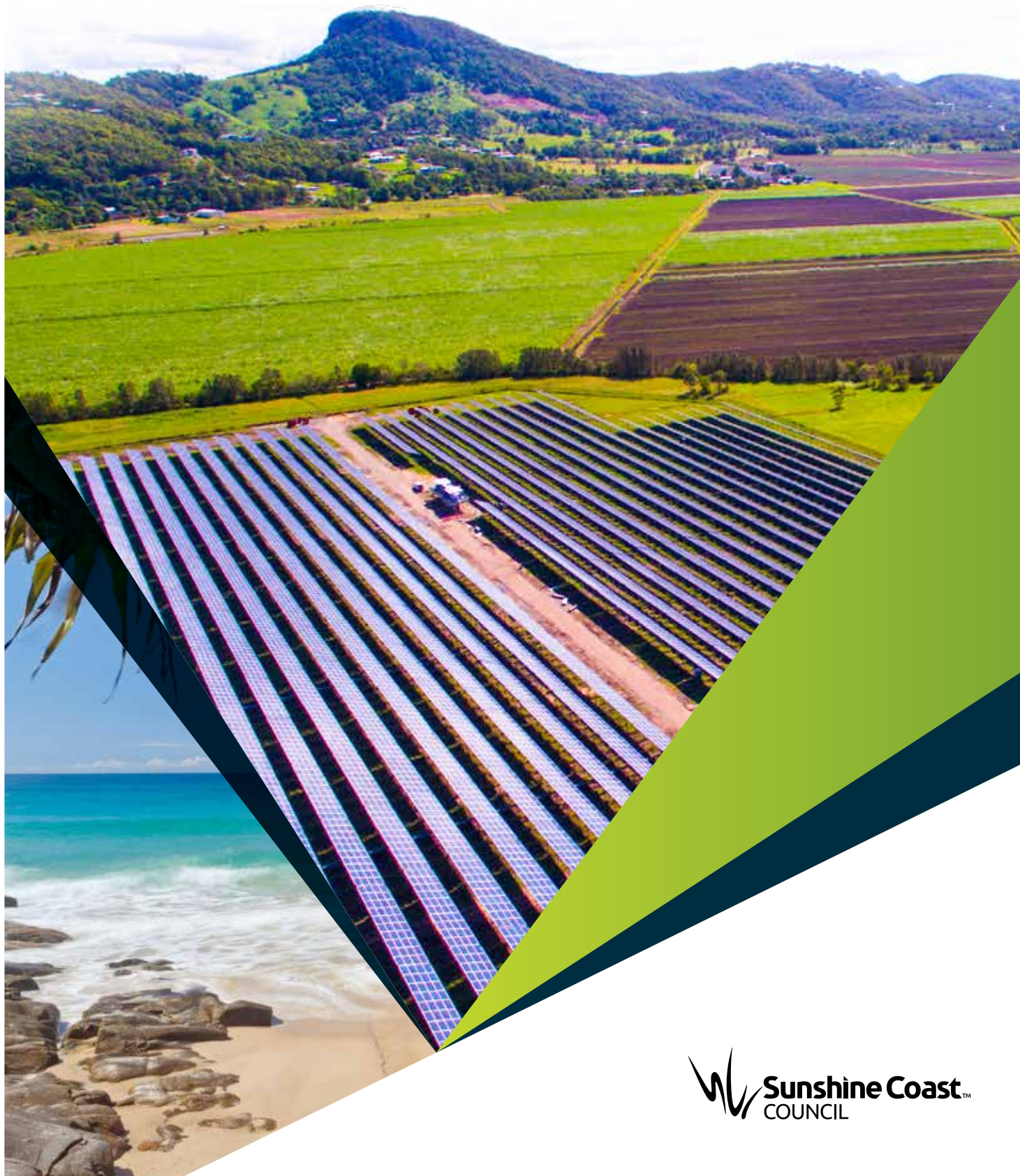


Sunshine Coast Council Annual Report 2017/2018



Acknowledgement of Country

Sunshine Coast Council acknowledges the traditional Country of the Kabi Kabi Peoples and the Jinibara Peoples of the coastal plains and hinterlands of the Sunshine Coast and recognise that these have always been places of cultural, spiritual, social and economic significance. We wish to pay respect to their Elders – past, present and emerging – and acknowledge the important role Aboriginal and Torres Strait Islander people continue to play within the Sunshine Coast community.



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Acknowledgements

Council wishes to thank all contributors and stakeholders involved in the development of this document.

Disclaimer

Information contained in this document is based on available information at the time of writing. All figures and diagrams are indicative only and should be referred to as such. While the Sunshine Coast Regional Council has exercised reasonable care in preparing this document it does not warrant or represent that it is accurate or complete. Council or its officers accept no responsibility for any loss occasioned to any person acting or refraining from acting in reliance upon any material contained in this document.

Contents

Welcome	4
Section 1: Introduction	5
Message from the Mayor	6
Message from the Chief Executive Officer	8
About our region – key statistics	12
Sunshine Coast local government region	12
Sunshine Coast local government area divisions	13
Councillors	14
Board of Management	15
Our organisation	17
Section 2: Implementation of corporate and operational plans	18
Corporate Plan	19
A smart economy	20
A strong community	24
A healthy environment	28
Service excellence	32
An outstanding organisation	36
Section 3: Annual disclosures	40
Corporate governance	41
Councillor remuneration	42
Councillor expenses and facilities	43
Councillor meeting attendance	44
Conduct and performance of Councillors	45
Remuneration packages to senior management	46
Public sector ethics	46
Registers	47
Beneficial enterprises	47
National Competition Policy	47
Administrative action complaints	47
Summary of concessions for rates and charges	48
Service, facility or activity	48
Changes to tenders	49
Overseas travel	50
Grants to community organisations	52
Glossary	63
Section 4: Financial Information	64

Welcome

Welcome to the Sunshine Coast Council's Annual Report 2017/2018.

This report describes Council's achievements in delivering services to the Sunshine Coast region and shows Council's progress in delivering the actions from the *Corporate Plan 2018–2022 and Operational Plan 2017/2018*.

The annual report is one of the ways Council connects with our community and it shows:

- Council's commitment to achieve its vision for the region
- The results of actioning the corporate and operational plans
- Details of Council's achievements
- Details of the services that have been provided for the community
- Transparency and accountability of Council.



Section 1 Introduction



Message from the Mayor

The Sunshine Coast is evolving as one of Australia's leading city regions and our Council is playing its part in shaping a future that maintains and enhances the region's outstanding environmental assets, strengthens the social fabric of our communities and generates jobs and prosperity for current and future generations.

This is at the heart of our vision for the Sunshine Coast to be Australia's most sustainable region – healthy, smart, creative. It underpins what we do every day in responding to the needs of our community, but also shapes our planning for a future where the liveability, community attributes and environmental assets we enjoy continue to be a hallmark of the Sunshine Coast.

This last year has continued to be another eventful period in the history of our organisation and our region. We have acknowledged the 50th Anniversary of the naming of the Sunshine Coast and supported communities across the region to celebrate this milestone in ways that reflect their experiences and aspirations locally.

Our celebrations have also been an opportunity to recognise and showcase the rich history of the Sunshine Coast, reflecting thousands of years for our Indigenous cultural heritage and how the region has developed since the earliest days of European settlement.

It was also fitting that in this, our 50th Anniversary year, we put in place a blueprint for how our environment and lifestyle will be shaped and maintained into the future. Looking back also provides us with a platform for looking forward. The adoption of our Environment and Liveability Strategy in September 2017 was another important marker in shaping the future of our Sunshine Coast where our environmental assets and lifestyle are nurtured and enhanced.

This strategy also contained an important objective to maintain the extent of native vegetation at 2016 levels by 2041 (no net loss). In keeping with this commitment, Council invested \$7.3 million in purchasing nine environmentally significant properties, totaling 405 hectares, across three catchments. These properties add to our substantial conservation estate totaling 6920 hectares – which is arguably one of the most important investments that Council has made for the future of our community.

Our conservation estate protects and preserves land of environmental significance and maintains important wildlife habitat and ecosystems – something that Council is proud to advance in the interests of our residents, both those who live here now and those who will call the Sunshine Coast home in the years ahead.

In keeping with our environment and liveability goals, Council also commissioned the Sunshine Coast Solar Farm at Valdora in July 2017. Our Council is the first local government in Australia to have developed a solar farm, but importantly, we are also the first government in Australia to offset 100% of its electricity consumption with energy from a renewable source.

In its first year of operation, the solar farm has exceeded expectations, saving Council \$1.7 million in the first year – nearly double the original projections. More than 26,300 megawatt hours of energy have been produced in 12 months and more than 20,500 tonnes in carbon emissions have been offset — the equivalent of taking about 4300 cars off the road for one year.

Our continuing commitment to the invaluable work of our region's community organisations has also been front and centre throughout the year. Over \$4.6 million was distributed to more than 1000 not-for-profit organisations and individuals for an array of projects, events and activities that build the social fabric of our region. The value of our partnerships with community organisations will

be reinforced through Council's commitment of \$7 million in 2018-2019 for community events and grants - one of the largest community funding commitments of any Council in Queensland.

Over the past year, Council has also rolled out the welcome mat to host 58 major events, which attracted 135,500 visitors and generated around \$68.9 million in economic activity across the region.

A particular highlight was witnessing the community connect with more than 500 athletes from 10 different countries at 12 Council events in preparation for the 2018 Commonwealth Games. The Queen's Baton Relay also passed through our region in March on its way to the opening ceremony of the Games, with thousands of people lining the streets and attending a welcome festival for the Baton at Caloundra.

Events like these bring our community together, showcase our hospitality and the true Sunshine Coast spirit to the world. They provide the opportunity to demonstrate what makes our region one of the most desirable places in Australia to live, work and visit.

Sport and fitness continue to be an intrinsic part of the lifestyle on the Sunshine Coast, but also play an important role in supporting the regional economy and the wellbeing of our community. In addition to maintaining and enhancing our community sport and recreation facilities, Council also supported the establishment of the Australian Cycling Academy – Ride Sunshine Coast team which was launched in December 2017. Our community also celebrated with enormous pride and enthusiasm when our very own Sunshine Coast Lightning won the Suncorp Super Netball series – a fantastic achievement for a club in its inaugural season on the court and for the only regionally based club in what is largely a competition focused on the capital cities.

Our efforts to transform and build a strong regional economy were also an important feature of Council's work over the course of the last year.

Australia's first truly smart city at Maroochydore is coming to life, with construction well and truly underway. In just 12 months, more than \$10 million in infrastructure has been delivered underground including the pipework for Australia's first underground pneumatic waste network. The new gateway into our city centre and associated works are on track for completion by the end of 2018.

The Airport Expansion Project, which is forecast to contribute \$4.1 billion to the Sunshine Coast economy through to 2040, is also full steam ahead. Construction of the new runway commenced in April 2018 and is due to be operational by the end of 2020. This game-changing project will unlock new tourism opportunities, provide an important freight gateway and open up international trade prospects for our region.

Our Sunshine Coast International Broadband Network Project has also progressed at an accelerated pace, with Council having engaged with a commercial partner and secured a funding contribution of \$15 million from the Queensland Government to help make this transformational project a reality.

An International Broadband Network will open up a world of opportunities, generating more than 800 new jobs and a potential economic boost of \$927 million to Queensland, as well as placing the Sunshine Coast on the global business map.

Without a doubt, this has been an eventful year. Our Council looks forward to working with the community as we continue to drive a healthy, smart, creative future for our Sunshine Coast.

Mark Jamieson
Mayor



'In its first year of operation the solar generated more than 26,300 megawatt hours of energy, saved more than 20,500 tonnes in carbon emissions and received five prestigious awards.'



Message from the Chief Executive Officer

I continue to be proud that excellence through service remains at the core of everything we do at Sunshine Coast Council.

It is the commitment of our organisation and our people to go above and beyond that is delivering real value for our customers.

And it is our hard-working people who are behind the delivery of our everyday services—managing roads, maintaining parks, delivering library services, collecting waste and recycling, managing stormwater, waterways and beaches, supporting local business and creating investment opportunities, providing sporting and community facilities and keeping our community safe.

Our role is complex and challenging. We manage more than 300,000 different assets with an approximate value of \$5 billion. Every member of the community uses these assets every day—from parks to paths, creeks to community centres, from dunes to drains, streetlights to switchboards, and graders to gravel. This highlights the breadth of our services and the challenges in our regulatory service role to maintain and enhance the amenity of our region.

At the heart of everything we do is our commitment to serving our community. We assisted over 250,000 customers at our contact centres, received over 50,000 development enquiries and 9000 people took advantage of our live chat facility.

Council libraries hosted over 2900 events and activities with 50,000 participants attending. Our community events area hosted over 3400 events that attracted more than 600,000 participants, and 135,500 people attended over 50 Council-supported major events that generated close to \$70 million in economic activity.

We delivered new streetscape projects in Bulcock Street Caloundra, Pacific Paradise and Palmwoods. We completed and opened the new \$1.2 million Alexandra Headland Skate Park, the new \$3 million Piccabean Green town square in Palmwoods and the \$2.5 million upgrade of the Coolum Library.

We also completed \$1 million in additional upgrades to the Glass House Mountains District Park and delivered the latest stage of works on the Buderim Village Park.

We commenced construction of the new \$5.15 million cycle bridge over Mayes Canal in Mooloolaba and the Maroochydore intersection upgrade project on Aerodrome Road went into full construction to deliver a gateway into the new Maroochydore city centre.

This commitment to serving our community is demonstrated through the enhanced delivery of our core capital works program and everyday services.

We implemented the Environment and Liveability Strategy to provide an integrated framework to guide the actions of Council and its partners to ensure a healthy environment and liveable Sunshine Coast to 2041.

The strategy has achieved several transformational actions in less than 12 months, including no loss of the regional inter-urban break, a total of 405 ha acquired through the Environment Levy to achieve an above benchmark total of 10.69 ha per 1000 residents and a renewable energy capacity increase of 38 MW.

Our region making projects progressed at pace during the year.

We turned on the Sunshine Coast Solar Farm in July 2017, making our Council the first local government in Australia to offset 100% of its electricity consumption with energy from a renewable source. In its first year of operation the solar generated more than 26,300 megawatt hours of energy, saved more than 20,500 tonnes in carbon emissions and received five prestigious awards.

The Sunshine Coast Airport Expansion Project has taken off with the new runway due for completion in December 2020. After years of planning, getting construction underway was a very special milestone for the Sunshine Coast and our airport. This project is transforming

our economy and will connect our region to the rest of the world.

The new Maroochydore city centre, a 53-hectare greenfield site in the heart of Maroochydore, continues to be transformed into a smart city for the 21st Century.

Stage one of the site, including installing Australia's first automated underground waste collection system, is complete and interest in the new city centre has been growing as the first stage of civil works are taking shape.

Council has allocated \$33 million over the next 12 months for works at the Maroochydore city centre for streets, cycleways and footpaths; installation of street lighting and street furniture; construction of a new park and landscaping; and the first stage of a striking new waterway on the site.

A new international broadband network moved closer to becoming a reality with expressions of interest called for providers to partner with Council to deliver this critical project.

This region making project consists of multiple onshore and offshore components—submarine cable, the cable landing station/data centre and backhaul from the Sunshine Coast to Brisbane. A new international broadband network will create up to 864 jobs per annum on the coast and provide a potential economic boost of \$927 million to Queensland.

We continue to invest in our people, and with 2000 employees we are creating a high performing and outstanding organisation—an organisation that is customer-focused and marked by great people, good governance and regional leadership.

We have implemented a new organisational structure to ensure we are ready for the future and geared up in the best way possible to be an outstanding organisation, aligned to our corporate vision, goals, strategies and values.

The new structure enhances our focus on services to customers, partners and stakeholders, supports the delivery of our major projects, and places us in the best position to meet the region's future growth challenges. It allows us to better deliver our environmental, social and economic responsibilities.

We delivered new Certified Agreements for our employees to confirm employment conditions and wage increases through to 30 June 2020. We were one of the first Councils in Queensland to have Agreements certified and the high positive vote demonstrates that our people are supportive of the contents and conditions.

Our organisation and people continued to be recognised again and again, nationally and internationally, for leading the way with our commitment to excellence through service. We brought home over 20 awards in the past year, including:

- the Asia Pacific Small Airport of the Year Award, received by Sunshine Coast Airport at the CAPA Asia Pacific Aviation Awards for Excellence
- the Sustainability Award, received for the Sunshine Coast Solar Farm at the Local Government Managers Australia Queensland, 2018 Awards of Excellence
- the Playspace Award (for projects under \$500,000), received for the Pioneer Park All Abilities Playground at the Parks and Leisure Australia Awards
- an Award of Excellence, received for the Palmwoods Town Square at the Australian Institute of Landscape Architects Awards, and
- a team of six employees were announced as the Queensland winners of the Australasian Management Challenge.

These awards are a credit to our hard-working and professional employees.

Council's overall internal control framework proved effective with yet

another commendable report from the Queensland Audit Office. We have now received 10 consecutive unqualified audits since 2008.

We also continue to achieve our full year budgeted operating result. This allows the organisation to meet its debt repayments and capital expenditure commitments to remain in a very strong financial position.

While we're on the right track there's always room to do more.

Council's leadership team is focused on providing more technology and service support to our people. Implementing a new Customer Relationship Management Solution will enable us to improve relationships and processes with our customers. This will provide us with a more holistic view of our customers and, as a result, deliver a better experience for our customers.

We are in the process of implementing a new Asset Management Solution. The new CONFIRM asset management solution will meet the needs of Council's asset managers and provide the necessary tools to manage our growing asset base in a sustainable and effective way into the future.

Our community is innovative, creative, smart, resilient and becoming increasingly engaged in the activities of Council. This engagement is greatly enhancing the value of our decisions, products and services.

In turn, there is an increased expectation that we deliver timely and high-quality services and programs to build an even stronger and connected community—but we can't do it alone. Through strong partnerships we are delivering and setting the future directions for our region.

We are fortunate to have access to diverse skills, expertise and professional insights provided by a wide cross section of individuals who sit on a range of boards and advisory bodies which provide independent advice and direction. These specialist boards and bodies are an integral part of shaping our healthy, smart, creative future.

We continued to strengthen our relationships and work positively with other levels of government, Federal and State MPs and commercial entities to deliver the best outcomes for the Sunshine Coast. Strong partnerships with community focused organisations, such as Surf Life Saving Queensland, ensures we can deliver an essential service and keep our community and visitors safe.

Our partnership with the Melbourne Storm and Sunshine Coast Lightning is achieving national recognition, but just as important is our relationship with local community and sporting groups to keep our community healthy—both physically and mentally.

Volunteers play a vital role in the activities of Council and the wider community. Each year thousands of volunteers make valuable contributions through a diverse range of community organisations and Council's community programs and services. With their help, we can deliver better services and build a stronger and connected community.

Our community grants program provides valuable support and assistance to community groups. Over \$4.6 million was awarded to more than 1000 applicants over the past year for one off projects, events and activities that benefit our region, and for partnerships with organisations that support the delivery of Council's priorities.

I would like to thank our customers, businesses, partners and community for their support in working with council to improve our service and response times.

I also thank the Mayor and Councillors for their vision, energy, honesty and leadership as part of the one Council team.

As one team—Councillors, Council employees, partners and the community—we are working together to achieve excellence through service and create a strong future for the Sunshine Coast.

Michael Whittaker
Chief Executive Officer



'An Award of Excellence,
received for the Palmwoods
Town Square at the Australian
Institute of Landscape
Architects Awards'

About our region – key statistics

The Sunshine Coast Council area is located in South–East Queensland. It is bounded by the Noosa region in the north, Gympie in the west, the Coral Sea in the east, the Moreton Bay region in the south, and the Somerset region in the south–west. The Sunshine Coast is a diverse region with picturesque hinterland towns, coastal urban centres, waterways, national parks, state forests, bushland, rural areas and scenic mountains.

Sunshine Coast local government region

Population estimate	311,211 persons*
Population density	1.36 persons per hectare*
The Sunshine Coast has	An area of 2291km ²
	130 kilometres of coastline
	More than 3700 kilometres of waterways
	1039 hectares of recreation parks
	6919 hectares of environmental reserves
	2934 kilometres of roads
	1238 kilometres of pathways
	137,145 rateable properties
	11.1 million waste and recyclable collections per annum (domestic and commercial)
The economy	\$17.2 billion Gross Regional Product #
	Building activity continued to record good growth with \$1.64 billion in building approvals issued

Source: * ABS Estimated Resident Population 2017
KPMG and AEC Group, 2017

Sunshine Coast local government area divisions



Councillors

The role of Councillors is to represent the community. They make decisions that benefit their divisions as well as the whole Sunshine Coast region, now and into the future.



Mayor

Cr Mark Jamieson

Portfolio: Region Making Projects, Regional Advocacy and Intergovernmental Relations



Deputy Mayor
Division 2

Cr Tim Dwyer

Portfolio: Corporate Strategy and Finance; and Councillor Assisting on Economic Development and Innovation



Division 1

Cr Rick Baberowski

Portfolio: Transport, the Arts and Heritage



Division 5

Cr Jenny McKay

Portfolio: Community and Environment; and Councillor Assisting the Mayor on International Relations



Division 8

Cr Jason O'Pray

Portfolio: Tourism, Events and Sport



Division 3

Cr Peter Cox

Portfolio: Place Development and Design



Division 6

Cr Christian Dickson

Portfolio: Planning and Development



Division 9

Cr Steve Robinson

Portfolio: Economic Development and Innovation



Division 4

Cr John Connolly

Portfolio: Councillor Assisting on Planning and Development; and Councillor Assisting on Tourism, Events and Sport



Division 7

Cr Ted Hungerford

Portfolio: Governance and Customer Service; and Councillor Assisting on Local Infrastructure Delivery



Division 10

Cr Greg Rogerson

Portfolio: Local Infrastructure Delivery; and Councillor Assisting on Tourism, Events and Sport

Board of Management

Council's Board of Management consists of - Chief Executive Officer, five Group Executives, Executive Manager, Chief of Staff Office of the Mayor, Chief Strategy Officer, Chief Innovation Officer and Portfolio Director. This team has the shared responsibility for providing the organisation with leadership and direction to achieve the outcomes determined by Council.



Chief Executive Officer
Michael Whittaker



Chief of Staff
Office of the Mayor
Craig Matheson



Group Executive
Tom Jamieson
Built Infrastructure



Group Executive
Greg Laverty
Economic and
Community
Development



Chief Innovation
Officer
Scott Bourke



Group Executive
Jeanette Allom-Hill
Business
Performance



Group Executive
Warren Bunker
Liveability and
Natural Assets



Chief Strategy
Officer
Graham Fraine



Group Executive
James Ruprai
Customer
Engagement and
Planning Services



Executive
Manager
Brendan Hogan
Mayor and CEO



Portfolio
Director
Debra Robinson



Our organisation

Council's corporate structure consists of six Groups.





Section 2

Implementation of corporate and operational plans

Corporate Plan

The Corporate Plan sets out Council's vision and is supported by five goals. Each goal is supported by strategic pathways that Council is committed to achieve.

Vision To be Australia's most sustainable region.
Healthy. Smart. Creative.

Values Respect for each other / Being our best / Working as one team /
High standards / Service excellence.

Goals



A smart
economy



A strong
community



A healthy
environment

Service excellence

An outstanding
organisation

A smart economy

A prosperous, high-value economy of choice for business, investment and employment.

Strategic pathways:

- Strong economic leadership, collaboration and identity
- New capital investment in the region
- Investment and growth in high-value industries
- Strong local to global connections
- A natural, major and regional event destination
- A regional hub for innovation, entrepreneurship and creativity.

Major achievements:

- Palisade Investment Partners became new operators of the Sunshine Coast Airport
- Maroochydore city centre – more than \$6 million invested in Australia's first automatic waste collection system
- Sunshine Coast Airport \$303 million expansion progressed
- Major events generated approximately \$68.9 million in economic activity.



Sunshine Coast International
Broadband Network forecast
to create over
800 jobs
per annum
on the coast



100%

of Council actions in the
Regional Economic Development
Strategy implemented in accordance
with agreed timeframes

Highlights for 2017/2018

Living in a smart community

The Sunshine Coast was named one of the world's Smart21 Communities for 2018 in recognition of applying digital technology to deliver economic opportunities that leads to jobs, investment and social development. This is the fourth time in four years the region has been recognised by the Intelligent Community Forum.

Sunshine Coast Airport expansion

The \$303 million airport expansion is underway and will deliver a wealth of benefits to the region when the new runway is operating.

Due for completion in 2020, the new longer, wider runway will enable direct access to new markets in Asia, the Pacific and other locations in Australia which cannot currently be serviced with direct flights to and from the Sunshine Coast.

Having greater capacity will unlock more tourism opportunities, new international trade prospects and provide the springboard for export businesses to get their products and services to markets faster and more efficiently.

The Airport Expansion Project is forecast to contribute \$4.1 billion to the Sunshine Coast economy through to 2040 and revolutionise access to and from one of Australia's fastest growing regions.

Sunshine Coast Airport management

Palisade Investment Partners are the new operators of the Sunshine Coast Airport under a 99 year lease with Sunshine Coast Council.

The long term lease sees Palisade become responsible for operating, investing in, and developing the airport, as well as overseeing future expansion of both domestic and international routes available to and from the Sunshine Coast.

Under the lease agreement, Council will maintain responsibility for facilitating the airport expansion project, including construction of a new 2450m runway, apron expansion and related infrastructure development. Palisade will then assume control of the newly constructed runway and associated infrastructure.

Maroochydore city centre

Construction of the 53 hectare site for the new Maroochydore city centre is well underway with Land Titles issued for the first Lots in Stage 1A of the development.

In just 12 months, more than \$6 million has been invested in Australia's first automatic waste collection system with approximately 1.5 kilometres of pipes now underground to transport waste to a centralised collection station, planned to be constructed over the next 12 months.

The new waste system will make the Maroochydore city centre one of the cleanest and greenest cities in the country.

The gateway into the new Maroochydore city centre and associated works are well underway and due for completion by the end of 2018.

Sunshine Coast International Broadband Network

The Sunshine Coast International Broadband Network Project progressed with an Expression of Interest process, the State Government's commitment to a grant of \$15 million to assist with the project, and an application to the Commonwealth Government's Regional Growth Fund for additional funding.

A new international broadband network will increase competitiveness and attract future investment to the coast. It will also create over 800 jobs per annum on the coast and provide a potential economic boost of \$927 million to Queensland.

Economic confidence in the region

Council has been an active contributor and provided support for a number of businesses to help boost employment and economic confidence in the region.

Youi's new \$73 million Sunshine Coast 12,500sqm headquarters is expected to hold up to 3000 staff in the future.

Country Chef Bakery Co. multimillion dollar factory expansion at Kunda Park has allowed the family owned company to grow and create 49 new jobs for locals.

A \$1.2 million expansion of the Mooloolaba-based tuna company Walker Seafoods has provided a significant boost to its exporting operations.

The new \$20 million Langs Building Supplies warehouse will help support the local business and construction industry.

Bizfurn Office Furniture's \$30 million expansion with a new 7500sqm furniture construction and storage building will provide great employment opportunities.

Palmview development

The next stage of the Palmview master planned community was approved by Council in January 2018, with wider residential roads at the forefront of negotiations with the developer.

Over the next 15 to 20 years, this stage of the master planned community will deliver more than 1100 homes, 60 hectares of parklands and land for a state school.

The 149 hectare parcel of land, owned by the McCafferty family, adjoins the eastern edge of the Harmony development at Palmview.

With the Sunshine Coast's population continuing to grow over the next 20 years, the master planned community of Palmview will deliver much needed housing to meet demand in the region.

Major events

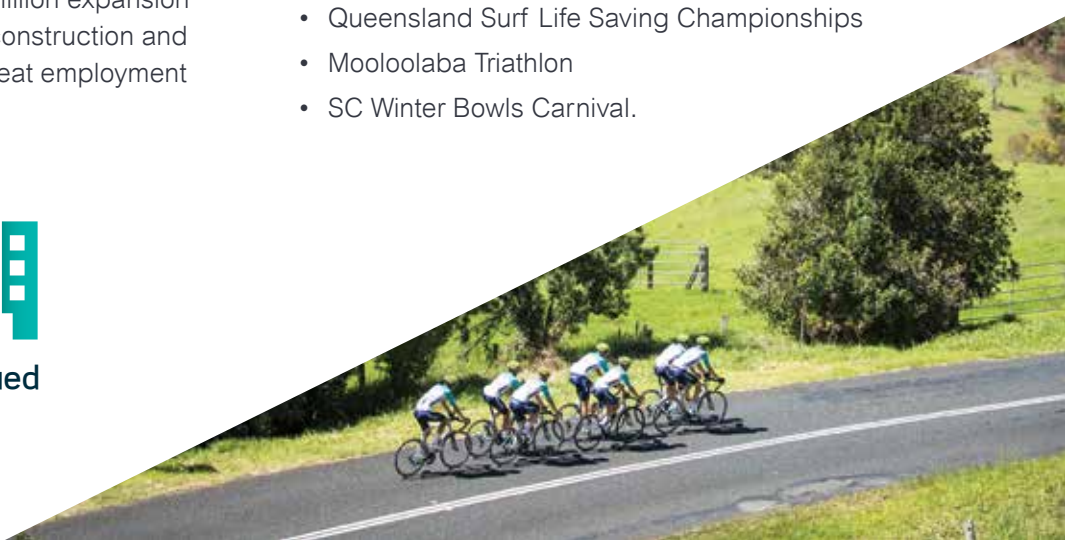
In 2017/18, the Sunshine Coast region hosted 58 major events, attracting 135,500 guests, generating approximately \$68.9 million in economic activity.

Hosting major events

Council rolled out the welcome mat over the past year to host a number of significant events. These included:

- Australian Dragon Boat Federation National Championships
- Queensland Garden Expo
- Ironman 70.3 Sunshine Coast
- Sunshine Coast Marathon
- Velothon Sunshine Coast
- National Youth Championships (Touch Football)
- U18 Basketball Qld State Championships
- Queensland Oztag Junior and Senior State Cups
- Queensland Surf Life Saving Championships
- Mooloolaba Triathlon
- SC Winter Bowls Carnival.

\$1.64
billion 
in building approvals issued



Australian Cycling Academy

The Australian Cycling Academy – Ride Sunshine Coast team launched in December 2017, boosting the Sunshine Coast's strong reputation as an ideal location for high performance sports training.

In partnership with the University of the Sunshine Coast and other key sports industry stakeholders, we continue to add to the wide range of national and international standard training facilities, ensuring that our region is becoming the destination of choice for high performance sports.

Sports and fitness are an important part of the lifestyle on the Sunshine Coast and play an important part in supporting the regional economy. The sport and fitness industry generates more than \$440 million in economic activity each year and is a contributor to one of the region's seven high-value industries.

Holiday parks

Council's holiday parks had a solid year with good occupancy across the six parks. Revenue was up by \$970,000 (6.3%) on previous year. This was achieved through new bookings of the recently developed section of Mudjimba Beach Holiday Park (46 sites) and increased occupancy at Coolum and Cotton Tree Holiday Parks.

The holiday parks generated \$16.49 million in revenue and provided Council with a \$6.7 million operating surplus.

During the year the Mooloolaba Esplanade Holiday Park was closed (34 sites) as it sits within the footprint of the Mooloolaba Foreshore Redevelopment which forms part of the Place Making Mooloolaba Master Plan.



In 2017/18 the Sunshine Coast hosted

58 major events

generating approximately
\$68.9 million in economic activity

'For any business considering moving to the Sunshine Coast, I'd just say do it, you'll find there is a can do spirit, the Council have a very clear direction for the future and it is a great place to live as well.'

Oli Steele, CEO Sunshine Coast University Private Hospital

A strong community

In all our communities people are included, treated with respect and opportunities are available to all.

Strategic pathways:

- Safe and healthy communities
- Resilient and engaged communities
- A shared future that embraces culture, heritage and diversity
- People and places are connected
- A creative identity that supports community cohesiveness, development and wellbeing.



Councils community grants for capital projects deliver

\$4 for every
\$1 invested

Major achievements:

- Sunshine Coast's 50th Anniversary – almost 35,000 people enjoyed 98 events
- 2017 Caloundra Music Festival attracted over 32,000 attendees
- More than 54,000 attendees took part in the 2017 Horizon Festival
- Over \$4.6 million in grants awarded to more than 1000 applicants.





Council libraries hosted over **2900** events and activities

Highlights for 2017/2018

Thanks to our volunteers

Numerous volunteers contribute time and care to Council's volunteering program, and each year these generous people enrich living within the Sunshine Coast through a diverse range of community organisations and Council community programs and services.

With their help, Council can deliver vital services and programs and build a stronger and connected community.

Areas of service including community and major events, facilities and venues, environment and wildlife protection, regional heritage, libraries and the arts all depend on the freely given time, skill and passion of volunteers.

We have a community that is passionate about maintaining and celebrating our values and lifestyle, which are second to none.

Community grants

In total, over \$4.6 million was awarded to more than 1000 applicants for one off projects, events and activities that benefit our region; and for partnerships with organisations that support the delivery of Council's priorities.

Council grant programs include:

- Mayoral and Councillor discretionary funding program
- Grants to not-forprofit organisations
- Grants to individuals, such as land environment grants.

50th Anniversary

The 50th Anniversary of the Naming of the Sunshine Coast was celebrated in style.

Almost 35,000 people enjoyed 98 events and were supported by 1650 volunteers during the year-long celebrations.

Library services

Council libraries hosted over 2900 events and activities for the community during the financial year to more than 50,700 participants.

The \$2.48 million upgrade to the Coolum Library officially opened in November 2017 and was one of the milestone projects of the 50th Anniversary of the Naming of the Sunshine Coast. The upgrade included additional floor space, an open timber deck area, an inviting reconfigured entry and an expansion of the children's zone allowing for dedicated areas for storytelling, reading nooks and tables for colouring in and other children's activities.

The revitalised Beerwah Library opened in June 2018 and includes new attractive and diverse spaces for people to enjoy while reading newspapers or a favourite book.

The upgrade ensures the new look district library keeps pace with modern library trends such as more specialised and high tech, environments, while still providing excellent book collections.

Story seats

Council constructed 10 story seats in 10 parks to provide a visible way of promoting literacy and inviting families to engage in storytelling, active play, singing and reading across the region. Story seats were funded by First 5 Forever, a universal family literacy program aimed at supporting strong language and literacy environments.

Welcoming the Commonwealth Games

The Sunshine Coast welcomed athletes, officials and visitors to the region in preparation for the 2018 Commonwealth Games on the Gold Coast. The community connected with more than 500 athletes from 10 different countries at 12 key events organised by Council.

The Queen's Baton Relay passed through the coast at Caloundra with thousands of people lining the streets and attending a welcome festival.

Maroochydore Multi Sports Complex

Ten new high quality concrete acrylic surface netball courts were officially opened in April 2018.

The complex now has 20 hard courts that will be used by a growing number of local and visiting netball players.

These new \$1.5 million additional courts – providing the complex with 20 hard courts altogether will be used by the growing number of local and visiting netball players. The upgrade also played a major role in securing the national NetFest event to the Sunshine Coast in October 2018.

Community venues

More than 3400 events were held across community venues such as The Events Centre, Sunshine Coast Stadium, Maroochydore Multi Sports Complex, Nambour Showgrounds, Caloundra Indoor Stadium, Lake Kawana Community Centre and Halls, attracting more than 602,000 patrons.

Horizon Festival of Arts and Culture

The second Horizon Festival held in September 2017 attracted more than 54,000 attendees, an increase of 54% on the previous year. Held over 10 days across the Sunshine Coast, Horizon collaborated to deliver more than 200 events in visual art, film, literature, performance, street art, comedy, music, theatre and new media.

Sunshine Coast Social Strategy

Building on Council's strong community goals, the Sunshine Coast Social Strategy progressed with a renewed Youth Action Plan and with almost 17,000 people participating in the award winning Healthy Sunshine Coast Program. The program includes a range of activities such as outdoor yoga, group fitness and senior fitness classes to support better health and wellbeing.

Council also partnered to support a number of events across the region to celebrate National Reconciliation Week, NAIDOC week and the value cultural diversity brings to our community through Harmony Day.

To enhance information about accessible places for older people with a disability, Council received funding from the State Government to develop five mobility maps on accessible car parks, toilets and steep gradients. The maps were developed in partnership with older people and people with a disability for the areas of Caloundra, Mooloolaba, Nambour and Maleny. They are available on Council's website, in Visitor Information Centres and Neighbourhood and Community Centres.

Caloundra Music Festival

The 11th Caloundra Music Festival was held in September to October 2017, and attracted 32,000 attendees over four days.

Caloundra Music Festival generated direct and incremental expenditure of \$3.4 million for the Sunshine Coast region and over \$800,000 to the Queensland economy.

'I would like to commend council for launching the Healthy Sunshine Coast Program. It was just what I needed to motivate me to get back into exercise.'

Community participant, Healthy Sunshine Coast Program

Baringa takes shape

The first suburb at Caloundra South, Baringa, started to take shape during the year with the completion of the Baringa Sports Complex and construction commencing on the Baringa Community Centre.

The sports complex and community centre will contribute to the success of the broader Baringa Community Hub Pilot Project, which includes the sports park and the multi-purpose hall (including robotics and engineering space and music space).

The Baringa Community Hub Pilot Project has been established by the State Government in partnership with Council and Stockland to promote the shared use of state and local government assets and resources.

Council have also endorsed three network plans that will guide the delivery of community facilities, sports parks and public art across the Caloundra South project area for the next 30 years.

Lifeguard services

The Sunshine Coast Lifeguard Service Plan 2018–2022 was adopted by Council in February 2018 and the Lifeguard Service contract with Surf Life Saving Qld was extended for five years from October 2017.

Sunshine Coast Parking Management Plan

The Sunshine Coast Parking Management Plan and associated Local Area Parking Plans were endorsed by Council in October 2017 following strong community support to establish a framework that proactively manages parking for the region.

The plan guides parking activities to help maintain the Sunshine Coast's distinctive lifestyle and manage parking demand while providing easy and affordable access to popular business centres, beaches and community facilities.



More than
3400
events
were held across
community venues

97%
customer
satisfaction

with council's community events and programs

A healthy environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials.

Strategic pathways:

- A resilient region shaped by clever planning and design
- Protection and enhancement of our natural assets and distinctive landscapes
- Responsive, accessible and well managed assets and infrastructure
- Transitioning to a sustainable and affordable way of living
- A reputation for innovation, sustainability and liveability.

Major achievements:

- Sunshine Coast Solar Farm performing above expectations
- A number of key centres throughout the region are being revitalised and transformed
- Invested \$7.3 million on environmental land purchases
- Celebrated the 1000th landholder on the Sunshine Coast to join Land for Wildlife Program.



405 hectares
of land purchased through
the Environment Levy





Highlights for 2017/2018

Environment and Liveability Strategy

Council adopted the Environment and Liveability Strategy in September 2017.

This strategy provides an integrated framework and sets strategic direction to guide the actions of Council and its partners to ensure a healthy environment and liveable Sunshine Coast to 2041.

The strategy focuses on how our natural environment should be preserved and enhanced while enabling a good quality of life in an accessible and well-connected built environment.

It also addresses the challenges and opportunities the Sunshine Coast will encounter over the next 25 years – population growth, climate change, economic growth and technological change.

In addition, the Environment Reserve Network Management Plan was adopted by Council in November 2017. This plan translates the Environment and Liveability Strategy into the on ground management of Council's Environment Reserve estate.

Street Tree Masterplan

The Street Tree Master Plan was adopted by Council in June 2018. The plan aims to increase the number of street trees on the Sunshine Coast and guide street tree planting to help shade and cool the region and balance our built environment.

Sunshine Coast Solar Farm

The Sunshine Coast Solar Farm at Valdora opened in July 2017 and commenced feeding into the local electricity grid, making Council the first local government in Australia to offset 100% of its electricity consumption with energy from a renewable source.

The Solar Farm is performing above expectations and has saved Council \$1.7 million in the first year. More than 26,300 megawatt hours of energy were produced in 12 months and more than 20,500 tonnes in carbon emissions – the equivalent of taking about 4300 cars off the road for one year.

Palmwoods – Piccabeen Green town square

The construction of a new \$3 million Piccabeen Green town square has transformed the heart of Palmwoods. Opened in March 2018, the vibrant green community space features a boardwalk, seating, shade and outdoor dining opportunities, and improved pedestrian links throughout the town.

The town square has created a civic heart for Palmwoods, a place where our community can meet for festivals and celebrations.

This is the first stage of the Palmwoods Public Domain Master Plan.

Glass House Mountains District Park

The latest stages of the community master planned Glass House Mountains District Park, in the Sunshine Coast hinterland opened in March 2018.

New facilities include a playground, shade sail and stone pitched walls, amenities building, an entry statement, shelter, seating and barbecue, fenced dog off leash area, bench seats overlooking the lake, pathways, landscaping and drainage works and a 15 bay car park.

Caloundra – revitalisation of Bulcock Street

The \$3 million stage 4 upgrade of Bulcock Street commenced in April 2018. This stage involves the area of Upper Bulcock Street, extending from Minchinton Street to the Knox Avenue intersection. This stage complements the design and character of the previous stages to ensure a sense of connectivity and continuity along Bulcock Street.

Design improvements include new trees and shrubs, new footpaths, additional street furniture, directional signage and public art. Smart City technology will be incorporated using information and communication technologies to connect people and processes.

Land for Wildlife Program

This year Council celebrated the 1000th landholder on the Sunshine Coast to join the Land for Wildlife Program.

During the year 101 new Land for Wildlife properties were registered, bringing the total to 1068 properties managing 8500 hectares for conservation.

The Land for Wildlife Incentive Program provided 27,549 native plants, installed 168 nest boxes and offered weed management materials and training to 18 landholders.

The Landholder Environment Grants program provided \$285,136 of funding to 99 properties to conduct bushland rehabilitation, revegetation and other conservation works.

There was also one new Voluntary Conservation Agreement (VCA) bringing the total area protected by 75 VCAs to 1158 hectares of habitat.

Pacific Paradise's commercial and cultural precinct

The new \$2.5 million streetscape at Pacific Paradise town centre opened in May 2018.

The upgrade features improved pedestrian links through the town centre, connecting local business, shopping centre and community interest areas.

Environmental land purchases

This year Council invested \$7.3 million into the purchase of nine environmentally significant properties totalling 405 hectares, across three catchments.

The Tuan Environmental Reserve (purchased by the Environment Levy in 2013) has been expanded with the acquisition of a 109 hectare property at Cambronn and a 63 hectare Kenilworth property. These acquisitions have established a regionally significant reserve of almost 200 hectares that links the Maleny National Park directly to the Mary River. The acquisitions also assist to consolidate a strategic wildlife corridor that extends from Kondalilla National Park to Conondale National Park.

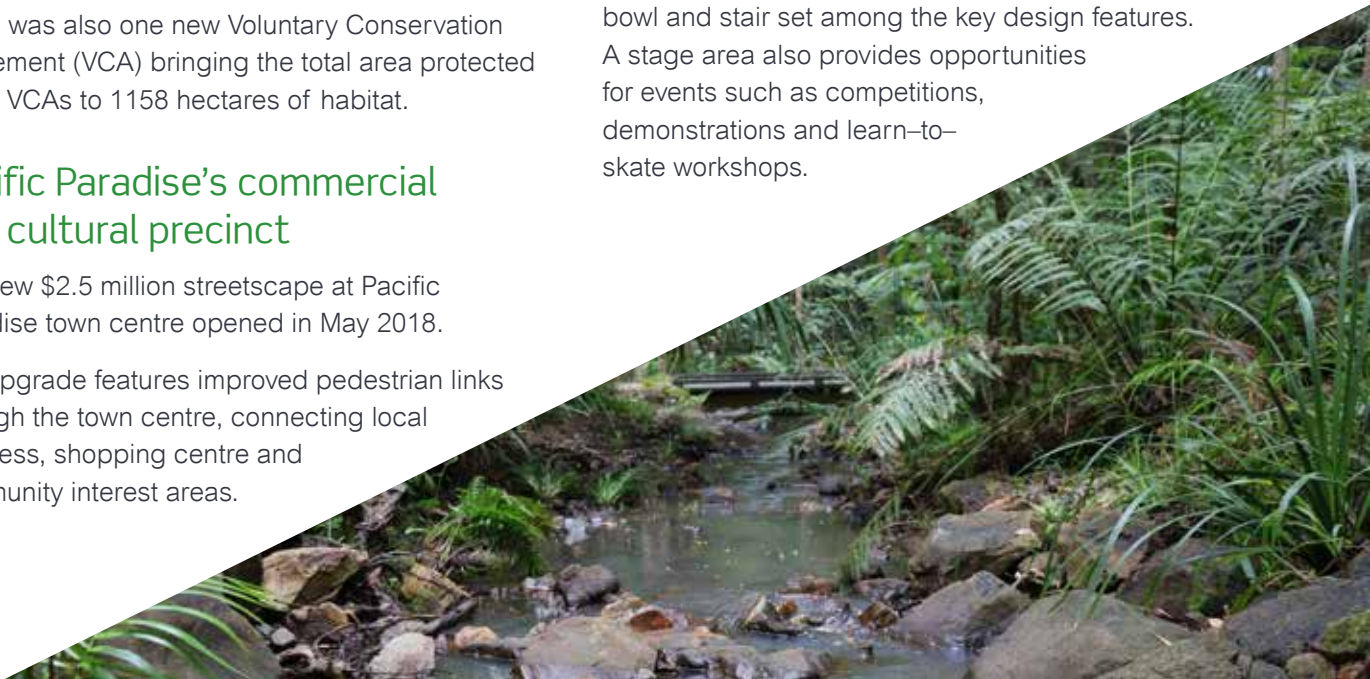
Within our region there are 6919 hectares of environment reserves being managed by Council.

Biosecurity education

A purpose built trailer and contemporary digital education platforms were created and delivered to inform our community of their general biosecurity obligations and how Council can assist them with our programs. The trailer includes interactive touch screens, videos, information boards, hard copy booklets and leaflets, real life specimens of stuffed feral animals and real invasive plants, an outdoor display and landholder stories.

Alex Skate Park

The \$1.2 million upgrade to Alex Skate Park opened in October 2017. The new skate park includes elements to suit skaters, BMX riders and scooter riders of all ability levels – with a split level advanced bowl, mini bowl and stair set among the key design features. A stage area also provides opportunities for events such as competitions, demonstrations and learn-to-skate workshops.



Capital works program

Capital works programs were implemented for the following:

- Aerodromes
- Buildings and facilities
- Coast and canals
- Corporate major projects
- Divisional allocations
- Environmental assets
- Fleet
- Holiday parks
- Information technology
- Parks and gardens
- Quarries
- Stormwater
- Strategic land
- Commercial properties.



Council's greenhouse gas emissions

reduced by 14%

since 2014/15 baseline year



Within our region there are
6919 hectares
of environment reserves
being managed by Council

'The Environment and Liveability Strategy is a testament to the Sunshine Coast Council's commitment to its region. Developed in an integrated and inclusive way, the Strategy addresses the multiple and unparalleled challenges facing the region's ecosystems and communities, such as global change and population growth. The Strategy provides a pathway for resilience for the next 25 years and beyond.'

Tim Smith, Executive Dean Faculty of Arts Business and Law,
University of the Sunshine Coast

Service excellence

Positive experiences for our customers, great services to our community.

Delivery pathways:

- Respecting and valuing our customers
- Flexible and customised solutions for our customers
- Regular and relevant engagement with our community
- Service quality assessed by performance and value to customers
- Assets meet endorsed standards for sustainable service delivery.

Major achievements:

- 182,470 phone calls from customers received at our main call centre
- Over 41,800 development enquiries
- Over \$230 million of total purchasing spend was awarded to local business



1039 hectares

of recreational parks maintained
across the region





9127
customers
took advantage of council's
live chat facility

Highlights for 2017/2018

Building and development activity

Overall activity has remained positive across the local development industry in 2017/18.

A total of 15,220 applications were lodged with 2179 new lots created and made available to the market through the Council plan seal process.

Building activity continues to record positive growth with \$1.64 billion of building approvals issued during the 2017/18 financial year.

Supporting local business

Over \$230 million (67.5%) of the total purchasing spend made by Council for the 2017/18 financial year was awarded to local business. This is a great financial boost for the local business economy.

Asset Management Solution

Council currently manages more than 300,000 different assets with an approximate value of \$5 billion. It is a large, complex and extremely important responsibility that is increasing as the region continues to grow.

Council is in the process of implementing a new Asset Management Solution. The new CONFIRM asset management solution will meet the needs of Council's asset managers and provide the necessary tools to manage Council's growing asset base in a sustainable and effective way into the future.

Workforce mobility

Council's Mobility Program is aimed at improved service excellence both internally and to the community. The benefits include access to information and systems anywhere, on any device and at any time and decreases in travel time. Remote access to systems and data are resulting in increased productivity and efficiencies for staff ultimately leading to improved service to the community.

3D and mixed reality solution

Council's innovative approach to using 3D capabilities is improving decision making and service delivery across Council, which also enables contemporary and interactive community consultation. The project has delivered a cloud based 3D visualisation solution which integrates mixed reality capabilities to provide Council with detailed, accurate and low cost virtual experiences for staff and the community.

The 3D and mixed reality solution has been used to assist many projects including:

- Sunshine Coast Solar Farm
- Sunshine Coast Airport expansion
- Maroochydore city centre including and the underground waste system.

Making it easy to do business with Council

Council continued to improve connections with its customers with a number of innovative features implemented during the year.

Contact Council feature

A new feature was added to Council's website under the Contact Council page to let customers know how long it will take for their phone call to be answered. This feature operates across Council's main enquiry numbers.

New library technology

Borrowing and returning items at libraries has been made faster and easier with the implementation of Radio Frequency Identification (RFID) technology, a combination of radio frequency based and microchip technology. Library items are tagged and gates at the exit point identify property not formally checked out.

The technology allows multiple library items to be borrowed and returned in a few quick steps.

Customer service

Council also continued to service its many and diverse customers, providing a variety of ways for customers to interact with the organisation, including in person, by phone and online.

During the year:

- 34,296 customers visited a service counter
- 49,705 customers emailed
- 182,470 customers phoned the main call centre
- 9127 customers took advantage of Council's live chat facility
- 4196 customers requested a Web Callback and we called them back.

Development services supported:

- 41,881 development enquiries
- 44,842 PD Online users
- 15,220 development, building and plumbing applications received.

Local Government Infrastructure Plan

The Local Government Infrastructure Plan (LGIP) was endorsed by Council in June 2018.

The adoption of the LGIP follows processes under the State Government's Statutory Guidelines and the plan forms part of the Planning Scheme that identifies Council's plans for trunk infrastructure that are necessary to service urban development at the desired standard of service, in a coordinated, efficient and financially sustainable manner.



Customer satisfaction achieved in Council's contact centres with results of

4.72 out of a possible 5

'I love working with trees but honestly I really enjoy customer service and helping the community.'

Luke, Parks and Gardens



1

Wi-Fi

Free connection
& location



An outstanding organisation

A high performing, customer focused organisation marked by great people, good governance and regional leadership.

Performance pathways:

- A collaborative workplace culture with engaged, energised and skilled people professionally ready for the future
- Investment in core capabilities and opportunities for staff to lead, learn and grow
- Strong and accountable leadership enabling Councillors, individuals and teams to be their best
- Collaborative, proactive relationships with community, business and government
- A reputation for implementing innovative and creative solutions for future service delivery
- Information, systems and process underpin quality decisions and enhance the customer experience.

Major achievements:

- Organisational structure becomes match fit for the future
- Clean financial audit report for the tenth consecutive year
- Delivered a record \$864 million budget for 2018/19
- Recognised with 21 awards.





113 job opportunities

provided for trainees, interns, graduates, cadets and work experience placements

Highlights for 2017/2018

Corporate Plan 2018-2022

Council adopted the Corporate Plan 2018-2022 that builds on the long term aspirational vision to be Australia's most sustainable region.

The vision statement reflects where Council will be investing its efforts and highlights the importance of building a sustainable region that is Healthy, Smart, Creative.

These attributes define the approach to the economy, engagement with our community, the environment and how Council operates as an organisation.

Outstanding organisation

To enable Council to achieve an optimum structure to support the organisation being match fit for the future, a new organisational structure was implemented during the year.

The new structure ensures Council is geared up in the best way possible to be an outstanding organisation that aligns to the corporate vision, goals, strategies and values.

It enhances our focus on services to customers, partners and stakeholders, supports the delivery of a range of major projects in the region, and meets the region's future growth challenges.

Strong financial management

Sunshine Coast Council received a clean audit report (unmodified audit opinion) for its 2017/18 financial statements, being Council's tenth consecutive clean audit since formation in 2008.

Council budget

A record \$864 million budget focusing on delivering Australia's leading healthy, smart and creative region was handed down in June 2018.

The budget included a capital works program totalling \$370 million to support the region's unique lifestyle, economy and environment.

Council continued its commitment to the region in developing projects including the Sunshine Coast Airport Expansion, Maroochydore city centre, Sunshine Coast International Broadband Network Project and the Sunshine Coast Light Rail Project.

207 open data sets

published on Council's website



Awards of excellence

Council continues to be recognised as an outstanding organisation, receiving a number of significant awards including:

- **Asia Pacific Small Airport of the Year Award** received by Sunshine Coast Airport at the CAPA Asia Pacific Aviation Awards for Excellence
- **Sustainability Award** received for Sunshine Coast Solar Farm at the Local Government Managers Australia Queensland, 2018 Awards of Excellence
- **Boosting Productivity through Infrastructure Award** received for Sunshine Coast Solar Farm at the 2018 National Awards for Local Government
- **Wendy Chadwick Encouragement Award** received for Sunshine Coast Solar Farm at the Planning Institute of Australia Awards for Planning Excellence (Queensland)
- **Single Event or Activity Award** received for 'The Absolutely Authentic Mensa Test!' direct marketing campaign at the National Economic Development Australia Awards for Excellence 2017
- **Economic Development Initiatives Over 15,000 Residents Award** received for Mary Cairncross Scenic Reserve Rainforest Discovery Centre at the National Economic Development Australia Awards for Excellence 2017
- **Civic Landscape Award of Excellence** received for the design and placemaking process undertaken to deliver the Palmwoods Town Square, at the 2018 Qld Landscape Architecture Awards
- **Community Contribution Landscape Architecture Award** received for Palmwoods Town Square placemaking 'activation' approach with the community at the 2018 Qld Landscape Architecture Awards
- **Queensland winner of the 2018 Australasian Management Challenge**, Local Government Professionals Australia
- **Playspace Award less than \$500,000** received for Pioneer Park Playground All Abilities Playground Extension at the Parks and Leisure Australia, 2018 Qld Region Awards of Excellence
- **Strategic Planning Award** received for Sunshine Coast Environment and Liveability Strategy 2017 at the Parks and Leisure Australia, 2018 Qld Region Awards of Excellence
- **Community Facility of the Year Award** received by Maroochy Beach Gymnastics and Council jointly awarded at the Parks and Leisure Australia, 2018 Qld Region Awards of Excellence
- **Bike Culture Award** received for TravelSmart initiative "RideScore", 14th National Cycling Luminaries Awards
- **Australian Achievement of the Year Award** received for planning, design and visualisation of Australia's first Smart City using 3D geo-spatial modelling at the Municipal Association of Victoria Technology Awards
- Sunshine Coast named a **Smart21 Communities of the Year** for 2018, Intelligent Community Forum (ICF)
- **Queensland merit recipient** for 3D Visualisation and Mixed Reality Project at the Australian Information Industry Association iAwards
- **Highly Commended Certificate for Community Based Initiative of the Year Award** at the Parks and Leisure Australia, 2018 Qld Region Awards of Excellence for "Healthy Sunshine Coast" initiative

'What's great about working for the Council is that I can see how the work that I have done benefits the community.'

John, Civil Field Worker, Built Infrastructure

- **Highly Commended Certificate for Agency Conservation Programs** at the 2018 National Trust (Qld) Heritage Awards for Our Heritage: Our Stories – Interpreting and Promoting Sunshine Coast Heritage program
- **Highly Commended Certificate for Greater than 50,000 Population Award** at the Heart Foundation 2017 Local Government Awards for Healthy Sunshine Coast health and wellbeing initiative
- **2018 Award for Excellence** for 'Excellence in Community Shaping – Finalist' for Healthy Sunshine Coast by Local Governments Managers Australia Queensland (LGMA Qld)
- **2017 Queensland Landscape Industry Trainee of the Year** awarded to Bailey Boreham from Parks and Gardens Branch.



Sunshine Coast Council
recognised with

21 awards





Section 3
**Annual
disclosures**

Corporate governance

Sunshine Coast Council continues to be a responsible local government, operating in accordance with legislation and focusing on the ethical business activities and relationships between Councillors, senior management, employees, the community, government departments, business clients and other key stakeholders.

Council has a governance framework that enhances organisational performance, whilst monitoring and maintaining compliance with legislative and other controls.

The framework in conjunction with the Governance in Action Program focuses on:

- Building awareness of organisational responsibilities and accountabilities
- Strong financial stewardship and fiscal responsibility
- Monitoring and maintaining compliance with legislation, policy, standards and controls
- Integral practices, procedures and ethical decision making with continuous improvement activities and transparent reporting
- Involving the community as a key stakeholder in decision making and consultation opportunities.

Risk management

Risk management is the identification, assessment and prioritisation of risks. It also includes the steps taken to minimise such risks. Council has a Risk Management Policy, Risk Management Guideline and Risk Management Framework to assist in identifying risks and opportunities in all aspects of Council operations. The policy and framework are based on AS/NZS/ISO 31000:2009 which is an international standard for risk management.

The following risk types are regularly reviewed, monitored and reported:

Strategic risks

- Council receives a quarterly report at the confidential session of the ordinary meeting
- Audit Committee receives a report each meeting

Operational risks

- Audit Committee receives information on strategic risks and all operational risks exceeding the set risk tolerance

- Group Executives and management monitor their risks each quarter

Project risks

- Governance committees overseeing large projects monitor project risks.

Audit Committee

The overall objective of the Audit Committee is to assist the Council and the Chief Executive Officer to discharge their duties in accordance with the Audit Committee Charter:

- Corporate governance and responsibilities in relation to the organisation's financial reporting, internal control structure, risk management systems and the external and internal audit functions
- Maintaining an independent and objective forum, promoting transparency, accountability and an ethical culture throughout Council
- Maintaining by scheduling regular meetings, open lines of communications with Council, Executive Management, External Audit and Internal Audit, to exchange information and views.

Four formal Audit Committee meetings were held throughout the year with the committee comprised of both Councillors and independent external representatives as follows:

- Mr Peter Dowling AM (Independent Chair)
- Mr Len Scanlan (Independent Member)
- Cr Tim Dwyer
- Cr Christian Dickson

Key activities undertaken by the Audit Committee during the year include:

- Monitoring Financial Statement annual preparation process and reviewing the draft Financial Statements prior to certification
- Overseeing governance reporting, including risk management and work health and safety
- Reviewing both external and internal audit plans, reports and recommendations.

External Auditors, Group Executives and Internal Auditors also attend meetings and contribute toward a culture of continuous improvement. The Audit Committee is an Advisory Committee reporting to Council.

Audit and Assurance

The Audit and Assurance team conduct activities in accordance with best practice principles, including guidance issued by the Institute of Internal Auditors. Activities for the period July 2017 to June 2018 included revenue and expenditure systems, asset management, procurement, volunteer management, rates and legislative compliance. In addition, the provision of advice and assistance to Council staff.

Councillor remuneration

Sunshine Coast Council Mayor and Councillors were remunerated in accordance with section 247 of the *Local Government Regulation 2012*.

The table below sets out the remuneration paid to Sunshine Coast Councillors for the period 1 July 2017 to 30 June 2018.

Councillor remuneration and superannuation

Councillor	Salary (\$)	Employer Superannuation (\$)
Mayor Mark Jamieson	218,731	26,248
Cr Tim Dwyer (Deputy Mayor)	151,549	18,186
Cr Rick Baberowski	132,801	15,936
Cr Peter Cox	132,801	15,936
Cr John Connolly	132,801	15,936
Cr Jenny McKay	132,801	15,936
Cr Christian Dickson	132,801	15,936
Cr Ted Hungerford	132,801	15,936
Cr Jason O'Pray	132,801	15,936
Cr Steve Robinson	132,801	15,936
Cr Greg Rogerson	132,801	15,936

Councillor expenses and facilities

Pursuant to section 250 of the *Local Government Regulation 2012*, the *Councillors' Expenses Reimbursement and Provision of Facilities Policy* provides for the payment of reasonable expenses incurred, or to be incurred, by Councillors in undertaking Council business. The policy also outlines the facilities to be provided to Councillors to assist them in carrying out their duties, efficiently and effectively, and at a level that fulfils community expectation.

Council business is described as activities conducted on behalf of Council where a Councillor is required to undertake certain tasks to satisfy a legislative requirement, perform ceremonial activities or achieve the business objectives of Council. Council business should result in a benefit being achieved either for the local government and/or the local community.

The table below shows the total expenses incurred by Councillors under the policy in the 2017/2018 financial year.

Councillor expenses

Councillor	Expenses (\$) *
Mayor Mark Jamieson	1626
Cr Tim Dwyer (Deputy Mayor)	6372
Cr Rick Baberowski	5267
Cr Peter Cox	3816
Cr John Connolly	5364
Cr Jenny McKay	2285
Cr Christian Dickson	3302
Cr Ted Hungerford	4968
Cr Jason O'Pray	6547
Cr Steve Robinson	627
Cr Greg Rogerson	1765

* All Councillors expenditure for the year was within budget and included a 2017/18 allocation plus unspent monies carried forward from the previous year.

Councillors were provided with the following facilities to enable them to perform their duties and undertake Council business:

- Administrative support of one fulltime equivalent officer per Councillor
- Office accommodation at one of three Council owned or leased premises as well as access to meeting rooms
- Business and communication tools
- Mobile devices*
- Vehicle.#

Personal use costs are recognised, in principle, as equal to 5% of call and data charges. With the exception of the Mayor, Councillors reimburse to Council 5% of their average call and data costs.

The Mayor is provided with a Council-owned vehicle for Council business. Councillors are entitled to be provided with a Council vehicle for Council business, with access to private use of that vehicle subject to reimbursement to Council for expenses associated with private use. Councillors may enter into an alternative arrangement in lieu of the provision of a Council vehicle at the discretion of the CEO. Such arrangement equates to no more than the value of the general vehicle entitlement.

It is recognised that community expectations and demands on the Mayor are such that all mobile phone and vehicle costs are deemed to be Council business.

Councillor meeting attendance

Council meetings comprised of Ordinary Meetings, Special Meetings and Strategic Discussion Forums. The Ordinary Meeting has a membership comprising all Councillors and the Mayor.

	Ordinary Meetings*	Special Meetings*	Strategic Discussion Forums**
Meetings held:	12	9	11
Mayor Mark Jamieson	12	9	6
Cr Tim Dwyer (Deputy Mayor)	12	9	7
Cr Rick Baberowski	12	9	10
Cr Peter Cox	12	8	9
Cr John Connolly	11	9	9
Cr Jenny McKay	10	9	9
Cr Christian Dickson	11	9	8
Cr Ted Hungerford	10	9	10
Cr Jason O'Pray	12	9	8
Cr Steve Robinson	12	9	11
Cr Greg Rogerson	12	9	11

* All Councillors are required to attend Ordinary and Special meetings.

** There is no statutory obligation to attend Strategic Discussion Forums. Councillors notify any absences and reasons for such. These may include competing diary commitments, medical leave, annual leave, professional development and personal commitments.

Conduct and performance of Councillors

To ensure appropriate standards of conduct and performance are maintained by Councillors, a Code of Conduct has been adopted and a process is in place to deal with complaints. The Code of Conduct for Councillors sets out the standards of behaviour expected of Councillors of Sunshine Coast Council. The requirements of the code are in addition to the roles, responsibilities and obligations of Councillors set out in the *Local Government Act 2009*.

During the year, the following matters relating to conduct of Councillors were raised:

Orders and recommendations made under section 180(2) or (4) of the Act	Nil
Orders made under section 181 of the Act	1 Cr Dickson — order of reprimand issued for inappropriate conduct — publication of political material in contravention of Councillor's Social Media Policy
Complaints about the conduct or performance of Councillors for which no further action was taken under section 176C(2) of the Act	1
Complaints referred to the department's chief executive under section 176C(3)(a)(i) of the Act	Nil
Complaints referred to the Mayor under section 176C(3)(a)(ii) or (b)(i) of the Act	2
Complaints referred to the department's chief executive under section 176C(4)(a) of the Act	2
Complaints assessed by the chief executive officer as being about corrupt conduct under the Crime and Corruption Act	Nil
Complaints heard by a regional conduct review panel	Nil
Complaints heard by the tribunal	Nil
Complaints to which section 176C(6) of the Act applied.	Nil

Remuneration packages to senior management

During 2017/18, as part of the organisational restructure and being positioned for the future, Council restructured its Executive Leadership Team to a Board of Management.

The below table provides the number of senior staff and their remuneration value range within each leadership team.

Executive Leadership Team* (1 July to 12 November 2017)	Board of Management* (13 November 2017 to 30 June 2018)	Total remuneration value range
9	10	\$210,000 to \$310,000
1	1	\$410,000+
Members: Chief Executive Officer Five Directors Executive Manager Chief Strategy Officer Chief Innovation Officer Chief of Staff	Members: Chief Executive Officer Five Group Executives Executive Manager Chief Strategy Officer Chief Innovation Officer Chief of Staff Portfolio Director	

* The total remuneration packages payable in 2017/2018 to senior management = \$2,604,327.

Public sector ethics

Code of Conduct

Council has an employee Code of Conduct based on the four ethical principles outlined in the *Public Sector Ethics Act 1994*. It is a public statement by Council of our commitment to leading the way in all that we do, supported by openness, transparency and accountability. All employees have been provided with a copy of the Code of Conduct and new employees receive a copy of the Code of Conduct and attend compulsory training as part of Council's employee induction program.

Education and training

During the 2017/18 financial year, a total of 1016 staff attended governance awareness training sessions delivered across the organisation.

The compulsory training sessions highlighted the role all Council employees have in maintaining the reputation and high standards of Council and the importance of working together to build a culture of ethical practice, openness and integrity.

Council's governance awareness program includes training on Code of Conduct, Public Sector Ethics, Delegations, Good Decision Making, Privacy, Right to Information and Authorised Persons. The effective and equitable implementation and administration of Council's governance awareness program relies on the commitment, skills and professionalism of all Council employees and this is reinforced with regular education and awareness programs. Council will continue to deliver education and awareness sessions to all employees as part of Council's commitment to the highest standards as a public sector leader.

Procedures and practices of public sector entities

Council's administrative procedures and management practices have proper regard to the *Public Sector Ethics Act 1994*, as well as the Code of Conduct. Council's policies, procedures and delegations of authority are monitored and regularly reviewed.

Registers

Council keeps a number of registers. These include:

- Asbestos register
- Asset information management system
- Business activities to which national competition policy applies
- Contract register
- Delegations
- Development applications
- Environmentally relevant activities
- Financial asset register
- Gifts and disclosures
- Local laws
- Pre-qualified suppliers
- Registered animals
- Register of beneficial enterprises
- Register of cost recovery fees and commercial charges 2017/18
- Register of interests
- Regulated dogs
- Roads.

Beneficial enterprises

Council participated in beneficial enterprises with the following entities during the 2017/18 financial year:

- Forestry Products Queensland Pty Ltd
- SunCentral Maroochydore Pty Ltd
- Sunshine Coast Airport Pty Ltd
- Sunshine Coast Destination Ltd trading as Visit Sunshine Coast
- Sunshine Coast Events Centre Pty Ltd.

National Competition Policy

Council conducted the following business activities during the 2017/18 financial year:

- Waste and Resource Management
- Sunshine Coast Holiday Parks
- Quarries.

Waste and Resources Management was a significant business activity and applied the competitive neutrality principle. There were no new significant business activities.

Note: No investigation notices were issued in 2017/18 by the Queensland Competition Authority for competitive neutrality complaints.

Administrative action complaints

Council's Administrative Action Complaints Management Process is made available to the public via Council's external website, as well as being available to staff.

During 2017/18, Council received and resolved 63 administrative action complaints.

Council is committed to dealing with complaints fairly, confidentially, promptly and in a respectful manner. It is also committed to providing a superior level of service to its customers, and to open and transparent government.

Summary of concessions for rates and charges

Council grants a range of rates and charges concessions. In accordance with section 190(g) of the *Local Government Regulation 2012*, a summary of all concessions for rates and charges is detailed below.

Differential general rate concession

Council grants a general rates concession to land identified in section 120(1)(b) of the *Local Government Regulation 2012* to the extent Council is satisfied the land is owned by an entity whose objectives do not include making a profit, or an entity that provides assistance or encouragement for arts or cultural development, and the entity meets the specific criteria detailed in the 2017/18 Revenue Statement.

Deferral of differential general rate

In accordance with section 121 of the *Local Government Regulation 2012*, Council will allow deferment of up to 50% of the differential general rate to assist eligible pensioner ratepayers. The deferment applies to specific rating categories and is subject to the ratepayer meeting the eligibility criteria detailed in the 2017/18 Revenue Statement.

Rates and charges debt concession

In accordance with section 120 of the *Local Government Regulation 2012*, a concession by way of an agreement to defer payment, for a period of up to 12 months, for rates and charges, may be granted to landowners that satisfy Council that payment of the rates and charges will cause them hardship. The concession is granted subject to the ratepayer meeting the eligibility criteria detailed in the 2017/18 Revenue Statement.

Pensioner rate concession

Council grants a pensioner rate concession to property owners who are in receipt of either a part or full pension and they meet the eligibility criteria detailed in the Queensland Government's Rate Subsidy Scheme and the additional criteria detailed in the 2017/18 Revenue Statement. The concession is a maximum of 25% of the differential general rate up to the maximum amounts detailed in the table below:

Pension rate	Sole title to the property	Joint title to the property
Maximum level of pension	\$230 p.a. maximum	\$180 p.a. maximum
Not maximum level of pension	\$115 p.a. maximum	\$65 p.a. maximum

Service, facility or activity

There are no details to report for the financial year under section 190(d) of the *Local Government Regulation 2012* – on action taken for, and expenditure on, a service, facility or activity:

- (i) supplied by another local government under an agreement for conducting a joint government activity; and
- (ii) for which the local government levied special rates or charges for the financial year.

Changes to tenders

Item No.	Contract No.	Contract title	Details of changes
1	ITT1695	Relocation of Coolum Community Centre	Changes made to the scope of works to remove portions of work and provide a revised relocation address.
2	SA173	Preferred Supplier Arrangement for Supply and Delivery of Clay Material	All respondents were asked to provide fixed priced rates for a two year term.
3	ITT1723	Pavement Marking Services	Best and Final offers were sought from all shortlisted respondents, including revised estimated quantities.
4	ITT1715	Contract Administration Services – Sunshine Coast Airport Expansion Project	Changes made to scope for one of the separable portions.
5	ITT1762	Routine Aerial Imagery and Survey – Sunshine Coast Airport Expansion Project	It was identified that the use of Remotely Piloted Aircraft System (RPAS) would cause a unacceptance impact to airport operations. Respondents that had proposed the use of a RPAS in their methodologies were asked to resubmit their methodologies.

Overseas travel

The following table provides details of travel made in an official capacity during the financial year by Councillors and officers.

Attendee	Destination	Purpose	Month	Cost (\$)
Mayor, Mark Jamieson	United Kingdom, The Netherlands, Israel and South Korea	Attend Commonwealth Games, Sister City and Smart Cities events to promote the region's major infrastructure projects, Smart Cities program and inwards investment opportunities. Attend 2017 Asia Pacific Cities Summit.	August/September	28,109
Acting Chief of Staff, Office of the Mayor, Belinda Warren	United Kingdom, The Netherlands, Israel and South Korea	Attend Commonwealth Games, Sister City and Smart Cities events to promote the region's major infrastructure projects, Smart Cities program and inwards investment opportunities. Attend 2017 Asia Pacific Cities Summit.	August/September	14,792
Chief Executive Officer, Michael Whittaker	Seoul, South Korea	Attend 2017 Asia Pacific Cities Summit as part of the delegation arranged by the Brisbane City Council.	August/September	4071
Director, Economic Development and Major Projects, Greg Laverty	Singapore	Attendance at Submarine Networks World 2017 Conference and masterclass, including meetings to generate interest in the Sunshine Coast International Broadband Network's market sounding process.	September	6348
Project Manager Aviation Development, Sunshine Coast Airport, Stephen Prasser	Barcelona, Spain	Attend World Routes 2017 Conference.	September	16,742
General Manager Sunshine Coast Airport, Peter Pallot	Singapore	Attend CAPA Asia Pacific Aviation Awards for Excellence 2017 to accept the award for Excellence in the category 'Small Airport of the Year'.	November	3631
Coordinator, Major Events Delivery, Richie Eyles	Anaheim, California, United States	Participation in The National Association of Music Merchants (The NAMM) Show, Anaheim Convention Centre.	January	2259
Coordinator, High Value Industries, Anne Lawrence	Boulder Colorado, Denver, San Francisco, United States	Attend Startup Catalyst Leaders Mission to explore models and programs, build global awareness, discover international best practices, learn about the latest trends and build strong global connections to better support the start ups in our local communities.	March	4212
Councillor Tim Dwyer	Singapore and Kuala Lumpur	Attend trade and investment events to promote the region's export capabilities in the food and beverage industry and promote inwards education and tourism investment opportunities.	April	7893
Head of Economic Development, Paul Martins	Singapore and Kuala Lumpur	Attend trade and investment events to promote the region's export capabilities in the food and beverage industry and promote inwards education and tourism investment opportunities.	April	3864
Chief Strategy Officer, Graham Fraine	San Francisco, United States	To represent Council at the Qld Office of the Chief Entrepreneur's pre Myriad 2018 program and attend meetings regarding Council's regional economic and innovation ecosystem development programs for 2018.	May	4619

Overseas travel: *continued*

Attendee	Destination	Purpose	Month	Cost (\$)
Senior Project Officer, Gabrielle Troon	San Francisco, United States	To represent Council at the pre Myriad 2018 program and attend meetings regarding Council's regional economic and innovation ecosystem development programs for 2018.	May	4619
Coordinator, High Value Industries, Anne Lawrence	San Francisco, United States	To represent Council at the Qld Office of the Chief Entrepreneur's pre Myriad 2018 program and attend meetings regarding Council's regional economic and innovation ecosystem development programs for 2018.	May	4619
Mayor, Mark Jamieson	Hong Kong and Boston, United States	Investment mission to generate investor interest in Sunshine Coast Council major projects and attend Bio 2018.	May/June	16,530
Chief of Staff, Office of the Mayor, Craig Matheson	Hong Kong and Boston, United States	Investment Mission to generate investor interest in Sunshine Coast Council major projects and attend Bio 2018.	May/June	11,010
Business Development Facilitator, Amanda Goody	New Orleans, United States	Economic Development Australia Study tour to investigate business continuity during construction.	June	3114

Grants to community organisations

Successful recipients of Mayoral and Councillor Discretionary Funding for 2017/18:

Mayor Jamieson: Total 2017/18 Allocation \$100,000 (+ \$46,136 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded \$
Maleny Community Centre	Air conditioning for main hall	July	7500
Maroochydore Football Club	Urgent gas compliance	August	10,000
Maleny Girl Guides	Front deck, roof cover and exit door project	August	3000
Landsborough Cricket Club	Boundary rope for cricket carnival	September	499
Peachester Community Hall	Lining for ancillary shed	November	10,000
Sunshine Coast Reconciliation Group	A Festive Feast	November	1000
Eumundi Rotary	Eumundi Rotary Long Lunch	March	250
Kenilworth and District Chamber of Commerce and Citizens	Kenilworth Cheese Wine and Food Festival	March	2000
Maleny Golf Club	Marquee project	April	10,000
Valdora Community Hall Association Inc.	Replace internal lining of hall and erect a new barbeque shelter	April	11,500
Maroochydore Revitalisation Association Inc.	2018 Ocean Street World Festival	April	5000
Zone 6 Pony Club Association of Queensland	PCQ State Showjumping and Equitation Championships	April	2000
Dunethin Rock Scout Camp	Exterior paint of scout building	April	11,950
Mooloolaba Surf Life Saving Supporters Club	ANZAC Day Dawn Service Mooloolaba	April	3000
Maroochydore Football Club	50 Years Celebrations	April	500
Bli Bli United Football Club	Bleacher seating	June	4400
The Rotary Club of Maroochydore	Bus for Rotary youth driver Awareness	June	750
Creative Events Sunshine Coast	Music on Kings, Hot August Night	June	2000
Buderim Amateur Theatre Company	Refurbishment of Propos room	June	600
Daniel Morcombe Foundation	Keeping Kids Safe Early Years Project	June	7639
Coolum Colts Junior Rugby League	Glyn Rees City Country Cultural Exchange 2018	June	2500

Division 1 Cr Baberowski: Total 2017/18 Allocation \$80,000 (+\$9417 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Glenview Mooloolah Tennis Club	Glenview Mooloolah Tennis Club	August	6000
Landsborough and District Historical Society	The Newsmakers exhibition	September	10,000
Lions Club of Caloundra West	2017 Lions Christmas Movie Night	October	1529
Sunshine Coast Reconciliation Group	A Festive Feast	December	500
Glasshouse Country Chamber of Commerce	Movie Night Under The Stars	January	1040
Landsborough School of Arts Memorial Hall Association	Outside repainting	May	20,660
Kawana Forest Residents Association	Active Families	May	253
Peachester Community Hall	Power for ancillary shed	May	10,000
Rotary Club of Alexandra Headland	Garden project at Integrated Family and Youth Service (IFYS) Landsborough House	May	7500
Landsborough School of Arts Memorial Hall	LED feature lighting	June	8460
Landsborough Cricket Club	Purchase zero mower	June	3500

Division 2 Cr Dwyer: Total 2017/18 Allocation \$50,000 (+\$6150 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Creative Events	Music on Kings Love Train	July	2000
Sunshine Coast Film Festivals	2017 Caloundra Film Festival	August	25,000
Caloundra Mallet Sports Club	Equipment for two new croquet courts	August	2500
Suncoast Spinners Wheelchair Basketball	Basketball tournament 2018	August	2000
Montrose Therapy and Respite Services	Purchase of mobility scooter	August	500
The Autism Treehouse	4th Annual Treehouse Kids Christmas Party	September	1000
Golden Beach Progress Association	A Progress and pizza celebration	September	650
RSL Australia (Qld) Caloundra Sub Branch	Seniors fitness class	October	2160

Division 2 Cr Dwyer: *Continued*

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Caloundra City Boxing Association	Purchase of boxing belts and tournament trophies	October	500
Sunshine Coast Reconciliation Group	A Festive Feast	November	500
Sunshine Coast Sports Hall of Fame	2017 Induction Ceremony	December	1000
Australasian Scooter Association	Queensland State Qualifier Scooter Competition	December	250
Caloundra Lapidary Club	Workstation light replacement	January	2062
Caloundra Amateur Basketball Association	Female basketball program	February	3000
Queensland Indoor Bowls Association	Welcome reception	March	3450
Australian Kookaburra Kids Foundation Ltd	Respite and psycho education for children living in families affected by mental illness	March	2500
Caloundra City Soccer Club	Sporting equipment	April	5000
Creative Events	Music on Kings, Hot August Night	June	2000

Division 3 Cr Cox: Total 2017/18 Allocation \$15,000 (+\$13,358 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Currimundi United Churches Football Club	New bench seating at Frank Mclvor Park	August	5171
Maroochydore Eagles Basketball Association	Installation of basketball ring	October	3694
Friends of Sunshine Coast Cheerleading	Portable vinyl dance floor	December	1600
Wishlist	Fun Run	February	800
Sunshine Coast Indoor Rowing Club	2018 Qld Indoor Rowing Championships	May	650
endED	Set up for endEd residential fundraiser	June	3500
Boomerang Bags Caloundra	Purchase equipment to make bags	June	1380
Isha Foundation Australia	International Day of Yoga	June	240
Transfer of Funds	Allocation to minor operational works budget	June	11,323

Division 4 Cr Connolly: Total 2017/18 Allocation \$100,000 (+\$1502 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Life Church Queensland Ltd	Buy a bus	July	20,000
Maroochy Beach Gymnastics Association	Extension/rebuild project	July	50,000
Suncoast Spinners Wheelchair Basketball	Basketball tournament 2018	August	500
Sunshine Coast Pride Network	Rainbow Formal 2017	September	1886
Sunshine Coast Youth Orchestra	Printing of promotional booklet	December	3000
The Mooloolaba Yacht Club	Australian Women's Keelboat Regatta 2018 Campaign	December	2000
Mooloolaba Bowls Club	Ladies 2018 Fiesta Fours	December	2000
Kawana Waters Surf Life Saving Club	Carols by the Beach	December	2000
Alexandra Headland Surf Life Saving Club	Surf lifeguard tower PA system	January	2328
Alexandra Headland Community Association	ANZAC Day Service support	February	329
Mooloolaba Business and Tourism	Beyond Summer	March	1000
Kawana Waters Surf Life Saving Club	Season recognition awards	March	2400
Bamboo Projects Education Ltd	Community Health Meet 'n Greet for April, May, June	April	1500
Maroochydhore/Coolum Senior Rugby League Club	Purchase of equipment	April	500
Mooloolaba Surf Life Saving Supporters Club	ANZAC Day Dawn Service Mooloolaba	April	3000
The Invincibles Sunshine Coast Junior Golfing Tour	2018 Awards Night	May	2000
Bamboo Projects Education Ltd	National Families Week and Men's Health Week	May	1500
Mooloolaba Outside School Hours Care	Jimmy Possum chair making workshop	June	1000

Division 5 Cr McKay: Total 2017/18 Allocation \$75,000 (+\$128 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Transfer to Division 10	Reimbursement of 2016/17 grant — hall seating for Nambour State College P&C	July	15,000
Maleny Community Centre	Air conditioning for main hall	July	7500
Maleny Blackall Range Lions Club	Welcome Dinner 2017	July	1500
Woombye Snakes Football Club	New mower	July	9090
Maleny Contract Bridge Club	Surveying costs for sub-lease	July	1500
Compassionate Housing Affordability Solutions	Strategic Sponsorship and Fundraising Strategy	July	5000
Palmwoods Bowls Club	Palmwoods Ladies Bowls Club Fiesta	August	1000
Nambour State College P&C Association	Promotion of agricultural shop	August	658
Sunshine Coast Choral Society	The Messiah Tour	August	500
Golf Programs Australia	2017 Golf Classic	August	500
Sunshine Coast Malayalee Association	Onam 2017	August	200
Maleny Girl Guides	Front deck, roof cover and exit door project	August	2000
Sunshine Coast Sister Cities Association	Operational fund	August	1300
Sunshine Valley Men's Shed	Office equipment upgrade	August	1500
Palmwoods Community and Business Association	Palmwoods Village Harvest	September	10,200
Glenview Mooloolah Tennis Club	Plexipave surface for tennis court	September	2000
2nd Light Horse Regiment Woombye Troop Association	Repair security lighting to hall	September	500
Mooloolah Valley Community Association	Grand opening of Skate Ramp	September	500
Montville Masonic Lodge	Camphor laurel tree rehabilitation	October	1800
Wiruungga Organisation	Culture CARE	October	500
Christmas on the Field	2017 Christmas on the Fields event	October	500
Maleny and District Chamber of Commerce	2017 Maleny Street Christmas Carnival	October	500

Division 5 Cr McKay: *continued*

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Maleny Players Amateur Drama Group	Three One Act Plays	October	300
TreeSisters	Billion Trees Campaign Australian launch	November	108
Woombye Community and Business Association	Fairy lights on Council trees in Woombye	November	2000
Sunshine Coast Youth Orchestra	Performance and tour uniforms	December	500
Woombye Snakes Football Club	Unitywater project	December	6000
Palmwoods Community and Business Association	Palmwoods Carols Festival in the Town Square	December	700
Palmwoods Community and Business Association	Palmwoods Town Square opening	March	1000
Supporting People in Respite and Lifestyles Inc.	A Fun Day Out	April	100

Division 6 Cr Dickson: Total 2017/18 Allocation \$50,000 (+\$28,033 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Twirl Queensland Association	Qld State Baton Twirling Championships	August	1300
Fusion Sunshine Coast	Elemental School Holiday Program	August	2500
Brightwater State School P&C	Starfest 1	August	2810
Fun on the Lawn	Fun on the Lawn event	September	90
Buderim Wanderers Football Club	Alternate training facilities for club	September	4563
Mountain Creek Mooloolaba Swimming Club	First aid update	September	2000
Sippy Downs & District Community Association	Ongoing community consultation and engagement	September	1300
University of Sunshine Coast Rugby Club Inc.	Increase safe and inclusive rugby on the Sunshine Coast	September	5000
Sunshine Coast Legacy Group	2017 Remembrance Day Concert	October	500
Brightwater Neighbourhood Watch	Get To Know Your Neighbours barbeque	December	1000
Mooloolaba Tennis Club	Permanent zoned PA system	December	2470
Headland Buderim Croquet Club	Patio blind	February	1500
Fusion Australia	Youth Outdoor Holiday Program	May	2500
Buderim Men's Shed	Water connection to new shed	May	9091
Buderim-Palmwoods Heritage Tramway	Repaint Krauss locomotive	June	4980
Mountain Creek Neighbourhood Watch	Supermarket shopping bags	June	1180

Division 7 Cr Hungerford: Total 2017/18 Allocation \$50,000

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Maroochy Beach Gymnastics Association	Extension/rebuild project	August	35,000
Diddillibah Community Hall and Progress Association	Stage 2 of hall improvements – building extension	December	15,000

Division 8 Cr O'Pray: Total 2017/18 Allocation \$100,000 (+\$15,961 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Seaside Shores Community Association	Christmas lights on the Town of Seaside	July	3100
Maroochy Beach Gymnastics Association	Extension/rebuild project	July	50,000
The Cindy Mackenzie Breast Cancer Program	Rockers for Knockers	August	2850
Maroochydhore Beach Bowls Club	Website upgrade and advertising	August	2000
Suncoast Spinners Wheelchair Basketball	2018 Basketball Tournament	August	2000
Sunshine Cove Residents Association	Community development within Sunshine Cove	August	1794
Sunshine Coast Pride Network	Rainbow Formal 2017	September	1743
Wishlist	Inaugural Teddy Bears Picnic	September	2500
Maroochydhore Revitalisation Association	Economic revitalisation of Ocean Street and Duporth Avenue	October	5000
Sunshine Coast Sports Hall of Fame	2017 Induction Ceremony	December	1000
Sunshine Coast Youth Orchestra	Instrumental Music Networking Dinner	December	1000
Pacific Paradise Progress Association	Purchase of laptop computer and marquee	December	1865
Mudjimba Residents' Association	Community hall data projector and screen	January	1729
USC Spartans Swim Club	Temporary lighting for Commonwealth Games preparation	March	1848
Transfer of Funds	Allocation to minor operational works budget	April	10,000
Mudjimba Surf Life Saving Club	Board storage rack	May	2000
Marcoola Surf Life Saving Club	Purchase fibreglass nipper board	May	1155
Maroochydhore Tennis Club	New doors in club house	June	2500
Transfer of Funds	Allocation to minor operational works budget	June	500
Twin Waters Residents Association	22nd Birthday in the Park 2018	June	500
Sunshine Coast NAIDOC Committee	Family Fun Day	June	500

Division 9 Cr Robinson: Total 2017/18 Allocation \$100,000 (+\$26,636 carryover from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Coolum Colts Junior AFL Club	Coolum Beach Breakers lighting project	July	30,000
Bli Bli on Maroochy Historical Society	Building security	August	1060
Bli Bli Little Athletics Centre	McMartin Park amenities building upgrade	August	25,850
Coolum Football Club	Sporting fields upgrade	September	10,000
Transfer of Funds	Allocation to minor operational works budget	November	2166
Transfer of Funds	Allocation to minor operational works budget	November	5000
Transfer of Funds	Allocation to minor operational works budget	November	2500
Lions Club of Coolum Beach	Stage 1 hall extension – design and certification	February	8000
Transfer of Funds	Allocation to minor operational works budget	March	15,000
Dunethin Rock Scout Camp	Exterior paint of scout building	April	15,000
Transfer of Funds	Allocation to minor operational works budget	May	8900
Maroochy River Rowing Club	AGL 3 phase meters	June	1088

Division 10 Cr Rogerson: Total 2017/18 Allocation \$100,000 (+\$25,812 in carryovers; and \$16,000 in other funds from 2016/17)

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Mapleton Bowls Club	Building upgrade – ceiling panels	July	2000
Sundale Community Foundation	Foundation and grants launch	July	1000
Yandina Baptist Church Community Fair	Yandina Street Fair	August	1500
Nambour State College P&C Association	Promotion of agricultural shop	August	658
Golf Programs Australia	2017 Golf Classic	August	500
Mapleton and District Community Association	Light the Lights	August	499
Yandina Masonic Centre	Kitchen renovations	August	5000
Yandina Chamber of Commerce	2017 Yandina Street Fair traffic management	August	420
Transfer of Funds	Allocation to minor operational works budget	August	1500

Division 10 Cr Rogerson: *Continued*

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Qld Police Citizens Youth Welfare Assoc. (SC Branch)	Retro Rocks Nambour	August	1000
Mapleton and District Community Association	Tree removal	August	2715
Floral Art Society of Queensland	AFAA National Convention	September	500
The Nambour Tramway Company	New batteries for Loose Caboose	September	820
Yandina and District Historical Society	External paint preparation	September	2000
Sunshine Coast Creative Alliance	Turn Up Sunshine Coast Music Industry Conference 2017	October	2000
Mapleton and District Community Association	Light the Lights	October	125
Sunshine Coast Pride Network	We Are One Family	October	1000
Yandina Chamber of Commerce	Commemorative plaques	October	267
Nambour Community Centre	Dulong heritage interpretive plaque	November	3032
Wishlist	Inaugural Teddy Bear's Picnic	November	1500
Range Community Gym & Fitness Centre (Mapleton)	Powersaving lighting initiative	November	1745
Kureelipa Public Hall Association Inc.	End-of-year barbeque celebration	November	300
Mapleton and District Community Association	Clean guttering at the old school house	December	325
Burnside Netball Club	Uniforms and equipment	December	750
Parent to Parent Qld Association	Mainstream and Me	January	2000
Transfer of Funds	Allocation to minor operational works budget	February	2057
Sunshine Coast Pride Network	2018 Pride family fair day and picnic in the park	February	2000
Eumundi Rotary	Eumundi Rotary Long Lunch	March	250
Nambour Bowls Club	Air conditioning clubhouse	March	5000
Kenilworth and District Chamber of Commerce and Citizens	Kenilworth Cheese Wine and Food Festival	March	2000
Zone 6 Pony Club Association of Queensland	PCQ State Showjumping and Equitation Championships	April	2000

Division 10 Cr Rogerson: *Continued*

Applicant	Purpose	Month Allocated	Amount Funded (\$)
Mary Valley Community News Association	Hanging baskets for Kenilworth Town Centre	April	2495
Transfer of Funds	Allocation to minor operational works budget	April	1500
The Story Project	Nambour Variety Show podcast	May	1306
Nambour Community Centre	Hidden in Plain Sight	May	1000
Mapleton Bowls Club	Catering for Ladies Fiesta	May	500
Nambour Alliance	Nambour Information Centre	May	500
Sunshine Coast Creative Alliance	The Bunker Series for Horizon Festival	June	1000
Mapleton Men's Shed	Freestanding courtyard roof structure	June	7500
Transfer of Funds	Allocation to minor operational works budget	August	79,548

Glossary

Capital works program

A Council plan which prioritises the construction of the necessary infrastructure (eg roads, bridges, buildings) to support the development of the region.

Corporate Plan

Strategic document that identifies the priorities for Council for the next five years and beyond.

Governance Framework

Outlines the relationship between the governing and accountability processes of Council. It covers management structure, management standards and control and review processes.

Infrastructure

The basic facilities, services and installations needed for the functioning of a community or society, such as transport networks, drainage, water and sewerage and the like.

Liveability

Numerous factors that equate to a community's quality of life.

Operational Plan

Details the activities and projects that Council will undertake during a 12 month period to achieve the broader strategic direction and outcomes identified in the Corporate Plan which are funded through the budget.

PD Online

A self help planning and development tool. It allows users to access:

- Basic property information
- Information on past and current development, building and plumbing applications.

Place making

Capitalises on a local community's assets, inspiration, and potential, ultimately creating good public spaces that promote people's health, happiness, and wellbeing.

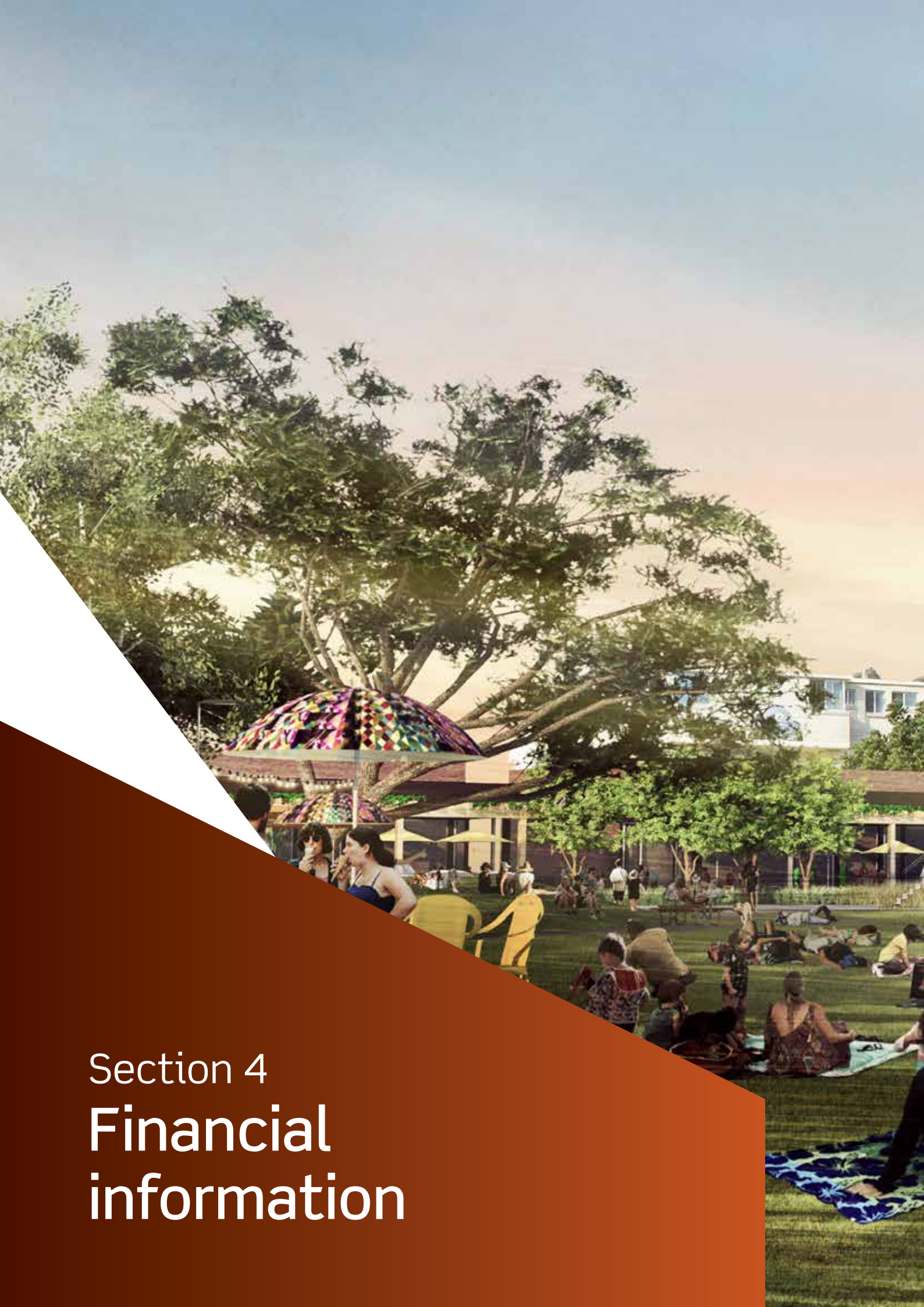
Seven high-value industries

Industries which have the greatest potential for success in the new economy. High-value industries include:

- Health and well being
- Education and research
- Professional services and knowledge industries
- Tourism, sport and leisure
- Agribusiness
- Clean technologies
- Aviation and aerospace.

Sustainable

Meeting the needs of the present without compromising the ability of future generations to meet their own needs.



Section 4
**Financial
information**

The Community Financial Report, Financial Statements, Independent Auditor's Report and associated documents are presented to Council through a separate report. Following adoption, these are included in Section 4 - Financial information of the Annual Report 2017/2018.





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