



Sunshine Coast

The Natural Advantage

Regional Economic
Development Strategy
2013-2033

NOTE TO READERS

The Research Compendium to *Sunshine Coast - The Natural Advantage* should be read in conjunction with this Strategy. It provides an overview of some of the key research and evidence base for the goals and priorities in this document and is available online at www.sunshinecoast.qld.gov.au.

Foreword

A Time for Action

The Sunshine Coast is a growing region with enormous potential. Over the past 12 months, the region has considered its economic foundations and future opportunities and decided to take a new path - one which leads to a new economy offering greater prosperity.

Working together, leading business and industry groups and the Sunshine Coast Council have developed *Sunshine Coast – The Natural Advantage: Regional Economic Development Strategy 2013-2033*.

This Strategy represents a first of its kind for the Sunshine Coast. Regional business, industry and council have worked hand-in-hand to guide the development of a new evidence-based economic plan with targeted and measurable actions

which will lead the Sunshine Coast towards a new economy in 2033.

Bold thinking and real action are needed to develop the new economy – one which leverages our region's natural advantages, industry strengths and emerging opportunities, existing expertise and future potential.

The Sunshine Coast is well placed to secure strategic investment in high-value industries to support our 'game changing' infrastructure projects, with an aim of 100,000 jobs in these sectors. The region is also ideally located to attract international business attention, including new export and trade partnerships.

This Strategy is the blueprint for the new economy – which we want to see nearly triple in size by 2033.

There is much to do – and the time to act is now.

Senior representatives of the following stakeholder organisations have collectively and collaboratively contributed to the development of this Strategy. Each organisation commits to support the Strategy and embraces its goals towards securing future economic prosperity for the Sunshine Coast.

We look forward to working with our stakeholders and partners to deliver a bold new economic vision for the Sunshine Coast.



Sunshine Coast
Economic Development
Advisory Board



Executive Summary

The Sunshine Coast is one of Australia's most desirable regions, renowned for its natural attributes and diverse, vibrant communities. Like many regional economies however, the Sunshine Coast has faced a number of challenges in the last five years as a result of volatile global financial conditions.

This has inspired regional leaders to look at new ideas that will deliver a stronger economy for the Sunshine Coast – and create a more prosperous community.

Sunshine Coast – The Natural Advantage: Regional Economic Development Strategy 2013-2033 (the Strategy) provides a 20-year vision and blueprint for sustainable economic growth. Its goals and aspirations encompass – and benefit - all areas of the Sunshine Coast region - from the rural hinterland to its urban coastal areas.

The Strategy has been developed by regional business, industry and local government leaders and informed through valuable contributions from Sunshine Coast residents and community organisations.

The Strategy seeks to ensure the region realises its full potential – with a confident future and as an active participant in the global economy –

which in turn will deliver the lifestyle and opportunities for local residents and businesses alike. To do this, the region will pursue five essential pathways:

1. Leadership, Collaboration and Identity
2. Capital Investment
3. High-Value Industries
4. Local-to-Global Connections
5. Investment in Talent and Skills.

The Strategy aims to strengthen and extend the construction, retail and tourism industries – all of which will remain significant elements of the regional economy for the foreseeable future.

The region will also vigorously seek new investment opportunities associated with seven high-value industries:

- Health and well-being
- Education and research
- Tourism, sport and leisure
- Knowledge industries and professional services
- Agribusiness
- Clean technologies and
- Aviation and aerospace.

All of these industries have the potential to generate higher-paying, enduring employment opportunities on the back of the region's 'game changer' projects: the development of the Sunshine Coast University Hospital and the Maroochydore City Centre; upgrade of the Bruce Highway; and expansion of the Sunshine Coast Airport and the University of the Sunshine Coast.

The Strategy provides a program of action over the next five years to drive progress towards 2033. The program of action will be reviewed annually to ensure it remains on target to deliver a strong, new economy for the Sunshine Coast region.



Contents

A Blueprint for Change	4
Building the New Economy	5
A Vision for the New Economy	6
Pathways to the New Economy	8
Leadership, Collaboration and Identity	12
Capital Investment	14
High-Value Industries	18
Local-to-Global Connections	22
Investment in Talent and Skills	24
Tracking our Progress	26
Five-Year Implementation Plan 2013-2018	28

A 20-year blueprint
for sustainable
economic growth



A Blueprint for Change

During the past 30 years, the Sunshine Coast has undergone extraordinary change. The region has experienced significant population growth and urban development, and now proudly represents a regional economy worth more than \$13 billion.

Recent years have however, revealed the vulnerability of the Sunshine Coast economy to external pressures and the risks this poses for a region with a heavy reliance on population-responsive industries – such as retail and construction - and an entrenched dependency on tourism.

The case for change

The region's current core industries – construction, retail and tourism - presently account for approximately 37% of total employment. Being highly dependent on population growth and visitation, these industries are typically lower value-adding and highly exposed when growth rates and consumer confidence decline.

Like many regional centres, the economic conditions of recent years have inspired the need for change. In that time, the Sunshine Coast region has experienced:

- a slowing of the regional population growth rate since 2007 to below that of the State
- fewer new dwellings required as a result of weaker population growth - meaning fewer new jobs in construction and other related sectors

- a volatility in tourism demand, impacting on new investment in accommodation stock, employment and industry competitiveness
- fluctuating levels of regional unemployment, including high youth unemployment
- average income levels lower than those for south-east Queensland and Queensland as a whole.

Providing a strong blueprint

The Sunshine Coast recognises the need to collaboratively develop and implement a clear and progressive blueprint for economic change.

The region has already commenced delivering foundational projects to support this blueprint for change including new infrastructure, education programs, investment and business development initiatives.

These projects, combined with the strong actions proposed in this strategy, will enable the region to:

- secure high levels of investment and grow enduring employment opportunities
- invest in its communities – and deliver the essential infrastructure and services that communities require
- preserve the lifestyle and environment that is so highly valued on the Sunshine Coast.

Learning from the Past to Chart the Future

The Sunshine Coast economy was built on the back of its natural resources. From the first European settlement in the 1850s, a cattle and timber based economy gradually expanded with the introduction of agriculture and sugarcane. An economy that had a clear focus on servicing external markets developed and by 1947, the population had reached 27,000 people.

A development boom in the 1960s and 1970s helped the Sunshine Coast expand as a holiday destination. Rapid growth occurred from the 1980s with the population more than doubling in 20 years from 118,000 in 1986 to 287,000 in 2006. The economy has since evolved to one that is dominated by the tourism, construction and retail sectors - focused on meeting the consumption needs of the existing community.

During the past 10 years, the Sunshine Coast economy has continued to evolve. While in the last four years the region has seen a flattening of tourism demand, a decline in some core industries and declining rates of population growth, it has also seen growth in new industries such as education, healthcare and professional services.



Building the New Economy

The New Economy for the Sunshine Coast will be responsive to national and global demand, with high-value employment and investment opportunities.

Moving towards 2033, the Sunshine Coast will take bold steps and chart a new direction.

That direction is one that respects and nurtures the region's values and authenticity, but looks beyond its horizons and seeks to establish the region as part of the global community.

To build wealth and prosperity, the region will shift its focus from responding primarily to its own consumption to providing goods and services that respond to the demands of both the local and other economies.

This will:

- afford greater stability to the regional economy in terms of a broader industry and investment base
- generate investor confidence that the region and business are geared to respond to demand from a wider market place and
- provide the employment opportunities locally and enable the region to acquire the talent and skills to respond to the workforce demands of the New Economy.

At the core of this change will be achieving the sustainability of the region's economy, community, environment and lifestyle.

These objectives go hand-in-hand.

Clear objectives and priorities will help to move the region from a population-focused (or consumption-oriented) economy to one that is responsive to national and global demand, with enduring employment and high-value investment opportunities.

The New Economy will be built on:

- **strong leadership** embracing collaboration, agility and a determination to succeed
- the **essential infrastructure** to support growth and competitiveness
- investment in **high-value industries** that generate enduring employment
- a focus beyond the Sunshine Coast's boundaries to these **domestic and global markets** where the region has a clear competitive advantage
- the **talent and skills** of its workforce and the contribution of community members.

Building on solid foundations

The region will embark on this program of change with some strong foundations, valuable assets and a suite of opportunities, including current infrastructure commitments and emerging investments in some of its high-value industries.

The Sunshine Coast is already recognised for offering an outstanding lifestyle and environment, supported by first-class environmental credentials.

A fresh approach and clear economic priorities will enable the region to also be recognised as a place that embraces investment, where business can succeed and things get done - and where government and industry share common goals.

Industry, business and government are unanimous in their view that the region must work together – to provide the leadership, direction and settings to deliver a new economy.

Leadership, collaboration and partnership are the cornerstone of this strategy and are essential for the region to secure a prosperous future.

The Vision for the New Economy

Sunshine Coast - The Natural Advantage

In 2033, the Sunshine Coast is a prosperous, high-value economy of choice for business, investment and employment – while offering an enviable lifestyle and environment.

The vision for the New Economy will be achieved:

By expanding the core

The Sunshine Coast will strengthen and extend the traditional construction, retail and tourism industries by securing the region's infrastructure priorities and significantly enhancing the region's attractiveness to investors – existing, new and home-grown.

While small business will remain at the core of the economy, the region will attract a greater number of larger organisations - enhancing career opportunities for residents no matter where they live in the region and strengthening the foundations of the economy.

The region will place a high value on entrepreneurship, talent and creativity, technology and innovative business practice. Increased access to worthwhile education and employment opportunities will be realised.

By seizing new opportunities

The Sunshine Coast will exploit opportunities to secure investment to build high-value industries - health and well-being; education and research; knowledge industries and professional services; tourism, sport and leisure; agribusiness; aviation and aerospace; and clean technologies.

The region will take full advantage of an expanded tertiary education sector, the opportunities provided by access to broadband and digital technologies, its proximity to Brisbane and export facilities and the accessibility of its own international airport.

The region will embrace opportunities which increase the wealth of the region and its residents and will have capitalised on both traditional and innovative investment solutions to deliver infrastructure of regional significance.

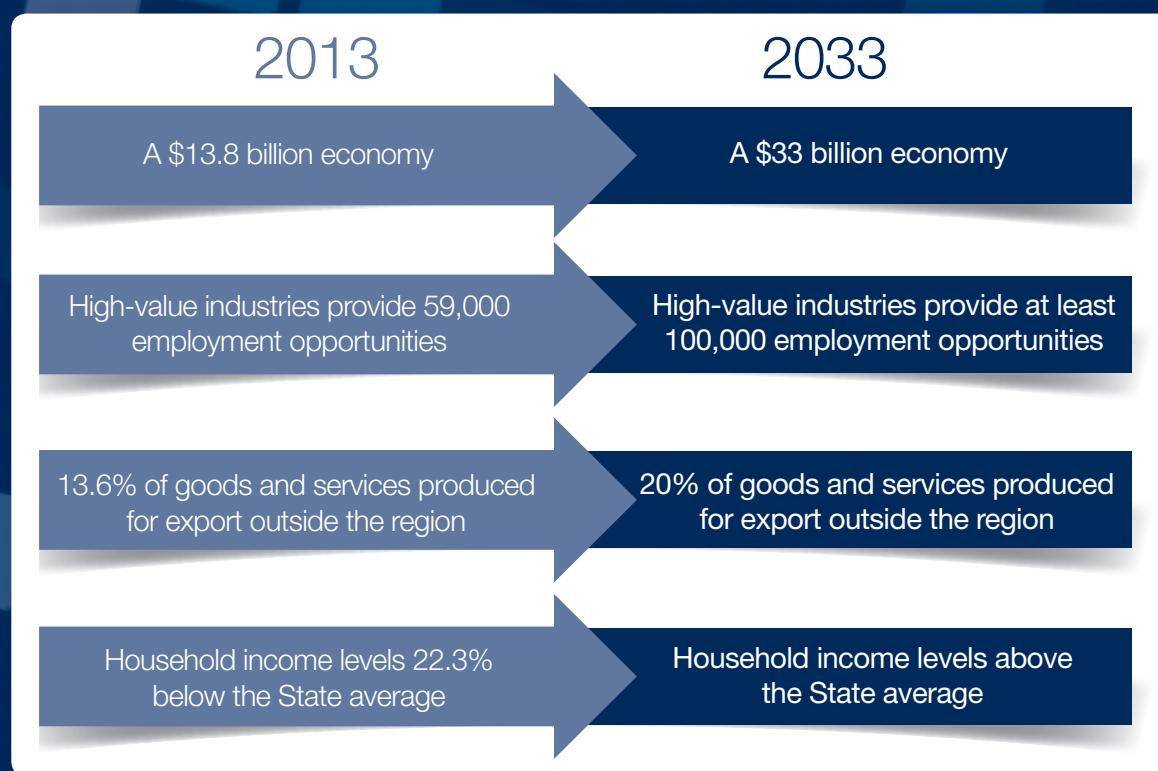
By changing the game

The Sunshine Coast will have an expanded outlook and position business, industry and its residents as part of a global community. The region will be recognised widely - not only for its natural beauty - but also as one of Australia's most successful investment locations and its ability to harness new ideas and technologies to generate new opportunities.

The region's success will be based on its responsiveness to national and global markets - to strengthen the tourism, retail and construction industries and grow new opportunities in areas including education and research, combatting preventable illness, niche food production, and clean technologies.

The New Economy will be less reliant on local consumption and generate wealth through export, high-value industries and new investment. The region's infrastructure will support both its participation in the global economy and the needs of the local community.

Goals for the New Economy



The New Economy will generate wealth through export and new investment in high-value industries

Pathways to the New Economy

Features of the New Economy

The New Economy will be guided by strong regional leadership and collaboration by business, industry and government which will champion and promote the region's competitive strengths. The local regulatory environment will also encourage investment and business success.

The New Economy will emerge on the back of major infrastructure investments - the delivery of the new Sunshine Coast University Hospital, an international airport, a new city centre in Maroochydore, expansion of the University of the Sunshine Coast and the upgrade of the Bruce Highway. These investments will provide a significant boost to the construction and retail sectors and will help encourage new investment and enduring employment in high value industries – particularly health

and well-being; education and research; knowledge industries and professional services; tourism, sport and leisure; aviation and aerospace; agribusiness; and clean technologies. This investment and industry growth will strengthen the economy right across the region – from the rural hinterland to the urban coastal areas.

The New Economy will reinforce the investment potential and value of the Sunshine Coast – not only in traditional industries such as construction, retail and tourism, but also in emerging and high-value industries that will in turn shape the population that is attracted to live and work in the region.

The New Economy will be fully engaged with national and international markets – particularly the high-growth economies in Asia. Our

strengths in world-class health and medical services, education, clean technologies and niche tourism and food production will enable the region to respond to the emerging needs of national and global markets.

The New Economy will strengthen and shape our future community. A nationally recognised education and training sector will provide the education and learning opportunities that respond to the skill needs of high-value industries and to the career and development needs of our residents. New investment and infrastructure will help the region to attract and grow a clever, productive and diverse population and enable the people who live here to pursue a worthwhile career locally.



Transitions to the New Economy

To build a new economy that is resilient and globally competitive, the region needs to change many of its current characteristics:

Current Economy	New Economy
Reliant on population growth	Built on investment and employment opportunities
Narrow, population-driven industry base	Higher-value, broadened industry base
Predominantly small business base	Diverse mix of small-to-large businesses
Lifestyle business culture	Growth-oriented, pro-business culture
Local market consumption focus	Demand-driven economy responsive to national and global markets
Lifestyle tourism identity	Recognised, competitive investment location
Concentration of low-value adding employment	Increased, high-value employment options
Low retention and attraction rates for skilled and productive workers	High retention and attraction rates of talent and skills
Low community participation in economic development activities	A community which is engaged with, and embraces, worthwhile economic development

Drivers of the Transition to the New Economy

A number of clear opportunities will help achieve the transitions from where the Sunshine Coast is now to a new economy over the next 20 years.

1. Target large-scale investment in regionally significant infrastructure
2. Develop new employment and supply opportunities for local business arising from major projects
3. Create flow-on local demand for innovative professional services and knowledge-based solutions
4. Deliver business development and investment opportunities associated with the delivery of major projects
5. Respond to demand from both within and outside the region for health, wellness, digital, education, training services and food product
6. Foster growth in emerging business and industry sectors and respond to changing global consumption patterns
7. Pursue innovative and clean technologies
8. Expand aviation and aerospace services.

Critical Pathways to Deliver the New Economy

With change required across the economy, there are five essential pathways that need to be pursued to create the New Economy. These pathways – or enablers of economic change – guide the actions the region will take over the next 20 years.

- 1 Leadership, Collaboration and Identity
- 2 Capital Investment
- 3 High-Value Industries
- 4 Local-to-Global Connections
- 5 Investment in Talent and Skills



*Artist's impression of
Australia's only greenfield
city centre development at
Maroochydore*

A \$33 billion economy

High-value industries provide at least **100,000** employment opportunities

20% of goods and services produced for **export** outside the region

The New Economy

Household **income** levels above the State average

Pathways

Leadership, Collaboration and Identity

Capital Investment

High-Value Industries

Local-to-Global Connections

Investment in Talent and Skills

Priorities

- Strong economic leadership and collaboration by government, business and industry.
- A recognised, competitive regional identity.

- Securing investment in the region's infrastructure priorities.
- Maximising the value to the region of key economic infrastructure.

- Attracting and developing high-value industries.
- Providing a regulatory environment that encourages investment and growth.
- Promoting innovation, research and digital participation.

- Positioning the Sunshine Coast in key national and global markets as a competitive source of high-demand goods and services.
- Developing export-ready businesses and market-responsive industries.

- Attracting and retaining skilled workers to support the growth of high-value industries.
- A regional education and training system geared to the demands of the New Economy.

Leadership, Collaboration and Identity

Strong economic leadership and collaboration by government, business and industry

Delivering the New Economy for the Sunshine Coast requires the commitment, leadership and collaborative efforts of regional business, industry, community organisations and all levels of government.

Regional leaders will play a key role in building the perception, understanding and reputation of the region. Collaboration and partnerships between regional business and industry groups and government will be critical in conveying a coherent and united view of the Sunshine Coast and its competitive advantages.

Regional leaders will champion the direction for the New Economy and work collectively to advance the vision for the future.

This will involve both showcasing the strengths and competitiveness of the region and working proactively to address any impediments to delivering a new economy. This includes ensuring the region's planning frameworks and regulatory regimes support the Strategy's goals and priorities.

Regional leaders will forge strong and enduring relationships with domestic and global partners as well as with government and industry partners in Brisbane, south-east Queensland

and nationally. Cultivating robust and mature relationships with these parties is vital to build awareness of the region's priorities and opportunities and secure investment to deliver the foundations of the New Economy. Partnerships and synergies will be pursued between the region and all levels of government – state, federal and other local authorities.

A regional economic leadership board will be established as the key vehicle to guide the region's transition to the New Economy and to monitor its progress. This board will also provide a platform to support the emergence of the next generation of regional business and community leaders.

Priority actions in the Strategy will be led by partnership groups working with clear responsibilities and timelines for action.

“Strong regional leadership, solid partnerships and the advancement of a shared vision are the cornerstone of the New Economy.”

Greg Livingstone - Chair, Sunshine Coast Economic Development Advisory Board



The graphic features a large green checkmark icon on the left, followed by the text "Actions for 2013-2018" in white. Below the graphic is a numbered list of five actions:

- 1 Establish and support a regional economic leadership board to guide the transitions to, and build the identity of, the New Economy.
- 2 Identify and mentor potential business and community leaders.
- 3 Support business excellence through highly competitive award and recognition programs.
- 4 Report annually to the community on the delivery of the actions contained in the Strategy.
- 5 Incorporate the principles and priorities of the Strategy into the Sunshine Coast Planning Scheme.

A recognised, competitive regional identity

The Sunshine Coast has a widely recognised brand built on its coastal and hinterland lifestyle and pristine natural environment. While retaining these qualities is important, the New Economy requires a much broader identity.

A new competitive and dynamic economic identity will challenge commonly held perceptions of the Sunshine Coast as being solely a lifestyle or tourism destination. It will add to this picture and reveal exciting new investment opportunities.

A new regional economic identity will:

- be aligned with the **vision for the New Economy**
- clearly articulate the region's **competitive strengths**, values and attributes
- help forge trade and investment links with **domestic and global markets**.

Regional leaders will drive the creation of this identity.

A greater awareness across wider markets of the Sunshine Coast as a high-value investment location will help build greater resilience and opportunities for the tourism, leisure and local construction and retail industries.

The region's competitive identity will capture the liveability of the region and demonstrate its accessibility to different cultures and the availability of unique experiences.

The new regional economic identity will also highlight the importance of developing national and global partnerships and a diversity of business and cultural outcomes.

Promoting a new identity to local, domestic and global markets will be a priority. Equally as important will be ensuring business, industry and government representatives in the region are supported to advocate, represent and promote the vision and competitive strengths of the region.



Actions for 2013-2018

- 1 Develop a new regional brand that embodies the vision for the New Economy.
- 2 Adopt a targeted program and approach to promoting the region's competitive advantages to potential investors and priority markets.
- 3 Establish a Sunshine Coast ambassadorial program – utilising local identities, business leaders and international students to promote the region.



Capital Investment

Securing investment in the region's infrastructure priorities

When compared with similar (and some smaller) regions, the Sunshine Coast has a significant deficit in key economic infrastructure.

This can be partly attributed to:

- the impacts of the global economic downturn since 2008
- a lack of investment in regional infrastructure by successive state and federal governments
- constricted financing policies of the major commercial lenders, and
- low levels of private investor confidence in the region.

Most notably, the Sunshine Coast is experiencing existing shortfalls – given current and projected population levels - in tourism, digital, transport and community infrastructure. The risk posed by ageing tourism infrastructure alone (including hotels and visitor attractions) - coupled with limited private investment in accommodation stock - is substantial.

The upgrading of transport infrastructure and key transport links is required not only to meet future population needs but also to support high-value industry growth and investment on the Sunshine Coast.

Delivering on the region's infrastructure priorities will however, necessitate the identification and adoption of different funding models to those previously pursued at a regional level.

"Delivering 'game changer' projects will have a transformational effect on business, employment and investment growth."

Peter Bolton-Hall - Sunshine Coast Chair, Property Council of Australia

Securing both private and public sector investment in regional infrastructure is a key priority to achieve future prosperity and to attract investment in high-value industries to build the New Economy.

Attracting this investment will also drive significant opportunities to grow and enhance the region's traditional construction, retail and tourism industry base.

Future infrastructure investment priorities must be carefully identified and targeted to deliver significant economic and community benefits to the region as a whole.

Of particular significance to all elements of the New Economy are the 'game changer' projects which are predicted to have transformational effects on business, employment and investment growth – and the economy overall.

Actions for 2013-2018

1 Identify alternative funding models for the expansion of the Sunshine Coast Airport and the development of the Maroochydore City Centre and address impediments to securing investment in these projects.

2 Seek a firm financial and delivery commitment from the federal and state governments to the expansion of the Bruce Highway from Caboolture to the Sunshine Coast and future transport solutions.

3 Develop a Regional Investment Prospectus for national and global markets to profile the infrastructure and commercial investment opportunities in the region.

4 Identify alternative funding sources, both institutional and offshore, to stimulate capital investment in the region.

5 Aggressively market the investment opportunities in the 'game changer' projects and secure investment partners.

The Game Changer Projects



The Sunshine Coast University Hospital and adjacent health and medical precinct at Kawana.

A new **city centre** in Maroochydore to provide a commercial, civic and entertainment city heart for the region.



An expanded **Sunshine Coast Airport** to provide a domestic and international gateway to the region.

An expanded **University of the Sunshine Coast** catering for a larger student population and meeting workforce demand that will be generated by other 'game changer' projects.



Upgrade of the **Bruce Highway** from Caboolture to the Sunshine Coast to improve accessibility and connectivity with south-east Queensland and international port facilities.

Capital Investment Cont.

Maximising the value to the region of key economic infrastructure

Over the next decade, the 'game changers' will transform the Sunshine Coast economy, its employment base and its investment potential. These projects collectively equate to a minimum direct investment of over \$3 billion in the regional economy - but have the capacity to leverage associated investment of nearly double this amount.

The associated investment, supply chains, enabling industries and new employment and skills demand generated from these projects will provide the transformative value and opportunities to the region.

The **Sunshine Coast University Hospital** (SCUH) for example, will provide leading-edge research facilities and professional services and provide an attractant for allied professional services to co-locate in the region. The facilities and services offered via SCUH and the broader Oceanside Kawana Health Precinct will enable the region to respond to both domestic and global demand for health and well-being services, particularly in the area of chronic disease prevention.

The specialist research capabilities of SCUH will further assist the region in establishing an international reputation and alliances and deliver careers and services not presently available.

An expanded **Sunshine Coast Airport**, with international capability, offers a suite of opportunities for tapping directly into a global tourist market including numerous international events. It will also provide the platform for a significant aviation and aerospace industry hub

and play a contributory role in the formation of a south-east Queensland airport cluster, capable of servicing current and predicted growth in demand for passenger and freight services.

This provides a new - and direct - international business and tourism gateway to the region, facilitating connectivity with international markets, greater visitation and wider exposure to potential investors in the new economy.

The region will move aggressively to secure the transformative value from these projects – providing a compelling investment proposition that maximises certainty for new investors and provides the region with a competitive edge over other locations.

A key plank in achieving this investment is the establishment of Priority Investment Areas surrounding and adjacent to relevant 'game changer' projects. Priority Investment Areas will afford highly competitive conditions to attract early, worthwhile investment in these locations – which in turn will provide a stimulus for activity in the region's traditional construction and retail industries.

The investment focus associated with these projects will place an emphasis on high-value industries that provide more enduring employment opportunities and higher remuneration levels.



1 Establish Priority Investment Areas associated with 'game changer' projects - with each area offering development conditions that are directed primarily at facilitating appropriate commercial investment outcomes.

2 Clarify and map the supply chains for each of the 'game changer' projects and identify gaps and opportunities for local business supply and priorities for new investment.

3 Establish and develop the research capability and reputation of the Sunshine Coast University Hospital and, once developed, profile this to targeted national and global markets.

4 Work with telecommunications providers to ensure the delivery of world-class broadband infrastructure and services, with a specific focus on 'game changer' project locations.

5 In partnership with the Queensland Government, investigate a south-east Queensland airports strategy to better enable tourism and business connectivity to the region.

Unprecedented Opportunities

- Australia's **newest international airport** delivering an expanded international gateway by 2020.
- Australia's first new – not replacement - **hospital development** for more than 20 years.
- Australia's **only greenfield CBD** development at Maroochydore.
- **\$54 million** to expand the University of the Sunshine Coast which is consistently ranked among Australia's top universities for the standard of student experience.



High-Value Industries

Attracting and developing high-value industries

Delivering the region's 'game changers' provides the opportunity to expand its industry base.

Attracting and developing high-value industries is a critical building block for the New Economy.

High-value industries have the potential to generate a range of enduring career opportunities and higher-paying jobs for the local community. Many are also regarded as 'clever' industries which attract a workforce with high levels of knowledge and skills and generate unique intellectual property with significant commercial value.

Many of these industries also produce the goods and services that are predicted to be in high demand from a number of large international markets.

The high-value industries that the region will pursue present the greatest potential for success in the new economy, leverage off major capital investments and, in many cases, can develop from an existing capability in the region. The scope of the high-value industries and targeted areas for development will be detailed in individual industry and investment plans.

Industries that will feature significantly in the New Economy are:

- **Health and well-being** – comprising health, medical and specialist wellness services supported by clinicians, researchers and ancillary businesses - is

predicted to double its share of the employment market by 2033 and continue to be the region's largest employer.

- **Education and research** – will expand on the back of significant existing infrastructure investments and demand for quality teaching services and research expertise - and is predicted to become the region's second largest employer by 2033.
- **Tourism, sport and leisure** – will remain a significant feature of the regional economy and authentic characteristic of the region – underpinned by a strong regional reputation for staging both international and home-grown events.
- **Knowledge industries and professional services** – comprising a diverse range of creative, knowledge, digital, technology and professional services - are critical enablers of the other high-value industries and will grow in response to demand generated by the 'game changer' capital projects and from international markets.
- **Agribusiness** – focusing on niche food and beverage product and value-adding production – which has a strong foundation in the region and is a key part of the economic future of the hinterland communities. This sector will expand in response to burgeoning national and global demand a clean and safe food supply.

- **Aviation and aerospace** – for which the region is already gaining a reputation and with further growth predicted on the back of the expansion of the Sunshine Coast Airport. Growth opportunities are forecast predominantly in the areas of passenger services, helicopter engineering, advanced pilot training, aircraft engineering training, maintenance repair and overhaul and knowledge-based aviation technology.
- **Clean technologies** – in which the region is gaining a national reputation and which will expand in response to forecast national and global demand for technologies and solutions that avoid, reduce or remediate environmental impacts.



7 High-Value Industries

Characteristics of High-Value Industries

- An established or existing capability in the region which provides a competitive foundation for significant investment growth
- Recognised high-level industry capabilities or specialist offerings in the marketplace
- Strong potential for growth emanating from 'game changer' projects
- Capacity to generate flow-on economic opportunities, eg. in the supply chain, for broader business, industry and community benefit on the Sunshine Coast
- Capacity to generate high-value employment - characterised as durable in fluctuating economic conditions and generally offering higher income levels
- Capacity to respond in a sustained manner to market demand from outside the region.

Health and well-being

Health, medical and specialist wellness services supported by clinicians, researchers and ancillary businesses



Education and research

Quality education and training products and services, research expertise, and expanded education and research facilities



Tourism, sport and leisure

Unique and world-class tourism, sport, major event and leisure experiences and products



Knowledge industries and professional services

Diverse range of creative, knowledge, digital, technology and professional services and industries



Agribusiness

Niche food and beverage product and value-adding production in a clean environment



Aviation and aerospace

Aviation passenger services, helicopter engineering, advanced pilot training, aircraft engineering training, maintenance repair and overhaul and knowledge-based aviation technology



Clean technologies

Innovative technologies, products, services and processes that avoid, reduce or remediate negative environmental impacts



“High-value industries have the greatest potential to generate enduring career opportunities and higher-paying jobs for the local community.”

Gwyn Jarrott - Director, Sunshine Coast Business Council

Providing a regulatory environment that encourages investment and growth

The New Economy – based on attracting and expanding investment in high-value industries – will only be achieved through the creation of an investment-friendly regulatory environment.

By offering an investment location that understands commercial realities, can respond quickly to worthwhile proposals and is not overburdened with unnecessary regulatory hurdles, the region can secure a competitive edge over other locations in attracting high-value industries.

The first step is the recognition of a defined Enterprise Corridor - stretching primarily along the coastal strip from north of the Sunshine Coast Airport to Caloundra South and bounded to the west by the Bruce Highway.

The Enterprise Corridor will represent the key area for commercial and residential growth over the next 20 years and provide the location for many of the high-value industries to establish, expand and mature.

Within the Enterprise Corridor, the regulatory settings in appropriately designated areas (including in the Priority Investment Areas associated with the ‘game changer’ projects) will be based primarily on core economic considerations.

Flexibility will be the underlying principle that will guide the regulatory

settings in appropriately designated areas in the Enterprise Corridor. Market conditions will be a driver of the nature and scale of development in these areas.

Development assessment levels will be geared to stimulate investor interest and confidence and unnecessary layers of prescription (such as detailed design elements and non-viable site requirements) will be removed from local regulatory instruments relating to these areas in the Enterprise Corridor.

Similar principles will apply to those major activity centres that are located outside the Enterprise Corridor.

Enhancing the connectivity between urban centres in the Enterprise Corridor will also be essential to

support future investment and planning prospects. Thorough planning for future transport needs within the Enterprise Corridor – and across the region more broadly – will be a key priority for all levels of government.

Investment in certain high-value industries – such as agribusiness and niche tourism and leisure experiences – will necessarily occur outside the Enterprise Corridor. Local regulatory settings will reflect the needs and characteristics of these industries to facilitate new investment to enable the region to position itself as a global supplier of niche food and beverage products and rural and eco-tourism experiences.

Actions for 2013-2018

- 1** Establish the Enterprise Corridor in the Sunshine Coast Planning Scheme, with development requirements in appropriately designated areas to be based on strong commercial investment principles.
- 2** Identify and preserve future priority public transport corridors to connect major business, tourism, education and population centres within the Enterprise Corridor.
- 3** Ensure local regulatory fees and charges relating to development of high-value industries remain at the forefront of contestability with those of other regions in Queensland and the east coast of Australia.
- 4** Ensure the regulatory settings outside the Enterprise Corridor do not unduly inhibit or constrain investment in agribusiness and niche tourism and leisure experiences.



Promoting innovation, research and digital participation

Innovation is critical to growing world-class businesses. According to the Department of Industry, Innovation, Science and Research (2011), innovative businesses are:

- twice as likely to increase productivity
- 41% more likely to increase profitability
- twice as likely to export, and
- up to four times more likely to increase employment.

Research also indicates that highly digitally-engaged small businesses are:

- two times more likely to be growing revenue
- likely to earn two times more revenue per employee than those with low engagement and
- four times more likely to be hiring than those with low digital engagement.

The creation of an entrepreneurial culture in the region will foster more innovative businesses, product development and employment

growth. Similarly, the deployment of new and enabling technologies, including digital solutions, will support innovation and transformation across high-value industry sectors.

Business and industry will be actively encouraged to embrace new technologies, including digital and broadband, in order to expand their markets and compete nationally and globally.

The capacity building of business, including existing and new businesses across the region, is a critical part of this process.

World-class research also holds the key to addressing challenges such as increasing industry innovation and productivity improvement. Productive research partnerships between the higher education sector and industry can provide the confidence, evidence and foundations to innovate and turn research into commercial products and services (Australian Government, 2013).

To this end, the region will work to establish strong linkages between Sunshine Coast businesses and research institutions to support high-value industry innovation and development.



1 Develop and implement a Digital Economy Participation Plan for business and industry.

2 Support targeted professional mentoring, entrepreneur and angel investor programs.

3 Develop innovation, best practice and business skills for existing and new regional business, including rural and hinterland businesses, to increase their sustainability.

4 Increase links and collaboration between research institutions, business and industry in the region.

Local-to-Global Connections

Positioning the Sunshine Coast in key national and global markets as a competitive source of high-demand goods and services

To achieve a quantum shift in investment, employment, infrastructure provision and community prosperity, the region must adjust its focus to respond to external demand – to introduce new wealth and new careers.

Increasing the region's connectivity to national and global markets will not only strengthen its business base, but will also develop a wider brand recognition of all the Sunshine Coast has to offer.

Growing the region's domestic markets and international export and investment base will require a clear and focussed approach with all levels of government to ensure productive relationships and connections are established and maintained. These relationships will require considerable time to establish and grow.

Markets that offer the best prospects for success will be pursued. Brisbane and the southern capitals are logical domestic markets for the Sunshine Coast. On a global stage, the high-growth Asian markets offer potential opportunities for valuable and recurring trade and export in areas of established capability for the region. These include tourism opportunities, food exports, and education and research services.

In the context of Asia, the region has an established historical connection

with Xiamen in China. This relationship will shift from a focus on cultural exchange to a focus on areas of economic mutual interest. Other valuable gateways for the Sunshine Coast to gain access to lucrative China trade and investment markets will also be pursued.



- 1** Create a regional network and inventory of existing international expertise and relationships to help forge stronger commercial linkages outside the region and leverage new business, trade, clients and public and private investment.
- 2** Establish an annual program of business and export missions – led by Council – to grow awareness of the region's products and services and investment opportunities.
- 3** Ensure Queensland Government Trade Commissioners have access to up-to-date information on the strengths and competitiveness of the Sunshine Coast.

“Connecting the Sunshine Coast with domestic and international markets is a vital link in building the New Economy.”

Bill Darby – Executive Member, CCIQ-Sunshine Coast and Chair, Caloundra Chamber of Commerce (Tourism and Events).

Developing export-ready businesses and market-responsive industries

Targeted actions to expand the Sunshine Coast's domestic markets and international export and investment base will help strengthen the region's business foundations and local employment opportunities.

The Federal Government's White Paper, *Australia in the Asian Century*, indicates strong Asian demand for Australia's natural resources and education, tourism and agriculture products and services.

The Sunshine Coast already has particular industry strengths – in education and tourism and an emerging capability in niche food products – that are in line with key focus areas identified by federal and state governments for export development.



The Sunshine Coast is well placed to capitalise on these opportunities and exploit its current advantages. Direct action to generate an appropriate mix of export-ready businesses and market-responsive industries will occur to better enable regional businesses to respond successfully to domestic and global demand.

A Sunshine Coast International Business Development Program has been developed to enable the region to build its competitive strengths in a global market place. This program will primarily focus on expanding the breadth of Sunshine Coast businesses that have the potential to access trade and export opportunities.

Engaging with wider markets has the potential to strengthen business resilience, generate wealth and lead to new employment opportunities for the local community.

Actions for 2013-2018

- 1** Support specific regional market development and export programs and access to trade and investment networks, advice and opportunities.
- 2** Promote the capabilities, products and services of the region's export-ready businesses and suppliers to key markets.
- 3** Pursue government support programs, and link with government agencies with an in-market presence in target markets, to assist Sunshine Coast businesses to enter new markets nationally and globally.

Investment in Talent and Skills

Attracting and retaining skilled workers to support the growth of high-value industries

The Sunshine Coast industry structure is expected to change significantly in the next two decades - with the top growth industries predicted to include healthcare and social assistance; education and training; and professional services.

Research indicates that labour demand for professionals will be strong over the next 20 years, followed by community and personal service workers and managers. Registered nurses and electricians are expected to increase their share of employment as well as primary and secondary school teachers. Retail sales assistants and managers are expected to remain the most common occupations in the region, but their share of total employment is projected to decline (Deloitte Access Economics, May 2013).

While the regional population continues to grow, the demographic profile underpinning this growth needs to change to support the demands of the New Economy.

The ageing population and under representation of 20 to 39 year olds has many implications for regional workforce participation and productivity. The Sunshine Coast's relatively high unemployment levels and comparatively low workforce participation coupled with the

demographic profile outlined above, needs to adjust to position the region to provide an appropriate workforce to meet future economic demand.

The region will focus on developing and attracting a workforce with the skills and expertise to meet the demands of the New Economy.

The region will nurture entrepreneurial talent through the Innovation Centre Sunshine Coast and support skills and mentoring programs which respond to the demand of high-value industries and 'game changer' projects. The experience and expertise of the older resident population and existing professionals will be utilised in these programs as important community contributions to the economy.

The region will also promote options to attract skilled migrants through federal and state government programs to provide specialist skills and business expertise.

Government, industry and business will work collaboratively on innovative measures to retain skills and talent within the region by:

- ensuring community awareness of local opportunities and
- maximising local participation in education, training and industry skills programs that are targeted at supporting the demands of 'game changer' projects and high-value industries.



- 1 Seek a commitment from the Federal Government to regularly monitor skills and labour shortages (and ensure workforce gaps and early solutions are identified) for high-value industries and 'game changer' projects.
- 2 Develop migration program options to enhance the skills and business needs of the region in conjunction with federal and state government agencies.
- 3 Leverage opportunities in Asia and other key markets to increase the intake of international students in tertiary, technical and secondary schools.



A regional education and training system geared to the demands of the New Economy

Improving education and training options through industry-specific courses and programs - as well as promoting career pathways and links between formal education, skills development and work - are foundational ingredients for economic growth.

The region's education and training sector is currently equipped with the facilities and capabilities to provide a range of regional training and career planning activities to boost the foundations of the Sunshine Coast's labour force and economy.

Work will occur to recalibrate aspects of the education and training sector's offerings to ensure these are clearly targeted at addressing critical gaps in the region's workforce profile. This will also assist in developing viable options for local and meaningful career pathways within the region.

All regional education and training sector participants - including tertiary, vocational education and training and schools – play a part in providing the skilled and qualified workforce to meet the needs of 'game changer' projects and high-value industries.

"A highly skilled workforce is essential for the transition to the New Economy. It is equally important in attracting capital investment in 'game changer' projects and growing high-value industries".

Professor Mike Hefferan – Pro Vice Chancellor (Engagement) and Professor, Property and Development, University of the Sunshine Coast.

A Regional Education and Training Project will not only seek to better coordinate and advance the regional education sector, but will also look at key issues such as the loss of talent to Brisbane and other areas.

The education and training sector will also play a key role in promoting leadership and the skilling of the future workforce.

To support future growth, the region will focus on developing its education and training reputation beyond the region and strengthening relationships with all levels of government to support the leveraging of current and planned Commonwealth and State investment.



1 Implement the Regional Education and Training Project to ensure collaboration between the region's education and training sectors to improve educational access, relevancy and outcomes in support of a future skilled workforce.

2 Develop skills and training programs, through education providers and federal skills initiatives, designed to meet projected industry skills shortage needs.

3 Raise awareness in the middle phase of schooling (Years 8-10) of local career options and associated skills requirements.

Tracking our Progress

Aspirational Goals

The Strategy presents aspirational goals for a new economy in 2033, namely:

- **A \$33 billion economy** (based on gross regional product)
- **High-value industries contribute at least 100,000 employment opportunities**
- **20% of goods and services produced for export outside the region**
- **Household income levels above the State average.**

Progress towards achieving each of these goals will be tracked over time using credible and independent agencies including the Australian Bureau of Statistics.

These goals present a strong indication of the value added to the economy – over time - as a result

of actions to strengthen economic resilience, such as investment in industries and projects that are responsive to the demand of national and global markets. These actions are presented in the Five-Year Implementation Plan 2013-2018.

Priority Actions for Year 1

Six key actions have been identified as the top Strategy priorities for Year 1 of the Five-Year Implementation Plan 2013-2018. They are the key projects to kick-start the transition to the New Economy and are the precursors to the majority of other actions.

1. Establish and support a regional economic leadership board to guide the transitions to, and build the identity of the New Economy
2. Incorporate the principles and priorities of the Strategy into the Sunshine Coast Planning Scheme.
3. Develop a new regional brand that embodies the vision for the New Economy.
4. Develop a Regional Investment Prospectus for national and global markets to profile the infrastructure and commercial investment opportunities in the region.
5. Commence the development of and aggressively implement industry and investment plans for each of the high-value industries - focussing on addressing impediments to growth, supply chains, market opportunities and the identification of key investment targets.
6. Implement the Regional Education and Training Project to ensure collaboration between the region's education and training sectors to improve educational access, relevancy and outcomes in support of a future skilled workforce.

Nine other key projects are planned for implementation in Year 1 of the Strategy. Further details of these and the remaining actions scheduled are contained in the following Five-Year Implementation Plan 2013-2018.



Headline Projects Already in Progress

The Sunshine Coast is already laying the foundations for the New Economy through a number of headline initiatives. These foundational projects place the region on a sound footing to generate investment and economic growth and work towards achieving the region's aspirational goals in 2033.

Headline projects and activities include the:

- **commencement of the \$1.8 billion Sunshine Coast University Hospital**, the development of the new Sunshine Coast University Private Hospital, and the planned development of the Oceanside Kawana Health Precinct adjacent to both hospitals
- **declaration of the Maroochydore City Centre as a Priority Development Area** under the *Economic Development Act 2012*, which will streamline the planning and development process and help provide greater certainty to future investment in the city centre
- **roll-out of the region's Major and Regional Events Strategy** to better position the Sunshine Coast as one of Australia's premier regional event destinations
- **delivery of the region's new Rural Futures Strategy** to strengthen and enhance the hinterland and rural areas of the Sunshine Coast
- **introduction of the region's first International Business Development Program** as the platform to grow export and investment opportunities for the region.
- **introduction of a Build it and Benefit Scheme** that offers targeted reductions in infrastructure charges making it easier, more efficient and less costly to do business
- an investment by the Commonwealth of **\$54 million in the University of the Sunshine Coast** (USC) to boost learning and teaching in two critical fields of nursing and allied health and engineering and related programs – which is expected to increase student numbers by 10 to 15 per cent annually. \$5.5 million of Commonwealth funding over three years will also be used by the USC to boost research capacity building by working with partner universities.

Bold thinking and real action will develop the New Economy

Five-Year Implementation Plan

Delivering the Plan

The delivery of this plan will be overseen and monitored by a regional economic leadership board that will build on the partnerships that have already been established between business, industry and Council in developing this Strategy.

The key role of this board will be to: ensure there is a rigorous focus on implementation of the actions in this Strategy; and through the specialist expertise of its membership, bring critical advice and intelligence to the region (particularly in relation to capital raising and global financial markets) to inform, guide and enable delivery of specific actions.

This board will also oversee the development of an annual report to the Sunshine Coast community on overall implementation progress and in doing so, include recommendations for any amendments to the Implementation Plan that it may consider necessary to accommodate changes in economic

conditions and/or unforeseen implementation issues.

In relation to the development and delivery of high-value industry and investment plans (which is a key action of this Strategy) there will be a need for a clear brief, timetable and defined milestones for each plan. This work will be overseen by a specialist taskforce, with appropriate skills, expertise and resources.

Accountability for the delivery of individual actions in the plan resides with the organisation that (in each case) is assigned lead responsibility in the implementation table below. Partners for each action are expected to provide input, specialist advice and information, contacts and linkages to enable the delivery of the specific action – and to proactively advocate to other parties (where necessary and required) to progress delivery.

Timeframes:

- Year 1 commences 1 October 2013 and concludes on 30 June 2014.
- Years 2 to 5 are based on financial years and conclude on 30 June 2018.

Definitions:

- High-Value Industries comprise: Health and Well-being; Education and Research; Tourism, Sport and Leisure; Knowledge Industries and Professional Services; Agribusiness; Aviation and Aerospace; and Clean Technologies.
- Game Changers comprise: Sunshine Coast University Hospital; Sunshine Coast Airport expansion; Maroochydore City Centre; University of the Sunshine Coast expansion; and upgrade of Bruce Highway.

Acronyms and Abbreviations:

CCISC - Chambers of Commerce and Industry Queensland-Sunshine Coast

DETE - Department of Education, Training and Employment

DOE - Department of Employment (Federal Government)

Innovation Centre - Innovation Centre Sunshine Coast

NBN Co - National Broadband Network Corporation

PCASC - Property Council of Australia - Queensland Division, Sunshine Coast Committee

RDASC - Regional Development Australia Sunshine Coast

SCBC - Sunshine Coast Business Council

SCC - Sunshine Coast Council

SCDL - Sunshine Coast Destination Limited

SC1 - Sunshine Coast First

TA - Tourism Australia

TEQ - Tourism and Events Queensland

TIQ - Trade and Investment Queensland

UDIA Sunshine Coast - Urban Development Institute of Australia Sunshine Coast

USC - University of the Sunshine Coast

VET - Vocational Education and Training

PATHWAY

Leadership, Collaboration and Identity

Implementation Plan 2013-18

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
A. Strong economic leadership and collaboration by government, business and industry	1. Establish and support a regional economic leadership board to guide the transitions to, and build the identity of, the New Economy.	Governance, business model, expertise mix and membership for the board determined by December 2013. Board established by 1 January 2014. Governance model and performance of the board reviewed and adjusted (if required).						SCC	To inform the establishment of the board: <ul style="list-style-type: none">• CCISC• PCASC• RDASC• SCBC• SCDL• UDIA• USC
	2. Identify and mentor potential business and community leaders.	Program established and identification criteria implemented.						USC	• Innovation Centre • VET sector
	3. Support business excellence through highly competitive award and recognition programs.	Implement region-wide CCI-Sunshine Coast Business Excellence Awards and Recognition Program.						CCISC	• Individual Chambers • SCDL
	4. Report annually to the community on the delivery of the actions contained in the Strategy.	Implement annual public reporting program on strategy delivery. First report by end of July 2014.						Regional economic leadership board supported by SCC	All lead partners for strategy actions
	5. Incorporate the principles and priorities of the Strategy into the Sunshine Coast Planning Scheme.	Sunshine Coast Planning Scheme amended to incorporate and support the principles and priorities of the Strategy.						SCC	

Continued >

PATHWAY

Leadership, Collaboration and Identity

Cont.

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
B. A recognised, competitive regional identity	1. Develop a new regional brand that embodies the vision for the New Economy.	Competitive regional branding and positioning statements developed for target markets and sectors.	1					SCC	<ul style="list-style-type: none"> • Specialist Advisory Panel
	2. Adopt a targeted program and approach to promoting the region's new identity and competitive advantages to potential investors and priority markets.	Targeted marketing and promotional activities that reinforce the new identity and showcase the region are developed, focus tested and implemented.	1	2				SCC	
	3. Establish a Sunshine Coast ambassadorial program – utilising local identities, business leaders and international students to promote the region.	Ambassadorial program - representative of key focus areas of the Strategy – established by July 2014. Ambassadors equipped with necessary tools, information.		3				SCC and SCDL	

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
A. Securing investment in the region's infrastructure priorities	1. Identify alternative funding models for the expansion of the Sunshine Coast Airport and the development of the Maroochydore City Centre and address impediments to securing investment in these projects.	Alternative investment models identified, regulatory approvals obtained and financial commitments sourced.						SCC	<ul style="list-style-type: none"> • Queensland Government • Australian Government • SC1 • Regional economic leadership board • RDASC • CCISC and State office
	2. Seek a firm financial and delivery commitment from the federal and state governments to the expansion of the Bruce Highway from Caboolture to the Sunshine Coast and future transport solutions.	Advocacy program, targets and communication strategy established for Bruce Highway upgrade. Future transport solutions reviewed and developed.						SCC to lead advocacy program	
	3. Develop a Regional Investment Prospectus for national and global markets to profile the infrastructure and commercial investment opportunities in the region.	Purpose built investment prospectus developed for marketing nationally and globally.						SCC	
	4. Identify alternative funding sources, both institutional and offshore, to stimulate capital investment in the region.	Alternative funding sources identified and targeted through business missions and regional industry investment activities and networks. Tactical advice and specialist expertise in investment markets sourced, as required, to address capital investment needs and priorities.						SCC	

Capital Investment

Cont.

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
A. Securing investment in the region's infrastructure priorities <i>Cont.</i>	5. Aggressively market the investment opportunities in the 'game changer' projects.	Targeted marketing plan for each 'game changer' project developed and implemented.						SCC and principal land owners	<ul style="list-style-type: none"> • USC • SCDL • Relevant industry groups in each case • Queensland Government
B. Maximising the value to the region of key economic infrastructure	1. Establish Priority Investment Areas associated with 'game changer' projects - with each area offering development conditions that are directed primarily at facilitating appropriate commercial investment outcomes.	Priority Investment Areas and their development conditions established in new Planning Scheme.						SCC	<ul style="list-style-type: none"> • Queensland Government • Project proponents • CCISC and State office
	2. Clarify and map the supply chains for each of the 'game changer' projects and identify gaps and opportunities for local business supply and priorities for new investment.	Supply chain analysis, opportunity identification and business matching to local initiatives undertaken for 'game changer' projects - linked to project timelines.						Project proponents and owners for each 'game changer' project and SCC	<ul style="list-style-type: none"> • Sunshine Coast Health and Hospitals Board • USC • RDASC • Queensland Government • SCBC
	3. Establish and develop the research capability and reputation of the Sunshine Coast University Hospital, and profile this to targeted national and global markets.	Tertiary medical partnership for Skills, Academic and Research Centre secured. Sunshine Coast University Hospital research and capability prospectus promoted to target investors, tertiary professionals and concept champions.						USC and Queensland Government	<ul style="list-style-type: none"> • Sunshine Coast Health and Hospitals Board

Capital Investment

Cont.

Implementation Plan 2013-18

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
B. Maximising the value to the region of key economic infrastructure <i>Cont.</i>	4. Work with telecommunications providers to ensure the delivery of world-class broadband infrastructure and services, with a specific focus on 'game changer' project locations.	Delivery of high-speed broadband infrastructure commitments within project locations. Ongoing activity.						SCC	<ul style="list-style-type: none"> • NBN Co • Telstra • Optus • Other provider and project proponents • RDASC
	5. In partnership with the Queensland Government, investigate a south-east Queensland airports strategy to better enable tourism and business connectivity to the region.	SEQ Airport Strategy explored and pursued including better domestic airports coordination and global airport connections.						Queensland Government and SCC	<ul style="list-style-type: none"> • SCDL • TIQ

High-Value Industries

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
A. Attracting and developing high-value industries	1. Develop and aggressively implement industry and investment plans for each of the high-value industries - focussing on addressing impediments to growth, workforce requirements, supply chains, market opportunities and the identification of key investment targets.	Health and Well-being; Tourism, Sport and Leisure; and Education and Research industry and investment plans developed by May 2014. Remaining four high-value industry and investment plans developed by November 2014. Appropriate project delivery model determined through the development of each industry and investment plan.						For Actions A1 and A2: Industry lead Taskforce in each case supported by SCC and specialist expertise (as required)	For Actions A1 and A2: • SCDL • USC • Sunshine Coast TAFE • RDASC • SCBC • CCISC • PCASC • UDIA • Sunshine Coast Airport • Cleantech Industries Sunshine Coast • Seasons of the Sun • Sunshine Coast Health and Hospitals Board • Queensland Government • DOE
	2. Develop a clear investment proposition and compelling marketing materials for each high-value industry to attract and generate new investment.	Investment proposal and marketing materials for Top 3 high-value industries completed by July 2014. Investment proposal and marketing materials for remaining high-value industries completed by December 2014.							

High-Value Industries

Cont.

Implementation Plan 2013-18

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
B. Providing a regulatory environment that encourages investment and growth in high-value industries in appropriate areas	1. Establish the Enterprise Corridor in the Sunshine Coast Planning Scheme with development requirements in appropriately designated areas of the scheme to be based on strong commercial investment principles.	Enterprise Corridor and development requirements established in new Sunshine Coast Planning Scheme by January 2014.	1					SCC	• Queensland Government
	2. Identify and preserve future priority public transport corridors to connect major business, tourism, education and population centres within the Enterprise Corridor.	Feasibility study and submission to Council completed by end of 2015. Review and assessment of preservation of corridor completed.		1	2	3	4	SCC	• Commonwealth Department of Infrastructure and Regional Development • Department of Transport and Main Roads
	3. Ensure local regulatory fees and charges relating to development of high-value industries remain at the forefront of contestability with those of other regions in Queensland and the east coast of Australia.	Benchmark and set local regulatory fees and charges at competitive levels with key markets by February 2014. Ongoing monitoring arrangements established.	1					SCC	• Queensland Government • PCASC • UDIA • CCISC
	4. Ensure the regulatory settings outside the Enterprise Corridor do not inhibit or constrain investment in agribusiness and niche tourism and leisure experiences.	New Sunshine Coast Planning Scheme establishes principles and settings to encourage and support development and growth of agribusiness and niche tourism and leisure businesses outside the Enterprise Corridor.	1	2	3	4	5	SCC	• Queensland Government

High-Value Industries

Cont.

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
C. Promoting innovation, research and digital participation	1. Develop and implement a Sunshine Coast Digital Economy and Participation Plan for business and industry.	Digital Participation Plan, to develop digital literacy and innovation in business and industry, is developed and implemented from July 2014. Ongoing activity.						SCC	<ul style="list-style-type: none"> • Queensland Government • USC • Innovation Centre • CCISC • SCBC • RDASC • SCDL
		Online information portal established to ensure widespread access to key information on broadband infrastructure and services.							<ul style="list-style-type: none"> • NBN Co. • Telcos • Digital industry and regional bodies
	2. Support targeted professional mentoring, entrepreneur and angel investor programs.	Implement inaugural Sunshine Coast Mentoring for Investment and Mentoring for Growth programs in conjunction with Queensland Government partners. Ongoing activity.						Queensland Government and SCC	<ul style="list-style-type: none"> • Professional angel investor networks • Innovation Centre • CCISC
	3. Develop innovation, best practice and business skills in existing and new regional business, including rural hinterland businesses, to increase their sustainability.	Business innovation, best practice and support services and programs are enhanced and delivered to existing and new business, including hinterland businesses. Ongoing activity.						Innovation Centre and SCC	<ul style="list-style-type: none"> • Business networks • CCISC
	4. Increase links and collaboration between research institutions and business and industry in the region.	Program established to develop ongoing collaborations between research institutions and business and industry to support business and industry initiatives, innovation and growth. Ongoing activity.						USC	<ul style="list-style-type: none"> • Innovation Centre • Business groups

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
A. Positioning the Sunshine Coast in key national and global markets as a competitive source of high-demand goods and services	1. Create a regional network and inventory of existing international expertise and relationships to help forge stronger commercial linkages outside the region and leverage new business, trade, clients and public and private investment.	Existing regional high-value international relationships are articulated and renewed. Increased trade and investment leveraged through existing international relationships and networks of value. Ongoing activity.						SCC and Business Leaders	<ul style="list-style-type: none"> • USC • CCISC • SCDL • SCBC • Queensland Government • Austrade • Business Leaders in Export
	2. Establish an annual program of business and export missions – led by Council – to grow awareness of the region's products and services and investment opportunities.	Annual program of outbound and inbound missions developed and implemented. Ongoing activity.						SCC	
	3. Ensure Queensland Government Trade Commissioners have access to up to date information on the strengths and competitiveness of the Sunshine Coast.	Annual briefing program on the Sunshine Coast for Queensland Government Trade Commissioners implemented. Ongoing activity.						SCC and TIQ	

Continued >

PATHWAY

Local-to-Global Connections

Cont.

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
B. Developing export-ready businesses and market-responsive industries	1. Support specific regional market development and export programs, and access to trade and investment networks, advice and opportunities.	Programs accessed regionally through government and business networks to develop local businesses' trade and export capabilities.						Queensland Government, TIQ	<ul style="list-style-type: none"> • SCC • Austrade • CCISC • SCBC • Regional industry associations • SCDL
	2. Promote the capabilities, products and services of the region's export-ready businesses and suppliers to key markets.							SCC and Queensland Government	
	3. Pursue government support programs, and link with government agencies with an in-market presence in target markets, to assist Sunshine Coast businesses to enter new markets nationally and globally.		Ongoing activity					SCC	

PATHWAY

Investment in Talent and Skills

Implementation Plan 2013-18

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
A. Attracting and retaining skilled workers to support the growth of high-value industries	1. Seek a commitment from the Federal Government to regularly monitor skills and labour shortages, and ensure workforce gaps and early solutions are identified, for high-value industries and 'game changer' projects.	Program advocacy and regional process established to monitor and identify skills and labour shortages for high-value industries and 'game changer' projects.						DOE SCC	<ul style="list-style-type: none"> • RDASC • Sunshine Coast TAFE and USC • SCDL • Queensland Government
	2. Develop migration program options to enhance and skills and business needs of the region in conjunction with federal and state government agencies.	New investor and skilled migration programs promoted through, and integrated into, high-value industry and investment plans.						Queensland and Australian Governments	<ul style="list-style-type: none"> • SCC • RDASC • DOE
	3. Leverage opportunities in Asia and other key markets to increase the intake of international students in tertiary, technical and secondary schools.	Marketing of regional education opportunities with key stakeholders increase international student placements in the region						USC	<ul style="list-style-type: none"> • DETE • Federal training department • TAFE • Private VET providers

Continued >

PATHWAY

Investment in Talent and Skills

Cont.

PRIORITIES	ACTIONS	PERFORMANCE MEASURES	TIMEFRAMES IN YEARS					LEAD RESPONSIBILITY	PARTNERS
			1	2	3	4	5		
B. A regional education and training system geared to the demands of a new economy	1. Implement the Regional Education and Training Project to ensure collaboration between the region's education sectors to improve educational access, relevancy and outcomes in support of a future skilled workforce.	Education industry group and milestones established by end of December 2013. Project development completed by July 2015.						USC	<ul style="list-style-type: none"> • TAFE • Private providers • DETE • Public and private schools
	2. Develop skills and training programs, through education providers and enterprise skills initiatives, designed to meet projected industry skills shortage needs.	Targeted programs developed by providers and through enterprise skills initiatives, to meet the projected needs of 'game changer' projects and high-value industries – linked to project timeframes. Ongoing activity.						Regional Education and Training Project Committee and Education Consortia	
	3. Raise awareness in the middle phase of schooling (Years 8-10) of local career options and associated skills requirements.	Careers information program developed and implemented for Years 8 – 10 on future regional jobs opportunities from mid-2014. Aligned with progress in other areas of strategy and reviewed in mid-2015.						Education Consortia	



For more information

Email: economicdevelopment@sunshinecoast.qld.gov.au Website: www.business.sunshinecoast.qld.gov.au



Printed on paper made from 100% recycled post-consumer waste.
All pulp used is certified by the Forest Stewardship Council.