Sunshine Coast COUNCIL | Our region. Healthy. Smart. Creative.

Welcome
Multicultural Welcome Hub

INFORMATION SHEET

Pet Ownership

Owning a new pet is a very exciting time for the whole family. It also comes with responsibility to ensure your pets are kept safe and don't cause a nuisance to others.

Top Tips for pet owners

- Pets must be registered once they reach 12 weeks of age

- Microchip your pet. If they are lost or stolen you are more likely to find them because the chip includes your contact details and provides proof of ownership.

- De-sex your dog and cat to avoid unwanted litters.

- Provide a suitable enclosure to make sure your pets stay in your yard or home.

- Pick up and dispose of your dog's faeces at home and in public areas.

- Socialise and train your dog. This will reduce unwanted behaviours such as excessive barking and digging.

- A list of dog parks and off-leash areas is available on sunshine Coast Council's website at www.sunshinecoast.qld.gov.au by clicking on the Living and Community tab. Check signage before allowing your dog to run off-leash.

Infringements

Fines may be issued if your dog is unregistered or off-leash in an area where leashes are required.

If you receive an infringement notice, please read the back of the notice for details on how to pay the fine.

Council's contact details are at the end of this fact sheet if you need assistance paying. your infringement.

Registration and microchipping

Dogs and cats must be registered when they reach 12 weeks of age. Registration is free for pets under six months of age.

An annual registration fee is due each year on September 30. A discount applies to all pets that are de-sexed and microchipped.

If you sell or give-away a dog or cat, you must change the details on the microchip registration prior to changing ownership i.e. owner, address, and phone number.

Where can I register my pet?

- You can register online through My Council – please refer to the fact sheet "How to register an animal online"; or

- Visit a council office between 8.30am 4.30pm, Monday to Friday

Lost pets

In the first instance, Council officers will return lost dogs and cats to their owners if the owner can be identified by the pet's registration tag or microchip.

If Council is unable to identify the animal or if the owner is not at home, the animal will be cared for at the Sunshine Coast Animal Pound at Sippy Downs

A fee is required to retrieve an animal from the pound.

If you lose your pet or find a lost pet contact Council using the details at the end of this fact sheet.

Multicultural Welcome Hub

Find out where you can get support, how you can meet people and explore your new community. Listen to stories of other migrants.

www.sunshinecoast.qld.gov.au/multicultural

Do you need language help?

If you have difficulty speaking or understanding English, you can call the Translating and Interpreting Service (TIS) on 131 450 and request to be transferred to Sunshine Coast Council on 5475 7272.

Translating online information

You can use Google Chrome to translate webpages into another language. Follow these steps to activate this function:

- On your computer, open Chrome.

- At the top right, click More Settings.

- At the bottom, click Advanced.

- Under "Languages," click Language.

- Check or uncheck "Offer to translate pages that aren't in a language you read."

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