



Operational Plan Activities Report

Quarter Ended: 03/2017

Quarterly Progress Report on Implementation of Corporate and Operational Plans

NOTE:
% Complete - shows the progress in completing the operational activity
On Time - indicates on track for completion by finish date
On Budget - indicates will be completed within the allocated budget

Goal: A smart economy

A prosperous, high-value economy of choice for business, investment and employment.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.1 Strong economic leadership, collaboration and identity							
Continue to support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report	Jul 2016	Jun 2017	75	Yes	Yes	<ul style="list-style-type: none"> Review of Regional Economic Development Strategy initiated Appointment to Board vacancy of Stephanie Moroz CEO Nano Nouvelle Meeting held on 17 March 2017. 	Strategy & Coordination
Continue to implement the regional investment brand	Jul 2016	Jun 2017	75	Yes	Yes	The campaign was rolled out with CCIQ in mid-March to promote expansion opportunities to the Sunshine Coast across their Queensland network and their 5,000 members. Your "HQ with IQ" Stage 2 campaign commenced at the end of the quarter with a focus on agribusiness. The Sunshine Coast Lightning brand was leveraged in Brisbane and Adelaide.	Economic Development
Tactically promote the investment opportunities associated with major capital projects and the high-value industries	Jul 2016	Jun 2017	50	Yes	Yes	<ul style="list-style-type: none"> Maroochydore CBD and other regional investment opportunities were promoted internationally as part of the LGAQ Study Tour in January and at key industry and investment briefings in Brisbane, Sydney and Melbourne and through Queensland media and interstate periodicals The promotion of the region's investment opportunities was further supported through the release of the Bernard Salt report portraying the Sunshine Coast in 2040. 	Strategy & Coordination
Continue to administer the Sunshine Coast Planning Scheme including progression of Council nominated investigations and priority amendments, responding to changes to Queensland's planning legislation and the two year review of the Planning Scheme	Jul 2016	Jun 2017	75	Yes	Yes	The first round of planning scheme amendments have been completed. The second round of proposed planning scheme amendments and the Mooloolaba Master Plan Amendment (early part of third round) completed community consultation on 7 November 2016. The balance of the third round of proposed amendments were submitted to the State for a first State interest review in April 2017.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Secure all statutory approvals to advance the expansion of the Sunshine Coast Airport	Jul 2016	Jun 2017	75	Yes	Yes	Noteworthy approvals were obtained from the Commonwealth and State Governments on both the EIS and funding. These will be finalised in the last quarter of the 2016/17 financial year. Work will continue on lower level approvals associated with the new runway project.	Directorate - Economic Development and Major Projects
Source the required investment to facilitate expansion of the Sunshine Coast Airport	Jul 2016	Jun 2017	75	Yes	Yes	Palisade Investment Partners were announced as the Commercial Partner for the Sunshine Coast Airport in February 2017.	Directorate - Economic Development and Major Projects
Commence construction of the new east-west runway	Jul 2016	Jun 2017	75	Yes	Yes	Significant milestones were reached including issuing of the Notice to Respondents for the Runway Construction Tender, finalisation of the Scope of Works Technical Criteria brief, progress in the design of the relocation of the Energex infrastructure (with the design expected to be approved by Energex in the next quarter), and the Smoking Ceremony taking place on site, followed by a Walk on Country by Kabi Kabi elders.	Directorate - Economic Development and Major Projects
Continue to provide support to SunCentral Maroochydore Pty Ltd and manage Council's shareholder interests in the company	Jul 2016	Jun 2017	75	Yes	Yes	Council received SunCentral Maroochydore's report for the quarter ending December 2016 at its Special Meeting held on 23 February 2017.	Directorate - Economic Development and Major Projects
Commence implementation of smart city principles across the Maroochydore Priority Development Area (PDA) and the Sunshine Coast Enterprise Corridor to build connectivity, improve accessibility to information and services and build the value proposition of the region	Jul 2016	Jun 2017	100	Yes	Yes	Specifications and designs incorporated for the Smart City underground infrastructure have been completed and are with Sun Central for incorporation into their tender documents.	Project Delivery

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1.2 New capital investment in the region							
Work with SunCentral Maroochydore Pty Ltd to assess and determine the appropriate timing and process for the development of a premium hotel and entertainment, convention and exhibition centre facilities	Jul 2016	Jun 2017	50	Yes	Yes	<ul style="list-style-type: none"> Council has engaged PG International Consulting Pty Ltd to develop the revised functional brief and specification of the Sunshine Coast Entertainment, Convention and Exhibition Facility. This is expected to be completed by mid-June 2017. The investment opportunity associated with Precinct 2 of the Maroochydore city centre site has been promoted directly to targeted investors in premium hotel and entertainment facilities. 	Strategy & Coordination
Investigate options for a council presence in the Maroochydore PDA	Sep 2016	Jun 2017	75	Yes	Yes	Development Options Analysis has been prepared and is to be presented to Council in May.	Property Management
Work closely with the Queensland Government to elevate consideration and prioritisation of major infrastructure needs (in particular, road, rail and transport infrastructure) for the region	Jul 2016	Jun 2017	50	Yes	Yes	<ul style="list-style-type: none"> Council has worked closely with Building Queensland and the Department of Transport and Main Roads on the finalisation of the business case for the upgrade of the North Coast Rail Line. Through Ministerial level meetings and other channels, the Mayor has continued to advocate for the necessary government investment in critical, regional level road and public transport solutions. 	Strategy & Coordination
Work with the Australian Communications and Media Authority on the business case for a cable protection zone to facilitate investment in an international submarine cable to come onshore on the Sunshine Coast	Jul 2016	Jun 2017	75	Yes	Yes	The Commonwealth Government transferred responsibility for funding to the Department of Communication and Arts. Administrative issues are being completed by the government and the funding approval is expected to be finalised in the last quarter of the 2016/17 financial year.	Directorate - Economic Development and Major Projects
Support the implementation of the integrated planning, infrastructure and services identified for key development areas at Kawana, Palmview and Caloundra	Jul 2016	Jun 2017	75	Yes	Yes	Development applications within the Kawana, Palmview and Caloundra South major development areas continue to be assessed, amended, and approved in alignment with the relevant planning documents and infrastructure obligations.	Major Urban Developments

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1.2 New capital investment in the region

Finalise the procurement arrangements to progress the development of the Brisbane Road carpark site at Mooloolaba	Jul 2016	Jun 2017	75	Yes	Yes	Negotiations and execution of contract/s for the site were authorised, in line with parameters around the preferred supplier. Discussions between Council and the preferred supplier included negotiations on both the operational and legal framework for the Agreement. In the next quarter, Council will receive a report on progress and compliance with Council-resolved parameters and the Agreement will be reviewed prior to delivery to the preferred supplier.	Directorate - Economic Development and Major Projects
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.3 Investment and growth in high-value industries

Progress implementation of the industry and investment plans for high-value industries: <ul style="list-style-type: none"> • Health and well-being • Education and research • Tourism, sport and leisure • Clean technologies • Aviation and aerospace • Knowledge industries and professional services • Agribusiness 	Jul 2016	Jun 2017	75	Yes	Yes	Work continued to be delivered across each of the seven high value industries and associated actions. All industry and investment plans were reviewed and updated during the quarter and will be re-released in the next quarter.	Economic Development
Facilitate local business access to specialist advice, information and services	Jul 2016	Jun 2017	75	Yes	Yes	More than 380 businesses were assisted with specialist advice, information and services. In addition, eight events with more than 784 participants were conducted in support of the Regional Economic Development Strategy.	Economic Development

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1.3 Investment and growth in high-value industries							
Target Council's procurement policies and practices to support local businesses	Jul 2016	Sep 2016	100	Yes	Yes	The procurement strategies to foster greater engagement with local suppliers include: • 2016/17 Procurement Policy • Local Preference in Procurement Guideline adopted and implemented • Contracts structured to size of local market • Supplier briefings were conducted in Q1, and again in Q3 • Key Supplier Forum held in Q3 For the 2016/17 financial year to end of Q3 \$180.5 million, or 72% of available procurement spend was with local businesses.	Procurement & Contracts
Continue to work with the University of the Sunshine Coast, TAFE and the broader education and training sector to implement Study Sunshine Coast, and better prepare and connect young people to education opportunities in the region	Jul 2016	Jun 2017	75	Yes	Yes	Study Sunshine Coast continued to market the region to prospective students, and more than 100 qualified leads were directed to local education providers. Eight international education agents were hosted for a familiarisation visit ("famil") to the region during the quarter. A Futures Careers marketing program will be rolled out in the next quarter.	Economic Development
Develop a comprehensive business case to support further implementation of the Caloundra Aerodrome Master Plan and associated investment attraction, property management and leasing arrangements	Jul 2016	Mar 2017	90	Yes	Yes	The contractor for the Business Case will provide a draft to Council early in the next quarter. Comments on and responses to the draft will be finalised during April/May 2017.	Commercial
Encourage private sector investment in the Oceanside Health Precinct	Jul 2016	Jun 2017	75	Yes	Yes	Ongoing assistance to Stockland to promote the health precinct and collaboration efforts with the new hospital and Visit Sunshine Coast to attract health conferences and events to the region. Research was undertaken on the value proposition to bring a rehabilitation facility to the health precinct.	Economic Development

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1.3 Investment and growth in high-value industries

Engage peak industry bodies in the promotion of the region's success in implementing the Regional Economic Development Strategy 2013-2033 and the investment credentials of the region	Jul 2016	Jun 2017	75	Yes	Yes	Ongoing assistance was provided to the Sunshine Coast Combined Chambers Alliance with respect to a new regional website and an events calendar to better promote Chamber linkages to the Regional Economic Development Strategy.	Economic Development
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.4 Strong local to global connections

Organise, undertake and report on the outcomes of international investment, trade and export missions and manage incoming international delegations	Jul 2016	Jun 2017	75	Yes	Yes	Hosted 8 international education agents from various countries on an Agent Familiarisation Tour of SC. Planning for Mayor 2017 Investment Mission, Asia Pacific Cities Summit, and Food & Bev. Trade Mission to China in 2017. Planning for 2017/18 missions. Commenced preparation of 2016/17 international missions annual report. Supported Australia China Business Council (ACBC) and Export Council of Aust. to conduct a China Export and Free Trade Workshop on SC. Hosted table at ACBC Chinese NY Dinner.	Strategy & Coordination
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Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2016	Jun 2017	75	Yes	Yes	Provided a regional briefing to the CEO, Trade and Invest Queensland during her visit to the region. Met with TIQ principal trade advisors from the China/Hong Kong region to provide briefing on council's planned trade mission to China. Provided key messaging for Tourism Infrastructure Qld exhibit at ANZA International Education Agent Workshop, Cairns. Continued updating council's Investment prospectus for 2017.	Strategy & Coordination
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1.4 Strong local to global connections

Continue to support local business participation in the Sunshine Coast Export Network and associated programs	Jul 2016	Jun 2017	75	Yes	Yes	Forty companies attended an Asian Cultural intelligence workshop and 66 attended the quarterly Export Networking event. During the quarter, there were 28 export case studies completed to be converted into an e-book.	Economic Development
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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1.5 A natural, major and regional event destination

Manage Council's major and regional events sponsorship commitments	Jul 2016	Jun 2017	75	Yes	Yes	Nine major events were held during the quarter, attracting more than 30,000 guests to the region and generating \$15.2 million in economic activity - this equated to an estimated 169 jobs. The Mooloolaba Triathlon featured in March.	Economic Development
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Support the activities of the Sunshine Coast Events Board	Jul 2016	Jun 2017	75	Yes	Yes	The Board and its working groups met on six occasions and reviewed 11 applications that comprised 28 individual events to be staged from 2017 to 2021. All applications were supported.	Economic Development
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Source and secure new major and regional events	Jul 2016	Jun 2017	75	Yes	Yes	Of the 28 individual events supported by the Sunshine Coast Events Board during the quarter, 14 were new events to the Sunshine Coast region.	Economic Development
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Goal: A strong community

In all our communities, people are included, treated with respect and opportunities are available to all.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Undertake stage 1 of the Stormwater Asset Identification Project	Jul 2016	Jun 2017	20	Watch	Watch	Unknown assets to date have been identified reactively i.e. when officer is onsite for a customer request and finds infrastructure that hasn't been mapped – action taken. The process for the proactive approach to asset identification is in progress and currently being refined.	Transport Infrastructure Management
Manage the Local Disaster Management Group and provide disaster management services, information and advice	Jul 2016	Jun 2017	75	Yes	Yes	All scheduled meetings held. The Local Disaster Management Group has activated for several disaster events. Disaster management services, advice and information delivered before, during and after disaster events.	Directorate - Infrastructure Services
Develop contemporary flood studies and models to support appropriate land use decisions, disaster preparation and response	Jul 2016	Jun 2017	75	Yes	Yes	The Pumicestone Catchment Flood Study continues to progress to schedule. Review of the June 2016 storm tide event was completed, with the findings informing the design storm tide modelling.	Transport & Infrastructure Policy
Implement prioritised projects from community facility master plans and facility development plans	Jul 2016	Jun 2017	75	Yes	Yes	Recent projects implemented include Maroochydore Multi Sports Complex Netball Courts upgrade, Sunshine Coast Stadium mounding project and Maroochydore Basketball Stadium upgrade.	Sport & Community Venues
Implement prioritised actions as identified in the Sunshine Coast Aquatic Plan 2011-2026	Jul 2016	Jun 2017	80	Yes	Yes	Finalised Nambour Aquatic Centre Splash Park Feasibility Study and tender documents for new aquatic centre leases. Tenders were advertised mid-March 2017.	Sport & Community Venues
Implement prioritised actions as identified in the Sunshine Coast Sport and Active Recreation Plan 2011-2026	Jul 2016	Jun 2017	75	Yes	Yes	Funding secured and plans finalised for Maroochy Beach Gymnastics Club renovation. Completion of new three court indoor stadium Elizabeth Daniels Sports Complex. Active engagement with Tennis Australia and Tennis Queensland in relation to the development of a Sunshine Coast Regional Tennis Plan.	Sport & Community Venues
Implement prioritised actions as identified in the Sunshine Coast Skate and BMX Plan 2011-2020	Jul 2016	Jun 2017	60	Yes	Yes	Skate & BMX Plan review currently underway. Actions progressing through Parks and Gardens Operations staff and available capital works funding.	Sport & Community Venues

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2.1 Safe and healthy communities							
Further develop corporate events and sporting opportunities at the Sunshine Coast Stadium and Kawana Sports Precinct	Jul 2016	Jun 2017	75	Yes	Yes	Introduction of a Stand Up Paddle Board club as a new user group. Creation of a promotional video and hard copy collateral to promote the venue and new corporate promotion under development. Three new events currently under contract - Professional Bull Riders; Touch Football and Oztag; and Tri series.	Sport & Community Venues
Progress open space network planning including planning for recreational activities and identify options for difficult to locate sports	Jul 2016	Jun 2017	75	Yes	Yes	Following community consultation in late 2016, the Final Nambour to Coolum Strategic Trail was endorsed and adopted by council on 23 March 2017.	Environment & Sustainability Policy
Undertake a feasibility study for establishment of a water splash park in association with Nambour Aquatic Centre	Jul 2016	Jun 2017	100	Yes	Yes	Feasibility Study completed and endorsed through Council at March 2017 Ordinary Meeting.	Sport & Community Venues
Implement the annual program of actions in the Sunshine Coast Domestic Animal Management (Cats and Dogs) Strategy 2014-2020	Jul 2016	Jun 2017	75	Yes	Yes	Ongoing promotion of the Sunshine Coast Domestic Animal Management (Cats and Dogs) Strategy 2014-20 has been delivered throughout a nine week promotion of Pop Ups in Parks along the coastal fringe. These have been well accepted by the public and the Councillors.	Community Response
Continue to manage the implementation of Council's Regional Flying Fox Management Plan	Jun 2016	Jun 2017	75	Yes	Yes	Fortnightly updates to council continue and active management continues at urban roosts. Council report submitted at January OM and recommendations endorsed for buffer management to be the first priority, and dispersal a last resort, and to continue funding the current program out of the environment levy.	Environmental Operations
Continue to focus on education and communication to enhance responsible pet management practices	Jul 2016	Jun 2017	75	Yes	Yes	Education and communication has been supported via PetPEP program in schools, proactive media and Pop Ups in Parks which will continue advancing further into the hinterland.	Community Response
Continue to implement 'smart LED deployment' for public lighting in accordance with Council's endorsed program	Jul 2016	Jun 2017	75	Yes	Yes	Ongoing discussions with project partners and Energex regarding the implementation of the Public Lighting Project continued.	Commercial

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2.1 Safe and healthy communities							
Prepare demographic reports, updates, profiles and forecasts to facilitate a wider range of housing choice in the region	Jul 2016	Jun 2017	75	Yes	Yes	Progressing research and investigations	Environment & Sustainability Policy
Develop partnerships and programs which encourage residents to lead more active healthy lifestyles Develop partnerships and programs which encourage residents to lead more active healthy lifestyles	Jul 2016	Jun 2017	75	Yes	Yes	Healthy Sunshine Coast Seniors (started in Feb): 924 participants. Healthy Sunshine Coast Mums (Started in Feb): 200 participants. Yoga in the gardens (3 weeks in Jan and 5 weeks recently (8 weeks in total): 323 participants. Heart Foundation Walking: 308 walkers.	Community Planning & Development
Develop community safety partnerships with state agencies and community groups to enhance resident and visitor safety	Jul 2016	Jun 2017	75	Yes	Yes	Work continues with a variety of stakeholders and state agencies to broaden opportunities for collaboration within the Community Safety portfolio across the region. Council has recently entered into an agreement with the University of the Sunshine Coast to undertake a CCTV research project.	Community Planning & Development
Implement the annual program of actions in the Sunshine Coast Road Safety Plan 2016-2020	Jul 2016	Jun 2017	70	Yes	Yes	The RideScore trial program will be commencing at Brightwater School in Term 2 on 18 April and Peregrin Springs School in Term 3 on 10 July. The recent Ride to School day was very successful with 2145 registrations and a 10% increase in participants from last year.	Transport Infrastructure Management

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2.2 Resilient and engaged communities							
Implement prioritised actions as identified in the Sunshine Coast Social Strategy 2015	Jul 2016	Jun 2017	75	Yes	Yes	The prioritised initiatives identified in the Sunshine Coast Social Strategy continue to be progressed on time and on budget. A summary of key highlights achieved this quarter include: The Healthy Sunshine Coast program got over 2,000 people active; a Volunteer Training Schedule was created to respond to the needs identified during the volunteer forum held in 2016; and work has commenced on the drafting of a new Youth Action Plan, involving young people in the development process.	Community Planning & Development
Implement the annual program of actions in the Sunshine Coast Libraries Plan 2014-2024	Jul 2016	Jun 2017	75	Yes	Yes	Site and design options for Maleny Library have been confirmed. Request for Quote for detailed design is underway. Coolum Library Facility Development Plan completed and endorsed by Council in February 2017. Radio Frequency Identification awaiting best and final offer from preferred supplier. Succession Plan currently being developed. Robotics and coding programming has been implemented as part of the Libraries overall approach to life-long learning activities.	Community Relations
Implement the annual program of actions in the Sunshine Coast Performance and Community Venues Service Plan 2014-2029	Jul 2016	Jun 2017	75	Yes	Yes	Prioritised actions implemented which includes fostering cultural development initiatives and programs occurring within council venues via the new Cultural guide COAST. Continue to undertake intensive marketing focused on the promotion of venue hire opportunities and programming.	Sport & Community Venues
Continue to ensure the manner in which Council distributes grant monies to community and not-for-profit organisations supports Council's vision for the region	Jul 2016	Jun 2017	75	Yes	Yes	Grant monies distributed in line with council's corporate priorities and Grants Policy. Funding totalling \$241,342 to 86 recipients was endorsed as part of the 50th Anniversary Funding Program; Heritage Levy Funding Program; Community Grants Program's Individual Development and Emergency Grants; and the Mayoral and Councillor Discretionary Funding Program.	Community Planning & Development
Continue to build community resilience to natural disasters through proactive communications and implementation of digital technologies	Jul 2016	Jun 2017	75	Yes	Yes	Smart City Implementation has been endorsed by Council and is being delivered to proposed timeframes.	Project Delivery

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2.2 Resilient and engaged communities

Strengthen the leadership and governance arrangements associated with the coordination of the community recovery phase following natural disaster events	Jul 2016	Jun 2017	75	Yes	Yes	Following an in-depth analysis of the Department's strategic disaster recovery arrangements and plans, the Local Disaster Management Group endorsed the revision of a suite of four disaster recovery plans in March 2017. In addition, council has established a local Human and Social Recovery Sub-Group to assist the Local Recovery Coordinator, council's Emergency Recovery Team, and the Local Disaster Management Group to prepare for and respond to the community's human and social recovery needs.	Community Planning & Development
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.3 Culture, heritage and diversity are valued and embraced

Implement the annual program of actions in the Sunshine Coast Heritage Plan 2015-2020	Jul 2016	Jun 2017	75	Yes	Yes	Key Sunshine Coast Council Heritage list program 75% completed. Successful Heritage Showcase 100% completed. Heritage trail component progress with commencement of Nambour Audio Trail. All grant programs 100% completed. Levy Marketing Plan 80% completed. Bankfoot House preservation audit and revised significance statement 90% completed. Indigenous programs ongoing. Open House program 45% completed. University of Sunshine Coast Exhibition program 60% complete.	Community Relations
Progress approvals, and ongoing project development for the Nambour Heritage Tramway	Jul 2016	Jun 2017	75	Yes	Yes	Progress approvals and ongoing project development for the Nambour Heritage Tramway are on schedule.	Project Delivery

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2.3 Culture, heritage and diversity are valued and embraced

Deliver a celebration, events and cultural program which encourages community participation and capacity and celebrates diversity	Jul 2016	Jun 2017	75	Yes	Yes	The Australia Day Flag ceremony at Kings Beach welcomed over 100 attendees. Australia Day citizenship welcomed over 232 new citizens. The 9th Annual Sunshine Coast Australia Day Awards ceremony was held on 24 January - 84 nominations across seven categories. Awards recipient breakfast held on 8 February and attended by 45 recipients and guests. The SCENE Intro to Events workshop that informs the community about permits and grants held at Maroochydore Library - 31 people attended.	Community Relations
Develop and implement an events program to celebrate the 50th Anniversary of the naming of the Sunshine Coast, including a grants program to support community groups to participate in these celebrations	Jul 2016	Jun 2017	60	Yes	Yes	Nine Category B applications endorsed for funding of \$117,000. Event calendar ongoing and live. Mobile photo booth collecting stories and sharing via social media. Sunnyskids Mayor's Ball to be included in program.	Community Relations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.4 People and places are connected

Implement appropriately sequenced smart region initiatives to provide inclusive and dynamic community places for linking people, technology and culture	Jul 2016	Jun 2017	75	Yes	Yes	Progressing existing and new Smart City Living Lab experiments, eg. CCTV analytics, and Management Platform projects. Ongoing design work being undertaken to assist the new CBD development, as well as provision of services and advice for the Smart City Co-ordinator in relation to other aspects of Smart City implementation.	Information Communication Technology Services
Facilitate the delivery of efficient transport systems and connections through multi modal network planning and studies, and partnerships with the Department of Transport and Main Roads	Jul 2016	Jun 2017	75	Yes	Yes	The Sunshine Coast Integrated Multi Modal Transport Model has enhanced network for improved future planning capability, recognising Bruce Highway upgrades and future bus service integration. Visum area models for Caloundra were updated and recalibrated to 2016 traffic counts. Attendance at various TMR workshops including Caloundra Access & Palmview projects has occurred over the reporting period.	Transport & Infrastructure Policy

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.4 People and places are connected							
Continue to plan and deliver the coastal pathway and pedestrian pathway network	Jul 2016	Jun 2017	75	Yes	Yes	Staged implementation ongoing in concurrent stages, including: <ul style="list-style-type: none"> Detailed design for Mooloolaba spit boardwalk replacement Detailed design for Bokarina coastal pathway rollout Detailed design for Kings Beach headland staged rollout Detailed design for La Promenade <-> Maloja Ave Caloundra Plus the coastal pathway Masterplan development is now out for community engagement prior to the document being finalised and presented to council for adoption by the end of calendar year. 	Parks and Gardens
Progress the Sunshine Coast Light Rail business case and corridor securement in partnership with key stakeholders	Jul 2016	Jun 2017	75	Yes	Yes	Council has continued its advocacy role for Sunshine Coast Light Rail, resulting in the inclusion of a passenger transport trunk corridor along the light rail alignment from Maroochydore to Caloundra and to Beerwah in the Draft South East Queensland Regional Plan 2016-2041.	Major Urban Developments
Continue to implement actions in the Sustainable Transport Strategy 2011-2031 and Active Transport Plan 2011-2031	Jul 2016	Jun 2017	75	Yes	Yes	A review of the Sustainable Transport Strategy is underway.	Transport & Infrastructure Policy
Develop a Sunshine Coast Parking Management Strategy and associated Local Area Parking plans	Jul 2016	Jun 2017	75	Yes	Yes	The Draft Sunshine Coast Parking Management Plan and associated Local Area Parking Plans were endorsed by council for community consultation purposes on 23 March 2017.	Transport & Infrastructure Policy
Progress and deliver major road infrastructure projects	Jul 2016	Jun 2017	75	Yes	Yes	Report being presented to Council in May/June 2017. Funding levels have been achieved and projects are ready to commence following the Council Meeting May/June 2017.	Project Delivery

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2.4 People and places are connected							
Maintain and upgrade the region's sealed and unsealed roads network	Jul 2016	Jun 2017	70	Yes	Yes	The reseal/rehabilitation program is the largest one to be delivered to date. Delivery was hampered due to poor contractor performance, resulting in the contract having to be retendered. To date 70% of the projects have been delivered. Night works and 2 large rehabilitations are still to be completed and a second crew has been put on by the contractor to complete the works by the end of the financial year.	Civil Asset Management
Progress the concept design development and detailed design for the Mooloolaba Master Plan	Jul 2016	Jun 2017	60	Yes	Yes	Continuing design phase with Aecom P/L - schematic design phase completed Jan 2017. Commenced detailed design phase in Mar 2017, which will be completed by Dec 2017. Currently, the finalisation of design and construction documentation is not budgeted for 2017/2018.	Transport Infrastructure Management

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

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3.1 Healthy and natural ecosystems and protected remnant vegetation

Analyse biodiversity data to inform biodiversity conservation, management actions and reporting	Jul 2016	Jun 2017	100	Yes	Yes	Sunshine Coast Biodiversity Report 2016 prepared and adopted by council in November 2016. No further action/s proposed.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jun 2016	Jun 2017	75	Yes	Yes	Works being delivered in line with works plans and service levels.	Environmental Operations

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3.2 Well-managed and maintained open space, waterways and foreshore assets

Minyama Canal Desilting	Jun 2016	Jun 2017	75	Yes	Yes	New desilting contract is currently being finalised. Final Minyama project to be completed in 16/17 financial year.	Environmental Operations
Continue to implement the Shoreline Erosion Management Plan	Jun 2016	Jun 2017	75	Yes	Yes	Continuing to implement key action components and monitoring other items as directed by the Shoreline Erosion Management Plan.	Environmental Operations
Continue to implement the Maroochydore Beach Protection Plan	Jun 2016	Jun 2017	75	Yes	Yes	Report completed at January 2017 Ordinary Meeting. Further report to go to Council in June 2017 with cost benefit analysis of options.	Environmental Operations
Continue to implement the Bribie Island - Golden Beach Protection Plan	Jun 2016	Jun 2017	75	Yes	Yes	Approvals currently being finalised for a number of key action items, eg 40,000m3 nourishment program, future seawall design, etc.	Environmental Operations
Trial new approaches to beach nourishment to provide for healthy and resilient beach systems	Jun 2016	Jun 2017	75	Yes	Yes	Sand Sourcing Study completed and report to council will follow at April 2017 Ordinary Meeting.	Environmental Operations
Investigate and implement initiatives and partnerships to respond to marine debris collection on non-bathing reserve beaches	Jun 2016	Jun 2017	75	Yes	Yes	Trial in progress with a number of events being undertaken with a good result in terms of community involvement and levels of rubbish collected.	Environmental Operations
Implement the Constructed Water Bodies Asset Management Plan	Jun 2016	Jun 2017	75	Yes	Yes	Implementing related capital projects which were generated from this Asset Management Plan.	Environmental Operations

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.2 Well-managed and maintained open space, waterways and foreshore assets

Manage the region's high quality urban and rural open space network	Jul 2016	Jun 2017	75	Yes	Yes	Dry weather has impacted mowing activities with extra water carts hired in to help water trees and garden beds. Still meeting budget allocations.	Parks and Gardens
Finalise the Sunshine Coast Recreation Parks Plan	Jul 2016	Jun 2017	25	Watch	Watch	The Open Space Strategy is now at a stage where categories for open Space are now clear. Compilation of The Sunshine Coast Recreation Parks Plan can only be undertaken once the Open Space Strategy has been completed.	Parks and Gardens

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.3 A reputation for innovative environmental practices

Highlight the region's natural assets and environmental credentials in the definition and promotion of our regional identity	Jul 2016	Jun 2017	60	Yes	Yes	<ul style="list-style-type: none"> Sunshine Coast Council Corporate Plan 2017-2021 completed and endorsed by council in Feb 2017. Publication version of the Corporate Plan actioned on Sunshine Coast Council website 	Strategy & Coordination
Develop a community environmental and sustainability benchmarking report to inform future program development and delivery	Jul 2016	Jun 2017	70	Yes	Yes	Scoping and planning progressed during the quarter with research and investigations also progressing.	Environment & Sustainability Policy
Implement a range of sustainability programs and incentives which complement Council's vision for the region	Jul 2016	Jun 2017	75	Yes	Yes	Coordinated council's presence at Earth Hour celebration on 25 March 2017 in partnership with the Sunshine Coast Environment Council.	Environment & Sustainability Policy
Continue to engage, support and grow community partnerships and volunteerism in managing and enhancing the region's natural assets on public and private lands	Jun 2016	Jun 2017	75	Yes	Yes	23 new properties registered in the Land for Wildlife Program, 2 new Voluntary Conservation Agreements.	Environmental Operations
Review conservation volunteer engagement initiatives and develop additional opportunities to broaden engagement and the participation base	Jun 2016	Jun 2017	75	Yes	Yes	Draft briefing paper and internal consultation underway for One Tree Per Child proposal. Ecotourism weekend planned for 7-9 April 2017.	Environmental Operations

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.3 A reputation for innovative environmental practices							
Actively foster corporate and small business sponsorship and investment in council and community based environmental initiatives	Jun 2016	Jun 2017	75	Yes	Yes	Corporate volunteering event was held with Stroud Homes, 250 plants installed.	Environmental Operations
Strengthen council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and feral animals in the region	Jul 2016	Jun 2017	80	Yes	Yes	Giant Rats Tail grass trial ongoing and will be completed next quarter.	Community Response
Partner with Universities, including the University of the Sunshine Coast, and other peak research institutions to attract research investment to inform Council's decision making on the management and protection of environmental and coastal assets	Jun 2016	Jun 2017	75	Yes	Yes	Commenced new partnership agreement with Queensland University of Technology to recalibrate the flying fox habitat mapping layer and develop a predictive modelling tool for future acquisitions and restoration of flying fox roosts outside urban areas. Received first milestone report from Melbourne University linkage project.	Environmental Operations
Deliver construction of the Mary Cairncross Scenic Reserve Environmental Visitor Education Centre and Café	Jun 2016	Apr 2017	90	Yes	Yes	Discovery centre opened on 27 February 2017. Café lease is being finalised and café is due to open in April 2017.	Environmental Operations
Investigate the feasibility of appropriate and sensitively-managed nature based recreation activities including eco-tourism opportunities associated with key natural settings	Jul 2016	Jun 2017	60	Yes	Yes	Research and Investigations progressing.	Environment & Sustainability Policy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Finalise the Caloundra Centre Master Plan and identified high priority implementation actions, including catalyst site	Jul 2016	Jun 2017	100	Yes	Yes	The Final Caloundra Centre Master Plan was endorsed and adopted by council on 23 March 2017, with a resolution to establish a Caloundra - City of Beaches project delivery team. The Final Master Plan confirms the approach to catalyst sites for redevelopment and increases incentives for this.	Strategic Planning

Goal: A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2016	Jun 2017	75	Yes	Yes	Place Making Team now working on design of Ocean /Duporth Streetscape Strategy and Palmwoods Town Square and Sunshine Coast corridors and gateways strategy.	Transport Infrastructure Management
Assign and monitor a program of actions to enhance local amenity and place making	Jul 2016	Jun 2017	60	Yes	Yes	<ul style="list-style-type: none"> • New Place Making Framework drafted by Place Coordination Group and engagement with councillors undertaken • Budget bids being prepared for consideration in 2017/18 budget. 	Strategy & Coordination
Provide input to, and endeavour to influence, the South East Queensland Regional Plan review in accordance with Council's policy direction, including the preservation of the inter-urban break straddling the Moreton Bay and Sunshine Coast local government areas	Jul 2016	Jun 2017	90	Yes	Yes	Council lodged a submission to the State Government on the Draft South East Queensland Regional Plan 2016-2041 reinforcing council's position on the protection of the inter-urban break and Beenwah East as a preferred future development area.	Strategic Planning

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Customer Relationship Management System (Phase 1)	Jul 2016	Jun 2017	75	Yes	Yes	Customer Relationship Management System spec requirements in draft. Draft internal CRMS Communication and Engagement Strategy being reviewed. \$2M budget approved by Strategic Knowledge Steering Committee for the project over the next two financial years. An update report to council and tender process anticipated next quarter.	Community Relations
Assign and monitor a program of actions to enhance customer experience, increase service standards and resourcing, and enhance service delivery	Jul 2016	Jun 2017	80	Yes	Yes	<ul style="list-style-type: none"> • First rollout of the customer experience training with over 40 staff attending day 1 of a 3 day program • CRMS specification requirements drafted for external review • Mobility project endorsed to improve use of mobile solutions by council staff. • Centre of Excellence for Community Engagement workshop held 27/2 	Strategy & Coordination
Continue to improve services to the community by implementing new digital technologies (social, mobility, big data/analytics and 'internet of things')	Jul 2016	Jun 2017	75	Yes	Yes	Continue development occurring to improve the MyCouncil online site, as well as updates to the Sunshine Coast Council App, including push notifications. Developing analytic solutions that utilise data presented by council's Wi-Fi network, as well as the use of artificial intelligence to improve identification of council assets.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals and is consistent with statutory obligations	Jul 2016	Jun 2017	75	Yes	Yes	Development Services continued to process requests and applications with a focus on meeting statutory requirements. Market activity continued to be positive and assessment times were within statutory timeframes 91% of the time. Preparation continues for the Planning Act 2016 commencement on 3 July 2017 ensuring processes will be maintained and enhanced to continue to deliver development assessment services during this transition period.	Development Services

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Assign and monitor a program of actions to enhance development control flexibility	Jul 2016	Jun 2017	60	Yes	Yes	<ul style="list-style-type: none"> Meetings held with Property Council of Australia and Urban Development Institute of Australia to offer assistance and share industry intel. Project team provided input to council's submission on the Draft SEQ Regional Plan, lodged with State Government in March 2017. 	Strategy & Coordination
Administer and review council's local laws and relevant State legislation in a manner that supports council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2016	Jun 2017	75	Yes	Yes	Local Laws are reviewed on an ongoing basis. Councils Compliance and Enforcement Policy details the approach of education before enforcement without impacting on safety which is consistent with statutory obligations.	Community Response
Implement the annual program of activities in the Sunshine Coast Cemetery Plan 2011-2027	Jul 2016	Jun 2017	75	Yes	Yes	Actions within Sunshine Coast Cemetery Plan 2011-2027 progressing. The major erosion issue identified in the last quarter has been included in Budget Review 3 to the value of \$25000.	Community Response

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Progress the development of the Field Services Management Centre to coordinate field service operations and response	Jul 2016	Jun 2017	50	Watch	Yes	Project is being delivered as part of the Asset Management Information System.	Project Delivery
Asset Revaluation Review	Jul 2016	Jun 2017	75	Yes	Yes	During 2016/2017 comprehensive revaluations are being undertaken for land, buildings and other infrastructure. The revaluation is in progress, on track and expected to be complete by April 2017.	Finance
Develop the Capital Works Program for 2017-2018 and subsequent years, including determining timing, sequencing and identification of funding opportunities for supporting key Council projects.	Jul 2016	Jun 2017	100	Yes	Yes	Capital Works Program was supported by Council at the Budget Workshop #2.	Project Delivery

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Deliver the Capital Works Program for 2016-2017	Jul 2016	Jun 2017	75	Yes	Yes	Delivery of the allocated Capital Program is on track and progressing to scheduled timeframes.	Project Delivery
Assign and monitor a program of actions to improve project delivery	Jul 2016	Jun 2017	75	Yes	Yes	<ul style="list-style-type: none"> Ongoing Special Meetings for key regional projects Caloundra Centre Master Plan finalised and adopted by Council 23 March 2017 Council resolved to establish a Caloundra City of beaches project deliver team 	Strategy & Coordination
Manage the infrastructure network planning and charges to optimise funding for future growth assets	Jul 2016	Jun 2017	75	Yes	Yes	Development of the Local Government Infrastructure Plan progressed further throughout the quarter. Infrastructure Charges revenue continued to be managed, satisfying all statutory financial requirements. Revenue for the quarter was \$8.97 million, delivering revenue for the first nine months just ahead of the budget target.	Transport & Infrastructure Policy
Finalise the construction and commissioning of the Sunshine Coast Solar Farm	Jul 2016	Jun 2017	75	Watch	Watch	Unseasonably dry conditions benefitted construction with 98% of the 15,256 screw piles and 97% of the 1,456 PV module tables installed. Connection of the modules into electrical strings and power conversion units continued. Construction of the Energex switchyard neared completion, and grid connection proceeded towards regulatory approval. The facility design was tested during ex-Cyclone Debbie with only minor flooding and no significant damage.	Commercial
Undertake community engagement activities to inform the future design and delivery of Council services and programs	Jul 2016	Jun 2017	100	Yes	Yes	Completed Quarter 1 – No further action required	Strategy & Coordination
Oversee the Stage 2 construction of a new Animal Pound at Sippy Downs	Jul 2016	Jun 2017	100	Yes	Yes	Completed	Community Response

Goal: Service excellence

Positive experiences for our customers, great services to our community.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community

Actively participate in and contribute to advocacy initiatives for the Australian Local Government Association and Council of Mayors South East Queensland, including lobbying against changes to the Natural Disaster Relief and Recovery Arrangements funding formula and conditions	Jul 2016	Jun 2017	50	Yes	Yes	<ul style="list-style-type: none"> • Council has supported the LGAQ in achieving a breakthrough with the Commonwealth on the National Disaster Relief and Recovery Arrangements payment and eligibility items. • The Mayor also participated in a series of advocacy discussions with key Federal Government representatives in March 2017 as part of a two day delegation to Canberra on behalf of the LGAQ and in concert with the Council of Mayors South East Queensland 	Strategy & Coordination
Develop quality road base and asphalt products to meet the internal needs of the organisation	Jul 2016	Jun 2017	75	Yes	Yes	Additional works have continued to return the Pug Mill to full operation. Product sampling and testing have continued to ensure all products met the required specifications.	Fleet & Quarry

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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4.3 Sustainable waste and resource management services

Continue to implement the objectives and actions of the Sunshine Coast Waste Strategy 2015-2025	Jul 2016	Jun 2017	75	Yes	Yes	Progressive implementation of 10 year plan actions.	Waste and Resources Management
Continue to manage Council's waste contracts	Jul 2016	Jun 2017	75	Yes	Yes	All contracts operating on schedule and within budget.	Waste and Resources Management

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.1 Robust and transparent decision-making							
Assign and monitor a program of actions to enhance elected Council support	Jul 2016	Jun 2017	75	Yes	Yes	<ul style="list-style-type: none"> • Sunshine Coast Draft Management Plan released for community consultation • Community engagement process – internal and external initiated for Environment and Liveability Strategy • Professional Learning and development opportunities identified for support officers, with scheduling to now commence. 	Strategy & Coordination
Assign and monitor a program of actions to enhance organisation accountability and performance, including the continued integration of Council's corporate performance framework	Jul 2016	Jun 2017	75	Yes	Yes	<ul style="list-style-type: none"> • Single Bargaining Unit (SBU) negotiation commenced for development of a new Certified Agreement. • Annual delivery against main Key Performance Indicators for management of accrued annual and sick leave balances. 	Strategy & Coordination
Continue to develop and publish 'Open Data' sets to increase availability of high quality and reliable information for use by industry, business and community	Jul 2016	Jun 2017	75	Yes	Yes	Working with business areas of council to progress some of the applications that emerged from HackFest 2016. Planning is already underway for HackFest 2017. Now over 190 datasets published to open data portal.	Information Communication Technology Services
Create greater community awareness and understanding of Council's services, programs and advocacy for the region through a range of contemporary communication channels	Jul 2016	Jun 2017	75	Yes	Yes	Council's social media reach hit record levels for the quarter and this was closely aligned to a substantial increase of in-house and professional video production. Facebook Live Q&A sessions commenced and featured Council staff on key projects.	Communication
Develop an organisational Sustainability and Innovation Policy	Jul 2016	Jun 2017	40	Watch	Yes	Research and Investigations progressing.	Environment & Sustainability Policy
Identify a suite of organisational sustainability outcomes for resources, energy, waste etc. for integration into organisation performance monitoring and reporting	Jul 2016	Jun 2017	100	Yes	Yes	There has been no further action in Quarter 3.	Environment & Sustainability Policy

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.1 Robust and transparent decision-making							
Develop a strategic policy on the use of unmanned aviation vehicles (UAV)	Jul 2016	Jun 2017	90	Yes	Yes	Organisation policy developed and presented to SKSC. Drafting paper for ELT for endorsement and approval by the CEO. Currently consulting with relevant stakeholders on the development of org guidelines as requested by SKSC.	Corporate Governance

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Continue to refine and implement long-term financial management plans to guide the optimal utilisation of resources	Jul 2016	Jun 2017	50	Yes	Yes	Revaluated the current model and incorporating improvements	Finance
Continue to refine and implement long-term asset management plans to guide the optimal utilisation of resources	Jul 2016	Jun 2017	100	Yes	Yes	Asset Management Plans presented to Council at Budget Workshop #2.	Project Delivery
Ensure Council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2016	Jun 2017	75	Yes	Yes	The Financial Performance Reports for Nov 16, Dec 16 and Jan 17 were adopted by Council in Q3. Budget Review 3 2016/17 was compiled with adoption by Council set for 20 April 2017. The Sale of Land for Arrears of Rates process commenced with 3 advisory letters sent to rate payers over the course of the Qtr. The number of properties with rates outstanding for more than 3 years reduced from 55 properties in Jan 17 to 29 properties in Mar 17. Council Budget Workshops occurred in Feb and Mar 2017.	Finance

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Ensure systems are in place to manage contracts and contracts performance	Jul 2016	Sep 2016	100	Yes	Yes	The systems to manage Council contracts and contract performance are in place and continue to develop. They include: • Procurement and Contract Lifecycle Management Solution (CLMS), including contract performance management tool and library. This will be fully implemented and used for all procurement from 1/7/17 • Gateway Capital Review Process • Project Mgmt Office • Contract performance review and feedback procedures implemented • Procurement, Contract performance and CLMS training.	Procurement & Contracts
Assign and monitor a program of actions to investigate revenue and incentive options	Jul 2016	Jun 2017	70	Yes	Yes	• Liaison with State Government continuing for development of a business case for a Light Rail Project • Meeting of Sunshine Coast Council, Unitywater and Moreton council held 1 March 2017 to progress "development incentivisation" project • Draft Parking Management Plan completed and out for community consultation	Strategy & Coordination
Coordinate the delivery of Council's tourism and events levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	75	Yes	Yes	Visit Sunshine Coast presented its budget request to Council for FY2017-18. A report on the Tourism Transition Plan was also presented to Council during the quarter.	Economic Development
Coordinate the delivery of Council's environment levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	75	Yes	Yes	Environment Levy Quarterly Report released providing an update of key activities during the quarter.	Environment & Sustainability Policy

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Coordinate the delivery of Council's heritage levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	60	Yes	Yes	Levy 65% expended. Knowledge: 90% completed. Conservation: Heritage Advisory underspend allocated to Heritage Tree register assessments. Heritage incentives research starts. Bankfoot Shed stabilisation project 100%. Support: Grant programs 100% completed. Heritage Showcase 100%. Open House coordinator engaged. USC Exhibition 60% progress. Indigenous programs slowly progressing. Communication: Nambour Audio Trail commences. Marketing Plan 80% completed. Collateral funds 80% expended.	Community Relations
Coordinate the delivery of Council's transport levy and report outcomes to Council as part of annual budget deliberations	Jul 2016	Jun 2017	75	Yes	Yes	Implementation of the 2016/17 Transport Levy Program continues.	Transport & Infrastructure Policy
Continue planning for the strategic implementation of biodiesel in council vehicles in line with state and federal government initiatives	Jul 2016	Jun 2017	75	Yes	Yes	The biodiesel tank and delivery system remain ready for operation pending the outcome of state and federal government consultation and design of potential incentives to stimulate the industry. Supply chains have been identified and the political environment is continually monitored to capitalise on any incentive.	Fleet & Quarry

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Progress the negotiation of revised industrial arrangements for the council workforce in accordance with State Government policy and legislative arrangements	Jun 2016	Jun 2017	100	Yes	Yes	The new Industrial Relations Act 2016 came into force on 1 March 2017 and the new Local Government Industry Award 2017 on 3 March 2017. The Single Bargaining Unit meetings are underway and Management have provided Council employees with a copy of the Proposed Agreement (Management version) for comment. A further four SBU meetings are scheduled, and employee information sessions will begin end of April.	Human Resources
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Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Continue to embed sustainability and innovation into processes, systems and organisational culture	Jul 2016	Jun 2017	80	Yes	Yes	Focus on organisational waste minimisation progressed. The delivery of internal education and awareness in response to National Recycling Week continued.	Environment & Sustainability Policy
Consider the appropriate introduction of new digital technologies in the development and prioritisation of the Information and Technology Capital program for 2017-2018	Jul 2016	Jun 2017	75	Yes	Yes	Continued support of major projects such as the Asset Management Systems and CRMS. Work also well underway in relation to improvements to council's intranet, new mapping online solutions, other online services, and support for council's airport development strategy.	Information Communication Technology Services
Design and deliver a whole of organisation staff readiness program to appropriately equip and prepare staff for digital business transformation	Jul 2016	Jun 2017	75	Yes	Yes	Further training provided to support staff in the use of new office automation solutions, including MyOffice, and some additional digital tools. Working with HR in the development of an ongoing comprehensive digital literacy program.	Information Communication Technology Services
Maximise the safety and wellbeing of employees, contractors and volunteers	Jul 2016	Jun 2017	100	Yes	Yes	Three H&S Advisors were transferred from Infrastructure Services into the Health and Safety Team as per actions from the Safety Review conducted in 2016 by Workplace Edge. The Health and Safety Team conducted a workshop and invited key clients to provide their H&S service delivery expectations and help set key performance indicators.	Human Resources

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.4 Productive, professional partnerships

Continue to implement the new corporate brand for Council	Jul 2016	Jun 2017	75	Yes	Yes	Following formal adoption by Council, the "healthy, smart, creative" vision is now being used across all appropriate communication materials, including the My Weekly Preview fortnightly double-page spread.	Communication
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Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Continue to enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2016	Jun 2017	75	Yes	Yes	<ul style="list-style-type: none"> • Hosting business briefings for executives of Commonwealth Bank of Australia, LGIA Super Board and KPMG business clients • Discussions with Federal Ministers on trade, tourism and infrastructure investment • Significant presence at Myriad Innovation Festival in Brisbane (and hosting High Net Worth Investors on Coast) • Briefing the new CEO Trade and Invest QLD during her visit to the Sunshine Coast • Hosting State Minister for Small Business on Sunshine Coast 	Strategy & Coordination
Manage incoming sponsorship arrangements for Council's community programs and events	Jul 2016	Jun 2017	75	Yes	Yes	University of Sunshine Coast major commitment to Horizon for three years. Sunshine Coast Art Prize confirmed Audi as major sponsor. Agreements to be finalised with Sun Central (Horizon) and De Deyne family (SCAP). Additional negotiations ongoing.	Community Relations
Explore sponsorship and programming opportunities for Council's major venues in order to support other businesses within the region while also looking to generate alternative revenue streams	Jul 2016	Jun 2017	60	Yes	Yes	Ongoing. Explore new and innovative ways to support local businesses by engaging coffee vans, food carts and other businesses aligning with programming. Lake Kawana Community Centre kiosk to operate on a regular basis for higher pedestrian traffic events to increase revenue stream.	Sport & Community Venues
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2016	Jun 2017	50	Yes	Yes	<ul style="list-style-type: none"> • Ongoing liaison and regular dialogue has been maintained with key federal elected representatives and State Ministers • Second round of the University of Sunshine Coast/Sunshine Coast Council Collaborative Research Grants Scheme assessed and decided. 	Strategy & Coordination

Goal: An outstanding organisation

A high performing, customer-focused organisation marked by great people, good governance and regional leadership.

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Engage with the University of Sunshine Coast, TAFE and broader education sector to ensure higher education and training courses include those critical skill sets required by Council in the future	Jul 2016	Jun 2017	100	Yes	Yes	Continue to support students from local institutions through work experience placements and summer internships. Participation in USC Careers events. Actively promoted 3 year Civil Construction Graduate Development Program to students at USC. Accessing local providers to provide learning components of the traineeship program.	Human Resources
Investigate the development of a centre of excellence in community engagement	Jul 2016	Jun 2017	20	Yes	Yes	Investigations into the development of a community engagement centre of excellence continues. Presently, a project plan is underway to direct the form and function of a centre of excellence and the facilitation of best practice in community engagement.	Community Planning & Development
Develop the policy framework to drive a regional focus on innovation and to leverage commonwealth and State Government science and innovation agendas	Jul 2016	Jun 2017	50	Yes	Yes	<ul style="list-style-type: none"> • PwC were appointed to develop the Sunshine Coast Innovation Policy. • Initial consultation with councillors, Sunshine Coast Council Officers, Economic Futures Board has been conducted. • Draft research paper and high level framework is currently being reviewed. The draft policy is due by 31 May 2017.	Strategy & Coordination

