

ATTACHMENT 1

Sunshine Coast Council Corporate Plan 2017-2021



Our vision Australia's most sustainable region – healthy, smart, creative.

Our values Respect for each other | Being our best | Working as one team | High standards | Service excellence

Our goals

A smart economy

A prosperous, high-value economy of choice for business, investment and employment.

Strategic pathways

- Strong economic leadership, collaboration and identity
- New capital investment in the region
- Investment and growth in high value industries
- Strong local to global connections
- A natural, major and regional event destination
- A regional hub for innovation, entrepreneurship and creativity

A strong community

In all our communities, people are included, treated with respect and opportunities are available to all.

- Safe and healthy communities
- Resilient and engaged communities
- A shared future that embraces culture, heritage and diversity
- People and places are connected

A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

- A resilient region shaped by clever planning and design
- Protection and enhancement of our natural assets and distinctive landscapes
- Responsive, accessible and well managed assets and infrastructure
- Transitioning to a sustainable and affordable way of living
- A reputation for innovation and sustainability

Service excellence

Positive experiences for our customers, great services to our community.

Delivery pathways

- Respecting and valuing our customers
- Regular and relevant engagement with our community
- Service quality assessed by performance and value to customers
- Assets meet endorsed standards for sustainable service delivery

An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Performance pathways

- A great workplace culture, with engaged, energised and skilled people
- Strong leadership enabling Councillors, individuals and teams to be their best
- A financially sustainable organisation
- Collaborative, proactive relationships with community, business and government
- Digital technology is fundamental to innovative solutions for future service delivery
- Information, systems and process underpin quality decisions and enhance customer relationships

Council services

- Airport
- Beaches, foreshores, coastal infrastructure and canals
- Bushland conservation and habitat
- Cemeteries
- Community and cultural development and partnerships
- Community venues
- Customer and community relations
- Development services
- Disaster management
- Economic development
- Elected council
- Financial and procurement services
- Holiday parks
- Libraries
- Lifeguards
- Local amenity and local laws
- Public health
- Public lighting
- Recreation parks, trails and facilities
- Rivers, streams, estuaries and water bodies
- Road network management
- Roads, cycleways and pathways
- Sporting facilities
- Stormwater drainage
- Sustainable growth and network planning
- Waste and resource management

Corporate services

- Fleet management
- Governance
- Human resource management
- Information and communication technology
- Property management.

Our communities: Your Council team (our elected representatives, staff, contractors and volunteers)

