



## What is Roads Hub?

Roads Hub is a free, accessible online visual mapping tool providing real-time information about current and scheduled works and closures across the Sunshine Coast road network.

### Features

- [Roads Hub](#) is updated every two minutes, providing reliable, up-to-date information about road works and road closures.
- Accessible on any digital device and all popular internet browser – Chrome, Internet Explorer, Firefox.
- Mobile friendly - Apple, android.
- Provides real-time information about road works and road closures.
- User-friendly search function for roads, suburbs, dates, works type, works source and impact type.
- Search by address or suburb or search on an aerial map and zoom to the relevant section (map view or satellite view).
- Easily recognisable icons to help identify sources of road works or road closures.



All information contained in this communication is accurate at the time of distribution however works and dates are subject to change due to circumstances outside of Sunshine Coast Council's control.

### Why was Roads Hub developed?

Traffic movements are increasing across the Sunshine Coast road network and road users expect to access reliable transport information. Roads Hub aims to provide high-quality transportation experiences by improving reliability and accessibility of information.

### Where does the information come from?

Roads Hub data is uploaded by council staff, council contractors and traffic management providers using an application called Asignit. The uploaded data is displayed on the public interface maps viewed on Roads Hub. Traffic control companies that carry out work on behalf of council are contractually required to use Asignit.

### Why aren't all road works displayed?

Users should be aware that road works coordinated by other utility and service providers, commercial developers and private, non-council contractors will not appear on Roads Hub. This is beyond Council's control.

### How do I know the data is reliable?

Users of Roads Hub must read and agree to the disclaimer and terms of use before accessing the site. Council will make every effort to ensure the accuracy of data provided on Roads Hub however we recognise that other sources of road information may present inaccurate or conflicting data. Conflicting Roads Hub data [reported to us](#) will be investigated and corrected as required.

### Contact Council

To submit road network requests or report concerns about the Sunshine Coast traffic network, call (07) 5475 7272 (available 24/7) or [customer.service@sunshinecoast.qld.gov.au](mailto:customer.service@sunshinecoast.qld.gov.au)

[www.sunshinecoast.qld.gov.au](http://www.sunshinecoast.qld.gov.au)

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