

Item 8.1

Additional Information and Appendix A Amended Ordinary Meeting

Thursday, 10 December 2020

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Related Report / Additional Information Request

Meeting:	Ordinary Meeting	Date:	10 December 2020
Item:	Item 8.1		
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Officer (title):	Parking & Transport Manager	Approving GE (title):	Group Executive Built Infrastructure

.....
 Councillors

The Ordinary Meeting report titled “*Mooloolaba Local Area and Maroochydore City Centre Parking*” includes a proposed first stage interim parking regime for the ParknGo Mooloolaba Central Car Park (multi-storey facility) that would (if approved) apply from opening through to and including 17 January 2021.

Under the proposed first-stage interim regime, parking would be free for the first three hours, with a \$10 exit fee applied through the parking management system for any vehicle that stays longer than three hours.

From and including 18 January 2021, the Ordinary Meeting report proposes a more formalised parking regime would be in place.

The first-stage interim arrangement had been proposed to address Councillor concerns around the use of the facility and availability/turnover of parking from the commencement of operations of the multi-storey car park. Implementation of this first-stage interim regime requires the parking equipment and payment systems to be fully installed, commissioned, tested and validated.

At the time of preparation of the Ordinary Meeting report, this arrangement appeared possible to deliver.

However, as a result of a number of contributing factors, it will not be possible to have the commissioning and testing of the car park management system completed and validated by 23 December 2020. The commissioning, calibration and testing of all system elements – along with the certification of payment gateways – is essential for the integrity of operation of the overall parking management system.

Some of the contributing factors for this delay include:

- scheduling and availability of highly specialised technical resources for the conduct of installation and testing activities of the systems, while trying to coordinate around other site building activities;
- Christmas holiday business close down periods;
- set-up and commissioning of other supplier arrangements for payment systems, system integration and car park operational matters have not been able to be sufficiently resolved, noting these activities are trying to be completed in timeframes shorter than standard industry practice.

What this means is that while the multi-storey car park will be able to open prior to Christmas and accommodate vehicle parking, the parking management system will not be in operation at that time to enable for monitoring of payment duration and facilitate payment of parking fees.

In light of the above, it is proposed that the highlighted amendment below be proposed to part (b) of the officer recommendation in the Meeting report:

(b) amend the Register of General Cost-recovery Fees and Commercial Charges 2020/21 in accordance with Appendix A (as amended).

The amended Appendix A would remove the interim pricing table (3 hours free with \$10/exit fee thereafter) for the period up to and including 17 January 2021. A separate table of fees for the Mooloolaba at-grade car park site (directly adjacent to the new multi-storey) is also proposed to be included in the amended Appendix A (as its omission from the document was an oversight).

As a consequence of the proposed amendment, the arrangements which are proposed to be implemented from opening through to and including 17 January 2021 in the multi-storey facility are as follows:

- The car park will be signed '3P, 8am to 5pm, penalties apply' to deter longer term parking stays and will be subject to monitoring during this period
- Security patrol services will be deployed for night-time hours. This will consist of on-site guard presence and on-foot patrols from 23 December 2020 to 1 January 2021 between the hours of 4pm and 8am. From 2 January to 14 January 2021, mobile vehicle patrols will be deployed between 8pm and 6am. Warning notices will be issued to any vehicles observed to be staying overnight and reports will be provided to Council's relevant operational teams to monitor any incidences.

Councillors should note that the parking management system and operations for the multi-storey car park facility will be in service and tested by 18 January 2021, when the full payment regimes commence.

Further, Pay by Plate parking meters will be able to be installed and commissioned in the Brisbane Road temporary at-grade car park in early February 2021, should Council resolve to apply charges on this part of the ParknGo Mooloolaba Central site.

Appendix A: ParknGo Mooloolaba Central and MCC at-grade Parking Fees for incorporation to Register of General Cost-recovery Fees and Commercial Charges 2020/21

ParknGo Mooloolaba Central (Multi-storey facility)

Parking Duration	Fees from 18 January 2021
0 to 1 hr	\$2.50
1 to 2 hrs	\$5.00
2 to 3 hrs	\$7.50
3 to 4 hrs	\$10.00
4+hrs (capped daily rate)	\$12.50/day
Early Bird	\$6.00
(weekdays in before 8:30am leave between 2:30pm & 6pm)	
Night-time	\$5.00
(enter from 5pm & exit before midnight)	
Overnight Parking	\$10.00
(enter after 5pm, exit by 9am the next day)	
Monthly (unreserved) (capped at 150)	\$100

ParknGo Mooloolaba Central (Temporary at-grade car park)

Fees 2020/21 (from February 2021)	Days
\$2.50/hr capped at \$12.50/day	<i>Monday to Sunday 8am to 5pm</i>

Maroochydore City Centre at-grade

Fees 2020/21 (from 18 January 2021)	Days
\$2.00/hr capped at \$6/day	<i>Monday to Friday 8am to 5pm</i>