

Civil Works App D Response Times

Appendix D – Response Times.

Asset Class	Hierarchy	Defect	Response Times	
			Reactive	Programmed
Sealed Roads	All	Cracking (high) Cracking (med) Cracking (low)	- 3 months - 6 months - LIMITED*	
Sealed Roads	Arterial	Pavement failures (urgent) Pavement failures (non-urgent) Potholes (urgent) Potholes (high) Potholes (med/low) Edge drop off (high) Edge drop off (med/low) All other defects (non-urgent)	- 5 days - 30 days - 2 days - 10 days - 20 days - 30 days - 90 days - 30 days	- 10 days - 45 days - 5 days - 10 days - 20 days - 30 days - 90 days - 30 days
Sealed Roads	Collector	Pavement failures (urgent) Pavement failures (non-urgent) Potholes (urgent) Potholes (high) Potholes (med/low) Edge drop off (high) Edge drop off (med/low) All other defects (non-urgent)	- 10 days - 60 days - 5 days - 20 days - 90 days - 60 days - LIMITED* - 30 days	- 20 days - 60 days - 10 days - 20 days - 90 days - 60 days - LIMITED* - 30 days
Sealed Roads	Access	Pavement failures (urgent) Pavement failures (non-urgent) Potholes (urgent) Potholes (high) Potholes (med/low) Edge drop off (high) Edge drop off (med/low) All other defects (non-urgent)	- 20 days - 90 days - 10 days - 30 days - 120 days - 90 days - LIMITED* - 30 days	- 30 days - 90 days - 20 days - 30 days - 120 days - 90 days - LIMITED* - 30 days
Roadside Assets	All	Fences/guardrails/etc (urgent) Bus shelter maintenance (urgent) Graffiti Vandalism (urgent) All other defects	- 2 weeks - 2 days - 2 days - 2 days - Programmed	
Roadside Assets	Arterial	Vandalism (non-urgent) All other defects (urgent/high) All other defects (medium) All other defects (low)		- 2 weeks - 1 week - 1 month - 2 months

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Roadside Assets	Collector	Vandalism (non-urgent) All other defects (urgent/high) All other defects (medium) All other defects (low)		- 4 weeks - 2 weeks - 8 weeks - LIMTIED*
Roadside Assets	Access	Vandalism (non-urgent) All other defects (urgent/high) All other defects (medium) All other defects (low)		- 4 weeks - 4 weeks - 12 weeks - LIMTIED*
Lines and Signs	All	Regulatory sign replacement	- 24 hours	
Lines and Signs	Arterial	Sign replacement (urgent) Sign replacement (high) Sign replacement (med/low) Linemarking (urgent) Linemarking (non-urgent) Road pavement markers All other defects	- 2 weeks - 2 weeks - 2 weeks - 1 weeks - 4 weeks - 4 weeks - 4 weeks	- 1 weeks - 3 weeks - 4 weeks - 1 week - 2 weeks - 4 weeks - 4 weeks
Lines and Signs	Collector	Sign replacement (urgent) Sign replacement (high) Sign replacement (med/low) Linemarking (urgent) Linemarking (non-urgent) Road pavement markers All other defects	- 4 weeks - 3 weeks - 4 weeks - 2 weeks - 3 months - 8 weeks - 3 months	- 2 weeks - 3 weeks - 4 weeks - 2 week - 4 weeks - 8 weeks - 3 months
Lines and Signs	Access	Sign replacement (urgent) Sign replacement (high) Sign replacement (med/low) Linemarking (urgent) Linemarking (non-urgent) Road pavement markers All other defects	- 4 weeks - 4 weeks - 4 weeks - 1 week - 12 weeks - 8 weeks - 6 months	- 4 weeks - 6 weeks - 8 weeks - 4 week - 12 weeks - 8 weeks - 6 months
Car parks	Precinct	Potholes Bollards /wheel stops All other defects	- 2 weeks - 2 months - 2 months	- 2 months - 3 months - 2 months
Car parks	Strategic	Potholes Bollards /wheel stops All other defects	- 4 weeks - 3 months - 3 months	- 3 months - 6 months - 3 months
Car parks	Local	Potholes Bollards /wheel stops All other defects	- 3 months - 6 months - 6 months	- 6 months - 12 months - 6 months

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Pathways	Precinct	Trip hazard (urgent) Trip hazard (high) Trip hazard (low) Slippery surface Surface defects Uneven/broken (urgent) Uneven/broken (non-urgent)	- 24 hours - 1 week - 1 week - 24 hours - 1 week - 24 hours - 1 week	- 24 hours - 2 weeks - 4 weeks - 48 hours - 2 weeks - 1 week - 4 weeks
Pathways	Strategic	Trip hazard (urgent) Trip hazard (high) Trip hazard (low) Slippery surface Surface defects Uneven/broken (urgent) Uneven/broken (non-urgent)	- 48 hours - 4 week - 8 week - 48 hours - 4 weeks - 48 hours - 8 weeks	- 48 hours - 4 weeks - 8 weeks - 4 weeks - 4 weeks - 4 weeks - 8 weeks
Pathways	Local	Trip hazard (urgent) Trip hazard (high) Trip hazard (low) Slippery surface Surface defects Uneven/broken (urgent) Uneven/broken (non-urgent)	- 48 hours - 4 weeks - LIMITED* - 1 week - 3 months - 1 week - 6 months	- 48 hours - 4 weeks - LIMITED* - 8 weeks - 3 months - 2 months - 6 months
Gravel Roads	Trunk	Road Formation (urgent) Potholes (urgent) Potholes (non urgent) Table drains	- 2 weeks - 2 weeks - 1 month - 6 months	- 3 weeks - 2 weeks - 1 month - 6 months
Gravel Roads	Collector	Road Formation (urgent) Potholes (urgent) Potholes (non urgent) Table drains	- 3 weeks - 3 weeks - 4 weeks - annual	- 4 weeks - 4 weeks - 2 months - annual
Gravel Roads	Access	Road Formation (urgent) Potholes (urgent) Potholes (non urgent) Table drains	- 3 weeks - 3 weeks - 2 months - annual	- 6 months - 3 months - 2 months - annual
Gravel Roads	Formed	Road Formation (urgent) Potholes (urgent) Potholes (non urgent) Table drains	- 6 months - 3 months - 6 months - annual	- 6 months - 3 months - 6 months - annual
Vegetation Control	Arterial	Slashing/flailing (urgent) Slashing/flailing (non-urgent) Herbicide spraying Visibility clearing	- 2 weeks - 4 weeks - 4 weeks - 2 weeks	- 2 weeks - 4 weeks - 2 weeks - 2 weeks

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			<i>Reactive</i>	<i>Programmed</i>
Vegetation Control	Collector	Slashing/flailing (urgent) Slashing/flailing (non-urgent) Herbicide spraying Visibility clearing	- 2 weeks - 2 months - 2 months - 3 weeks	- 2 weeks - 2 months - 1 month - 3 weeks
Vegetation Control	Access	Slashing/flailing (urgent) Slashing/flailing (non-urgent) Herbicide spraying Visibility clearing	- 2 weeks - 2 months - 2 months - 3 weeks	- 2 weeks - 3 months - 3 months - 3 weeks
Bridges	All	Vegetation clearing Signage, markers, delineators Cleaning Clearing flood debris Structural defects (urgent) Potholes at approaches Relieving slab subsidence	- 12 weeks - 4 weeks - 6 months - 1 week - 2 months - 1 week - 1 month	- 12 weeks - 4 weeks - 6 months - NA - 2 months - 1 week - 1 month
Drainage	Major	Urgent defects Table drains Kerb and channel (non urgent) Other	- 24 hours - annual - 6 months - 3 months	- 1 week - annual - 6 months - 3 months
Drainage	Minor	Urgent defects Table drains Kerb and channel (non urgent) Other	- 24 hours - biannual - 12 months - LIMITED*	- 1 week - biannual - 12 months - LIMITED*
Drainage	Other	Urgent defects	- 5 days	- LIMITED*

Note: LIMITED* - means this will be done only as time and budget constraints allow.