

Complaint Form Service and administrative actions

Please complete all the fields below and return to Council via email integrity@sunshinecoast.qld.gov.au or mail attention to the Integrity Management Unit

1. Applicant details		
Surname:	Given names:	
Postal address:		
Suburb:	State:	Postcode:
Business phone	A/H phone	Mobile:
Email address:		
2. I am concerned about (please tick the box/e	os that are applicable)	
□ Act act or a failure to do an act by a Council employee		
☐ An action about a matter of administration that directly affected me¹		
☐ The unprofessional personal conduct of a Council employee		
☐ The misuse of authority of a Council employee		
☐ Misappropriation or unauthorized use of resources by a Council employee		
□ Behaviour by a Council employee that I believe to be bribery or a secret commission		
3. The details of my complaint are:		
e. The details of my complaint are.		
Signature		Date:

If you have any further questions about how to make a complaint with Council please contact Customer Service

¹ Administrative action includes a decision and an act; failure to make a decision or do an act, including failure to provide a written statement of reasons for a decision; the formulation of a proposal or an intention; the making of a recommendation.

Privacy

Council will use any personal information provided for the intended purpose only and for remaining in contact with you. Council is authorised to collect this information in accordance with the *Local Government Act 2009* and other Local Government Acts. Your personal information is only accessed by persons authorised to do so. Your personal information is dealt with in accordance with council's privacy policy.

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Namour office Corner Currie and Bury Streets, Nambour Qld 4560