the Maroochydore Beach Protection Plan	Jul 2015	Jun 2016	75	Yes	Yes	Completed final nourishment stage and gained approval for seawall.	Environmental Operations
Implement the Bribie Island - Golden Beach Protection Plan	Jul 2015	Jun 2016	75	Yes	Yes	Progressing enhanced nourishment program permit application and foreshore revetment walls projects.	Environmental Operations
Finalise the Constructed Water Bodies asset management plan	Jul 2015	Jun 2016	75	Yes	Yes	Implementation of action plan continues.	Environmental Operations
Partner with government, peak organisations and the community to prepare and implement integrated catchment management plans	Jul 2015	Jun 2016	75	Yes	Yes	Implementation of the Pumicestone Passage and Catchment Action Plan in partnership with network stakeholders is continuing. 14 of 41 (34%) actions complete. 22 of 41 actions in progress.	Environment & Sustainability Policy
Manage the region's high quality urban and rural open space network	Jul 2015	Jun 2016	75	Yes	Yes	Meeting targets in maintaining of all open space networks.	Parks and Gardens

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.2 Well-managed and maintained open space, waterways and foreshore assets							
Finalise the development of a Tree and Native Vegetation Policy to enhance the region's urban forest	Jul 2015	Jun 2016	65	Yes	Yes	Over 400 responses were received via the community consultation process. Information collated and will be used to make recommended changes to the policy, which will be presented to council mid 2016.	Parks and Gardens
Implement the Street Tree Masterplan	Jul 2015	Jun 2016	55	Yes	Yes	Street Tree Masterplan currently under development and progressing well. Consultation to occur with Councillors in June / July with aim to present report to council in October 2016.	Parks and Gardens
Finalise the development of the Sunshine Coast Recreation Parks Plan to enable the provision of a range of infrastructure that encourages people of all ages to participate in some form of physical activity	Jul 2015	Jun 2016	55	Yes	Yes	Overarching policy document along with Dog Off Leash Area module primary focus at present. Approximately 85 % now complete.	Parks and Gardens
Tracks and Trails Activation	Jul 2015	Jun 2016	75	Yes	Yes	Internal and external stakeholders have been engaged. Regional review of recreational trail opportunities underway. Priority focus on Sugar Bag Road Town Reserve mountain bike trail planning underway.	Environmental Operations
Maroochy Beach Renourishment	Jul 2015	Jun 2016	75	Yes	Yes	Progressing final stage of project and currently undertaking review of program.	Environmental Operations
Mooloolaba Canal Desilting	Jul 2015	Jun 2016	75	Yes	Yes	Progressing permit applications and developing Request for Quote documentation for onground works.	Environmental Operations
Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch

3.3 A reputation for innovative environmental practices

Review and implement a range of sustainability programs and incentives which complement Council's vision for the region	Jul 2015	Jun 2016	75	Yes	Yes	Continued delivery of a range of new partnership projects and research and planning for further improved resources.	Environment & Sustainability Policy
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Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.3 A reputation for innovative environmental practices							
Continue to engage, support and grow community partnerships in managing and enhancing the region's natural assets on public and private lands	Jul 2015	Jun 2016	75	Yes	Yes	Community Nature Conservation program working bees have recommenced for the year with a number of refresher workshops held. High expressions of interest in both the Landholder Environment Grants and Land for Wildlife programs.	Environmental Operations
Strengthen Council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and feral animals in the region	Jul 2015	Jun 2016	75	Yes	Yes	Preparations are underway to undertake on 16 April a Pest Plant and Animals Field Day at the Conondale Memorial Sports and Recreation Reserve with experts from council, the State Government and the private sector giving presentation to the community. A number of trial plots for the treatment of sporobolus grass have been conducted over several months to form part of the interactive field day.	Community Response
Finalise a design concept for the Mary Cairncross Scenic Reserve Visitor Education Centre	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q3. Design concept now completed. Tender for construction is also completed. Construction due to commence in late April 2016.	Environmental Operations
Investigate the feasibility of appropriate and sensitively-managed eco-tourism opportunities associated with key natural settings	Jul 2015	Jun 2016	50	Yes	Yes	Mapping of existing public and private eco-tourism facilities undertaken to provide baseline for future land acquisition.	Environment & Sustainability Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Progress Local Area Planning and place development for Caloundra 4551	Jul 2015	Jun 2016	75	Yes	Yes	A presentation was provided at the Caloundra CBD Taskforce's 'Caloundra CBD Information Night' in February 2016 to explain the process and discuss some of the preliminary findings of the master plan.	Strategic Planning

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Progress Local Area Planning and place development for Maroochydore (outside the priority development area)	Jul 2015	Jun 2016	75	Yes	Yes	An additional planning scheme amendment transitioning the Maroochydore Principal Activity Centre (PRAC) Structure Plan into the Local Area Plan in the Planning Scheme was forwarded to the Department of Local Government Infrastructure and Planning for the first state interest review. On 12 February 2016, the Department of Transport and Main Roads requested further information to determine the effect the amendment may have on the Department's state interests.	Major Urban Developments
Progress Local Area Planning and place development for Mooloolaba	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q2	Transport Infrastructure Management
Progress Local Area Planning and place development for Nambour	Jul 2015	Dec 2015	100	Yes	Yes	The Nambour Activation Plan was delivered and completed as part of Quarter 2. The responsibility for the delivery of the remaining actions has been transferred to the Community Facilities and Planning Branch.	Environment & Sustainability Policy
Provide input to, and endeavour to influence, the review of the South East Queensland Regional Plan	Jul 2015	Jun 2016	50	Yes	Yes	Continuing to build networks and advocate for council's position while the South East Queensland Regional Plan review process continues at a state level.	Strategic Planning
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2015	Jun 2016	75	Yes	Yes	Bli Bli streetscape concept in progress. Mooloolaba design work is being initiated. Palmwoods design to commence Q4 late April 2016. Tamari Street, Pacific Paradise to community consultation Q4 mid April 2016.	Transport Infrastructure Management
Develop appropriate communication and education tools to enhance the understanding and awareness of the lifestyle and environment benefits associated with best practice urban renewal, well-managed urban growth and higher density living	Jul 2015	Jun 2016	50	Yes	Yes	Guidelines being investigated to promote best practice medium density residential development. Communication and education tools being investigated as part of land use planning scenarios for Light Rail Project and other.	Strategic Planning

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Kawana Major Activity Centre	Jul 2015	Jun 2016	75	Yes	Yes	On 25 February 2016, council approved the Master Plan for Bokarina Beach with the recommendation forwarded to the State for ratification. The Master Plan covers an almost 30 hectare site with building heights up to eight stories and will include 291 detached houses, 829 multiple dwelling units, Commercial Space, Retail and Tourism Space, Village Park, Recreation and Community Facilities including two hectares of recreational parkland area, and a new Surf Lifesaving Club facility.	Major Urban Developments

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Continue to improve services to the community by implementing new digital technologies (social, mobility, big data/analytics and 'internet of things')	Jul 2015	Jun 2016	65	Yes	Yes	Digital Connect Platform project continuing following the launch of the new website. Some delays due to vendor resourcing constraints. SCC App continuing to be deployed.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals and is consistent with statutory obligations	Jul 2015	Jun 2016	75	Yes	Yes	Development Services continues to process requests and applications in an expeditious manner, meeting KPIs. Market activity has continued to be positive and assessment times are within statutory timeframes 95% of the time. Superseded Planning Scheme applications have now been lodged and are being assessed.	Development Services
Administer Council's local laws and State Legislation in a manner that supports Council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2015	Jun 2016	100	Yes	Yes	Governance took the amendments of the Local Laws to Council in January and they are now gazetted and Community Response is now in an educating process with the general public. Completed Q3.	Community Response
Implement the annual program of activities in the Regional Cemeteries Plan	Jul 2015	Jun 2016	70	Yes	Yes	The Annual Program of actions as contained within the Cemeteries Plan is on track. The new coordinator for cemeteries has been recruited and the Capital Works program is on target.	Community Response

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Develop and deliver the Capital Works Program for 2015-2016 and subsequent years, including determining the timing, sequencing and identification of funding opportunities for community facility commitments	Jul 2015	Jun 2016	90	Yes	Yes	Ten year draft program developed for council approval in April 2016.	Project Delivery

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Manage the infrastructure network planning and charges to optimise funding for future growth assets	Jul 2015	Jun 2016	75	Yes	Yes	Infrastructure Network Planning required as part of developing the Local Government Infrastructure Plan (LGIP) has been completed. This has enabled a list of growth investment projects to 2031 to be compiled, as required of the LGIP. Infrastructure Charges Revenue continues to be managed, satisfying all statutory financial requirements. Revenue in this quarter was \$7.304 million providing a significant year to date total of \$23.3 million.	Transportation & Infrastructure Policy
Finalise the contractual arrangements and commence construction of the Sunshine Coast Solar Farm	Jul 2015	Jun 2016	75	Yes	Yes	Contracts were signed by Council and Downer Utilities (a large Australian-based engineering company) for the 'design and construct' as well as 'operate and maintenance' of the solar farm. Construction is planned to begin in mid-2016 and be completed in early 2017. Council received advice that its funding application to ARENA was unsuccessful.	Commercial Projects
Conduct community survey activities to inform the future design and delivery of council services	Aug 2015	Apr 2016	100	Yes	Yes	Completed Q3. Analysis completed, with results of the Community Survey scheduled for presentation to Council in early May 2016.	Strategy & Coordination
Oversee the Stage 1 construction of a new Animal Pound at Sippy Downs	Jul 2015	Jun 2016	65	Yes	Yes	The tender was awarded to Ausmar Homes and the construction has commenced.	Community Response
Actively support the Queensland Government, Council of Mayors South East Queensland and the Australian Local Government Association in lobbying the Federal Government against proposed changes to the Natural Disaster Relief and Recovery Arrangements funding formula and conditions	Jul 2015	Jun 2016	75	Yes	Yes	Correspondence has been written and sent to key representatives to maintain current levels of Natural Disaster Relief and Recovery Arrangements funding.	Directorate - Infrastructure Services

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Actively participate in and contribute to advocacy initiatives for the Australian Local Government Association and Council of Mayors South East Queensland to influence the review of revenue powers and fiscal responsibilities of the three tiers of government	Jul 2015	Jun 2016	75	Yes	Yes	Council continued to monitor policy statements and developments through the Council of Australian Governments on the review of taxation and other fiscal policy arrangements.	Strategy & Coordination
Building Maintenance Improvement Program	Nov 2015	Jun 2016	20	Yes	Yes	Continuation of review of Building Management Plan data with some works currently out to market for Request for Quote.	Property Management
Events Centre Maintenance	Jul 2015	Jun 2016	79	Yes	Yes	Works currently being delivered.	Property Management
Building Management Plans (BMPs)	Jul 2015	Jun 2016	100	Yes	Yes	All data has been received and is under review for implementation by Facilities Management Unit.	Property Management

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.3 Sustainable waste and resource management services							
Implement the new Waste Strategy	Jul 2015	Jun 2016	75	Yes	Yes	Ongoing implementation through the year with initial phase of a full review of both current and emerging alternative waste technology/treatment systems currently in progress.	Waste and Resources Management
Continue to manage Council's waste contracts	Jul 2015	Jun 2016	75	Yes	Yes	All contracts operating on schedule and within budget.	Waste and Resources Management

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.1 Robust and transparent decision-making							
Advocate strongly to the Queensland Government to retain the current external boundaries of the Sunshine Coast local government area	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q3. Following Council's submission to the Queensland Government on 3 December 2015, Council received confirmation from the Deputy Premier on 23 February 2016 that the government would not be referring a proposed external boundary change between the Sunshine Coast and Noosa local government areas to a Change Commission for assessment.	Strategy & Coordination
Establish and implement a new electronic document management system	Jul 2015	Jun 2016	75	Yes	Yes	All council branches now utilising the new EDRMS system. Replacement of old records management system has also occurred.	Information Communication Technology Services
Implement an integrated corporate performance framework for Council	Jul 2015	Jun 2016	75	Yes	Yes	Council business areas were invited to review 2015-16 Corporate Plan performance measures, and provide feedback in terms of relevance and data specification. Amendment to existing corporate plan measures and consideration of performance targets for 2016-2017 are part of the Annual Review of the Corporate Plan which will occur in the next quarter.	Strategy & Coordination
Implement appropriate arrangements to comply with the legislative requirements associated with the 2016 local government election	Jul 2015	May 2016	100	Yes	Yes	A project group comprising of representatives from Corporate Governance and the Executive Office has been formed and is meeting regularly with a check list of items to be completed pre and post the election. A range of tasks and activities have been identified and formulated into an action plan to ensure preparedness. Currently waiting for notification to be published by ECQ. Completed Q3	Corporate Governance
Continue to develop and publish 'Open Data' sets to increase availability of high quality and reliable information for use by industry, business and community	Jul 2015	Jun 2016	75	Yes	Yes	New Open Data sets being investigated for publication to the portal. Working with Hackfest participants to progress their App ideas.	Information Communication Technology Services

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.1 Robust and transparent decision-making

Pursue a range of contemporary communication channels to: <ul style="list-style-type: none"> Promote the specific community benefit derived from progressing major projects of significance to the region; Continue delivery of proactive, comprehensive, informative and regular information on the financial health and capacity of the organisation, range, scale and quality of councils services and the innovations occurring to improve service delivery to customers; and Gather timely feedback from customers and the community	Jul 2015	Jun 2016	75	Yes	Yes	Resources within the Communication Branch have been reallocated to cater for increased communication and community engagement requirements for major events, and recruitment for Communications Officer (Major Events) as approved in BR2 commenced. A comprehensive marketing campaign for the upcoming Budget is under development. A social media advertising campaign was rolled out with high community engagement outcomes.	Communications
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Continue to refine and implement long-term financial management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	75	Yes	Yes	Long Term Financial model continues to be refined. Currently in testing mode for model. Audit of the Long Term Financial Model planned for the next quarter.	Finance
Continue to refine and implement long-term asset management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	75	Yes	Yes	Core Asset Management Plans being refined through improved data and predictive analysis.	Project Delivery

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Ensure council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2015	Jun 2016	75	Yes	Yes	The development of the 2016/17 Budget continues, with 2016/17 Councillor Budget Workshop No. 2 held in February 2016. Budget Review 2 2015/16 was adopted at the January 2016 Ordinary Meeting. The amendments in this budget review will increase the cash position by \$62.2 million, of which \$57.0 million is restricted. Audit Committee was held in January 2016, tabled the QAO Closing Report and Financial Management Certificate 2015 and QAO 2016 Draft External Audit Plan.	Finance
Ensure systems are in place to manage contracts and contracts performance	Jul 2015	Jun 2016	75	Yes	Yes	The new contract lifecycle management solution continues to be rolled out through Council. The procurement process is structured to incorporate a performance management framework into each contract, including performance measures and performance reviews. No significant performance issues were reported during the quarter.	Procurement & Contracts
Diversify and strengthen council's revenue base by identifying options to generate income from new sources	Jul 2015	Jun 2016	75	Yes	Yes	The development of the 2016/17 Budget continues, with 2016/17 Councillor Budget Workshop No. 2 held in February 2016. Revenue Streams and growth projections were tabled at this workshop.	Finance
Coordinate the delivery of the tourism levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	75	Yes	Yes	Funding support to Visit Sunshine Coast continued in line with its Funding Agreement with Council. Visit Sunshine Coast will be invited to present to Council as part of Council's Budget deliberations.	Economic Development
Coordinate the delivery of the environment levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	75	Yes	Yes	Implementation of the of the 2015/16 Environment Levy Program is continuing. Images captured during the Environment Levy funded 2015 Landscape and Photography Award uploaded to council's website to promote the Sunshine Coast's environment.	Environment & Sustainability Policy

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Coordinate the delivery of the heritage levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	67	Yes	Yes	Heritage Levy is aligned to Heritage Plan actions (see 2.3.1). Program of delivery on track with 67% of program delivered. SCHRG membership EOI underway for four positions that have come to an end of two year tenure. Draft 16/17 levy program developed by SCHRG for council consideration.	Community Relations
Coordinate the delivery of the transport levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	75	Yes	Yes	Continued coordinator of the program.	Transportation & Infrastructure Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Progress the negotiation of revised industrial arrangements for the council workforce in accordance with State Government policy and legislative arrangements	Nov 2015	Jun 2016	25	Watch	Yes	Appeal was upheld at the Industrial Court. Councils must now wait for a new Award to be developed.	Human Resources
Review and implement more contemporary recruitment and selection processes for Council	Nov 2015	Jun 2016	90	Yes	Yes	The next stage will be reports that can be auto-generated showing applicant details and time to fill positions.	Human Resources
Implement a suite of initiatives to promote diversity and flexibility of career opportunities in Sunshine Coast Council	Nov 2015	Jun 2016	90	Yes	Yes	International Women's Week was very successful. As per last update there are many programs in place across all Departments to promote diversity and career movements.	Human Resources
Continue to embed principles of sustainability and innovation into processes, systems and organisational culture	Jul 2015	Jun 2016	75	Yes	Yes	The National Recycling Week program was delivered in partnership with Waste Management Branch.	Environment & Sustainability Policy
Deliver the information and technology capital program to improve the capacity of employees to facilitate better service responses to customers	Jul 2015	Jun 2016	70	Yes	Yes	Key projects continue to progress well, including those involved in transition to Cloud computing services, EDDIE, Asset Management, and Project Management solution. Finalising vendor selection for events and identity management solutions.	Information Communication Technology Services

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Design and implement change management programs to equip staff to deliver new service options arising from the deployment and application of future digital and mobile technologies	Sep 2015	Jun 2016	80	Yes	Yes	The App is working well. Awareness of digital capability is building through the Smart City Framework and other information.	Human Resources
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Maximise the safety and wellbeing of employees, contractors and volunteers	Aug 2015	Mar 2016	100	Yes	Yes	HR is working across all Departments to promote safety. A new contractor induction system is being considered. Complete Q3	Human Resources
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.4 Productive, professional partnerships

Continue to implement the new corporate brand for Council	Jul 2015	Jun 2016	75	Yes	Yes	A signage audit was undertaken to identify high priorities across Council.	Communications
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Continue to enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2015	Jun 2016	75	Yes	Yes	Council continued to nurture its partnerships with Trade and Investment Queensland, Austrade and other international bodies by maintaining the currency of their awareness of investment opportunities on the Sunshine Coast. Further work was also undertaken through State and national media to promote the opportunities available in the region.	Strategy & Coordination
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Manage incoming sponsorship arrangements for Council's community programs and events	Jul 2015	Jun 2016	75	Yes	Yes	Current sponsors and partners nurtured and developed to ensure continued support. Prospective new sponsors being researched. Verbal agreements have been established with a number of businesses for the Sunshine Coast Art Prize. Agreements in development for progressing.	Community Relations
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Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Explore sponsorship and programming opportunities for Council's major venues in order to support other businesses within the region while also looking to generate alternative revenue streams	Jul 2015	Jun 2016	75	Yes	Yes	A partnership agreement with the Melbourne Storm NRL club has been formed, which will see the under 20's National Youth Competition based at the Sunshine Coast Stadium from 2016. There are a number of elements of this agreement which will benefit other businesses and organisations, and raise awareness of the Sunshine Coast as an events and tourist destination. The Melbourne Storm played the Wests Tigers in their trial game in March 2016 at the Stadium.	Community Facilities & Planning
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2015	Jun 2016	75	Yes	Yes	<ul style="list-style-type: none"> - Meetings and correspondence with State Government Ministers and senior Department officers - Site visitations with community agencies - Advocacy with key stakeholders regarding region making projects - Progress of research grant initiatives in partnership with University Sunshine Coast - Research visits to Gold Coast City and Brisbane City Councils 	Executive Office
Engage with University of Sunshine Coast, TAFE and broader education sector to ensure higher education and training courses include those critical skill sets required by Council in the future	Nov 2015	Jun 2016	70	Yes	Yes	Meetings have been held with some faculty leaders. Traineeships are in place with LGAQ. TAFE is working with certain Branches on new programs for skill development.	Human Resources