



Operational Plan Activities Report

Quarter Ended: 06/2016

Quarterly Progress Report on Implementation of Corporate and Operational Plans

NOTE:
% Complete - shows the progress in completing the operational activity
On Time - indicates on track for completion by finish date
On Budget - indicates will be completed within the allocated budget

Goal: A new economy

Providing the regional policy, regulatory settings and identity that shape a globally competitive economy

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.1 Strong economic leadership, collaboration and identity							
Continue to support the activities of the Sunshine Coast Economic Futures Board, including the development of the New Economy Annual Report and the first biannual review of the Board	Jul 2015	May 2016	100	Yes	Yes	Recommendations from the first biennial review of the Board were reported to Council on 16 June 2016. Arrangements are in train to fill a vacancy on the Board. The draft of the 2016 New Economy Annual Report will be presented to the 26 July Board meeting.	Strategy & Coordination
Implement the new regional investment brand and Regional Investment Prospectus, with a specific focus on the investment opportunities associated with major capital projects and the high-value industries	Jul 2015	Jun 2016	100	Yes	Yes	The Investment Prospectus and associated collateral was reviewed and updated in May 2016 prior to the Mayor's annual Investment Mission. The Investment Prospectus and a number of the featured investment opportunities were favourably received by investors in Hong Kong, Shanghai, Seoul and San Francisco during this mission.	Strategy & Coordination
Implement innovative communication techniques to lift the awareness of the region's investment opportunities in key domestic and international markets	Jul 2015	Jun 2016	100	Yes	Yes	Opportunities to promote the region's investment potential continue to be secured. Following the successful Qantas magazine advertorial, similar advertorial has been secured for the Australian Business Review, Forge and Australian Regional Airlines Inflight magazines.	Strategy & Coordination
Continue to administer the Sunshine Coast Planning Scheme including progression of council nominated investigations and priority amendments to the planning scheme	Jul 2015	Jun 2016	100	Yes	Yes	2015/16 actions complete. Round 1 planning scheme amendments have been substantially completed. Round 2 planning scheme amendments are undergoing State Government review, and progressing through the statutory plan making process. Round 3 planning scheme amendments including emerging issues and operational matters are currently under investigation.	Strategic Planning

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Finalise Council's contribution to all statutory approvals to advance the expansion of the Sunshine Coast Airport	Jul 2015	Jun 2016	100	Yes	Yes	A major milestone in the Sunshine Coast Airport Expansion project was reached, with the Minister for State Development releasing the Coordinator-General's report accepting the Environmental Impact Statement. Council commenced the process of considering the conditions and recommendations in the report and is awaiting approvals from the Commonwealth Government following its review of the report. This information is expected in the next quarter.	Sunshine Coast Airport
Progress the endorsed financing strategy to secure the required investment to facilitate expansion of the Sunshine Coast Airport	Jul 2015	Jun 2016	100	Yes	Yes	At its Special Meeting in June 2016, Council considered the funding strategy prepared by the Royal Bank of Canada - with the key objectives of securing financing for the project, protecting ratepayers from exposure to long term council debt levels, and maximising the value of the Airport for the region's ratepayers. Council determined to proceed with the calling of Expressions of Interest for parties wishing to partner with Council in the delivery of the Airport Expansion project.	Directorate - Economic Development and Major Projects
Provide support to SunCentral Maroochydore Pty Ltd through its establishment phase and manage Council's shareholder interests in the company	Jul 2015	Jun 2016	100	Yes	Yes	The Shareholder Representative Group (SRG) received and noted the SunCentral Quarterly Report for the period January to March 2016, accepted revisions to the SRG Charter following reassignment of councillor portfolios, approved an amendment to the SCM Constitution on legal advice, and noted the appointment of Deloitte to undertake the Governance and Risk Review of SCM.	Directorate - Economic Development and Major Projects
Facilitate the application of smart city principles across the Maroochydore PDA and the SC Enterprise Corridor, to build the connectivity of communities, improve accessibility to information and services and build the value proposition of the region.	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. The year 1 implementation is completed. A 3 year Smart Implementation plan will come to council in early FY 16/17. In addition a BR1 request for Capital Works, operational and technical positions will also be presented to council.	Project Delivery

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.2 New capital investment in the region							
Work with SunCentral Maroochydore Pty Ltd to conduct an expression of interest process for the development of a five-star hotel complex; an entertainment, convention and exhibition centre; and associated development	Aug 2015	Jun 2016	100	Yes	Yes	Based on the results of initial market sounding and consultations with key stakeholders, recommendations are being formulated on the timing for the conduct of an expression of interest process.	Strategy & Coordination
Work closely with the Queensland Government and Building Queensland (once established) to elevate consideration and prioritisation of major infrastructure needs (in particular, road, rail and transport infrastructure) for the region	Aug 2015	Jun 2016	100	Yes	Yes	Council continued to advocate with the State and Federal governments in relation to securing commitments to core road, rail and public transport infrastructure solutions. A submission on the business case for the North Coast Rail Line duplication was lodged with Building Queensland on 15 June 2016.	Strategy & Coordination
Work with the Australian Communications and Media Authority on the assessment of an application for a cable protection zone to facilitate investment in an international submarine cable to come offshore from the Sunshine Coast	Jul 2015	Jun 2016	100	Yes	Yes	Discussions continued with the Australian Communications and Media Authority. A commitment was made by the Commonwealth Government of \$250,000 towards a feasibility study for the project.	Directorate - Economic Development and Major Projects
Continue to progress planning, infrastructure delivery solutions and service integration for key development areas at Kawana, Palmview and Caloundra South	Jul 2015	Jun 2016	100	Yes	Yes	Work continued to progress the planning and infrastructure delivery solutions for the key development areas at Palmview, Kawana Waters and Caloundra South.	Major Urban Developments
Finalise planning, scoping and financing arrangements to progress the Brisbane Road carpark at Mooloolaba	Jul 2015	Jun 2016	100	Yes	Yes	The project continued to its next stage with the calling of tenders from shortlisted proponents. Tenders are due to close in September 2016.	Directorate - Economic Development and Major Projects

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
Implement the industry and investment plans for high-value industries: <ul style="list-style-type: none"> • Health and well-being • Education and research • Tourism, sport and leisure • Clean technologies • Aviation and aerospace • Knowledge industries and professional services • Agribusiness 	Jul 2015	Jun 2016	100	Yes	Yes	Work continued to be delivered across the 180 actions documented for the seven High Value Industry and Investment Action Plans, in partnership with the Taskforces and signatories to the Regional Economic Development Strategy. During the quarter, approximately 60% of the actions were directly progressed, with the remainder either already completed or scheduled to be completed across the four-year implementation schedule to 2018.	Economic Development
Facilitate local business access to specialist advice, information and services	Jul 2015	Jun 2016	100	Yes	Yes	Over 340 businesses were assisted with access to specialist advice, information and services. In addition, 21 events with more than 850 participants were conducted in support of the Regional Economic Development Strategy.	Economic Development
Target Council's procurement policies and practices to support local businesses	Jul 2015	Jun 2016	100	Yes	Yes	The 2016/17 Procurement Policy was adopted by council at the May Ordinary Meeting. Council also adopted a Local Preference in Procurement Guideline, which clearly articulates the processes and outcomes sought from a greater engagement with local businesses. Supplier briefings and key supplier forums will be conducted in the coming months. For the 2015/16 financial year \$180 million, or 65% of available procurement expenditure was with local businesses.	Procurement & Contracts
Continue to work with the University of the Sunshine Coast, TAFE and the broader education and training sector to investigate options for generating appropriate skills and training initiatives to better prepare young people for employment options that are predicted to become available in the region	Jul 2015	Jun 2016	100	Yes	Yes	Study Sunshine Coast was launched on 20 April 2016 by the Deputy Mayor, with over 100 business and industry representatives in attendance. The Study Sunshine Coast website and the marketing campaign have already achieved significant reach, surpassing rival destinations with the number of Facebook likes. A Careers Plus program that identifies future career opportunities on the Sunshine Coast in the next 25 years (aligned to HVI and Game Changers) was launched in May.	Economic Development

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.3 Investment and growth in high-value industries							
Continue to implement the Caloundra Aerodrome Master Plan and associated property management and leasing arrangements	Jul 2015	Jun 2016	75	Yes	Yes	Final project scheduled for completion in December 2016.	Property Management
Encourage private sector investment in the Oceanside Kawana Health Precinct	Jul 2015	Jun 2016	100	Yes	Yes	This quarter saw a number of inbound investment missions from both industry groups (i.e. FinPro) and individual companies of global scale. This is a direct result of both the Sunshine Coast University Hospital nearing completion and a better level of understanding by investors in the health precinct, due to the promotional activities undertaken by Council and its partners over the 2015/16 year.	Economic Development
Monitor Council's investment in The Work Shop (an employment services partnership for the Sunshine Coast University Public Hospital project) and consider future funding arrangements	Jul 2015	Oct 2015	100	Yes	Yes	Completed in Q2 with the following outcomes for the region: placement of 807 local workers, an estimated \$115.3 million in local wages and salaries, and \$183.5 million in Gross Regional Product.	Economic Development
Engage peak industry bodies in the promotion of the region's success in implementing the Regional Economic Delivery Strategy and the investment credentials of the region	Jul 2015	Oct 2015	100	Yes	Yes	Council partnered with the Sunshine Coast Combined Chambers Alliance in May for a key business event during Qld Small Business Week, with 150 people in attendance. Council also renewed its Platinum Sponsorship of the Sunshine Coast Business Awards which were launched in May. Council assisted a range of industry bodies and chambers through the delivery of actions in the REDS High Value Industry plans.	Economic Development

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
1.4 Strong local to global connections							
Organise, undertake and report on the outcomes of, international investment, trade and export missions	Jul 2015	Jun 2016	100	Yes	Yes	Council endorsed the annual report on the implementation of the International Relations Policy and the 2016-2017 Sunshine Coast International Missions Program on 21 April 2016. The Mayor undertook a very successful Investment Mission in May-June 2016 focussed on showcasing investment opportunities in the Airport, Maroochydore city centre and in the life sciences sector.	Strategy & Coordination
Promote the region's capabilities, products and services in key markets	Jul 2015	Jun 2016	100	Yes	Yes	Council is continuing a media campaign in Australian markets via placement of advertisements and advertorials in leading business publications. In addition to print advertising, a 4-minute video slot on American Airlines business class inflight advertising was conducted in June and July 2016.	Strategy & Coordination
Manage incoming international delegations	Jul 2015	Jun 2016	100	Yes	Yes	Council hosted 4 international delegations during this quarter from China (educational opportunities and trade and export), India (education and research) and Finland (health sector).	Strategy & Coordination
Ensure Queensland Government Trade Commissioners and Austrade officials have access to up to date information on the strengths and competitiveness of the Sunshine Coast	Jul 2015	Jun 2016	100	Yes	Yes	The Senior Trade Commissioner Austrade Tokyo and Queensland State Director Austrade conducted an educational round table with 15 regional education representatives. Update briefings on outcomes from the region's economic development strategy and major investment opportunities were provided. Planning is underway for a series of briefings to the Austrade Investment network in 2016-2017.	Strategy & Coordination
Continue to support local business participation in the Export Capability Program	Jul 2015	Jun 2016	100	Yes	Yes	Council delivered the Export and Global Capability Program to 10 companies during the quarter. Council hosted the local launch of the Premier of Qld Export Awards and its associated regular networking event in May 2016 with 85 participants present. Council also delivered an Export Services Workshop in June.	Economic Development

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1.5 A natural, major and regional event destination							
Sunshine Coast Investment Incentive Scheme	Jul 2015	Jun 2016	100	Yes	Yes	During the quarter, 15 investment leads (opportunities) were identified. One new investment announcement was made: for the expansion of Stella Asia Pacific's Maroochydhore facility of an extra 290 FTEs. By the end of the quarter, targets for investment leads identified and total FTE created for the final year 2015/16 had been exceeded.	Economic Development
Canelands Planning Project	Jul 2015	Jun 2016	85	Watch	Yes	Investigations into various rural, environmental and other development opportunities associated with the Maroochy River Canelands occurred during the quarter for input into the Draft Maroochy River Canelands Strategy and Action Plan. Target completion date December 2016.	Strategic Planning
Manage Council's major and regional events sponsorship commitments	Jul 2015	Jun 2016	100	Yes	Yes	Eleven major events were held during the quarter, attracting 41,100 guests from outside the region. These events are estimated to have generated \$45.2 million in economic activity. Council continued to roll out The World is Coming to the Sunshine Coast campaign as a component of the major events communication plan.	Economic Development
Support the activities of the Sunshine Coast Events Board	Jul 2015	Jun 2016	100	Yes	Yes	The Board and its working groups met on five occasions to review major event sponsorship applications. Seven sponsorship applications covering 13 events were considered and recommended to Council for approval.	Economic Development
Source and secure new major and regional events	Jul 2015	Jun 2016	100	Yes	Yes	Council continued to identify and source potential new events this past quarter. Of the 13 events recommended to Council for sponsorship, five were new events for the region.	Economic Development

Goal: A strong community

Supporting an engaged, resilient and inclusive community that embraces diversity

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.1 Safe and healthy communities							
Manage the Local Disaster Management Committee and provide disaster management services, information and advice	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. All scheduled meetings held, Local Disaster Management Group activated when required, disaster management services, advice and information delivered before, during and after disaster events.	Directorate - Infrastructure Services
Develop community safety partnerships with state agencies and community groups to enhance resident and visitor safety	Jul 2015	Jun 2016	100	Yes	Yes	Council's Community Safety Officer continues to work with a variety of stakeholders and state agencies to broaden the opportunities for collaboration within the community safety portfolio across the region. In addition, the Director of Community Services has become a member of a regional multi-agency taskforce which will work collaboratively in developing targeted solutions to regional community safety issues.	Community Facilities & Planning
Develop contemporary flood studies and models to support appropriate land use decisions, disaster preparation and response	Jul 2015	Jun 2016	100	Yes	Yes	The Pumicestone Catchments Flood Study activity continued and is scheduled for continuation through 2016/17. The Maroochy River Flood Study progressed with resolution of a number of technical challenges accomplished. The Maroochy and Mooloolah Rivers Floodplain Management Studies were progressed (with completion due early in 16/17). The Master Drainage Study for Toral Drive and Jori Court, Buderim, was completed on 31 May 2016.	Transport & Infrastructure Policy
Manage the acquisition of sport and recreation facilities	Jul 2015	Jun 2016	100	Yes	Yes	Ongoing investigation of land for open space purposes in accordance with the adopted Open Space blueprint contained in the Open Space Strategy 2011.	Environment & Sustainability Policy
Implement prioritised projects from community facility master plans	Jul 2015	Jun 2016	100	Yes	Yes	Prioritised actions identified for delivery within 2015/16 capital works plan have been completed. Examples include Nambour Showgrounds entrance works (main entry and Crusher Park rear entrance), Elizabeth Daniels entrance works and pathway links, Russell Barker Park carpark upgrade, Ballinger Park entry road civil works and drainage, Coolum Sports Complex new sports field and Palmwoods Sports Complex carpark design and construction.	Community Facilities & Planning

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2.1 Safe and healthy communities							
Progress open space network planning including planning for recreational activities and identify options for difficult to locate sports	Jul 2015	Jun 2016	100	Yes	Yes	Update of open space network layers to guide future review of Open Space Strategy.	Environment & Sustainability Policy
Further develop corporate events and sporting opportunities at the region's premier sporting precinct, the Sunshine Coast Stadium and Kawana Sports Precinct	Jul 2015	Jun 2016	100	Yes	Yes	Development of relationships with touring events and National sporting codes has continued to attract events to the region. New events such as Queensland Schools Touch Football and Oztag have been secured. Further promotion of the corporate event space is underway.	Community Facilities & Planning
Undertake periodic review of the Sunshine Coast Sport and Active Recreation Plan and Sunshine Coast Aquatics Plan	Dec 2015	Jun 2016	100	Yes	Yes	Revised Plans presented and adopted by council through June 2016 Ordinary Meeting.	Community Facilities & Planning
Continue to manage the implementation of Council's Regional Flying Fox Management Plan	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Have received conservation agreement approval from Federal Government and undertaking buffer management works at Coolum Roost.	Environmental Operations
Continue to focus on education and communication to enhance responsible pet management practices	Jul 2015	Jun 2016	100	Yes	Yes	The Beach Patrol Program has been adopted as part of the ongoing operational budget and will expand to include park and other open space patrols. The PetPEP Program continues in local primary schools with excellent feedback being received from schools. Officers are preparing to provide microchipping from the new Animal Pound scheduled to be delivered before the end of the calendar year. This activity is ongoing. All planned activities have been completed for this year.	Community Response
Implement the annual program of actions in the Domestic Animal Management Strategy 2014-2020	Jul 2015	Jun 2016	100	Yes	Yes	This Strategy runs from 2014-2020, all planned activities have been completed for this year.	Community Response
Implement 'smart LED deployment' for public lighting in accordance with Council's endorsed program	Jul 2015	Jun 2016	90	Yes	Yes	Continuation of the project was endorsed by Council at its April Ordinary Meeting. The key focus has been on technical standards and implementation costs in order to finalise the transfer and facilities access agreements. A further report will be presented to Council in the next quarter following receipt of a final Urban Lighting Master Plan.	Commercial

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2.1 Safe and healthy communities

Profile identified business and industry workforce accommodation needs in the region (based on income, location and demographic considerations)	Jul 2015	Dec 2015	100	Yes	Yes	Community Profile up to date and available on council's website.	Environment & Sustainability Policy
Investigate opportunities to encourage the provision of more diverse and resource-efficient housing options	Jul 2015	Jun 2016	100	Yes	Yes	Research continues to investigate supporting more diverse housing options.	Environment & Sustainability Policy
Develop partnerships and programs which encourage residents to lead more active healthy lifestyles.	Jul 2015	Jun 2016	100	Yes	Yes	In partnership with a wide variety of health providers, officers delivered the Healthy Lifestyles Expo and program of week-long healthy lifestyle programs during Heart Week in May. Over 1000 people attended the expo and over 7000 people participated in a variety of programs run over the course of the week. This event was so successful it received national recognition at the 2016 National Sports Convention - Australian Sport, Recreation and Play Industry Innovation Awards.	Community Facilities & Planning
Develop a Community Safety Plan in accordance with Council's Community Safety Policy and Public Space Closed Circuit Television (CCTV) Policy	Jul 2015	Jun 2016	100	Yes	Yes	Council adopted the Community Safety Action Plan at the June 2016 Ordinary Meeting.	Community Facilities & Planning

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.2 Resilient and engaged communities

Implement prioritised actions as identified in the Sunshine Coast Social Strategy	Jul 2015	Jun 2016	100	Yes	Yes	Officers are progressing the implementation of the Social Strategy key initiatives and are preparing an annual progression report for council and will be presented at the August 2016 Ordinary Meeting.	Community Facilities & Planning
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.2 Resilient and engaged communities							
Implement the annual program of actions in the Sunshine Coast Libraries Plan 2014-2024	Jul 2015	Jun 2016	100	Yes	Yes	All identified actions for the Sunshine Coast Libraries Plan 2014 - 2024 have been completed including commissioning of mobile library, new membership increased, detailed design and costings for Coolum Library completed, Caloundra Library Stage 1 completed, Kawana Library refurbishment completed and Maleny Library consultation completed.	Community Relations
Implement the annual program of actions in the Sunshine Coast Performance and Community Venues Service Plan 2014-2029	Jul 2015	Jun 2016	100	Yes	Yes	The short term actions (which will occur over the first four year period of the Plan) have been referred to relevant Unit work plans to ensure actions are being completed within the allocated timeframes. Surrendering the lease of the Nambour Civic Centre was a significant action which has been completed.	Community Facilities & Planning
Continue to ensure the manner in which council distributes grant monies to community and not-for-profit organisations supports council's social vision for the region	Jul 2015	Jun 2016	100	Yes	Yes	Grant monies distributed via guidelines and assessment panels. \$715,774 value of grants awarded to 229 applicants including 23 individual grants totalling \$7,526; two emergency grants totalling \$2,775; 18 discretionary grants totalling \$49,962; 72 minor grants totalling \$101,384; 40 major grants totalling \$491,732; 120 environment levy grants totalling \$345,637; 21 RADF grants totalling \$62,395. The total value of grants funded for 2015/16 is \$3,981,760 to a total of 893 applicants.	Community Relations
Continue to build community resilience to natural disasters through proactive communications and implementation of digital technologies	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Enhancements to Disaster Hub have improved communication strategies and the delivery of timely advice for emergencies and disasters.	Directorate - Infrastructure Services

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2.2 Resilient and engaged communities

Review and strengthen the leadership and governance arrangements associated with the coordination of the community recovery phase following natural disaster events	Jul 2015	Jun 2016	100	Yes	Yes	Initial review completed. This has led to the appointment of a recovery secretariat and the combining of the local and regional human services recovery group. A budget has also been allocated to the 2016/17 capital program to update the Evacuation Centre Sub Plan and the Recovery Plan. These additional steps will help to clarify roles and responsibilities in recovery efforts and further develop council's capacity and ability to collaborate with state agencies and community support groups.	Community Facilities & Planning
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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2.3 Culture, heritage and diversity are valued and embraced

Finalise the Heritage Plan to guide the identification, protection, conservation, management, celebration and communication of the region's heritage	Jul 2015	Jun 2016	100	Yes	Yes	Heritage Plan implementation activities include cultural heritage study draft study (95% complete); revision of heritage list (25% complete); 131 items digitised in digitisation program; interpretive trails in final planning stages for Kings Beach and Dicky Beach; discovery Guide reprinted due to demand; three professional development workshops on educational kits for schools and effective exhibition design; two digital stories produced.	Community Relations
Conduct further due diligence assessment for the Nambour Heritage tramway	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. The Heads of Agreement is ready to go to council for ratification (prior to execution), and the Business case assessment is in progress. The Rail Authority accreditation safety paperwork is well advanced. The date of the next council report is yet to be confirmed (Sept/ Oct 2016).	Project Delivery
Deliver a celebration, events and cultural program which encourages community participation and capacity and celebrates diversity	Jul 2015	Jun 2016	100	Yes	Yes	Events team delivered 49 events to an audience of 1267 over the final quarter including events management workshops; citizenship ceremonies; official openings and launch events.	Community Relations

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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
2.4 People and places are connected							
Implement appropriately sequenced smart region initiatives to provide inclusive and dynamic community places for linking people, technology and culture	Jul 2015	Jun 2016	100	Yes	Yes	Continuing to implement Smart City Living Lab solutions. This project now moving into a new phase for financial year 16/17. Updated version of SCC App being released by 30 June 2016. Detailed design assistance provided to SunCentral for Smart City needs.	Information Communication Technology Services
Facilitate the delivery of efficient transport systems and connections through multi modal network planning and studies, and planning partnerships with the Department of Transport and Main Roads	Jul 2015	Jun 2016	100	Yes	Yes	The Sunshine Coast Integrated Multi Modal Transport Model was updated mid June 2016 to inform a 2041 modelled horizon. This included road network planning and analysis, as agreed with the Department of Transport and Main Roads and also included public transport network planning based on updated demographics consistent with the latest State Government forecasts. Health was included as a modelled trip to broaden the modelling capability capturing improved accessibility results.	Transport & Infrastructure Policy
Continuing to deliver the pedestrian network and coastal pathways	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. The Coastal Pathway Master Plan is 100% finalised. Currently progressing through authorisation phase prior to being presented at Ordinary Meeting on 18/8/2016 for endorsement to commence construction. Coastal Pathway projects - Bokarina 95% completed, and Bradman Avenue 100% completed.	Transport Infrastructure Management
Finalise the Sunshine Coast Light Rail Feasibility Study	Jul 2015	Jun 2016	100	Yes	Yes	Consultants progressed throughout the quarter with the preparation of a land use strategy. Work also continued on the preparation of the business case.	Major Urban Developments
Continue to implement actions in the Sustainable Transport Strategy 2011-2031 and Active Transport Plan 2011-2031	Jul 2015	Jun 2016	100	Yes	Yes	A review of the Sustainable Transport Strategy commenced, with a range of issues identified to be incorporated in the review. Preparations began to provide input in the development of a Regional Transport Plan for the North Coast District, a new and innovative approach by the State Government.	Transport & Infrastructure Policy

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2.4 People and places are connected							
Develop and implement a Sunshine Coast Parking Management Plan including local area parking plans	Jul 2015	Jun 2016	100	Yes	Yes	A parking survey of Birtinya occurred in June 2016 prior to the opening of the Sunshine Coast Public University Hospital. The Parking Management Plan has progressed, including the assistance of internal consultation. Preparations began to provide input in the development of a Regional Transport Plan for the North Coast District, a new and innovative approach by the State Government.	Transport & Infrastructure Policy
Progress and deliver the widening of Evans Street, Maroochydore	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4 works programmed for 2015/2016. The western carriageway is now open to traffic with all western side pathways and landscaping now complete. Another major milestone has been achieved with the overhead power now removed and all service relocations now complete.	Project Delivery
Progress and deliver the next stages of Brisbane Road upgrade, Mooloolaba	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Design Stage 4b complete (River Esplanade). Construction scheduled for Oct-Dec 2016. Design Stage 5 (Mayes Canal Bridge) to be undertaken in 16/17.	Project Delivery
Progress and maintain the region's sealed and unsealed roads network and identify proposed upgrades	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. All programmed works completed.	Civil Asset Management

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.1 Healthy and natural ecosystems and protected remnant vegetation

Identify biodiversity target areas for future attention by Council	Jul 2015	Jun 2016	100	Yes	Yes	Ongoing GIS analysis was undertaken to refine and finalise biodiversity target areas. 2015/16 targets were achieved and will provide input into the Strategy documents.	Environment & Sustainability Policy
Analyse the Biodiversity Report and updated data to inform biodiversity conservation and management actions	Jul 2015	Jun 2016	100	Yes	Yes	Analysis of new vegetation data progressed to inform new vegetation mapping to inform Biodiversity Reporting and Management Actions. 2015/16 targets were achieved and will provide input into the Strategy documents.	Environment & Sustainability Policy
Maintain and manage Council's existing environmental reserves	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Contractors have completed delivery of maintenance works within council environmental reserves.	Environmental Operations

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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3.2 Well-managed and maintained open space, waterways and foreshore assets

Implement the Shoreline Erosion Management Plan	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Completed a number of related projects, both in the operational and capital areas of delivery.	Environmental Operations
Implement the Maroochydore Beach Protection Plan	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Completed final nourishment stage and gained approval for seawall.	Environmental Operations
Implement the Bribie Island - Golden Beach Protection Plan	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Completed enhanced nourishment program permit application and foreshore revetment walls projects.	Environmental Operations
Finalise the Constructed Water Bodies asset management plan	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Completed a number of related projects, both in the operational and capital areas of delivery.	Environmental Operations
Partner with government, peak organisations and the community to prepare and implement integrated catchment management plans	Jul 2015	Jun 2016	100	Yes	Yes	Implementation of the Pumicestone Passage and Catchment Action Plan in partnership with network stakeholders continued. 28 of 41 (68%) actions complete, 8 actions in progress and 5 actions carried forward. Completed those actions allocated to 2015/16.	Environment & Sustainability Policy

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Maintaining and enhancing the region's natural assets, liveability and environmental credentials

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3.2 Well-managed and maintained open space, waterways and foreshore assets							
Manage the region's high quality urban and rural open space network	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4.	Parks and Gardens
Finalise the development of a Tree and Native Vegetation Policy to enhance the region's urban forest	Jul 2015	Jun 2016	75	No	Yes	Community consultation being interpreted and rationalised to further develop the policy. SDF presentation being developed for the coming months.	Parks and Gardens
Implement the Street Tree Masterplan	Jul 2015	Jun 2016	95	No	Yes	Master plan requiring editing and finalisation of the product. Report to Council being drafted for November 2016 OM.	Parks and Gardens
Finalise the development of the Sunshine Coast Recreation Parks Plan to enable the provision of a range of infrastructure that encourages people of all ages to participate in some form of physical activity	Jul 2015	Jun 2016	75	No	Yes	The Recreation Parks Plan is being further developed in line with the amendments to the Open Space Strategy. A report will be drafted for a Council OM early in 2017	Parks and Gardens
Tracks and Trails Activation	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Internal and external stakeholders have been engaged. Regional review of recreational trail opportunities underway. Priority focus on Sugar Bag Road Town Reserve mountain bike trail development underway. Report due to council on status of the program and future investment priorities scheduled for November 2016.	Environmental Operations
Maroochy Beach Renourishment	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Completed final stage of project and currently undertaking review of program.	Environmental Operations
Mooloolaba Canal Desilting	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. State permit approvals received, stage one now completed.	Environmental Operations

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.3 A reputation for innovative environmental practices							
Review and implement a range of sustainability programs and incentives which complement Council's vision for the region	Jul 2015	Jun 2016	100	Yes	Yes	Continued delivery of a range of new partnership projects and research and planning for further improved resources. World Environment Day activities were delivered on 5 June 2016.	Environment & Sustainability Policy
Continue to engage, support and grow community partnerships in managing and enhancing the region's natural assets on public and private lands	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Community Nature Conservation program working bees have recommenced for the year with a number of refresher workshops held. High expressions of interest in Landholder Environment Grants and Land for Wildlife	Environmental Operations
Strengthen Council's approach to working with the Queensland Government, industry, community groups and land owners to manage pest plants and feral animals in the region	Jul 2015	Jun 2016	100	Yes	Yes	Staff conducted a Pest Plant and Feral Animal Field Day in the hinterland in April 2016 which attracted 200 attendees. Officers received 33 tasks from the event for plant and feral animal management. Staff also attended the Maleny Wood Expo and Maleny Show in May. Staff visited a number of NSW councils and state forests to learn about feral deer control and strategies. Officers attended retraining for 1080 baiting. Wild dog and fox control program commenced. Attended Qld Garden Expo.	Community Response
Finalise a design concept for the Mary Cairncross Scenic Reserve Visitor Education Centre	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q3. Hutchison Builders successful tenderer. Demolition completed, construction has commenced.	Environmental Operations
Investigate the feasibility of appropriate and sensitively-managed eco-tourism opportunities associated with key natural settings	Jul 2015	Jun 2016	75	Yes	Yes	Mapping of existing public and private eco-tourism experiences undertaken to provide a baseline for future land acquisition. To be presented to council in 2016/17 - Target completion date of December 2016.	Environment & Sustainability Policy

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Progress Local Area Planning and place development for Caloundra 4551	Jul 2015	Jun 2016	60	Watch	Yes	Internal and external stakeholder engagements were completed throughout the quarter that included the Caloundra Reference Group, CBD Taskforce, Internal Project Team, and the Caloundra 4551 Group. The findings and outcomes of these events will assist with the Draft Master Plan. In addition, a Draft Vision and Key Strategies were identified during the quarter. Target completion date March 2017.	Strategic Planning
Progress Local Area Planning and place development for Maroochydore (outside the priority development area)	Jul 2015	Jun 2016	100	Yes	Yes	On 22 April 2016, Economic Development Queensland approved amendments to the Maroochydore City Centre Priority Development Area Development Scheme. Work continued on negotiation of Infrastructure Agreements between council, Economic Development Queensland, Department of Transport and Main Roads and Unitywater.	Major Urban Developments
Progress Local Area Planning and place development for Mooloolaba	Jul 2015	Jun 2016	100	Yes	Yes	Completed Quarter 2.	Transport Infrastructure Management
Progress Local Area Planning and place development for Nambour	Jul 2015	Dec 2015	100	Yes	Yes	The Nambour Activation Plan was delivered and completed as part of Quarter 2. The responsibility for the delivery of the remaining actions was transferred to the Community Facilities and Planning Branch.	Environment & Sustainability Policy
Provide input to, and endeavour to influence, the review of the South East Queensland Regional Plan	Jul 2015	Jun 2016	100	Yes	Yes	The South East Queensland Regional Plan review process continued across the state during the quarter. Council continued network building and advocating for council's position through attendance and participation in working groups arranged by the State Government. This will continue into 2016/17.	Strategic Planning

Goal: An enviable lifestyle and environment

Maintaining and enhancing the region's natural assets, liveability and environmental credentials

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
3.4 A region shaped by clever planning and design							
Deliver place management projects and initiatives in line with Council's endorsed schedule	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Bli Bli streetscape concept completed. Mooloolaba master plan completed and additional budget brought forward to commence detailed design. Palmwoods design is on track and due for completion in Dec 2016, as it was over two financial years. Tamari Street, Pacific Paradise design is 100% completed, though currently being reviewed before construction commences.	Transport Infrastructure Management
Develop appropriate communication and education tools to enhance the understanding and awareness of the lifestyle and environment benefits associated with best practice urban renewal, well-managed urban growth and higher density living	Jul 2015	Jun 2016	75	Yes	Yes	Medium density residential design guidelines have continued to progress throughout the quarter including research of similar guidelines used elsewhere and further review of important character matters relevant to the Sunshine Coast. Target completion date March 2017.	Strategic Planning
Kawana Major Activity Centre	Jul 2015	Jun 2016	100	Yes	Yes	Master Plans for Kawana Health Precinct have been finalised and development processes for key sites in the area progressed throughout the quarter. Operational Works and subdivisional works associated with the implementation of the Master Plan for Birtinya Island have commenced.	Major Urban Developments

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.1 Customer focussed services							
Continue to improve services to the community by implementing new digital technologies (social, mobility, big data/analytics and 'internet of things')	Jul 2015	Jun 2016	100	Yes	Yes	Digital Connect Platform project nearing completion for phase 1 with new airport, library, and invest websites to go live to the public mid-July 2016. Some aspects of the project rescheduled to FY 16/17.	Information Communication Technology Services
Continue to deliver Council's development assessment services in a manner that supports Council's economic, community and environmental goals and is consistent with statutory obligations	Jul 2015	Jun 2016	100	Yes	Yes	Development Services continued to process requests and applications in an expeditious manner, meeting KPIs. Market activity continued to be positive and assessment times were within statutory timeframes 95% of the time. Development activity remained high, due to in part Superseded Planning Scheme applications, 70% (108) of which are completed, 31% (49) yet to be finalised.	Development Services
Administer Council's local laws and State Legislation in a manner that supports Council's economic, community and environmental goals for the region and is consistent with statutory obligations	Jul 2015	Jun 2016	100	Yes	Yes	This action was completed in Quarter 3.	Community Response
Implement the annual program of activities in the Regional Cemeteries Plan	Jul 2015	Jun 2016	100	Yes	Yes	All tasks for the financial year 2015/16 completed in line with the annual program of activities in the Sunshine Coast Cemetery Plan.	Community Response

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Develop and deliver the Capital Works Program for 2015-2016 and subsequent years, including determining the timing, sequencing and identification of funding opportunities for community facility commitments	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. 2016/17 10 year capital works program has been adopted by council.	Project Delivery

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Manage the infrastructure network planning and charges to optimise funding for future growth assets	Jul 2015	Jun 2016	100	Yes	Yes	Building on the infrastructure network planning, a financial plan was developed addressing the State Government requirements of affordability and sustainability. Infrastructure Charges Revenue continued to be managed, satisfying all statutory financial requirements. Revenue in this quarter was \$7.9 million providing a significant total of \$31.2 million for 2015/16 financial year.	Transport & Infrastructure Policy
Finalise the contractual arrangements and commence construction of the Sunshine Coast Solar Farm	Jul 2015	Jun 2016	100	Yes	Yes	The Solar Farm 'design and construct' contract has reached the 80% design milestone. The contractor has taken 'possession of site', and site mobilisation and ground preparations have been completed. The Large Customer Connection process with ENERGEX is progressing and is 50% complete.	Commercial
Conduct community survey activities to inform the future design and delivery of council services	Aug 2015	Apr 2016	100	Yes	Yes	Completed Q3. No further updated required	Strategy & Coordination
Oversee the Stage 1 construction of a new Animal Pound at Sippy Downs	Jul 2015	Jun 2016	100	Yes	Yes	Stage 1 is on track. Construction will not be hampered by wet weather events beyond 30 June 2016.	Community Response
Actively support the Queensland Government, Council of Mayors South East Queensland and the Australian Local Government Association in lobbying the Federal Government against proposed changes to the Natural Disaster Relief and Recovery Arrangements funding formula and conditions	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Communications have occurred and will continue to occur to highlight the need for adequate Federal and State funding to support future relief and recovery efforts at the local government level.	Directorate - Infrastructure Services
Actively participate in and contribute to advocacy initiatives for the Australian Local Government Association and Council of Mayors South East Queensland to influence the review of revenue powers and fiscal responsibilities of the three tiers of government	Jul 2015	Jun 2016	100	Yes	Yes	Council continued to monitor policy statements and commitments made by major political parties during the Federal election campaign. Council also participated in a collaborative infrastructure advocacy campaign with the Council of Mayors South East Queensland to "Get SEQ Moving".	Strategy & Coordination

Goal: Service excellence

Providing value for money services responsive to the needs of the community

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.2 Services and assets are efficient, appropriately maintained and managed to meet the needs of a growing community							
Building Maintenance Improvement Program	Nov 2015	Jun 2016	100	Yes	Yes	Under budget - works identified in BMP's has been undertaken (with the exception of repairs at a community facility which was not accessible until 2016/17 Financial Year so carried over). Expected completion date September 2016.	Property Management
Events Centre Maintenance	Jul 2015	Jun 2016	100	Yes	Yes	Works completed by 30 June 2016. Over budget by \$15 000.	Property Management
Building Management Plans (BMPs)	Jul 2015	Jun 2016	100	Yes	Yes	All data has been received and is being implemented by Building & Facilities Asset Management Unit.	Property Management

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
4.3 Sustainable waste and resource management services							
Implement the new Waste Strategy	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Ongoing progressive implementation of 10 year plan actions. All 2015/2016 actions completed.	Waste and Resources Management
Continue to manage Council's waste contracts	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. All contracts operating on schedule and within budget.	Waste and Resources Management

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.1 Robust and transparent decision-making							
Advocate strongly to the Queensland Government to retain the current external boundaries of the Sunshine Coast local government area	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q3. No further updated required	Strategy & Coordination
Establish and implement a new electronic document management system	Jul 2015	Jun 2016	100	Yes	Yes	New EDRMS system (EDDIE) has been implemented across the council. Phase 3 activities implemented to address archive needs and other physical records management changes.	Information Communication Technology Services
Implement an integrated corporate performance framework for Council	Jul 2015	Jun 2016	100	Yes	Yes	2016 update to the Corporate Plan was endorsed by council following strategic planning workshop. The corporate plan performance measures and targets for 2016-2017 were also endorsed. End of year performance against targets for 2015-2016 will be included in council's Annual Report.	Strategy & Coordination
Implement appropriate arrangements to comply with the legislative requirements associated with the 2016 local government election	Jul 2015	May 2016	100	Yes	Yes	A project group comprised of representatives from Corporate Governance and the Executive Office was formed and completed a check list of items for pre and post the election. The task was completed during Q3 and came in with significant budget savings.	Corporate Governance
Continue to develop and publish 'Open Data' sets to increase availability of high quality and reliable information for use by industry, business and community	Jul 2015	Jun 2016	100	Yes	Yes	Phase 2 of the Open Data Project has continued with a publication of new data sets. Continuing to support Hackfest participants to progress their App ideas.	Information Communication Technology Services

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.1 Robust and transparent decision-making

Pursue a range of contemporary communication channels to: • Promote the specific community benefit derived from progressing major projects of significance to the region; Continue delivery of proactive, comprehensive, informative and regular information on the financial health and capacity of the organisation, range, scale and quality of councils services and the innovations occurring to improve service delivery to customers; and Gather timely feedback from customers and the community	Jul 2015	Jun 2016	100	Yes	Yes	A comprehensive 2016/17 Budget campaign was successfully implemented with positive coverage across all media outlets, including The Courier Mail and the Brisbane Times. Major Events focus on The World is Coming campaign has been successful and will continue in Q1 and Q2 2016/17. Social Media provided an excellent communication channel for Council: eg May highlights included 172,000 views of tweets with the most popular being those with breathtaking images involving Council activities/events.	Communication
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Continue to refine and implement long-term financial management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	75	Yes	Yes	Software supplier currently upgrading Jedox and testing will continue. Project has been extended into 2016/17. The anticipated completion date is December 2016.	Finance
Continue to refine and implement long-term asset management plans to guide the optimal utilisation of resources	Jul 2015	Jun 2016	100	Yes	Yes	Completed Q4. Core AMP's have been finalised.	Project Delivery
Ensure council's finances are well managed and systems are in place to analyse performance, generate revenue and reduce costs	Jul 2015	Jun 2016	100	Yes	Yes	The 2016/17 Budget was adopted by Council on 16 June 2016 of \$717 million consisting of a Capital Works Program of \$253 million and a positive operating result of \$30.9 million. General Rates increased by 2.5% and waste management by 1.7%. The following Financial Performance Reports were adopted by Council; February, March and April 2016.	Finance

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.2 A financially sustainable organisation							
Ensure systems are in place to manage contracts and contracts performance	Jul 2015	Jun 2016	100	Yes	Yes	The contract lifecycle management solution (CLMS) continues to be rolled out to branches across Council. When fully implemented the CLMS will be used for all competitive procurement. It will also be used for contract management of service contracts. A Project Management Office is also being implemented across council for use in delivery of Capital Works projects. Council has introduced formalised education for officers conducting procurement and contract administration/management duties.	Procurement & Contracts
Diversify and strengthen council's revenue base by identifying options to generate income from new sources	Jul 2015	Jun 2016	100	Yes	Yes	The 2016/17 Fees & Charges were adopted as part of the development of the 2016/17 Budget on 9 June 2016, with an anticipated revenue to be \$42.5 million. Other revenue streams consist of Net Rates & Utility Charges, Grants & Subsidies, Dividends and interest to be \$339.3 million.	Finance
Coordinate the delivery of the tourism levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	100	Yes	Yes	Funding support to Visit Sunshine Coast (VSC) continued in line with its Funding Agreement with Council. VSC presented their 2016/2017 budget bid to Council in April and the bid was subsequently endorsed.	Economic Development
Coordinate the delivery of the environment levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	100	Yes	Yes	Implementation of the 2015/16 Environment Levy Program was completed. Images captured during the Environment Levy funded 2015 Landscape and Photography Award uploaded to council's website to promote the Sunshine Coast's environment.	Environment & Sustainability Policy
Coordinate the delivery of the heritage levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	95	No	Yes	Program delivery on track and 95% expended with total expenditure expected by 31 August 2016 due to roll over of projects. Discovery Weekend and heritage collateral builds tourism profile. Better heritage asset management with Mary Grigor Centre works, precinct interpretation plan and Bankfoot House condition audit.	Community Relations

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.2 A financially sustainable organisation

Coordinate the delivery of the transport levy and report outcomes to Council as part of annual budget deliberations	Jul 2015	Jun 2016	100	Yes	Yes	16/17 Transport Levy proposals were provided to Budget workshops and received endorsement at sub-program level. Council adopted an updated Transport Levy Policy 2016 and endorsed the Transport Futures Fund Plan. FlexiLink services were advertised for tender in May and were approved in June for start in 2016/17 financial year.	Transport & Infrastructure Policy
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Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
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5.3 An employer of choice

Progress the negotiation of revised industrial arrangements for the council workforce in accordance with State Government policy and legislative arrangements	Nov 2015	Jun 2016	25	Watch	Yes	Matters are still in negotiation at a QIRC level. Council will consider an administrative pay increase for eligible employees at 1 July 2016. Expected completion date is June 2017.	Human Resources
Review and implement more contemporary recruitment and selection processes for Council	Nov 2015	Jun 2016	100	Yes	Yes	Time to recruit and fill positions has reduced by 30% after the introduction of an e-recruitment platform. Candidate experiences are very positive and process management has improved significantly.	Human Resources
Implement a suite of initiatives to promote diversity and flexibility of career opportunities in Sunshine Coast Council	Nov 2015	Jun 2016	100	Yes	Yes	After the success of International Women's Week events and the mentor program opportunities are improving for many employees in the workplace. The 2016 - 2018 SCC People Strategy will also feature diversity strategies.	Human Resources
Continue to embed principles of sustainability and innovation into processes, systems and organisational culture	Jul 2015	Jun 2016	100	Yes	Yes	The National Recycling Week program was delivered in partnership with Waste Management Branch. World Environment Day activities were delivered at the Cotton Tree Event.	Environment & Sustainability Policy

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.3 An employer of choice							
Deliver the information and technology capital program to improve the capacity of employees to facilitate better service responses to customers	Jul 2015	Jun 2016	90	Yes	Yes	A majority of major projects that we implemented have been completed, eg. cloud computing, EDDIE, asset management and digital connect platform. Events management project has been delayed due to duration of contract negotiations and business readiness. A solution has been selected and implementation will occur in the new financial year. Anticipated completion date is November 2016.	Information Communication Technology Services
Design and implement change management programs to equip staff to deliver new service options arising from the deployment and application of future digital and mobile technologies	Sep 2015	Jun 2016	100	Yes	Yes	Employees are embracing the technology however new roll-outs will be carefully managed to prevent change fatigue.	Human Resources
Maximise the safety and wellbeing of employees, contractors and volunteers	Aug 2015	Mar 2016	100	Yes	Yes	A new App from Altora Software will assist with the management of contractor safety obligations. Take 5 completion rates are the highest in recorded history with benchmarks being exceeded across most departments.	Human Resources

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Continue to implement the new corporate brand for Council	Jul 2015	Jun 2016	100	Yes	Yes	Council's social media platforms continued to grow and enhance Council's community presence, with increased emphasis online on interesting posts accompanied by very appealing imagery. The most popular tweets included images of the Mary Cairncross Scenic Reserve sod turning event and the Domestic Violence candlelight vigil. The signage audit was completed for roll out subject to budgetary implications. Collateral continued to be updated by the Media Team's graphic design officers.	Communication

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Continue to enhance the region's and Council's reputation nationally and globally through strong partnerships and alliances	Jul 2015	Jun 2016	100	Yes	Yes	The Mayor's Investment Mission provided an opportunity to position the region as a leading investment destination in Queensland. The region's reputation as a hot spot for innovation and start-ups has also been publicly recognised by the Premier and other leading commentators, reinforcing the new economy objectives that Council is pursuing for the region.	Strategy & Coordination
Manage incoming sponsorship arrangements for Council's community programs and events	Jul 2015	Jun 2016	100	Yes	Yes	Current sponsors and partners nurtured and developed to ensure continued support. Prospective new sponsors being researched with discussion and negotiation in this final quarter revolving around Horizon festival with University of the Sunshine Coast, SunCentral and Tidal magazine. Sponsorships achieved in final quarter \$17,000 and for full year \$90,782.	Community Relations
Explore sponsorship and programming opportunities for Council's major venues in order to support other businesses within the region while also looking to generate alternative revenue streams	Jul 2015	Jun 2016	100	Yes	Yes	Work continues to support the Melbourne Storm partnership and provide opportunities for local business to get involved with the brand. There is a focus to use these opportunities and the partnership to provide additional game day services such as corporate food and beverage and sponsorship streams. Work is also being undertaken to provide access to Sunshine Coast Falcons games to increase game day revenue streams.	Community Facilities & Planning
Build and maintain productive working relationships with governments, industry and community bodies	Jul 2015	Jun 2016	100	Yes	Yes	- Continued advocacy for region making projects with State and Federal Government elected representatives and public officials - Meetings conducted with community and industry representatives on key organisation initiatives - Engagement with key stakeholders in development and promotion of business innovation.	Office of the Mayor & Chief Executive Officer

Goal: A public sector leader

Delivering a high performance organisation, supported by good governance and robust decision-making

Outcome and operational activity	Start	Finish	% Complete	On Time	On Budget	Status Commentary	Branch
5.4 Productive, professional partnerships							
Engage with University of Sunshine Coast, TAFE and broader education sector to ensure higher education and training courses include those critical skill sets required by Council in the future	Nov 2015	Jun 2016	100	Yes	Yes	Manager HR has been invited to participate in the Skilling Queenslanders for Work assessment panel. This will improve the profile of council in the grants process and potentially improve the opportunity to attract traineeship funding.	Human Resources