

## Registration for motorised wheelchairs

To register a motorised wheelchair, you (or your representative) must visit a Department of Transport and Main Roads Customer Service Centre and bring with you:

- the following completed forms:
  - Vehicle Registration Application form (F3518)
  - Vehicle Details Inspection Sheet form (F3529)
  - Motorised Wheelchair Statement form (F4414)
- evidence of the wheelchair's origin, for example old registration papers or the purchase receipt.
- evidence of the wheelchair's Queensland garage address, for example your current Queensland driver licence, property rates notice, gas, phone or electricity bill.
- evidence of personal identification, such as your current Queensland driver licence, Medicare Card or Department of Veterans' Affairs/Centrelink Pensioner Concession Card (including Healthcare Card). If someone is lodging this application for you, your representative will need to bring their personal identification as well as proof of your identity.

The motorised wheelchair may also be used by another person. Other users must also be aware of the Queensland Road Rules relating to the use of a motorised wheelchair.

Mobility devices that exceed the legal definitions for a motorised wheelchair – such as devices that can travel too fast – cannot be registered.

If a mobility device cannot be registered, it can only be used on areas that are not described as roads or road-related areas, such as inside the home.



## For more information

For more information about travelling on public transport, read the department's booklet **Wheelchairs and Mobility Scooters: A guide for safe travel in Queensland**, available at [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au) or by phoning **13 23 80**.



Interpreter service: **13 14 50**

### 24-hour National Relay Service numbers

TTY/voice calls: **13 36 77**

Speak & Listen: **1300 555 727**

SMS relay: **0423 677 767**

### Need help making phone calls?

#### Contact the National Relay Service

Phone: **1800 555 660** TTY: **1800 555 630**

Fax: **1800 555 690**

(calls to these numbers are free from landlines)

SMS: **0416 001 350**

Email: [helpdesk@relayservice.com.au](mailto:helpdesk@relayservice.com.au)

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**13 QGov (13 74 68)**  
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[www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)



# Wheelchairs and Mobility Scooters

Public Transport and Registration Requirements



**Queensland  
Government**



This fact sheet will help you determine which mobility devices, such as wheelchairs and mobility scooters, are suitable to take on public transport such as buses, trains, trams, ferries and taxis. It also provides details about registration requirements.

## Public transport suitability

To enhance your safety and to be certain that your wheelchair or mobility scooter will be able to be safely carried on accessible public transport services in Queensland, you should be aware of the specifications set out below.

These are the characteristics of a mobility device that all accessible public transport must be designed to carry under the *Disability Standards for Accessible Public Transport 2002* (the Transport Standards).

A transport operator has the right to refuse access if they believe the mobility device doesn't meet the specifications in the Transport Standards.

## Dimensions

**Size:** fits in an allocated space of **1300mm** by **800mm**.

**Total width:** less than **750mm**.

**Total height:** less than **1500mm** when you are seated (or less than **1400mm** if the accessible taxi was introduced into service prior to 1 January 2013). This only applies when travelling in an accessible taxi.



## Weight

Boarding devices, such as ramps and hoists, can support a total weight of 300 kilograms. This total includes the wheelchair or mobility scooter, its occupant and any carried goods (for example, groceries, oxygen cylinders and so on.). Be mindful that if someone gives assistance with boarding by pushing a manual wheelchair up a boarding ramp, their weight is also included.

## Manoeuvrability

- Cross a horizontal gap up to **40mm** wide.
- Mount a vertical rise (bump) up to **12mm** high.
- Cross grating gaps up to **13mm** wide and **150mm** long.
- Climb a 1:14 grade ramp unassisted.
- Climb up to a 1:8 grade ramp unassisted where the ramp is less than **1520mm** long.
- Climb a 1:4 grade ramp with assistance.



## Turning

To be certain you can access public transport, you must be able to navigate your wheelchair or mobility scooter through a 180 degree turn within an area of **2070mm** by **1540mm**.

## Anchorage points

It is safe for an accessible taxi to carry a wheelchair or mobility scooter only if it has at least four tie down points so it can be securely anchored while the taxi is moving.

## Stability

Although three wheeled mobility scooters can be easier to use and offer greater manoeuvrability than four wheeled devices, they can be less stable, particularly on public transport. Three wheeled mobility scooters are permitted on public transport; however for increased safety and stability, four wheeled mobility scooters are recommended.

## Medical oxygen cylinder

A medical oxygen gas or air cylinder is permitted on public transport if it is medically prescribed for you, weighs no more than **5kg** when full and is restrained to your device or in a travel pack. Cylinders, valves and regulators, where fitted, must be protected from damage that could cause inadvertant release of the contents.

## Additional requirements to enhance safety and accessibility

In addition to the specifications of the Transport Standards set out in this brochure, a wheelchair or mobility scooter must be checked regularly and must not pose a risk to passengers.

For example, it will need to have effective braking systems to maintain stability onboard public transport.

## Registration

If you want to buy a wheelchair or mobility scooter, you should be aware that in Queensland, a motorised wheelchair or mobility scooter that is used outside of the home, for example on footpaths and to cross roads, must be registered with the Department of Transport and Main Roads.

For the purpose of this section an electric wheelchair or mobility scooter is defined as a motorised wheelchair.

To be registered, your motorised wheelchair must:

- have an electric motor
- be designed and built for a person with mobility difficulties
- have a tare weight of 150kg or less
- not be capable of travelling more than 10km/h on level ground.

Registration does not mean that the device can be used on the road in the same way as a car.

Registration is provided free of charge and includes compulsory third party insurance which may protect the user against compensation claims for personal injury following a crash. For example, a crash between a motorised wheelchair and a pedestrian on the footpath where the motorised wheelchair user was at fault.